

## Vic (LKKAUTO)

---

**From:** Merina Chia <MerinaChia@msfirstcapital.com.sg>  
**Sent:** Monday, 13 January, 2020 10:12 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J \*\*\*  
LKK REF: CC4/FCI20000394/ha3

Dear Vic,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,  
Merina Chia (Ms)  
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856  
| Fax No. : 6507 3849 | Email: [merinachia@msfirstcapital.com.sg](mailto:merinachia@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
A Member of **MS&AD** Insurance Group

**Personal Data Protection Act 2012 ("PDPA"):**

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

**Confidentiality Notice:** This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

---

**From:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Sent:** Friday, 10 January 2020 5:22 PM  
**To:** Merina Chia <MerinaChia@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J \*\*\* LKK REF: CC4/FCI20000394/ha3

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 27)

Remarks: Head to rear collision

Kindly let us have your approval on liability.

Thank you.

« Wishing you a Happy and Prosperous Lunar New Year »



Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Mei Kwan (LKKAuto)

**Sent:** Thursday, 9 January, 2020 7:05 PM

**To:** Jeff Teh /MIE-LK Svc; Vic (LKKAuto)

**Cc:** Admin A

**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J \*\*\* LKK REF: CC4/FCI20000394/ha3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Vic,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

*Wishing you a Happy and Prosperous Lunar New Year*



Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jeff Teh /MIE-LK Svc <[t00335s@tanchong.org](mailto:t00335s@tanchong.org)>

**Sent:** Thursday, 9 January, 2020 6:29 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J

Hi Officer,

Kindly to check liability of this case .

Thanks

Best Regards,

**Jeff Teh**

Service Advisor

Motor Image Enterprises Pte Ltd

25 Leng Kee Road

Singapore 159097

[DID:\(65\)6703 8631](tel:6567038631)

HP:(65)9073 2232

FAX:(65)6479 1137

Email:tengchuen@motorimage.net



---

**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**Sent:** Tuesday, 7 January 2020 8:50 AM

**To:** [T00335S@TANCHONG.ORG](mailto:T00335S@TANCHONG.ORG)

**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>

**Subject:** SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J

Dear Sir/Madam

PRI Request For **SMK1721J** Accident Involving **SHC7258S** On 26-12-2019 AT 19:25:00HRS.

Please find below details for your reference

- **Claim number :** D20000073MFSH
- **Insured vehicle number :** SHC7258S
- **Accident date :** 26-12-2019
- **Third-party vehicle number :** SMK1721J
- **Assignment type :** DIRECT SETTLEMENT
- **Surveyor :** LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge :** MERINA CHIA SAN SAN

**PS: This is a system generated mail. Please do not reply to this mail.**

Regards,

Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849