

## Vic (LKKAUTO)

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**From:** Jeff Teh <tengchuen@motorimage.net>  
**Sent:** Wednesday, 13 May, 2020 4:00 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Steve Chen (LKK Auto)  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J \*\*\*  
LKK REF: CC4/FCI20000394/ha3  
**Attachments:** LOD.pdf

Hi Vic,

Kindly refer above attachment as LOD .

Thanks

Best Regards,

**Jeff Teh**

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Service Advisor

Motor Image Enterprises Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
[DID:\(65\)6703 8631](tel:6567038631)  
HP:(65)9073 2232  
FAX:(65)6479 1137  
Email:tengchuen@motorimage.net



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**From:** Steve Chen (LKK Auto) [mailto:SteveChen@lkkauto.com]  
**Sent:** Thursday, April 16, 2020 5:03 PM  
**To:** Jeff Teh <tengchuen@motorimage.net>  
**Cc:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J \*\*\* LKK REF: CC4/FCI20000394/ha3

Dear Jeff,

We confirm the finalize \$3,610.32 (P/P, before GST). 5 repair days.

Thanks.

Best Regards,

**Steve Chen | Assistant Automotive Assessor**

**LKK Auto Consultants**

Phone: 6256 3561 | Email: [SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jeff Teh [<mailto:tengchuen@motorimage.net>]

**Sent:** Thursday, April 16, 2020 4:54 PM

**To:** Steve Chen (LKK Auto)

**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J \*\*\* LKK REF: CC4/FCI20000394/ha3

Hi Steve,

It required additional 2 days so in total 5 repair days .

Thanks

Best Regards,

**Jeff Teh**

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**Service Advisor**

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25 Leng Kee Road

Singapore 159097

[DID:\(65\)6703 8631](tel:6567038631)

HP:(65)9073 2232

FAX:(65)6479 1137

Email:tengchuen@motorimage.net



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**From:** Steve Chen (LKK Auto) [<mailto:SteveChen@lkkauto.com>]

**Sent:** Thursday, April 16, 2020 4:50 PM

**To:** Jeff Teh <[tengchuen@motorimage.net](mailto:tengchuen@motorimage.net)>

**Subject:** SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J \*\*\* LKK REF: CC4/FCI20000394/ha3

Dear Jeff,

Previously recommend 3 repair days. Hence the end panel was repair need how many total repair days ?

Thanks.

Best Regards,

**Steve Chen** | Assistant Automotive Assessor

**LKK Auto Consultants**

Phone: 6256 3561 | Email: [SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jeff Teh [<mailto:tengchuen@motorimage.net>]

**Sent:** Thursday, April 16, 2020 4:23 PM

**To:** Steve Chen (LKK Auto)

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J \*\*\* LKK REF: CC4/FCI20000394/ha3

Hi Seteve,

Kindly refer above attachment as finalize of repair .

Thanks

Best Regards,

**Jeff Teh**

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## Service Advisor

Motor Image Enterprises Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
[DID:\(65\)6703 8631](tel:6567038631)  
[HP:\(65\)9073 2232](tel:6590732232)  
[FAX:\(65\)6479 1137](tel:6564791137)  
[Email:tengchuen@motorimage.net](mailto:tengchuen@motorimage.net)



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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Monday, January 13, 2020 10:20 AM  
**To:** Jeff Teh <[tengchuen@motorimage.net](mailto:tengchuen@motorimage.net)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J \*\*\* LKK REF: CC4/FCI20000394/ha3

WITHOUT PREJUDICE

Dear Jeff,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

*"Wishing you a Happy and Prosperous Lunar New Year"*



Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Friday, 10 January, 2020 5:24 PM

**To:** Jeff Teh /MIE-LK Svc

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J \*\*\* LKK REF: CC4/FCI20000394/ha3

Without Prejudice

Dear Jeff,

We refer to your below email.

Please be informed that we are pending for DS instruction from our principal.

We will follow up and will get back to you for an update.

Thank you.

*"Wishing you a Happy and Prosperous Lunar New Year"*



Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Jeff Teh /MIE-LK Svc [<mailto:t00335s@tanchong.org>]  
**Sent:** Friday, 10 January, 2020 5:14 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Mei Kwan (LKKAUTO)  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J \*\*\* LKK REF: CC4/FCI20000394/ha3

Hi Vic,

Kindly advised liability for this case .

Thanks

Best Regards,

**Jeff Teh**

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**Service Advisor**

Motor Image Enterprises Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
[DID:\(65\)6703 8631](tel:6567038631)  
HP:(65)9073 2232  
FAX:(65)6479 1137  
Email:tengchuen@motorimage.net



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**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Thursday, 9 January 2020 7:05 PM  
**To:** Jeff Teh /MIE-LK Svc <[t00335s@tanchong.org](mailto:t00335s@tanchong.org)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J \*\*\* LKK REF: CC4/FCI20000394/ha3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Vic,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

*Wishing you a Happy and Prosperous Lunar New Year*



Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jeff Teh /MIE-LK Svc <[t00335s@tanchong.org](mailto:t00335s@tanchong.org)>

**Sent:** Thursday, 9 January, 2020 6:29 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J

Hi Officer,

Kindly to check liability of this case .

Thanks

Best Regards,

**Jeff Teh**

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**Service Advisor**

Motor Image Enterprises Pte Ltd

25 Leng Kee Road

Singapore 159097

[DID:\(65\)6703 8631](tel:6567038631)

HP:(65)9073 2232

FAX:(65)6479 1137

Email:[tengchuen@motorimage.net](mailto:tengchuen@motorimage.net)



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**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**Sent:** Tuesday, 7 January 2020 8:50 AM

**To:** [T003355@TANCHONG.ORG](mailto:T003355@TANCHONG.ORG)

**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>

**Subject:** SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J

Dear Sir/Madam

PRI Request For **SMK1721J** Accident Involving **SHC7258S** On 26-12-2019 AT 19:25:00HRS.

Please find below details for your reference

- **Claim number** : D20000073MFSH
- **Insured vehicle number** : SHC7258S
- **Accident date** : 26-12-2019
- **Third-party vehicle number** : SMK1721J
- **Assignment type** : DIRECT SETTLEMENT
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : MERINA CHIA SAN SAN

**PS: This is a system generated mail. Please do not reply to this mail.**

Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849



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