

NATIONAL Assessment Centre Services

(wef 1 Jan 05)

MNA2000233

Date In: 7/1/20-14:04	Job description	Date & Time Completed	Done by
Ref No: NA/INC2000394/24	SAS e-filing		
Veh No: J6W8821R	E-mail (within 3hrs, AIC 2hrs)		
D.O.A: 6/1/20-15:05	i-Motor Claim Form	M7158945001	7/1/20 14:54
OD: TP: Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (

Tel:

Fax:

)

TP Particulars:

Veh No:

INC () / Non-INC ()

Owner / Driver: (

Tel:

)

Policy No: (

Period: (

Cover Type: (

)

Confirmed by: (

Date:

Time:

)

Insured/Driver Liability: () % [Note-Est. Status (WO): N: 0-20%; P: 21-79% F: 80-100%]

Year of Registration: () Warranty: YES () / NO ()

Excess: (\$) Loading: \$1,000 () / \$2,000 ()

General Remarks:-

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case : to e-mail Insurer URGENTLY.

Drive-In () / Towed-In () ; Invoice: YES () / NO () ; Towing Co: ()

Remarks:-

(INC hotline: 6788 6616)

Date & Time Completed

Done by

1) Apply for Transport Allowance () / Courtesy Car ()

2) QC Check / Post Repair Inspection ()

3) Upload Resurvey Photo [Repair Cost > \$3000] ()

Injury:

Date/Time

Actions

NA2000416

Claimant's Particulars:-

Driver/Owner:

Contact No:

Damaged Portion:

QC Checked by (Engr-In-Charge):

Auditors' Comments:-

Pat 1:

Pat 2 / 3:

Invoice Preparation Checklist

Am't (\$)

Am't (\$)

for Bill

Add Bill

1) AR: Accident Reporting (\$30);

2) DA: Damage Assessment (\$100); INC (\$80)

3) TP: Towing Fee \$40/\$45

4) FT: Follow-Through Survey \$120

5) FT: Follow-Through Survey (Resurvey) \$30

For claiming against INC Only (wef 10 Jan 2005)

6) TR: Re-inspection \$75

7) N1: Idac DA + SMRT Survey \$160

8) NTUC Additional Services:-

QD*

*N5: Courtesy Car / Tpt Allowance \$5

*N6: Repair Co-ordination \$10

*N7: Post Repair Inspection \$25

*N8: DV / Collect Excess Coordination \$5

TP (N11): TP (N-in INC) against INC \$20

9) N12: Idac Mobile 30

Invoice dated

Fee Charged

Invoice dated

Fee Charged

NA2000416

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	07/01/2020 14:04
Date Of Accident	06/01/2020 18:05
Exact Location Of Accident	SIMEI RD TWDS PIE (TUAS)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGW8821R
Insured/Policyholder	
Name Of Registered Owner	SEAH ZONG XUAN
NRIC No	SXXXX948G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98358918
Alternative Phone No	OFFICE-98358918

Vehicle Particulars

Manufacturer	MITSUBISHI
Model	OUTLANDER 2.4 CVT AWD S/R FACELIFT
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5113264097
Cover Note Number	

Driver

Name of Driver	SEAH ZONG XUAN
NRIC No	SXXXX948G
Date Of Birth	27/07/1985
Occupation	INDOOR
Date Of Driving Pass	31/01/2005
Driving Experience	14 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98358918
Fax Number	
Contact Number	OFFICE-98358918
EEmail Address	NOEMAIL

Address	1 PULASAN ROAD #05-05
Postcode	424366
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	TRAFFIC POLICE DIVISION HQ - SINGAPORE CITY
Police Station Address	ROAD: 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 65470000 - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT - T/20200107/7001.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

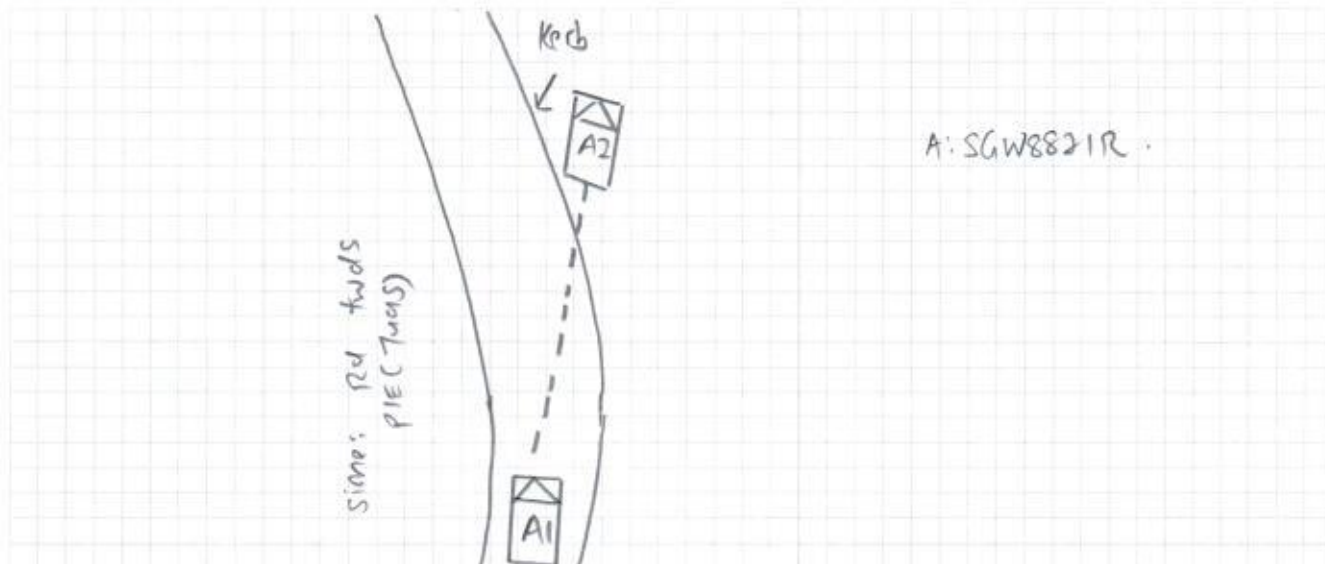
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to police report - 710200107/7001.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



SINGAPORE POLICE FORCE



T/20200107/7001

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

1 of 3

Report No. T/20200107/7001

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 07/01/2020 08:25		Vide Report No.: G/20200106/0150		Station Diary No.:	
Informant's Particulars					
Name of Informant: SEAH ZONG XUAN			Address: 1 PULASAN ROAD #05-05 SINGAPORE 424366		
ID Type / ID No.: NRIC NO / S8524948G			Contact No.: Home/Office: Mobile: 98358918		
Nationality: SINGAPORE CITIZEN			Email: Zongxuan7@yahoo.com		
Sex: Male	Age: 34	Date of Birth: 27/07/1985	Type of Informant: Driver		
Race: Chinese			Language: English		Institution / School Name:
Occupation: Bank operations clerk			Driving Licence Information: Class: Date of Expiry:		

General Information of the Accident

Type of Accident:	Non-Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 06/01/2020 18:05	Type of Location: Bend
Location: SIMEI ROAD				
Weather: Raining		Road Surface: Wet	Road Speed Limit: 50 Km/h	
Traffic Flow: One Way		Traffic Control: Not Controlled	Traffic Volume: Light	
Type of Collision: Moving Vehicle Against - Road Divider/Kerb/Railings				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SGW8821R	Car	MITSUBISHI	OUTLANDE R 2.4 CVT AWD S/R FACELIFT	White		0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SGW8821R	NTUC Income Insurance Co-Operative Limited	5113264097	20/11/2019	19/11/2020



**SINGAPORE
POLICE FORCE**



T/20200107/7001

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

2 of 3

Report No. T/20200107/7001

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	SEAH ZONG XUAN	ID No.	S8524948G
Related Vehicle	SGW8821R (Car)	Contact No.	98358918
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

I was driving along Simei Road and entering the Slip Road into PIE(TUAS).

The Slip Road is a left bend with with a steep gradient up slope.

The floor was wet due to the rain.

While turning left, the car skidded towards the left. I then jammed break and tried to counter towards the right.

The car then drifted up the kerb and hit the railing between the slip road and PIE (TUAS).



**SINGAPORE
POLICE FORCE**



T/20200107/7001

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

3 of 3

Report No. T/20200107/7001

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

Signature Of Officer Recording The Report:
Not applicable

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:
TP / TPHQ /
LIM ENG KUAN, CLARENCE
Contact No.: 65476195

Authentication Stamp

NP168

Signature Of Informant:
The identity of the person making this report has
been authenticated by SingPass. No signature is
required.

Date/Time:
07/01/2020 08:25

Classification Of Case:

eBaoTech

GeneralClaim

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.		Date of Accident	06/01/2020 18:05
Vehicle No.(For Motor)	SGW8821R	Certificate Number	
Search			

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☐	S113264097		SEAH ZONG XUAN	S8524948G	GPC	drive CLASSIC	SGW8821R	SGW8821R	20/11/2019	19/11/2020

 Policy Information

Policy No.	5113264097	Policyholder Name	SEAH ZONG XUAN	Policyholder NRIC	S8524948G				
Certificate No.									
Address	BLK 159A #17-659 RIVERVALE CRESCENT SINGAPORE 541159								
Product Name	PRIVATE CAR INSURANCE	Plan	Group Policy Flag N						
Policy issue Date	10/10/2019	Effective Date	20/11/2019 00:00	Expiry Date	19/11/2020 23:59				
Excess Type	Per Accident	All Claims Excess							
Third Party Excess	0	Own damage Excess	0.0	Windscreen Excess	100				
Additional Excess	0	OS Premium	0						
Outside Singapore OD Excess	0.0	Outside Singapore TP Excess	0	Young/Inexperience Driver Excess					
Agent	DBS BANK LIMITED	Agent Tel.	67881122	GST Flag	Y				
Co-insurance Flag	No								
Open Policy Info									
Certificate Info									

 Policyholder Mailing Address

Address 1	BLK 159A #17-659	Address 2	RIVERVALE CRESCENT	Address 3	SINGAPORE 541159
Address 4		Address Type	Singapore address	Post Code	541159
Unit No.		Related Policy Number	5113264097		

 **Insured Object: SGW8821R**
 Endorsements

Sequence	Date of Endorsement	Endorsement Type	Endorsement Status	Endorsement Content
Continue Cancel				

Claim Handling

Accident MT/1078923

Policy No.	5113264097	Vehicle No.	SGW8821R	GST Registration No.	
Certificate No.					
Policyholder Name	SEAH ZONG XUAN	Cover Type	Drive CLASSIC	Policyholder NRIC	S8524948G
Product Code	PRIVATE CAR INSURANCE	Contact No.(Office)	0	Loading	0
Contact No.(Mobile)	98358918	Special Remark		Contact No.(Home)	0
Email Address		TCA	☒ No ☐ Yes	eCode	
KFK	☒ No ☐ Yes	NCD Entitlement(%)	10	eCode Reason	
NCD Protection	No			Private Hire	No

Accident Details

Report Date	07/01/2020 14:53	Accident Report Within 24 hrs	Yes	Accident Type	Collided into Property
Date of Accident	06/01/2020	Time of Accident hh:mm	18:05	Country of Accident	Singapore
Reporting Centre		Grange Force		ICM No.	
Accident Location	SIMEI RD TWDS PDE (TUA9)				

Total Excess Applicable

Excess Type	Per Accident	Windscreen Excess	100.00	Driver is Covered?	Covered
OD Standard Excess	0.00	TP Standard Excess	0.00		
YIED OD Excess	0.00	YIED TP Excess	0.00		
Additional Excess	0				
Total OD Excess Applicable	0.00	Total TP Excess Applicable	0.00		

Benefits

Coverage	Sum Insured
Transport Allowance	9999999.99
Excess Waiver	9999999.99

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 159A #17-609	Address 2	RIVERVALE CRESCENT	Address 3	SINGAPORE 541159
Address 4		Address Type	Singapore address	Post Code	541159
Unit No.		Related Policy Number	5113264097		

01 Driver Info

Driver Name	SEAH ZONG XUAN	Driver Type	Main Driver	Driver DOB	27/07/1985
Unnamed driver Name		Driver NRIC	S8524948G	Driving Experience	14
Register Date of Driver License	31/01/2005	Driver Age	34	Contact No.(Home)	0
Contact No.(Mobile)	98358918	Contact No.(Office)	0	Address 3	SINGAPORE 424366
Address 1	1 PULASAN ROAD	Address 2	ONE @ PULASAN	Post Code	424366
Address 4		Address Type	Singapore address		
Unit No.	05-05				
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No
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Modification History

Claim 001

New

Claim Type *	OD-MD	Insured Name	SEAH ZONG XUAN	Insured NRIC	S8524948G
Contact No.(Mobile)	98358918	Contact No.(Home)	03855589	Contact No.(Office)	
Email Address	seahzx7@hotmail.com	OT Vehicle Number	SGW8821R	TP Vehicle Number	
Claimant Type Claimant Type *	Please Select	Type of Benefit *	Please Select		
Claimant Name *		Claimant NRIC *			
Claimant Address					
Claim Description	SGW8821R ON 6 Jan 2020				
Preferred Workshop Contact No.		Insured Liability *	Fully at Fault	Name of Preferred Workshop	
Require Finalisation	Yes	Preferred Repair Option	Income to assign workshop	GIA report	Received
Date Registered	07/01/2020 14:54	Claim Close Date		Date Received	07/01/2020 00:00
Report Taken By	Jackson			OD Excess Collected by Workshop	
☒ Print AK letter					

Save Submit

Attachment

Accident No.	MT/1078923	Claim No.	001
Last Doc Received	☒ Yes ☐ No	Upload Date	07/01/2020 14:55
Path *		Category *	
	Browse... Clear	Please Select	Normal
	Browse... Clear	Please Select	Normal
	Browse... Clear	Please Select	Normal

Browse...

Clear

Please Select

1

Normal

Browse...

Clear

Please Select

1

Normal

Browse...

Clear

Please Select

1

Normal

☐ Send Message

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description	Msg Sent? (CO)
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 07 Jan 2020 14:55	NRIC/ Driving License	Normal	NRIC/ Driving License 2020-1-7	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 07 Jan 2020 14:55	SAS	Normal	SAS 2020-1-7	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 07 Jan 2020 14:55	Photos	Normal	Photos 2020-1-7	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 07 Jan 2020 14:55	Photos	Normal	Photos 2020-1-7	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 07 Jan 2020 14:55	Photos	Normal	Photos 2020-1-7	
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 07 Jan 2020 14:55	Photos	Normal	Photos 2020-1-7	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 07 Jan 2020 14:55	Photos	Normal	Photos 2020-1-7	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 07 Jan 2020 14:55	Photos	Normal	Photos 2020-1-7	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 07 Jan 2020 14:55	Photos	Normal	Photos 2020-1-7	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 07 Jan 2020 14:55	Photos	Normal	Photos 2020-1-7	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERV) CES) on 07 Jan 2020 14:55	Photos	Normal	Photos 2020-1-7	

Video List

Uploaded By/Date	Folder Date	File Name	Source	Action
Display in New Window Scan and uploading				

ASSIGNMENT (IDAC)

By CSO - Nature of Accident:

- 1) Vehicle hit Vehicle:
 - a) Motorist ()
 - b) Motorcycle ()
 - c) Bicycle ()
- 2) Vehicle hit 77:
 - a) Pedestrian ()
 - b) Animal ()
- 3) Vehicle hit Road Side Objects:
 - a) Govn Property ()
(e.g. signboard, barrier, tree etc.)
 - b) Road Work Object ()
 - c) Private Property ()
- 4) Vehicle drop into drain ()
- 5) Damage due to Act of God:
 - a) Fallen Object ()
 - b) Flood ()
 - c) Other, ()
- 6) Parked & Found Damaged:
 - a) Vandalism ()
 - b) Hit by Moving Object ()
- 7) Theft Case:
 - a) Stolen ()
 - b) Damage found when recovered ()
- 8) Fire:
 - a) Whilst driving ()
 - b) Parked ()
- 9) Accident date more than 24hrs ()

Remarks for internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ()
- 2) SRS Light on ()
- 3) ABS Light on ()

By Assessor- 1) Vehicle Information

Vehicle No. **SGW 8821 R** Regn **22 Oct 2015**
 Type: **RCar** / Motorcycle / Bus / Van / Lorry / Taxi / Prime Mover / Trailer or
 / Truck / Trailer or
 Make & Model **Mitsubishi Outlander 2A**
 Colour **White** Transmission Type **Auto** / Manual
 Eng/Hr **82504**
 Chassis **JMYXTGF 3W GZ001570**
 Gen: Cond: **Good** / Fair / Poor / Burnt or
 Steering: **Good** / Jammed / Leaked / Burnt or
 Brake: **Good** / Jammed / Leaked / Burnt or
 Mod: **Nil** / S/Rim / STD A/Rim or
 Tyre Size: F: **225/55 R18 - YOKO**
 R: **Kinglong**
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or **As above**

Front	Rear
R/Bal. 6 mm	R/Bal. 5 mm
L/Bal. 6 mm	L/Bal. 5 mm

 Parallel Import: Yes / **No**
 Toward In: **Yes** / No
 Repair Type: **LS** / LBJ
 Towing Required: **Yes** / No
 No of Repair Days: **10**
 Vehicle in Idac: **Yes** / No
 D.O.I. **8/1/2020** Time: **9.30am**

By Assessor- 2) Comments

- 1) Damages not due to recent accident.
- 2) Damages do not seem hit onto:
 - a. Vehicle () b. Motorcycle () c. Bicycle () d. Pedestrian ()
 - e. Animal () f. Govn Object () g. Road Work Object ()
 - h. Private Property () i. Drain () j. Road Kerb/Grass Verge ()
- 3) Vehicle does not seem damaged as a result of:
 - a. Fallen Object () b. Flood () c. Vandalism () d. Fire ()
 - e. Moving Object () f. Stolen () g. Stolen & Recovered ()

Time Started

Time Completed

1) CSO

2) ASS

3) Entire Operation Completed Time:

(1) Bent (2) Dented (3) Distorted (4) Cracked (5) Cut (6) Scratched (7) Deformed (8) Shifted (9) Buckled (10) Broken (11) Necessary (12) Missing (13) Torn (14) Unconfirmed (15) Not Working

MOTOR CAR (Frt)

ACTED/AC (1) Replace (✓) (2) Repair (X) (3) Check (N) (4) Not Consider (NC)

1072

Front Portion

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate	BT	✓	
1002	991887	Frt Number Plate Base	CRA	✓	
1003	991889	Frt Number Plate Garnish			
1004	991300	Frt Bumper	BR	✓	
1005	992341	Frt Bumper Clips	NEC	✓	6
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer RH	CRA	✓	
1008	991433	Frt Bumper Reinforcement	DD	✓	
1009	991318	Frt Bumper Beam			
1010	991468	Frt Bumper Sponge			
1011	991427	Frt Bumper Protector RH	CRA	✓	
1012	991420	Frt Bumper Pad			
1013	991363	Frt Bumper Grille	CRA	✓	
1014	991301	Frt Bumper Moulding	CRA	✓	
1015	991407	Frt Bumper Lower Spoiler	BR	✓	
1016	991438	Frt Bumper Sensor			
1017	995100	Frt LH Bumper Fog Lamp Cover	?		
1018	991355	Frt RH Bumper Fog Lamp Cover	MS	✓	
1019	995079	Frt LH Bumper Fog Lamp	?		
1020	995080	Frt RH Bumper Fog Lamp	MS	✓	
1021	991793	Frt Grille	CRA	✓	
1022	991328	Frt Grille Emblem	NEC	✓	
1023	991799	Frt Grille Chrome Moulding	CRA	✓	
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel	DD	✓	
1026	992025	Frt Support Panel Top Garnish Cover			
1027	992416	Horn			
1028	991277	Frt Brace Panel			
1029	995153	Frt LH Headlamp Assy	?		
1030	991821	Frt RH Headlamp Assy	CRA	✓	
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet			
1034	991328	Bonnet Emblem			
1035	990287	Bonnet Lock			
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge			
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber			
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser	?		
1043	990122	Air Con Fan Assy	?		
1044	990134	Air Con Suction Pipe (Low Pressure)	?		
1045	990118	Air Con Suction Hose	?		
1046	990133	Air Con Discharge Pipe (High Pressure)	?		
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator	?		
1053	992738	Radiator Cowling	?		
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top			
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank			
1059	990151	Air Duct			
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991713	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe	?		
1067	990219	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

No of Items:

Accessories:

Vehicle No: SGW 8821R

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank	DD	✓	
1074	995052	Wiper Washer Tank Motor	CRA	✓	
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover	TN	✓	
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member	?		
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender			
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector	CUT	✓	
1100	991740	Frt LH Fender Inner Shield	?		
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim	CUT	✓	
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender	Buc	✓	70%
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector	DIS	✓	
1109	991740	Frt RH Fender Inner Shield	CRA	✓	
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim	CUT	✓	
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre	TN	✓	70%
1114	992093	Frt Windscreen RH Frame	SCR	✓	R
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992098	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Sticker			
		RH Headlamp Washer Nozzle	CRA	✓	
		" " " " "	MS	✓	
		Comp			
		Frt RH Door	SCR	✓	R

MOTOR CAR (UC)

282

Vehicle No: SGW8821 R

Undercarriage

NAC	INC	Item	CON	AC	Qty
1372	995163	Frt LH Shock Absorber		?	
1373	991944	Frt LH Shock Absorber Mounting		?	
1374	990632	Frt LH Coil Spring			
1375	995198	Frt LH Knuckle Arm		?	
1376	995199	Frt LH Knuckle Arm Bearing		?	
1377	995178	Frt LH Lower Arm		?	
1378	995169	Frt LH Upper Arm			
1379	995183	Frt LH Tie Rod			
1380	995143	Frt LH Drive Shaft			
1381	990661	Frt LH Control Arm			
1382	992062	Frt LH Trailing Arm			
1383	991848	Frt LH Leaf Spring			
1384	991293	Frt LH Brake Disc Rotor			
1385	991281	Frt LH Brake Caliper			
1386	991292	Frt LH Brake Pipe			
1387	991287	Frt LH Brake Hose			
1388	991295	Frt LH Brake Sensor Wire			
1389	991989	Frt Stay Bar Bracket			
1390	994455	Steering Rack & Pinion		?	
1391	994435	Steering Cross Member		?	
1392	994519	Frt Sub Frame			
1393	992003	Frt Sub Frame Mounting			
1394	991217	Frt Anti Roll Bar			
1395	991219	Frt Anti Roll Bar Linkage		?	
1396	990887	Engine Block			
1397	990890	Engine Block Gasket			
1398	990972	Engine Oil Sump		?	
1399	990960	Engine Oil		?	
1400	992224	Gear Box Assy			
1401	992229	Gear Box Gasket			
1402	992241	Gear Box Oil Sump			
1403	992257	Gear Oil			
1210	990534	Centre Exhaust Pipe Assy			
1211	990532	Centre Exhaust Mounting			
1404	991134	Floor Panel			
1405	993719	Rear LH Shock Absorber		?	
1406	993723	Rear LH Shock Absorber Mounting			
1407	993170	Rear LH Coil Spring			
1408	993550	Rear LH Knuckle Arm		?	
1409	993551	Rear LH Knuckle Arm Bearing		?	
1410	993597	Rear LH Lower Arm		?	
1411	993884	Rear LH Upper Arm		?	
1412	995161	Rear LH Drive Shaft			
1413	995216	Rear LH Control Arm			
1414	993881	Rear LH Trailing Arm			
1415	993573	Rear LH Leaf Spring			
1416	992941	Rear LH Brake Disc Rotor			
1417	992937	Rear LH Brake Caliper Assy			
1418	990434	Rear LH Brake Pipe			
1419	992946	Rear LH Brake Hose			
1420	993819	Rear Sub Frame			
1421	993820	Rear Sub Frame Mounting			
1422	992813	Rear Anti Roll Bar			
1423	990168	Rear Anti Roll Bar Linkage			
1424	990202	Axle Beam		?	
1425	990170	Rear Axle Panhard Rod			
1426	990810	Differential Assy		?	
1427	992706	Propeller Shaft			

NAC	INC	Item	CON	AC	Qty
1428	991935	Frt RH Shock Absorber		?	
1429	991944	Frt RH Shock Absorber Mounting		?	
1430	990632	Frt RH Coil Spring			
1431	991844	Frt RH Knuckle Arm		?	
1432	991845	Frt RH Knuckle Arm Bearing		?	
1433	991851	Frt RH Lower Arm	BT	✓	
1434	992064	Frt RH Upper Arm			
1435	992040	Frt RH Tie Rod		?	
1436	991692	Frt RH Drive Shaft			
1437	990661	Frt RH Control Arm			
1438	992062	Frt RH Trailing Arm			
1439	991848	Frt RH Leaf Spring			
1440	991293	Frt RH Brake Disc Rotor			
1441	991281	Frt RH Brake Caliper			
1442	991292	Frt RH Brake Pipe			
1443	991287	Frt RH Brake Hose			
1444	991295	Frt RH Brake Sensor Wire			
1445	993720	Rear RH Shock Absorber		?	
1446	993723	Rear RH Shock Absorber Mounting			
1447	993173	Rear RH Coil Spring			
1448	993550	Rear RH Knuckle Arm		?	
1449	993551	Rear RH Knuckle Arm Bearing		?	
1450	993601	Rear RH Lower Arm		?	
1451	993885	Rear RH Upper Arm		?	
1452	993322	Rear RH Drive Shaft			
1453	993178	Rear RH Control Arm			
1454	995117	Rear RH Trailing Arm			
1455	995110	Rear RH Leaf Spring			
1456	992942	Rear RH Brake Disc Rotor			
1457	992938	Rear RH Brake Caliper Assy			
1458	990434	Rear RH Brake Pipe			
1459	992947	Rear RH Brake Hose			
		RH Rocker Panel Garnish	BT	✓	
		RH Air Condenser Side Air Deflector	RA	✓	
		Fuel Tank Assy	DD	✓	
		Rear RH Wheel Rim	CUT	✓	
		" " " Tyre	TN	✓	
		" LH " "	?	600g	
		" " " Rim	CUT	✓	
		Rear Bumper Lower Cover	CUT	✓	

No of Items:

Assessor:

Claim Handling

Task Transfer Exit

LDC SAL TUE

Accident MT/1078923

Policy No.	5113264097	Vehicle No.	SGW8821R	GST Registration No.	
Certificate No.					
Policyholder Name	SEAH ZONG XUAN	Cover Type	drive CLASSIC	Policyholder NRIC	S8524948G
Product Code	PRIVATE CAR INSURANCE	Contact No. (Office)	0	Loading	0
Contact No. (Mobile)	98358918	Special Remark		Contact No. (Home)	0
Email Address				eCode	
KFK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	10	Private hire	No

Accident Details

Report Date	07/01/2020 14:33	Accident Report Within 24 hrs	Yes	Accident Type	Collided into Property
Date of Accident	06/01/2020	Time of Accident hh:mm	18:05	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	SIMEI RD TWDS PIE (TUAS)				

Total Excess Applicable

Excess Type	Per Accident	Windscreen Excess	100.00		
OD Standard Excess	0.00	TP Standard Excess	0.00	Driver is Covered?	Covered
YIED OD Excess	0.00	YIED TP Excess	0.00		
Additional Excess	0.00				
Total OD Excess Applicable	0.00	Total TP Excess Applicable	0.00		

Benefits

Coverage	Sum Insured		
Transport Allowance	9999999.99		
Excess Waiver	9999999.99		

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 159A #17-659	Address 2	RIVERVALE CRESCENT	Address 3	SINGAPORE 541159
Address 4		Address Type	Singapore address	Post Code	541159
Unit No.		Related Policy Number	5113264097		

OI Driver Info

Driver Name	SEAH ZONG XUAN	Driver Type	Main Driver	Driver DOB	27/07/1985
Unnamed driver Name		Driver NRIC	S8524948G	Driving Experience	14
Register Date of Driver License	31/01/2005	Driver Age	34	Contact No. (Home)	0
Contact No. (Mobile)	98358918	Contact No. (Office)	0	Address 3	SINGAPORE 424366
Address 1	1 PULASAN ROAD	Address 2	ONE @ PULASAN	Post Code	424366
Address 4		Address Type	Singapore address		
Unit No.	05-05				
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Tan Siew Choo

LDC SAL TUE

Claim Type	OD-MD	Insured Name	SEAH ZONG XUAN	Insured NRIC	S8524948G
Contact No. (Mobile)	98358918	Contact No. (Home)	63855589	Contact No. (Office)	
Email Address	seahzx7@hotmail.com	OI Vehicle Number	SGW8821R	TP Vehicle Number	
Claimant Type		Type of Benefit			
Claimant Name		Claimant NRIC			
Claimant Address					
Claim Description	SGW8821R ON 6 Jan 2020			Name of Preferred Workshop	
Preferred Workshop Contact No.		Insured Liability	Fully at Fault		
Require Finalisation	Yes	Preferred Repair Option	Income to assign workshop	GIA report	Received
Date Registered	07/01/2020 14:57	Claim Close Date		Date Received	08/01/2020 12:15
Report Taken By	Jackson	Workshop Repairer		Total Loss but Repaired	
☒ Print AK letter				OD Excess Collected by Workshop	

Modification History

Special Claim Creation Approval

Approval	Reason
Remarks	

damage assessment Activity Handline Attachment

Vehicle Info

Vehicle Make	MITSUBISHI	Vehicle Model	OUTLANDER	Engine Capacity	
Date of Registration	22/10/2015	Class No.	JMYXGPG3WG2001570		

Towing Required *	☒ Yes ☐ No	Vehicle in 3DAC *	☒ Yes ☐ No	Parallel Import *	☐ Yes ☒ No
Type of Tender *	Own Damage	Assessor Name *	SIMON	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTRE	IDAC/Workshop Location	S1 UBI AVENUE 1 #01-25 RAYA		
Windscreen Parts & Labour Cost		Total Loss *	☐ Yes ☒ No		
Market Value(\$)		Scrap Value(\$)		Economical Repair Value(\$)	

REMARK: NO OF REPAIR DAY: 10 DAYS. 1 X FRT BUMPER LOWER SPOILER - REPLACE. 1 X FRT GRILLE CHROME MOULDING - REPLACE. 1 X AIR CON SUCTION PIPE (LOW PRESSURE) - UNCONFIRM. 1 X AIR CON DISCHARGE PIPE (HIGH PRESSURE) - UNCONFIRM. 1 X FRT LH FENDER PROTECTOR - REPLACE. 1 X FRT RH FENDER INNER PROTECTOR - REPLACE. 1 X FRT RH WINDSCREEN FRAME - REPAIR. 1 X RH HEADLAMP WASHER NOZZLE - REPLACE. 1 X RH HEADLAMP WASHER NOZZLE COVER - REPLACE. 1 X FRT ANTI ROLL BAR LINKAGE - UNCONFIRM. 1 X ENGINE OIL - UNCONFIRM. 1 X FRT RH TIE ROD - UNCONFIRM. 1 X RH AIR CON CONDENSER SIDE AIR DEFLECTOR - REPLACE. 1 X REAR BUMPER LOWER COVER - REPLACE.

Remark

Remark for Supplementary

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *	
root						
Not Applicable	1	32200101	NUMBER PLATE (FRONT)	1	Replace	X
ABS	2	32200201	NUMBER PLATE BASE (FRONT)	1	Replace	X
ABSORBER	3	16000101	BUMPER (FRONT)	1	Replace	X
ACCELERATOR	4	16002401	BUMPER CLIPS (FRONT)	6	Replace	X
ACTUATOR	5	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace	X
ADVERTISEMENT STICKER	6	16005001	BUMPER REINFORCEMENT (FRONT)	1	Replace	X
AIR BAG	7	16004602	BUMPER PROTECTOR (FRONT RIGHT)	1	Replace	X
AIR BLOWER	8	16003201	BUMPER GRILLE (FRONT)	1	Replace	X
AIR BOX	9	16004201	BUMPER MOULDING (FRONT)	1	Replace	X
AIR CHAMBER BOX	10	16002901	BUMPER FOG LAMP COVER (FRONT LEFT)	1	Unconfirm	X
AIR CLEANER	11	16002902	BUMPER FOG LAMP COVER (FRONT RIGHT)	1	Replace	X
AIR COMPRESSOR	12	16002701	BUMPER FOG LAMP (FRONT LEFT)	1	Unconfirm	X
AIR CON	13	16002702	BUMPER FOG LAMP (FRONT RIGHT)	1	Replace	X
AIR CON (VAN)	14	27100101	GRILLE (FRONT)	1	Replace	X
AIR COOLER	15	27100801	GRILLE EMBLEM (FRONT)	1	Replace	X
AIR DISTRIBUTOR	16	41300101	SUPPORT PANEL (FRONT)	1	Replace	X
AIR FILTER	17	27700101	HEAD LAMP (LEFT)	1	Unconfirm	X
AIR FLOW	18	27700102	HEAD LAMP (RIGHT)	1	Replace	X
AIR GRILLE	19	112023	AIR CON CONDENSER	1	Unconfirm	X
AIR HORN	20	344001	RADIATOR	1	Unconfirm	X
AIR INTAKE	21	344005	RADIATOR COWLING	1	Unconfirm	X
AIR RESONATOR BOX	22	344008	RADIATOR FAN	1	Unconfirm	X
AIR THROTTLE BODY AND SENSOR	23	247017	EXHAUST PIPE	1	Unconfirm	X
ALARM	24	454012	WIPER WASHER TANK	1	Replace	X
ALTERNATOR	25	454014	WIPER WASHER TANK MOTOR	1	Replace	X
ALUMINIUM PANEL - SIDE	26	243014	ENGINE LOWER COVER	1	Replace	X
AMPLIFIER	27	19600502	CHASSIS MEMBER (FRONT RIGHT)	1	Unconfirm	X
ANTENNA	28	25400901	FENDER INNER SHIELD (FRONT LEFT)	1	Unconfirm	X
ANTI ROLL	29	448014	WHEEL RIM	4	Replace	X
APRON	30	43600101	TYRE (FRONT LEFT)	1	Unconfirm	X
ARCH	31	25400103	FENDER (FRONT RIGHT)	1	Replace	X
ARM REST	32	25400902	FENDER INNER SHIELD (FRONT RIGHT)	1	Replace	X
ASH TRAY	33	43600102	TYRE (FRONT RIGHT)	1	Replace	X
AUTO CLUTCH	34	23300202	DOOR (FRONT RIGHT)	1	Repair	X
AUTO COOLER PIPE	35	36600102	SHOCK ABSORBER (FRONT RIGHT)	1	Unconfirm	X
AUTO CRUISE MOTOR	36	36600602	SHOCK ABSORBER MOUNTING (FRONT RIGHT)	1	Unconfirm	X
AUTO TRANSMISSION	37	30000102	KNUCKLE ARM (FRONT RIGHT)	1	Unconfirm	X
AXLE	38	30000202	KNUCKLE ARM BEARING (FRONT RIGHT)	1	Unconfirm	X
BACK REST (MC)	39	30500102	LOWER ARM (FRONT RIGHT)	1	Replace	X
BACK SEAT	40	23600102	DRIVE SHAFT (FRONT RIGHT)	1	Unconfirm	X
BALANCER	41	36600104	SHOCK ABSORBER (REAR RIGHT)	1	Unconfirm	X
BATTERY	42	30000104	KNUCKLE ARM (REAR RIGHT)	1	Unconfirm	X
BEADING (MC)	43	30000204	KNUCKLE ARM BEARING (REAR RIGHT)	1	Unconfirm	X
BELT COVER (MC)	44	36600101	SHOCK ABSORBER (FRONT LEFT)	1	Unconfirm	X
BELT TENSIONER	45	36600601	SHOCK ABSORBER MOUNTING (FRONT LEFT)	1	Unconfirm	X
BODY	46	30000101	KNUCKLE ARM (FRONT LEFT)	1	Unconfirm	X
BODY (MC)	47	30000201	KNUCKLE ARM BEARING (FRONT LEFT)	1	Unconfirm	X
BOLT CAP (MC)	48	30500101	LOWER ARM (FRONT LEFT)	1	Unconfirm	X
BOLT HEAD COVER (MC)	49	401028	STEERING RACK & PINION	1	Unconfirm	X
BONNET	50	401021	STEERING CROSS MEMBER	1	Unconfirm	X
BOOT	51	243030	ENGINE OIL PUMP	1	Unconfirm	X
BOX (MC)	52	36600103	SHOCK ABSORBER (REAR LEFT)	1	Unconfirm	X
BOX BRACKET (MC)	53	30000103	KNUCKLE ARM (REAR LEFT)	1	Unconfirm	X
BOX CARRIER (MC)	54	30000203	KNUCKLE ARM BEARING (REAR LEFT)	1	Unconfirm	X
BOX DOOR	55	30500103	LOWER ARM (REAR LEFT)	1	Unconfirm	X
BOX STICKER (MC)	56	23600103	DRIVE SHAFT (REAR LEFT)	1	Unconfirm	X
BRACE PANEL	57	13700101	AXLE BEAM (FRONT)	1	Unconfirm	X
BRAKE						
BRAKE - ABS						
BRAKE (MC)						
BUMPER						
CABIN						
CAMBER						
CAMSHAFT						
CAR AUDIO SYSTEM						
CAR JACK						
CARBURATOR						
CARGO						
CARRIAGE						
CARRIER MOUNTING						
CASTOR						
CATALYTIC CONVERTOR						
CD CHANGER						
CD PLAYER						
CDI UNIT (MC)						
CENTRE BOTTOM						
CENTRE BRACKET						
CENTRE CONSOLE						
CENTRE COWLING (MC)						
CENTRE CROSS MEMBER						
CENTRE EXHAUST						
CENTRE FARING (MC)						
CENTRE FOOTREST COVER (MC)						
CENTRE GARNISH						
CENTRE GLASS FRAME						
CENTRE GRILLE						

58	2290	DIFFERENTIAL	1	Unconfirm	X
59	30500104	LOWER ARM (REAR RIGHT)	1	Unconfirm	X
60	23600104	DRIVE SHAFT (REAR RIGHT)	1	Unconfirm	X
61	35500902	ROCKER PANEL GARNISH (RIGHT)	1	Replace	X
62	264008	FUEL TANK	1	Replace	X
63	43600103	TYRE (REAR LEFT)	1	Unconfirm	X
64	43600104	TYRE (REAR RIGHT)	1	Replace	X

From: Tan Siew Choo <siewchoo.tan@income.com.sg>
Sent: Thursday, 9 January 2020 4:18 PM
To: NAC ; 'City Auto'
Subject: SGW8821R, OD claim no : MT/1078923

Importance: High

Dear IDAC and City Auto,

Learnt that veh is in IDAC (IDAC – pls confirm), do assist with the necessary arrangement asap.

Dear City Auto,

OD excess waiver and TA is applicable.

Pls assist to provide 7 days (max) of Transport allowance to owner.

We are waiving survey for this case only and it should not be taken as a precedence for future cases.

Kindly update owner once veh is in your workshop as he wants to collect some personal items from veh.

Pls assist to expedite on repair works as he wants to collect his veh back before Chinese New Year.

FOR PAYMENT: Please forward the Invoice & Discharge Voucher after the repairs has been done/ finalized with Surveyor to my email.

Regards.

Tan Siew Choo
Senior Executive
Operations, Motor and Personal Lines (PL)
T +65 6430 7882
www.income.com.sg



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Our Ref: MT/CA/OD/051/1078923-001/TSC

09 Jan 2020

CITY AUTO PTE LTD

BLK 8 #01-58TO66

SIN MING INDUSTRIAL EST SECTOR C

SINGAPORE 575643

Dear Sir

CLAIM NUMBER: MT/1078923-001

REPAIR OF VEHICLE NUMBER: SGW8821R

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 09 Jan 2020

Make: MITSUBISHI

Model: OUTLANDER

Estimated Repair Days: 10

Location: NATIONAL ASSESSMENT CENTRE SERVICES

Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits Applicable: Transport Allowance and Excess Waiver

Excess Applicable: 0.00

Please note that supplementary items will not be allowed.

If you have any queries, please contact Tan Siew Choo at 64307882 or email us at motor@income.com.sg.

Yours sincerely

Jenny Pe

Deputy Vice President

Motor Insurance

Disclaimer

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NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)

51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315



Vehicle Movement Form

Vehicle Check-In

Vehicle No: SGW8821R Date In: _____ Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: City Auto

Collection Date: 10-1-20 Time: 09:34 with Keys: Yes / No

Tow Truck No: YMB0970 Tow Man: Wang Lie Yee NRIC: S89169204

Signature: [Signature]

For office use

Attended by: Jackson

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In

Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____