

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	20 Jan 2020 Edit Reg		06 Jan 2020 00:00 Edit Adj Rpt	S\$14,200.00 Edit Estimates	S\$14,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R									
Main Claimant: SMRT TAXIS PTE LTD									
Vehicle Reg. No.:	SHB3L	Date of Loss:	01/01/2020 00:00 - :59 [69 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT20010041	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SH7691S	Policy No. (Claimant):							
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 16/01/2020]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (11/05/2020): Alert - Adj Mandate Approved (S\$17142.50) - SHB3L - Claim Handler: Zuhaidah Bte ... - III_SG (08/05/2020): Alert - Adj Mandate Maintained - SHB3L - Claim Handler: Zuhaidah Bte Samsuri - III_SG (20/03/2020): Alert - Adj Mandate Maintained - SHB3L - Claim Handler: Zuhaidah Bte Samsuri - III_SG (26/02/2020): Alert - Adj Mandate Approved (S\$0.00) - SHB3L - Claim Handler: Zuhaidah Bte Sams...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHB3L (MCT20010041)**
[SH7691S]
TP
SMRT TAXIS PTE LTD
Jan 1 2020 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
SMRT Automotive Services Pte Ltd

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13	08/07/20 08:51	DISCHARGE VOUCHER		Load PDF	
14	08/07/20 08:51	RENTAL MILEAGE		Load PDF	
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1	08/01/20 09:01	Singapore Accident Statement		Load PDF	

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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT**Our File No:** CC4/III20000397/EGS3S2**Date:** 08/07/2020REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	MCOM0015
Claimant Vehicle No :	SHB3L	Insured Vehicle No :	SH7691S
Date of Loss:	01/01/2020	Nature of Claim:	TP
		Claim No:	MCT20010041

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHB3L	Engine No:	2ZR1325327
Make & Model:	TOYOTA PRIUS, 1.8 (A)	Chassis No:	JTDKN36U405739154
Reg. Date:	26/03/2014 (Man. Year: 2014)	Odometer:	583197 km
Colour:	Maroon		
Engine Capacity:	1797 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Fair	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	195/50 R15	Rear Tyre Size:	195/50 R15
Front Left Side:	West Lake 5 mm	Rear Left Side:	West Lake 5 mm
Front Right Side:	West Lake 5 mm	Rear Right Side:	West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	51,259.96	19,100.86	32,159.10	62.74
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,299.00	2,330.00	2,969.00	56.03
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	56,558.96	21,430.86	35,128.10	62.11
Approved Total (Overridden) (S\$)		14,200.00		
Nett Amount (S\$)	56,558.96	14,200.00	42,358.96	74.89
+ Car Rental (22.0 x S\$133.75/day) (S\$)		2,942.50		
Nett Liability (S\$)		17,142.50		
Global Sum Settlement (S\$)		17,000.00		

INSPECTION

Date of Assignment:	06/01/2020	
Date Inspected:	06/01/2020	Inspected At: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705
Estimated Period of Repair:	14.0 days	

Adjuster: CHEN TSUE YEE**Manager:** Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 08 Jul 2020)
Parts:	144	TOYOTA PRIUS 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHB3L)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER FRT (DISC 25%)	Broken	482.00 F	*361.50 F
2	1		*BUMPER CLIPS (DISC 25%) 10pcs	Necessary	16.10 F	*12.08 F
3	1		*BUMPER SUPPORT F/RH (DISC 25%)	Broken	76.40 F	*57.30 F
4	1		*BUMPER ENERGY ABSORBER FRT (DISC 25%)	Broken	78.80 F	*59.10 F
5	1		*COVER, FR BUMPER HOLE RH (DISC 25%)	Missing	18.50 F	*13.88 F
6	1		*BUMPER GRILLE SUB-ASSY, LOWER (DISC 25%)	Broken	311.10 F	*233.33 F
7	1		*EMBLEM FRONT (DISC 25%)	Missing	86.50 F	*64.88 F
8	1		*BUMPER LIP FRT (DISC 25%)	Broken	139.60 F	*104.70 F
9	1		*HOOD HINGE LH	Bent	55.90 F	*41.93 F
10	1		*HOOD HINGE RH (DISC 25%)	Bent	55.90 F	*41.93 F
11	1		*WIPER GARNISH (DISC 25%)	Cut	614.00 F	*460.50 F
12	1		*WIPER GARNISH COVER, RH (DISC 25%)	Missing	23.80 F	*17.85 F
13	1		*NAME PLATE (HYBRID) (DISC 25%)	Necessary	51.90 F	*38.93 F
14	1		*SEAT BELT FRT/LH (DISC 25%)	Jammed	822.60 F	*616.95 F
15	1		*SEAT BELT FRT/RH (DISC 25%)	Jammed	822.60 F	*616.95 F
16	1		*DASH BOARD (DISC 25%)	Broken	906.10 F	*679.58 F
17	1		*SUPPORT SUB-ASSY (DISC 25%)	Bent	1,460.40 F	*1,095.30 F
18	1		*WIPER WASHER INLET (DISC 25%)	Broken	36.90 F	*27.68 F
19	1		*WIPER WASHER JAR (DISC 25%)	Broken	180.10 F	*135.08 F
20	1		*TUBE & ACCESSORY (DISC 25%)	Broken	631.90 F	*473.93 F
21	1		*FENDER FRT/RH (DISC 25%)	Dented	723.40 F	*542.55 F
22	1		*NAME PLATE (HYBRID) (DISC 25%)	Necessary	51.90 F	*38.93 F
23	1		*FENDER LINER FRT/RH (DISC 25%)	Broken	171.70 F	*128.78 F
24	1		*WHEEL DISC, FRONT (DISC 25%)	Bent	1,484.20 F	*1,113.15 F
25	1		*SHOCK ABSORBER MOUNTING FRT, RH / LH (DISC 25%)	Necessary	193.80 F	*145.35 F
26	1		*WIRE, ENGINE ROOM, NO.3 (DISC 10%)	Torn	242.00 F	*217.80 F
27	1		*FOG LAMP RH (DISC 10%)	Broken	295.20 F	*265.68 F
28	1		*LENS & BODY, FR TURN RH (DISC 10%)	Broken	511.80 F	*460.62 F
29	1		*SENSOR, AIR BAG, FRT/RH/LH (DISC 10%)	Necessary	273.30 F	*245.97 F
30	1		*AIR BAG ASSY, INSTR DRIVE (DISC 10%)	Broken	1,555.80 F	*1,400.22 F
31	1		*AIR BAG ASSY, INSTR/PASSENGER (DISC 10%)	Broken	3,177.00 F	*2,859.30 F
32	1		*AIR BAG COMPUTER (DISC 10%)	Necessary	815.20 F	*733.68 F
33	1		*AIR BAG SPIRAL CABLE (DISC 10%)	Necessary	953.70 F	*858.33 F
34	1		*AIR BAG STEERING, DRIVER (DISC 10%)	Broken	2,360.40 F	*2,124.36 F
35	1		*WIRE ASSY, AIR BAG (DISC 10%)	Necessary	23.60 F	*21.24 F
36	1		*HEAD LAMP LH (DISC 10%)	Cracked	945.20 F	*850.68 F
37	1		*HEAD LAMP RH (DISC 10%)	Broken	945.20 F	*850.68 F
38	1		*MOTOR NO.1, WIPER WASHER JAR (DISC 10%)	Broken	239.00 F	*215.10 F
39	1		*MOTOR NO.2, WIPER WASHER JAR (DISC 10%)	Broken	240.00 F	*216.00 F
40	1		*NUMBER PLATE FRAME (SN)	Broken	12.00 F	*12.00 F
41	1		*NUMBER PLATE (SN)	Cut	15.00 F	*15.00 F
42	1		*STICKER DECAL SMRT (DOOR) (SN)	Necessary	60.00 F	*60.00 F
43	1		*BUMPER SUPPORT F/LH	Not Necessary	76.40 F	*- F
44	1		*BUMPER REINFORCEMENT FRT	Not Necessary	498.40 F	*- F
45	1		*ARM SUB-ASSY, FR BUMPER LH	Not Necessary	250.40 F	*- F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
46	1		*ARM SUB-ASSY, FR BUMPER RH	Not Necessary	250.40 F	*- F
47	1		*DEFLECTOR RADIATOR RH	Not Necessary	83.50 F	*- F
48	1		*DEFLECTOR RADIATOR LH	Not Necessary	77.00 F	*- F
49	1		*BRACKET, FR BUMPER	Not Necessary	110.40 F	*- F
50	1		*COVER, FR BUMPER HOLE LH	Not Necessary	18.50 F	*- F
51	1		*THERMISTOR ASSY	Not Necessary	107.00 F	*- F
52	1		*FOG LAMP LH	Not Necessary	280.10 F	*- F
53	1		*BRACKET, FR TURN LOWER RH	Not Necessary	26.00 F	*- F
54	1		*LENS & BODY, FR TURN LH	Not Necessary	511.80 F	*- F
55	1		*HOOD END PANEL SEAL	Not Necessary	35.50 F	*- F
56	1		*COVER, RADIATOR	Not Necessary	122.80 F	*- F
57	1		*GRILLE, RADIATOR	Not Necessary	310.60 F	*- F
58	1		*GRILLE, RADIATOR LOWER NO.2	Not Necessary	94.60 F	*- F
59	1		*BUMPER FRT ABSORBER LOWER	Not Necessary	127.70 F	*- F
60	1		*UNDER COVER CENTER	Not Necessary	448.30 F	*- F
61	1		*UNDER COVER SIDE/LH	Not Necessary	46.10 F	*- F
62	1		*UNDER COVER SIDE/RH	Not Necessary	46.10 F	*- F
63	1		*WIPER GARNISH COVER, LH	Not Necessary	23.80 F	*- F
64	1		*HOOD LOCK	Not Necessary	128.90 F	*- F
65	1		*CABLE ASSY, HOOD	Not Necessary	52.20 F	*- F
66	1		*HOOD AUXILIARY CATCH	Not Necessary	8.60 F	*- F
67	1		*CLAMP, HOOD LOCK	Not Necessary	5.90 F	*- F
68	1		*HINGE, LOWER RHF, DOOR	Not Necessary	90.10 F	*- F
69	1		*HINGE UPPER RHF, DOOR	Not Necessary	80.50 F	*- F
70	1		*CHECK ASSY, FR DOOR,	Not Necessary	150.30 F	*- F
71	1		*MIRROR ASSY, RH	Not Necessary	1,307.10 F	*- F
72	1		*MIRROR LAMP RH	Not Necessary	65.30 F	*- F
73	1		*COVER, OUTER MIRROR, RH	Not Necessary	107.40 F	*- F
74	1		*QUARTER GLASS FRT/RH	Not Necessary	234.90 F	*- F
75	1		*SEALANT W/SCREEN	Not Necessary	37.00 F	*- F
76	1		*PILLAR, FR BODY, LH	Not Necessary	363.10 F	*- F
77	1		*LOWER ARM FRT/RH	Not Necessary	625.90 F	*- F
78	1		*HOSE SUB-ASSY DISCHARGE	Not Necessary	386.90 F	*- F
79	1		*HOSE SUB-ASSY SUCTION	Not Necessary	405.40 F	*- F
80	1		*RADIATOR ASSY UPPER	Not Necessary	679.60 F	*- F
81	1		*SUPPORT RADIATOR, LH	Not Necessary	17.70 F	*- F
82	1		*SUPPORT RADIATOR, RH	Not Necessary	54.50 F	*- F
83	1		*RADIATOR LOWER SUPPORT	Not Necessary	876.30 F	*- F
84	1		*RADIATOR HOSE LOWER	Not Necessary	42.40 F	*- F
85	1		*RADIATOR HOSE BYPASS NO.1	Not Necessary	37.20 F	*- F
86	1		*RADIATOR HOSE BYPASS NO.2	Not Necessary	29.00 F	*- F
87	1		*COOLANT	Not Necessary	12.32 F	*- F
88	1		*COOLANT RESERVE TANK	Not Necessary	395.30 F	*- F
89	1		*INLET ASSY, AIR	Not Necessary	232.50 F	*- F
90	1		*WIRE, ENGINE ROOM	Not Necessary	5,567.10 F	*- F
91	1		*ENGINE MOUNTING RH	Not Necessary	276.20 F	*- F
92	1		*HOSE, WINDSHIELD WASHER (FROM JOINT TO JOINT), NO.1	Not Necessary	13.60 F	*- F
93	1		*HOSE, WINDSHIELD WASHER (FROM JOINT TO JOINT), NO.2	Not Necessary	13.60 F	*- F
94	1		*HOSE, WINDSHIELD WASHER (FROM JOINT TO JOINT), NO.3	Not Necessary	13.60 F	*- F
95	1		*HOSE, WINDSHIELD WASHER (FROM MOTOR TO JOINT)	Not Necessary	17.60 F	*- F
96	1		*RESERVOIR ASSY, BRAKE MASTER	Not Necessary	199.70 F	*- F
97	1		*BRACKET, RESERVOIR BRAKE	Not Necessary	58.70 F	*- F
98	1		*FENDER PROTECTOR FRT/RH SIDE	Not Necessary	113.90 F	*- F
99	1		*FENDER LINER PAD, FR WHEEL. RH	Not Necessary	49.30 F	*- F
100	1		*WHEEL HUB FRT	Not Necessary	549.70 F	*- F
101	1		*MOULDING BODY, RH	Not Necessary	673.60 F	*- F
102	1		*SHOCK ABSORBER FRT/RH	Not Necessary	394.20 F	*- F
103	1		*SHOCK ABSORBER BEARING, FRT LH/RH	Not Necessary	34.00 F	*- F
104	1		*STABILIZER BAR LINK FRT/RH/LH	Not Necessary	195.00 F	*- F
105	1		*PILLAR, FR BODY RH	Not Necessary	363.10 F	*- F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
106	1		*MEMBER SUB-ASSY, FR RH	Not Necessary	810.70 F	*- F
107	1		*STABILIZER BAR FRT	Not Necessary	348.80 F	*- F
108	1		*STABILIZER BAR LINK FRT/RH/LH	Not Necessary	195.00 F	*- F
109	1		*STEERING KNUCKLE RH FRT	Not Necessary	625.90 F	*- F
110	1		*JOINT ASSY, LWR BALL	Not Necessary	195.60 F	*- F
111	1		*TIE ROD END RH	Not Necessary	159.30 F	*- F
112	1		*CROSS MEMBER FRT	Not Necessary	2,497.50 F	*- F
113	1		*DRIVE SHAFT RH	Not Necessary	1,764.40 F	*- F
114	1		*HOOD PANEL	Repair	748.10 F	*- F
115	1		*FENDER FRT/LH	Repair	723.40 F	*- F
116	1		*FENDER APRON SUB FRT/RH	Repair	637.80 F	*- F
117	1		*DOOR FRT/RH	Repair	894.40 F	*- F
118	1		*ADVERTISEMENT STICKER (SN)	Necessary	742.20 F	*445.32 F
119	1		*SOLAR FILM (SN)	Not Necessary	125.00 F	*- F
120	1		*TYRE (SN)	Crushed	126.74 F	*126.74 F

F=Franchise part.

Total Parts (S\$)	51,259.96	19,100.86
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODYWORK.	New	1,183.00	900.00
2	SPRAY PAINT.	New	3,150.00	1,300.00
3	TOEING CHARGE.	New	56.00	40.00
4	TO TRANSFER DOOR MECHANISM.	New	120.00	0.00
5	TO DO WHEEL ALIGNMENT / TYRE BALANCING.	New	120.00	60.00
6	TO CHECK WIRING AND SYSTEM FUNCTION.	New	80.00	30.00
7	TO ALIGN CHASSIS.	New	350.00	0.00
8	TO REMOVE AND REFIX WING MIRROR.	New	120.00	0.00
9	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	120.00	0.00
Gross Labour Cost (S\$)			5,299.00	2,330.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >