Faimated Con	*	Bill to:	Date/T	
/ / /	TP RES / OD RES	EVA/INV/MV/CS	•	
To Inspect Ve	hicle No;	SGK 8626B	Insured:	
at Workshop	***************************************	SME Motor		57476106.
of	1 Kalei Bulc	it Are 6 # 02-15+		
Policy No:		Claim 3	No: SOM020	:82
Sum Insured;		Exce	S THE NIL	
Make of Veh			D.O.A	31/12/2010
(Client's Hegory	)			
/ /\				m Ti Accessorate
	REP. / REV 24 HR	S	H.O	D. Endorsement:
	REP. / REV 24 HR	S Person Contacted: Pú Yi	2004	
Date/Time;	11am@7/12000	Person Contacted: Pu Yi	2004	
	Action/instruction	Person Contacted: Pei Yin	2004	
Date/Time;	Action/Instruction  Five Case Intes	Person Contacted: Pei Yin Tohmolt	2004	
Date/Time:	Action/Instruction  Five Case Investor	Person Contacted: Pei Yin Tohmoly  igation	Vehicle	MOUT
Date/Time:	Action/Instruction  Five Case Investor	Person Contacted: Pei Yin Tohmolt	Vehicle	MOUT

	1		*(0)
13.11.15	REF: ASM ( ACA )		Reneven LOSIS.
guida	ASSI	GNMENT	[09/5]
From:  Estimated Cost:  OD) TP / WS / TP RES / OD RES / E  To Inspect Vehicle No: SG & S  at Workshop m/s SMB Motor	Date:	Veh No: & SGK 8268  Type: M.Carl M.Cycle / Bus / Van / Lo  Truck / Trailer or  Make: Totota Estina	Yr Regn: Dec 1 2009  Drry / Taxi / Prime Mover /  ANG CA) Sp. c.c. 2, 36200  A/C: Insured / Std7 NI / NA
of # 02-15 (A Uho () Insured: Policy No. Claims No.	364)	Sp.Reading         NITL           Eng/No:         2AZC47100           C/No:         ACCS000770           Gen. Cond:         Good / Fair / Poor / Burnt	90 '
Sum Insured: (Client's Record)  Make of Veh:	Excess:	Steering: Inorder / Jammed / Leaked / Brake: Inorder / Jammed / Leaked / Modi: Nil / S/Rim / STD A/Rim or Tyre Size: F: 2-2 S / So /	Burn) or
IDAC Accident Rport: Co	onsistent?: Yes or No Res.: Yes or No 3 Val.: Yes or No Vehicle: IN / OUT	D.O.A. 3/12/19 Survey held at SM & Motor Des. of Damages: Frt / Rear / O/S	Rear R/Bal. B. 6 mm L/Bal. B. 7 mm D.O.I. 07/1/2020 (Autobers Kalui bukit) IN/S I U/C I Rooftop or hadlamp and Engle demand
Date / Time   Action / Instruction   MV : \$ 69 / PMRF : \$ 32 / NC : \$.36,6	481 519	the veriou cang	ht fire.
			Survey Fee: 7 00  Transportation: )\$+R\$\$I
Report Format : Lump Sum / I.B.I: (\$	)	: Interview (\$ : Tech. Invs (\$ : Weekend (\$	Others



# Service Request Details

Claim

S0M02C8S

Reference

None #

Loss Date

December 31, 2019

Report Date

Jan 6, 2020 12:34:21 PM

Request Date

January 6, 2020

Due Date

January 13, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Fire

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SGK8626B

Model

ESTIMA 2.4

Service Address

Primary Contact/Insured

ANG ENG CHONG 144 POTONG PASIR AVENUE 2, #01-44, 350144, Singapore

ANGEC1@YAHOO.COM

Claim Handler

CHAN Kian Chuan 68805444 kianchuan.chan@axa.com.sg

Additional Instructions

WS: SME XS: NA FIRE CASE

Invoices

History

Documents Assessment Metrics

Notes

New Message

Messages

TYPE

0

SENT

1/6/20 3:39 PM

FROM

CHAN Kian Chuan

**SUBJECT** 

OD FIRE CASE

BODY

PLS CONDUCT FIRE INVESTIGATION.

### VISHNU BATHAM Shekhar

From:

peiying@smemotor.com.sg

Sent:

Saturday, January 04, 2020 3:31 PM

To:

SG AXA Insurance SM AXA SGP - Motor Survey

Subject:

SOMO2C8S [EXTERNAL] OWN DAMAGE CLAIM FOR SGK8626B

Attachments:

SGK8626B.pdf; Total Loss Letter.pdf

Categories:

Shekhar

Hi,

Kindly assist to create claim in smart claim.

Thanks

Regards,

Pei Ying

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

# **Immediate Advice**

To: AXA Insurance Pte Ltd

8/1/2020

# Survey Details:

Date of loss	31-Dec-19
Date of appointment	6-Jan-20
Date of survey	7-Jan-20
Location of survey	SME MOTOR

# Vehicle Details:

Claim Type:	Own Dama	age	
Vehicle number	SGK 8626B		
Make and Model TOYOTA ESTIMA 2.4 AE		STIMA 2.4 AERAS A	
Date of registration	30/12/200	)9	
Excess	\$		
Market Value	\$	69,000.00	
Parf Rebate	\$	32,981.00	
Nett Loss	\$	36,019.00	

### Repair details:

		_
Initial Estimate	TOTAL LOSS	

# Proposed/Revised repair cost:

Parts	TOTAL LOSS	
Check items (estimate)	\$	
Labour	\$	*
Total	#VALUE!	
Lump Sum(if applicable)		

Number of days for repair	<u>0</u>	

SI UBLAVE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

# Remarks:

PENDING FOR INVESTIGATION. REPAIR COST NOT	
ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	

# Mandate:

Liability(TP)	%	
Proposed repair cost	\$	
Loss of use	\$	no. of days
Loss of rental	\$	no. of days
Loss of income	\$	no. of days
LTA search fees	\$	
Others	\$	
Proposed Total	#VALUE!	

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

2 m 1 m 1 m 1 m 1 m 1 m 1 m 1 m 1 m 1 m	
<b>建造成制度在4条件的产生物</b> 类。	ACCIDENT STATEMENT
Date Of Report	03/01/2020 16:21
Date Of Accident	31/12/2019 09:45
Exact Location Of Accident	665 BUFFALO RD ZHUJIAO CENTRE (TEKKA MARKET)
Country/State of Loss	SINGAPORE
AND MANAGEMENT AND THE PARTY OF THE PARTY.	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SGK8626B
Insured/Policyholder	
Name Of Registered Owner	ANG ENG
NRIC No	SXXXX146E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98222661
Alternative Phone No	OFFICE-98222661
Vehicle Particulars	
Manufacturer	ТОУОТА
Model	ESTIMA
Exact Purpose for which vehicle was being used a time of accident	it
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE

Fleet Policy NO

Policy Number GA457552

Cover Note Number

#### Driver

Name of Driver CHUA LENG HONG

NRIC No SXXXX025H Date Of Birth 27/02/1976 Occupation INDOOR Date Of Driving Pass 17/04/2007

Driving Experience 12 YEARS AND 8 MONTHS

Gender **FEMALE** 

Mobile Number (LOCAL) +65-96655044

Fax Number Contact Number

EMail Address NOEMAIL Address

BLK 144 POTONG PASIR AVE 2 #01-44

Postcode

350144

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

SPOUSE

Vehicle Registration Number of Driver's Own

Vehicle

-

Insurance Company of Driver's Own Vehicle

.

General Information of the Accident

Type Of Accident

FIRE, EXPLOSION OR LIGHTNING

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle) involved in the accident

NO 1

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

VO

Was any other material or property damaged?

NO

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

**Details of Police Action** 

Was the accident reported to the police?

YES

If Yes, Please state which Police Station

Police Station Name

CENTRAL POLICE DIVISIONAL HQ (A DIVISION)

Police Station Address

ROAD: 391 NEW BRIDGE ROAD #03-112 POLICE CANTONMENT COMPLEX BLOCK A , POSTCODE: 088762 , COUNTRY: SINGAPORE

Police Station Contact

TEL NO: 1800-2240000 - FAX NO: 62200877

Was notice of intended Prosecution given?

If Yes, against whom?

NO

Circumstances of Accident

REFER TO POLICE REPORT: A/20191231/7017.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

### Sketch Plan Pg. 1

#### SKETCH PLAN

#### **IMPORTANT NOTICE**

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
  interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesald.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (III) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

### Sketch Plan #2 Pg. 1

	The state of the s		
The state of the s		$\square$	A CIVOL
		IA	(A) 54K8626B.
		14	
CRIBE CIRCUMSTANCE	S OF THE ACCIDENT		
PAGE -	TO POUCE P	EXPI	
NGC	10 fours 1	700	
1000			
23110			
declare the foregoing part	ticulars are true in every	respect.	
declare the foregoing part		L	
LARATION declare the foregoing part which the standard st	ticulars are true in every  X Driver's Signatu	b	Reporting Centre Personnel's Signature

COST Michigan For NU



	D;	ite:	OS OWNer of Vehicle Number: SEK 8606B.
	Th	e f	allowing has been advised to you via your workshop, SME MOTORPTE L'Orough their stat
	Ple	as/	e tick the applicable box if you had been advised on any of the following:
	(v	1	You had been advised by the workshop that in the case that you wish to claim against your own policy, ther is a Fourteen (14) days clause whereby the claim must be made within the stiputated timeframe from the day of occurrence.
	(	)	You had been advised by the workshop on the liability and merits of the case accordingly.
		)	You had been advised by the workshop on the claims procedure for the type of claim that you will be makin due to this accident.
			if fire damage and you claim under your own insurance, any applicable excess will be waived However, there will be no recovery prospect and NCD will be affected.
			if fire damage and you are claiming against the Third Party, your NCD will not be affected. However, the recovery is not guaranteed, and AXA will not be held responsible.
(		)	There will be delay to your vehicle repair due to the unavailability of spare parts locally and there is no other option except to indent it from overseas.
(		)	There will be no cancellation/withdrawal of the Own Damage claim once the order of spare parts have been placed. If you wish to cancel/withdraw the claim, you shall bear all costs, expenses &/or related charge incurred directly &/or indirectly to the procurement of the spare parts.
(	)		The estimated waiting time for the spare parts to arrive is The estimated arrival time does not include the repair period.
(	)		You will be driving the vehicle out despite being advised by the workshop mechanic/ personnel that the vehicle may not be road worthy.
(	)		For vehicles below three (3) years old or under warranty with a local distributor, your insurance company will use only original parts to repair your vehicle.
			For vehicles above three (3) years old and no longer under warranty with a local distributor, your insurance company will be carrying out repairs where any damaged part that can be repaired will be repaired and any part that needs to be replaced will be replaced using any combination of original parts and/or original equipment manufacturer (OEM) parts and/or second-hand parts.
(	)		You had been advised by the workshop of the Twelve (12) months warranty for Own Damage repairs on workmanship related to the accident.
(	)		For vehicles that are under warranty with a local distributor, you have been advised by the workshop to check with your local distributor on any effect to your warranty prior to making this Own Damage claim,
i i	)		thers
Sig	nec	d ar	nd acknowledged by:
X		0	ly
Var	ne	an	d signature of policyholder/ authorized driver* and company stamp (where applicable)
nr.	he	rine -	distribution and company stamp (where applicable)
en	nitt	ed	d driver to either the named drivers as per motor insurance policy or in the case of commercial vehicles, drivers who are permitted to drive the insured Vehicle.

Name and signature of workshop personnel including company stamp





1 of 1

### POLICE REPORT (NP299)

Police Station Of Origin Central Division HQ A 391 New Bridge Road #03-112 Police Cantonment Complex SINGAPORE 088762 Tel No:1800-2240000

Report No. A/20191231/7017

Date/Time Report Made 31/12/2019 14:17	Vide Rep	ort No.		Station Diary No.
Name Of Informant	Address			
CHUA LENG HONG	APT BLK 144 POTONG PASIR AVENUE 2 #01-44 SINGAPORE 350144			
ID Type / ID No. NRIC NO / \$7606025H	Contact N Home/Of		Mobile: 96655044	40.
Nationality SINGAPORE CITIZEN	Email Address jaan.chua@gmail.com			
Occupation	Sex	Age	Date of Birth	Race
Receptionist (general)	Female	43	27/02/1976	Chinese
Institution/School Name	Language English			
Date/Time Of Incident 31/12/2019 09:45 - 31/12/2019 09:55	Location Of Incident 665 BUFFALO ROAD ZHUJIAO CENTRE (TEKKA			
	MARKET) SINGAPORE 210665			

Brief details.

I was the driver at the time of incident. After parking above parking car in Lot 23, I noticed smoke coming out of bonnet. A passerby adviced me to open the bonnet. That's when I noticed there was a fire. Immediately rang 995 and activated the fire alarm. Passerby came by and helped out out the fire. No one was injured.

Signature Of Officer Recording The Report:	Signature Of Informant:
Not applicable	The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 31/12/2019 14:17
Officer In-Charge Of Case:	Classification Of Case:
Authoritation Stamp	

### > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Singapore NRIC	
Owner ID:	146E	
Vehicle Details		
Vehicle No.:	SGK8626B	
Vehicle to be Exported:	Yes	
Intended Deregistration Date:	07 Jan 2020	
Vehicle Make:	TOYOTA	
Vehicle Model:	ESTIMA 2.4 AERAS A SR	
Primary Colour:	Silver	
Manufacturing Year:	2009	
Engine No.:	2AZC471043	
Chassis No.:	ACR500077040	
Maximum Power Output:	125.0 kW (167 bhp)	
Open Market Value:	\$28,585.00	
Original Registration Date:	30 Dec 2009	
First Registration Date:	30 Dec 2009	
Transfer Count:	2	
Actual ARF Paid:	\$28,585.00	
Intended PARF Repate Details		
PARF Eligibility:	Forfeited	
PARF Eligibility Expiry Date:		
PARF Rebate Amount:	\$0.00	
Intended COF Rebate Details		
COE Expiry Date:	30 Apr 2029	
COE Category:	B - Car (1601cc & above)	
COE Period(Years):	10	
PQP Paid:	\$35,411.00	
COE Rebate Amount:	\$32,981.00	
Total Rebate Amount:	\$32,981.00	

The information contained herein is correct as at 07 Jan 2020

micks! Price Negotiable, Low Mileage Done, 100% Beautiful Condition, Low Depreciation, Low Interest Rate, Most Worthy Buy, Call

mt. 28-Cec-1010 — Tags: 2010 Toyota Estima, 2010 toyota estima, Toyota Estima, toyota estima, Toyota, Estima, estima, Used

r Viewing.

Titos: 2008 Toyota culma, 2008 toyota estima, Toyota Estima, toyota estima, Toyota, Estima, ostima, Cood



04 JAN 2020

AXA Insurance Singapore Pte Ltd 8 Shenton Way #26-01 Singapore 068811

Attn: Motor Claims Department

RE

ACCIDENT INVOLVING SGK8626B On 31/12/2019 @ 665

**BUFFALO RD ZHU JIAO (TEKKA MARKET)** 

POLICY NO

GA457552

We refer to the above accident.

Vehicle no. SGK8626B (Toyota Estima) is lying in our workshop (SME MOTOR PTE LTD) was badly damaged and beyond economical repair.

Kindly please arrange your Surveyor to survey.

Thanks You.

Yours faithfully,

PEIYING (SME)

Excepted of 101/2020 @1470x.

Who Showin

Not cronomical to repair.

Rusand total logs.

Excell TBA:

puning Investigation. I,

on Obse of Fire. Showin.