

ASSIGNMENT

Surveyor:

XGQ

DOI: 21/01/2020

Date / Time: 06/01/2020

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SHD 8861M

Name of Insured : CITYCAB PTE LTD

Insured Tel No. : HP:

Excess Sec II :S\$

D.O.A: 28/12/2019 17:10

Is driver the owner? (YES / ☒ NO)

Nature of Accident :

If NO, Driver Name / Age : TAN CHARLIE

Driver Tel No. : +65-91234991

(V/L: YES / NO)

Claim No. : D20000132MFSH

Policy No. : D-18088937MFSH

Make / Model : MERCEDES-BENZ E220

Place of Accident : GRANGE RD X JUNCTION IRWELL BANK RD

OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Insured Liability : % Final ? Yes / No

SMD 5799X

INSRS:
WSP: TAN LIM
Tel: MOTOR
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
	SMD 5799X - X	
	SHD 8861M - CS/FCI19008793/R1qd3e2 : DOA: 02.05.19	
	- CS3/FCI15021989/Gqbc2-1: DOA: 19.12.15	
205/3/2020	- File passed to MRC to submit WP.	
chidana	- FCI (Merina) opine liability down against TP based on OI video	
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PBR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>
PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	S\$	(days) Reduction: %
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No. :
Repair Cost:	S\$	
Loss of Rental (LOR):	S\$	(days)
Loss of Use (LOU):	S\$	(\$ x days)
Loss of Income (LOI):	S\$	(\$ x days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>		[Tick only one]
GIA/LTA Search	S\$	
Medical:	S\$	
Disbursement:	S\$	(e.g. Tow/ Independent)
Legal Cost	S\$	
Total:	S\$	Global Sum S\$:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	S\$	Name 1:
Payee 2: (Strike if N.A.)	S\$	Name 2:
Payee 3: (Strike if N.A.)	S\$	Name 3:

WP
205/3/2020

ASSIGNMENT

From: _____ Date: 21. Jan. 2020
 Estimated Cost: _____
 OD / TP / VS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: SMD 5799X
 at Workshop n/s: Tan Lim motor
 of 1 Defu Lane 6
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: Auxy 10.300.00

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Est. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

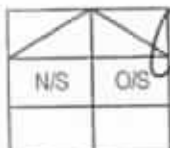
Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SMD 5799X Yr Regn: 27 Aug 2018
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Opel Insignia C.C. 1598
 Colour: Blue A/C: Insured / Std / NI / NA
 Sp. Reading: 129974 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: W0V2M6EFTJ1070415
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Normal / Jammed / Leaked / Burnt or
 Brake: Normal / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD / R/Rim or
 Tyre Size: F: 245/45 R18
 R: 11
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Greenlander
 Front: _____ Rear: _____
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. _____ D.O.I. 21-01-20
 Survey held at w/s 16:30
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
o/s Frt.
 The U/C / Chassis frame / Body Structure affected due to collision.



Date / Time

Action / Instruction

18/3 Finalised \$840 with Boss.

1700

2100

Date/Time, File Pass 1/2



: Preli. Report

11



: Final Report

Date/Time, File Pass 1/2

12

Report Format: _____

Emp. Smd 710.11.12

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Insp (\$

☐ : Wheel and (\$

Survey Fee: 145

Transportation: 50

S + RS. BI

Photos

Others

TOTAL

214

MS FCIL Insured's Veh No : SHD8861M
Date of Accident : 28 December 2019



TAN LIM MOTOR PTE LTD
1 Defu Lane 6 Singapore 539365
Tel : 68585151 (24 Hours) Fax : 68580877
GST Regn. No. : M2-8922054-2

Messrs BIS Motoring Pte Ltd

Date : 02 January 2020

Estimate To Repair SMD5799X - Opel INSIGNIA GRANDSPORT B16DTH
Chassis No : W0VZM6EF7J1070415

S/No	Quantity	Description	Amount
		<u>LIST ITEMS</u>	
01	1 pc	n/s headlamp X NN	\$ 1,300.00
02	1 pc	front bumper X Repair.	\$ 2,100.00
03	1 pc	n/s front bumper sensor X NN	\$ 450.00
04	1 pc	n/s front fender X base repair.	\$ 920.00
			\$ 4,770.00
		<u>LABOUR & MISC. CHARGES</u>	
01		To rust-proofing of the affected areas.	\$ 100.00
02		To check electrical lighting concerned.	\$ 50.00
03		To reinstall of rear bumper parking sensor.	\$ 50.00
04		Panel beating, knocking and straighten the necessary portion, remove and renewal of parts, adjust and realign the same.	\$ 750.00
05		Putty and spray painting of the affected portion.	\$ 900.00
			\$ 1,850.00
		Total 3 Days	\$ 6,620.00
		lumpsum repair.	
		After repair photos.	
		Emo Aiong - 82880282	
		21/1/2020.	

450 X NN
X NN
40
300 400
400
840.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 055D

Vehicle Details

Vehicle No.: SMD5799X

Vehicle to be Exported: No

Intended Deregistration Date: 31 Dec 2019

Vehicle Make: OPEL

Vehicle Model: INSIGNIA GRANDSPORT B16DTH

Primary Colour: Blue

Manufacturing Year: 2017

Engine No.: A2172908GKCX0128

Chassis No.: W0VZM6EF7J1070415

Maximum Power Output: 100.0 kW (134 bhp)

Open Market Value: \$27,089.00

Original Registration Date: 27 Aug 2018

First Registration Date: 27 Aug 2018

Transfer Count: 0

Actual ARF Paid: \$29,925.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 26 Aug 2028

PARF Rebate Amount: \$22,443.00

Intended COE Rebate Details

COE Expiry Date: 26 Aug 2028

COE Category: E - Open - all except motorcycle

COE Period(Years): 10

QP Paid: \$32,809.00

COE Rebate Amount: \$28,167.00

Total Rebate Amount: \$50,610.00

The information contained herein is correct as at 31 Dec 2019

OK

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	055D
Vehicle Details	
Vehicle No.:	SMD5799X
Vehicle to be Exported:	No
Intended Deregistration Date:	22 Jan 2020
Vehicle Make:	OPEL
Vehicle Model:	INSIGNIA GRANDSPORT B16DTH
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	A2172908GKCX0128
Chassis No.:	W0VZM6EF7J1070415
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$27,089.00
Original Registration Date:	27 Aug 2018
First Registration Date:	27 Aug 2018
Transfer Count:	0
Actual ARF Paid:	\$29,925.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Aug 2028
PARF Rebate Amount:	\$22,443.00
Intended COE Rebate Details	
COE Expiry Date:	26 Aug 2028
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$32,809.00
COE Rebate Amount:	\$27,974.00
Total Rebate Amount:	\$50,417.00

The information contained herein is correct as at 22 Jan 2020

OK

MOTOR SURVEY ASSIGNMENT

Date	02-01-2020	Our Ref No. D20000132MFSH
Accident Date	28-12-2019	Claim Type. Third Party
Insured Vehicle	SHD8861M	Third Party Vehicle. SMD5799X
Survey Location	1 Defu Lane 6	
Contact Person.	CAYMEN	
Contact No.	68585151/ 98303886	Fax No. 68580877
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

2.02pm @ 6/1/2020
 p: Caymen
 v: Not In

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	TAN LIM MOTOR PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	MERINA CHIA SAN SAN	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
 This is a computer generated letter, no signature required.

Khanchna (LKK Auto)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Thursday, 12 March 2020 4:13 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: Request for Insured vehicle video - D20000132MFSH/1 // EXPRESS SETTLEMENT

Dear Khanchna,

As spoken, please refer to the below screenshot.



Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax
No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Merina Chia

Sent: Thursday, 12 March 2020 3:51 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Request for Insured vehicle video - D20000132MFSH/1 // EXPRESS SETTLEMENT

Dear Khanchna,

Please proceed this case on WP basis.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Thursday, 12 March 2020 3:08 PM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Request for Insured vehicle video - D20000132MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000132MFSH

LKK REF: CC4/FCI20000389/Gka3 (SHD 8861M)

Dear Ms. Merina,

Please assist to forward us a copy of Insured's accident video.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, 9 February 2020 10:50 AM
To: 'Merina Chia' <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000132MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000132MFSH
LKK REF: CC4/FCI20000389/Gka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SMD 5799X on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 6 January 2020 2:48 PM
To: 'CWS Motor Claims'; assignments
Cc: 'Merina Chia'; Admin A
Subject: RE: SURVEY ASSESSMENT - D20000132MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

"Wishing you a Happiness and Prosperity New Year"

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Monday, 6 January 2020 11:53 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Merina Chia <MerinaChia@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D20000132MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.

www.avg.com

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD		Ref : CC4/FCI20000389/Gka3q2		
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 01-04-2020		
		Code : FCI2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 8861M	Veh. Inspected	SMD 5799X	
Policy No.	D-18088937MFSH	Coverage (\$)	0.00	
Claim No.	D20000132MFSH	Excess (\$)	0.00	
Assign From	MERINA CHIA	Assign Date	06/01/2020	
2. Vehicle Particulars & Condition				
Make & Model	OPEL INSIGNIA	c.c	1598	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	W0VZM6EF7J1070415	Colour	BLUE	
Odometer	129974	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	245/45 R18	GREENLANDER	6 mm	
L/H Front Tyre	245/45 R18	GREENLANDER	6 mm	
R/H Rear Tyre	245/45 R18	GREENLANDER	6 mm	
L/H Rear Tyre	245/45 R18	GREENLANDER	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	28/12/2019	Inspection Date	21/01/2020	
Survey held at	1 DEFU LANE 6			
Repairer	TAN LIM MOTOR PTE LTD			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMD 5799X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	N/S HEADLAMP	NOT NECESSARY	1,300.00	-
1	FRONT BUMPER	TO REPAIR SEE LABOUR	2,100.00	-
1	N/S FRONT BUMPER SENSOR	NOT NECESSARY	450.00	-
1	N/S FRONT FENDER	TO REPAIR SEE LABOUR	920.00	-
			4,770.00	-
LABOUR				
	TO RUST-PROOFING OF THE AFFECTED AREAS.	NOT NECESSARY	100.00	-
	TO CHECK ELECTRICAL LIGHTING CONCERNED .	NOT NECESSARY	50.00	-
	TO REINSTALL OF REAR BUMPER PARKING SENSOR .		50.00	40.00
	PANEL BEATING ,KNOCKING AND STRAIGHTEN THE NECESSARY PORTION ,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF FRONT BUMPER AND N/S FRONT FENDER .		750.00	400.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		900.00	400.00
			1,850.00	840.00
GRAND TOTAL			6,620.00	840.00
RECOMMENDED COST OF REPAIRS				840.00

Report Ref No. CC4/FCI20000389/Gka3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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