

ASS. REC. BY:

REF: CS/FWD 20000359/Kyfs<sup>52</sup>

Special Instruction:

Survivor: Kenneth

## ASSIGNMENT (Office)

From (Person): Vanessa Chan

of

FWD

Date/Time: 7 Jan 2020 10:29am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLV 9746

Insured: SLW 76536

at Workshop m/s HC Auto

Tel: 9457 0678

of 160 San Ming Road #105-09

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

D.O.A. 31 Dec. 2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 10:57am 7.1.2020

Person Contacted:

Joe

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time	Action/Instruction ( V ) Estimate
	SLV 9746 - MBA / FWD 200003814 D.O.A. - 31/12/2019
	SLW 76536 - MBA / FWD 200003814 D.O.A. - 31/12/2019
17/1	Sent Peli by Meimen
17/1	11 Lyr @ 690d email & confirm (Red \$9655-90, 58%)

Lionel Tan  
And com

ASS. REC. BY:

REF:

FWD/

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

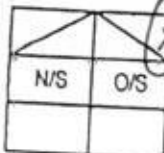
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

05 days

Res.: Yes or No

Lum Sum:

1-B.1 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

Veh No:

SLV9746

Yr Regn:

12, 17.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy CHR

c.c

1797

Colour

m. Blue

A/C:

Insured / Std / NI / NA

Sp. Reading

154312

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

84X10

2077833

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

Hapsen 215/60R17

R: miz

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

R/Bal.

6

mm

Rear

R/Bal.

5

mm

L/Bal.

6

mm

L/Bal.

5

mm

D.O.A.

31/12/19

D.O.I.

7/1/2020

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S M &amp; U/C

The U/C / Chassis frame / Body Structure affected due to collision.

RECEIVED 20 JAN 2020

Date/Time, File Pass to?



: Prell. Report



: Final Report

Date/Time, File Return to?

2) 20/1/20 Typist

Report Format:

Lump Sum / I.B.I. (\$

\$6900/-

Days Of Repair:

5

Resurvey No. of Trip:

3

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech Invs (\$



: Weekend (\$

Survey Fee:

Transportation:

S + RS. SI

F.M. 25

Others

TOTAL

250
50
30150
11

Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.  
6 Temasek Boulevard  
#18-01 Suntec Tower 4  
Singapore 038986

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Lionel Tan

Date: 17 Jan 2020

**Preliminary Advice**

Insured Vehicle No	: SLW7653G	Accident Date	: 31/12/2019
TP Vehicle No	: SLV974G	Assignment Date	: 07/01/2020
Make	: HONDA ACCORD	Est. Duration of Repair	: 5.00
Date of Inspection	: 07/01/2020		
Inspection At	: HC AUTO PTE LTD (HQ) BLOCK 20 SECTOR A SIN MING IND. EST. #01-20 SINGAPORE 575678		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages o/s front & uic portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,472.81
Revised Amount	:S\$	7,253.32
Check Items (Estimated)	:S\$	2,622.34
Total	:S\$	9,875.66

Lump Sum Repair	:S\$
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**Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

**Remarks**

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments :The above survey was conducted on a "without" prejudice basis.

## Nivitha (LKK Auto)

---

**From:** venessa.chan@fwd.com  
**Sent:** Tuesday, 7 January 2020 10:29 AM  
**To:** 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'  
**Cc:** motorclaims.sg@fwd.com; lionel.tan@fwd.com  
**Subject:** PRE-REPAIR SURVEY --- YOUR REF: SLW 7653 G --- ACCIDENT INVOLVING SLV 974 G AND SLW 7653 G ON 31 DECEMBER 2019 ALONG MOUNT PLEASANT ROAD AT ABOUT 1400 HOURS

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen .

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

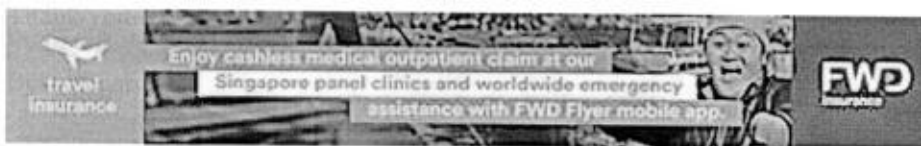


**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



---

**From:** Venessa Chan - SGUser

**Sent:** Tuesday, January 7, 2020 10:29 AM

**To:** 'Elaine Toh'

**Cc:** Motor Claims SG - SG Common

**Subject:** PRE-REPAIR SURVEY --- YOUR REF: SLW 7653 G --- ACCIDENT INVOLVING SLV 974 G AND SLW 7653 G ON 31 DECEMBER 2019 ALONG MOUNT PLEASANT ROAD AT ABOUT 1400 HOURS

Hi Elaine,

Thank you for your selection of LKK Auto Consultants.  
We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

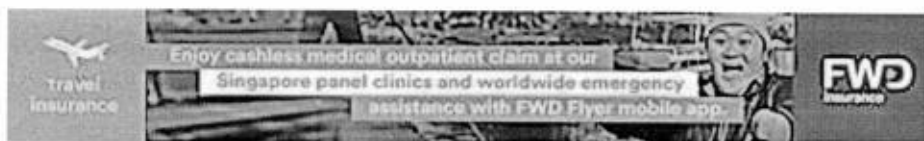


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



**From:** Elaine Toh [<mailto:Elainetoh@visionlawllc.com>]

**Sent:** Tuesday, January 7, 2020 10:13 AM

**To:** Venessa Chan - SGUser

**Cc:** Motor Claims SG - SG Common

**Subject:** RE: PRE-REPAIR SURVEY --- YOUR REF: SLW 7653 G --- ACCIDENT INVOLVING SLV 974 G AND SLW 7653 G ON 31 DECEMBER 2019 ALONG MOUNT PLEASANT ROAD AT ABOUT 1400 HOURS

**Importance:** High

**Our Ref:** SLV 974 G (et)  
**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the tele-conversation between your Ms. Venessa and our Ms. Elaine on even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of **LKK AUTO CONSULTANTS PTE LTD** as the Single Joint Expert for this matter.

**Venue:** H C Auto Pte Ltd  
160 Sin Ming Drive  
#05-09 Sin Ming Auto City  
Singapore 575722  
**Contact:** Mr. Joe @ 9457-0678 (Please call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.



**FOR SURVEYOR**

Please initial here after completion of pre-repair inspection.  
Thank you.

Appointed surveyor :  
(Name & Signature)

Date & Time of Inspection :

Regards,  
Elaine Toh (Secretary)  
VISION LAW LLC  
133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413  
Tel: 65342811 (Ext. 122) / Fax: 65356802

cc: SLV 974 G – By fax: 64578287 only

---

**From:** Elaine Toh [<mailto:Elainetoh@visionlawllc.com>]  
**Sent:** Tuesday, 7 January, 2020 9:44 AM  
**To:** 'motorclaims.sg@fwd.com'  
**Subject:** FW: PRE-REPAIR SURVEY --- YOUR REF: SLW 7653 G --- ACCIDENT INVOLVING SLV 974 G AND SLW 7653 G ON 31 DECEMBER 2019 ALONG MOUNT PLEASANT ROAD AT ABOUT 1400 HOURS  
**Importance:** High

**Our Ref: SLV 974 G (et)**  
**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to our email of 6 January 2020.

Please let us have your proposed list of surveyors urgently.

Thank you.

Regards,  
Elaine Toh (Secretary)  
VISION LAW LLC  
133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413  
Tel: 65342811 (Ext. 122) / Fax: 65356802

cc: SLV 974 G – By fax: 64578287 only

---

**From:** Elaine Toh [<mailto:Elainetoh@visionlawllc.com>]  
**Sent:** Monday, 6 January, 2020 10:05 AM  
**To:** 'motorclaims.sg@fwd.com'  
**Subject:** PRE-REPAIR SURVEY --- YOUR REF: SLW 7653 G --- ACCIDENT INVOLVING SLV 974 G AND SLW 7653 G ON 31 DECEMBER 2019 ALONG MOUNT PLEASANT ROAD AT ABOUT 1400 HOURS  
**Importance:** High

**Our Ref: SLV 974 G (et)**  
**WITHOUT PREJUDICE**

Dear Sir/Madam,

We are instructed by **SJ MOTOR ENTERPRISE** to notify you of a road traffic accident on 31 December 2019 at about 1400 hours along Mount Pleasant Road involving our client's motor vehicle registration number SLV 974 G and motor vehicle registration number SLW 7653 G driven by you/your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor vehicle without further reference to you.

Thank you.

Regards,

Elaine Toh (Secretary)

*VISION LAW LLC*

*133 New Bridge Road*

*#18-01/02 Chinatown Point*

*Singapore 059413*

Tel: 65342811 (Ext. 122) / Fax: 65356802

cc: SLV 974 G – By fax: 64578287 only

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT

been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers; you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	04/01/2020 13:03
Date Of Accident	31/12/2019 14:00
Exact Location Of Accident	MOUNT PLEASANT ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLV974G
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SJ MOTOR ENTERPRISE
Co Reg No	5XXXX801X
Email Address	RICHARDNG5558@GMAIL.COM
Mobile Phone No	
Alternative Phone No	OFFICE-82725558

### Vehicle Particulars

Manufacturer	TOYOTA
Model	C-HR HYBRID-1.8 S (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE HIRE

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	P2346418
Cover Note Number	

### Driver

Name of Driver	TAN JUN LIANG
NRIC No	SXXXX286J
Date Of Birth	02/07/1988
Occupation	INDOOR
Date Of Driving Pass	09/02/2010
Driving Experience	9 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-88087012
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK 488D CHOA CHU KANG AVENUE 5 #06-175
Postcode	684488
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : GRAB PASSENGER GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLW7653G
Vehicle Make/Model/Colour	MERCEDES BENZ E200
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	HUSSAIN EKA
NRIC/Passport Number	
Contact Number	93871055
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan Pg. 1

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

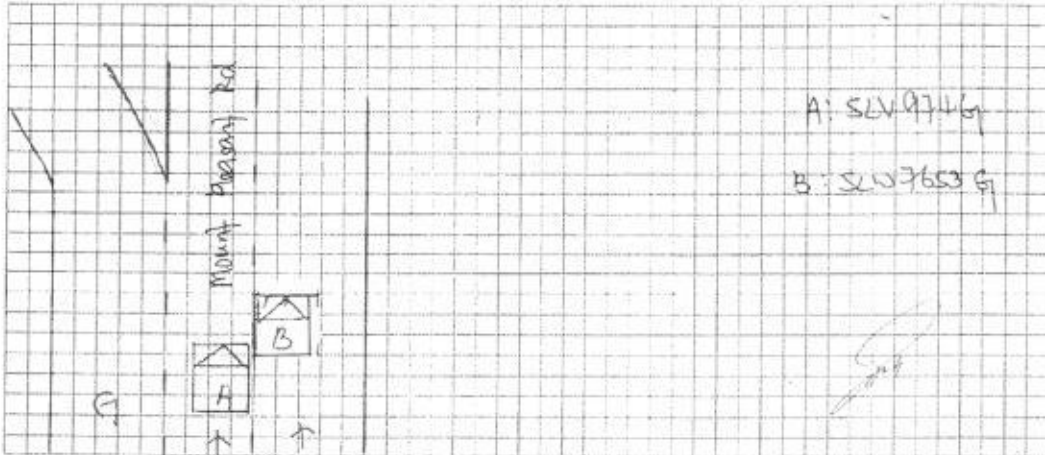
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# Sketch Plan Pg. 2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

on 31/12/19 at about 1200 hrs, while I was driving my motor vehicle A SLV 9746 along Mount Pleasant Road at the second lane from my right, keeping within my lane. Suddenly the motor vehicle B SLW 7653 G which was driving on my right cut into my lane. His rear portion hit into the front portion of my motor vehicle A SLV 9746. No one was injured. I was doing grab service when the accident happen

\* TP claim other workshop - AC Auto \*

\* Email my accident report to my workshop \*

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:



Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Business
Owner ID:	801X
<b>Vehicle Details</b>	
Vehicle No.:	SLV974G
Vehicle to be Exported:	Yes
Intended Deregistration Date:	17 Jan 2020
Vehicle Make:	TOYOTA
Vehicle Model:	C-HR 1.8S HYBRID A
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	2ZR8201831
Chassis No.:	ZYX102077833
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$26,410.00
Original Registration Date:	21 Dec 2017
First Registration Date:	21 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Dec 2027
PARF Rebate Amount:	\$3,750.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	20 Dec 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$47,002.00
COE Rebate Amount:	\$37,247.00
<b>Total Rebate Amount:</b>	<b>\$40,997.00</b>

The information contained herein is correct as at 17 Jan 2020

OK

# H C AUTO PTE LTD

160 Sin Ming Drive # 05-09 Sin Ming Auto City Singapore 575722

Tel : 6457 0678 Fax : 6457 8287

Co. and GST Reg. No. : 200820153N

Date : 04 / 01 / 2020

## ESTIMATE COSTS OF REPAIR

**M/s SJ Motor Enterprise**

C/o 160 Sin Ming Drive

# 05-09 Sin Ming Auto City

Singapore 575722

Dear Sir / Madam ,

Vehicle no. : SLV 974 G - Toyota C-HR HYBRID 1.8

Accident date : 31 / 12 / 2019

*Not Notarised  
Resumy B & paint*

*5 days*

*112m @ 6900h*

Quantity	Descriptions	Amount ( S\$ )
----------	--------------	----------------

1	1 pc	bonnet <i>972.55</i>	\$ <i>B</i> 1,225.00 ✓
2	1 pc	o/s front door	\$ <i>R</i> 930.60 X
3	1 pc	o/s head lamp <i>1855.20</i>	\$ <i>m30A</i> 2,250.00 ✓
4	1 pc	o/s head lamp panel	\$ <i>R</i> 88.67 X
5	1 pc	front bumper fascia <i>830.50</i>	\$ <i>Bu</i> 930.50 ✓
6	1 pc	front bumper grille	\$ <i>R</i> 180.00 X
7	1 pc	o/s front bumper side retainer	\$ <i>1017</i> 80.50 ✓
8	1 pc	front bumper lower garnish	\$ <i>CM</i> 382.10 ✓
9	10 pcs	front bumper clip 1 @ 3.50	\$ <i>me</i> 35.00 ✓
10	1 pc	o/s front bumper fog lamp cover	\$ <i>nd</i> 120.00 ✓
11	1 pc	o/s front fender <i>600</i>	\$ <i>B</i> 600.00 ✓
12	1 pc	o/s front fender inner garnish	\$ <i>CM</i> 340.00 ✓
13	10 pcs	front fender inner garnish clip 1 @ 3.50	\$ <i>me</i> 35.00 ✓
14	1 pc	o/s front fender "HYBRID" emblem	\$ <i>me</i> 74.90 ✓
15	1 pc	o/s front fender wheel arch garnish <i>172.40</i>	\$ <i>nd</i> 200.00 ✓
16	1 pc	o/s front shock absorber	\$ <i>B</i> 263.80 ✓
17	1 pc	o/s front lower arm <i>489.00</i>	\$ <i>B</i> 602.00 ✓
18	1 pc	o/s front knuckle arm <i>600.70</i>	\$ <i>B</i> 666.19 ✓
19	1 pc	o/s front knuckle arm bearing	\$ <i>me</i> 165.75 ✓
20	1 pc	steering rack & pinion	\$ <i>Sm</i> 2,230.30 X
21	1 pc	front anti roll bar	\$ <i>Sm</i> 197.00 X
22	1 pc	o/s front anti roll bar side link	\$ <i>Sm</i> 97.00 X
23	1 pc	wiper tank	\$ <i>nd</i> 160.00 ✓
24	1 pc	wiper tank motor <i>242.70</i>	\$ <i>nd</i> 262.50 ✓
			\$ 12,116.81
Less 25 %			\$ 3,029.20
Balance C/FD			\$ 9,087.61

# H C AUTO PTE LTD

160 Sin Ming Drive # 05-09 Sin Ming Auto City Singapore 575722

Tel : 6457 0678 Fax : 6457 8287

Co. and GST Reg. No. : 200820153N

		Balance B/FD ( SLV 974 G )		\$ 9,087.61	
25	1 pc	o/s front wheel tyre		\$ 385.00	sn X
26	1 pc	o/s front wheel rim	1580.20 25	\$ 1,580.20	sn ✓
				\$ 11,052.81	
		Labour charges		\$ 1,800.00	6001
		To putty and spray painting		\$ 1,600.00	8001
		Remove and refix front undercarriage		\$ 350.00	2001
		To check wiring		\$ 120.00	201
		To transfer o/s front door	na	\$ 150.00	X
		To check wheel alignment		\$ 120.00	601
		To re-seal anti rust		\$ 280.00	602
				\$ 15,472.81 <sub>30</sub>	
		Plus : 7% GST		\$ 1,083.10	
		Sub_Total		\$ 16,555.90	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary part(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	07 Jan 2020 <a href="#">Edit Reg</a>		07 Jan 2020 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$6,900.00</b> <a href="#">Edit Estimates</a>	<b>S\$6,900.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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### CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	MOHAMED HUSSAIN BIN SAHAR, ID: S1404911H		
Main Claimant:	SJ MOTOR ENTERPRISE, Co. Reg. No.: 52838801X		
Vehicle Reg. No.:	SLV974G	Date of Loss:	31/12/2019 00:00 - :59 [24 Months and 10 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1202000000558	Policy/Cover Note No.:	PNPV2019-00003845 (Comprehensive) Coverage: 23/03/2019 - 22/03/2020
Vehicle Reg. No. (Insured):	SLW7653G	Policy No. (Claimant):	
		Excess:	
Repairer:	Hc Auto Pte Ltd (HQ) BLOCK 20 SECTOR A SIN MING IND. EST. #01-20, 575678 Sin Ming - Tel:		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 16/01/2020]		

#### ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

#### ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									





## Claim Documents

**\*SLV974G (1202000000558)**  
**[SLW7653G]**  
**TP**  
**SJ MOTOR ENTERPRISE**  
**Dec 31 2019 12:00AM**  
**[MOHAMED HUSSAIN BIN SAHAR]**  
**Hc Auto Pte Ltd**

Upload Documents   Upload Photos   Compose New Letter			View   View in Browser ▾	
<b>Assessment Reports</b>			1 per page ▾	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/01/20 15:15	Adjuster Immediate Advice	Load HTM	
<b>Photos/Images</b>			3 per page ▾	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/01/20 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
2	17/01/20 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
3	17/01/20 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
4	17/01/20 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
5	17/01/20 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
6	17/01/20 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
7	17/01/20 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
8	17/01/20 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
9	17/01/20 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
10	17/01/20 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
11	17/01/20 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
12	17/01/20 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
13	17/01/20 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
14	17/01/20 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
15	17/01/20 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
16	17/01/20 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
17	17/01/20 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
18	17/01/20 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
19	17/01/20 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
20	17/01/20 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
21	17/01/20 15:16	General View	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page ▾	<input checked="" type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	07/01/20 14:42	SLW7653G OI GIA	Load PDF	
2	07/01/20 14:42	SLV974G TP GIA	Load PDF	
3	07/01/20 14:43	SURVEY AGREE ON SJE - REQ TO ASSIGN LKK	Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/FWD20000359/KYF3S2  
Date: 22/01/2020

## REFERENCE

Handling Insurer:	FWD Singapore Pte. Ltd.	Policy No:	PNPV2019-00003845
Claimant Vehicle No :	SLV974G	Insured Vehicle No :	SLW7653G
Date of Loss:	31/12/2019	Nature of Claim:	TP
		Claim No:	1202000000558

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SLV974G	Engine No:	2ZR8201831
Make & Model:	TOYOTA C-HR HYBRID, 1.8 S (A)	Chassis No:	ZYX102077833
Reg. Date:	21/12/2017 (Man. Year: 2017)	Odometer:	154312 km
Colour:	Metallic Blue		
Engine Capacity:	1797 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

## CONDITION OF TYRES

Front Tyre Size:	215/60 R17	Rear Tyre Size:	215/60 R17
Front Left Side:	KAPSEN 6 mm	Rear Left Side:	Michelin 5 mm
Front Right Side:	KAPSEN 6 mm	Rear Right Side:	Michelin 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,052.81	6,900.22	4,152.59	37.57
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,420.00	1,740.00	2,680.00	60.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>15,472.81</b>	<b>8,640.22</b>	<b>6,832.59</b>	<b>44.16</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>6,900.00</b>		
<b>(S\$)</b>	15,472.81	6,900.00	8,572.81	55.41
<b>+ GST 7.00/7.00% (S\$)</b>	1,083.10	483.00	600.10	55.41
<b>Nett Amount (S\$)</b>	<b>16,555.91</b>	<b>7,383.00</b>	<b>9,172.91</b>	<b>55.41</b>

## INSPECTION

Date of Assignment:	07/01/2020		
Date Inspected:	07/01/2020	Inspected At:	160 SIN MING DRIVE #05-09 Repairer: Hc Auto Pte Ltd
Estimated Period of Repair:	5.0 days		

Adjuster: KENNETH KONG

Manager: YVONNE WONG YIN CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 22 Jan 2020)
<b>Parts:</b>	M1-SUV	TOYOTA C-HR HYBRID 1.8 S (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLV974G)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Bent	1,225.00 FL	*972.55 FL
2	1		*O/S FRONT DOOR	Repair	930.60 FL	*- FL
3	1		*O/S HEAD LAMP	Mtg Cracked	2,250.00 FL	*1,955.20 FL
4	1		*O/S HEAD LAMP PANEL	Repair	88.67 FL	*- FL
5	1		*FRONT BUMPER FASCIA	Buckled	930.50 FL	*930.50 FL
6	1		*FRONT BUMPER GRILLE	Serviceable	180.00 FL	*- FL
7	1		*O/S FRONT BUMPER SIDE RETAINER	Distorted	80.50 FL	*80.50 FL
8	1		*FRONT BUMPER LOWER GARNISH	Cracked	382.10 FL	*382.10 FL
9	10		*FRONT BUMPER CLIP	Necessary	35.00 FL	*35.00 FL
10	1		*O/S FRONT BUMPER FOG LAMP COVER	Dented	120.00 FL	*120.00 FL
11	1		*O/S FRONT FENDER	Bent	600.00 FL	*600.00 FL
12	1		*O/S FRONT FENDER INNER GARNISH	Cracked	340.00 FL	*340.00 FL
13	10		*FRONT FENDER INNER GARNISH CLIP	Necessary	35.00 FL	*35.00 FL
14	1		*O/S FRONT FENDER HYBRID EMBLEM	Necessary	74.90 FL	*74.90 FL
15	1		*O/S FRONT FENDER WHEEL ARCH GARNISH	Dented	200.00 FL	*172.40 FL
16	1		*O/S FRONT SHOCK ABOSORBER	Bent	263.80 FL	*263.80 FL
17	1		*O/S FRONT LOWER ARM	Bent	602.00 FL	*489.00 FL
18	1		*O/S FRONT KNUCKLE ARM	Bent	666.19 FL	*600.70 FL
19	1		*O/S FRONT KNUCKLE ARM BEARING	Necessary	165.75 FL	*165.75 FL
20	1		*STEERING RACK & PINION	Serviceable	2,230.30 FL	*- FL
21	1		*FRONT ANTI ROLL BAR	Serviceable	197.00 FL	*- FL
22	1		*O/S FRONT ANTI ROLL BAR SIDE LINK	Serviceable	97.00 FL	*- FL
23	1		*WIPER TANK	Dented	160.00 FL	*160.00 FL
24	1		*WIPER TANK MOTOR	Dented	262.50 FL	*242.70 FL
25	1		*O/S FRONT WHEEL TYRE	Serviceable	385.00 FS	*- FS
26	1		*O/S FRONT WHEEL RIM (@ \$1580.20 DISC 25%)	Dented / Scratched	1,580.20 FS	*1,185.15 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

<b>Sub Total (\$)</b>	<b>14,082.01</b>	<b>8,805.25</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$)</b>	<b>3,029.20</b>	<b>1,905.03</b>
<b>Total Parts (\$)</b>	<b>11,052.81</b>	<b>6,900.22</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR CHARGES.	New	1,800.00	600.00
2	TO PUTTY AND SPRAY PAINTING.	New	1,600.00	800.00
3	REMOVE AND REFIX FRONT UNDERCARRIAGE.	New	350.00	200.00
4	TO CHECK WIRING.	New	120.00	20.00
5	TO TRANSFER O/S FRONT DOOR.	New	150.00	0.00
6	TO CHECK WHEEL ALIGNMENT.	New	120.00	60.00
7	TO RE-SEAL ANTI RUST.	New	280.00	60.00
Gross Labour Cost (S\$)			4,420.00	1,740.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >