

Khanchna (LKK Auto)

From: Andrew Lim <andrew.lim@qbe.com>
Sent: Monday, April 13, 2020 2:03 PM
To: Khanchna (LKK Auto)
Cc: Admin A; claims-singapore
Subject: RE: MANDATE REQUEST - - Accident Involving SBK8899P (OI : QBE - VC013321) AND SBQ2525B (TP : LKK REF - CC6/QBE20000379/Uka3) on 24/12/2019

Dear Khanchna,

Please proceed as advised.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, 13 April 2020 10:02 AM
To: Andrew Lim <andrew.lim@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>
Subject: MANDATE REQUEST - - Accident Involving SBK8899P (OI : QBE - VC013321) AND SBQ2525B (TP : LKK REF - CC6/QBE20000379/Uka3) on 24/12/2019

QBE REF: VC013321

LKK REF: CC6/QBE20000379/Uka3

=====

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SBQ2525B (TP) & SBK8899P (OI) ON 24/12/2019

We refer to the above matter.

Insured collided into parked TP vehicle.

We had informed to the Insured company of the TP claim and NCD issues and they agreed to let Insurance handle.

In view of the above, we are of the view that BOLA 22 is applicable.

Summary to offer to repairer **LEE BROTHERS AUTOMOTIVE PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/GST)	\$ 3,090.72	\$ 1,658.50
Loss of Rental (\$200 x 2 days)	\$ 400.00	\$ 200.00 (\$100 x 2 days)
LTA/GIA Search Fee	\$ 36.45	\$ 36.45
TOTAL	\$ 3,527.17	\$ 1,894.95

Breakdown of days is as follows:

*2 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Andrew Lim <andrew.lim@qbe.com>

Sent: Monday, January 20, 2020 10:09 AM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; claims-singapore <claims-singapore@qbe.com>

Subject: RE: Direct Settlement - Accident Involving SBK8899P (OI : QBE - VC013321) AND SBQ2525B (TP : LKK REF - CC6/QBE20000379/Uka3) on 24/12/2019

Dear Mei Kwan,

As requested.

Andrew Lim

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

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From: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Sent: Monday, 20 January 2020 8:48 AM
To: Andrew Lim <andrew.lim@qbe.com>
Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>
Subject: FW: Direct Settlement - Accident Involving SBK8899P (OI : QBE - TBA) AND SBQ2525B (TP : LKK REF - CC6/QBE20000379/Uka3) on 24/12/2019

Dear Andrew,

Please assist.

Thanks

Syaheeda Othman

Assistant Manager, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1130 | +65 9233 6977

[Website](#) [LinkedIn](#) [Twitter](#)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Saturday, 18 January 2020 6:13 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: RE: Direct Settlement - Accident Involving SBK8899P (OI : QBE - TBA) AND SBQ2525B (TP : LKK REF - CC6/QBE20000379/Uka3) on 24/12/2019

QBE ref: TBA

LKK REF: CC6/QBE20000379/Uka3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair

- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 7 January 2020 2:10 PM

To: 'Jenny Toh'

Cc: Khanchna (LKK Auto); Admin A; claims-singapore@qbe.com

Subject: Direct Settlement - Accident Involving SBK8899P (OI : QBE - TBA) AND SBQ2525B (TP : LKK REF - CC6/QBE20000379/Uka3) on 24/12/2019

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SBQ 2525B at M/s Lee Brothers Automotive Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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