

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 24 January, 2020 10:48 AM
To: Merina Chia
Cc: Admin A; Vic (LKKAuto)
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J ***
LKK REF: CC4/FCI20000394/Eha3 // EXPRESS SETTLEMENT
Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

YOUR REF: D20000073MFSH
LKK REF: CC4/FCI20000394/Eha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Wishing you a Happy and Prosperous Lunar New Year



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Monday, 13 January, 2020 10:12 AM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J *** LKK REF: CC4/FCI20000394/ha3

Dear Vic,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Friday, 10 January 2020 5:22 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J *** LKK REF: CC4/FCI20000394/ha3

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 27)

Remarks: Head to rear collision

Kindly let us have your approval on liability.

Thank you.



« Wishing you a Happy and Prosperous Lunar New Year »

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAuto)

Sent: Thursday, 9 January, 2020 7:05 PM

To: Jeff Teh /MIE-LK Svc; Vic (LKKAuto)

Cc: Admin A

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J *** LKK REF: CC4/FCI20000394/ha3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeff Teh /MIE-LK Svc <t00335s@tanchong.org>

Sent: Thursday, 9 January, 2020 6:29 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J

Hi Officer,

Kindly to check liability of this case .

Thanks

Best Regards,

Jeff Teh

Service Advisor

Motor Image Enterprises Pte Ltd

25 Leng Kee Road

Singapore 159097

[DID:\(65\)6703 8631](tel:6567038631)
[HP:\(65\)9073 2232](tel:6590732232)
[FAX:\(65\)6479 1137](tel:6564791137)
[Email:tengchuen@motorimage.net](mailto:tengchuen@motorimage.net)



From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 7 January 2020 8:50 AM
To: T003355@TANCHONG.ORG
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Merina Chia <MerinaChia@msfirstcapital.com.sg>
Subject: SURVEYOR APPOINTED; OUR REF : D20000073MFSH ; YOUR REF: SMK1721J

Dear Sir/Madam

PRI Request For **SMK1721J** Accident Involving **SHC7258S** On 26-12-2019 AT 19:25:00HRS.

Please find below details for your reference

- **Claim number :** D20000073MFSH
- **Insured vehicle number :** SHC7258S
- **Accident date :** 26-12-2019
- **Third-party vehicle number :** SMK1721J
- **Assignment type :** DIRECT SETTLEMENT
- **Surveyor :** LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge :** MERINA CHIA SAN SAN

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849