

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:64100946 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: **SHB8075B/SR**

WITHOUT PREJUDICE

13 March 2020

(By Email Only)

Attn: The Motor Claims Department

Lonpac Insurance Bhd
300 Beach Road #17-04/07
The Concourse
Singapore 199555

Dear Sir/Madam

**ACCIDENT INVOLVING SHB8075B AND SJS6823J ALONG HOY FATT ROAD
// KUNG CHUNG ROAD ON 31.12.2019**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHB8075B**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SJS6823J** at the material time of the accident with the driver of our client's vehicle, **Mr. Tay Kia Liang**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SJS6823J**, our client's vehicle was damaged and we have been put to loss and damage as follows:

1. Cost of Repair (include GST)	\$ 1,337.50
2. Loss of Rental (2 days x \$99.51 per day)	\$ 199.02
3. Loss of Income (2 days x \$100.00 per day)	\$ 200.00
4. GIA Search Fee	\$ 2.00
	<u>\$ 1,738.52</u>

A copy of each of the following supporting documents is enclosed:

- 1) GIA report & sketch plan of **SHB8075B**
- 2) Driver's I/C and Driving Licence
- 3) Final Repair bill
- 4) Vehicle Registration card, Certificate of Insurance, Certification Letter
- 5) Check In/Out Voucher
- 6) GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHB8075B/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Shafawati Md Rabu

Email: shafawati.rabu@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

WITHOUT PREJUDICE

Lonpac Insurance Bhd
300 Beach Road #17-04/07
The Concourse
Singapore 199555

Attn: The Motor Claims Department

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB8075B AND SJS6823J ALONG HOY FATT ROAD //
KUNG CHUNG ROAD ON 31.12.2019**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHB8075B**. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.



Premier Taxis Pte Ltd
Authorized Signatory

Date 14/7/2020



LONPAC INSURANCE BHD

*This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only*

CLAIM NO : 19/19/20/VP05/022854
DATE : 13/07/2020

DISCHARGE VOUCHER

I/We, **PREMIER TAXIS PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner **SJS6823J** the sum of Singapore Dollars **ONE THOUSAND SIX HUNDRED AND TEN ONLY. (\$1,610.00)** in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **SHB8075B** on **31 DECEMBER 2019** along/at **HOY FATT ROAD**.

I /We hereby agree to indemnify and keep indemnify (**CHIANG WAN TIAU /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to
PREMIER AUTOMOTIVE SERVICES PTE LTD

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

PREMIER TAXIS PTE LTD / 14/07/2020
.....

Name of vehicle owner/Date

PREMIER
AUTOMOTIVE SERVICES

Date Jun 30, 2020	Page 1
Invoice Number IV2007008296	

Ship To:

Lonpac Insurance BHD
100, Beach Road
#19-00 Shaw Tower
Singapore 189702
189702
Singapore

Lonpac Insurance BHD
100, Beach Road
#19-00 Shaw Tower
Singapore 189702
189702
Singapore

Shipment / DO No. SM2007010616	Order Date	Vehicle No. SHB8075B	Case ID TP/191231/SHB8075B	PO Number	Terms 30D
-----------------------------------	------------	-------------------------	-------------------------------	-----------	--------------

[illegible]

Accident involving SJS6823J on 31/12/19

Authorised By:

Subtotal	1,509.35
Less discount	0.00
Total amount	1,509.35
GST 7%	100.65
Grand total	1,610.00



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER TAXIS PTE LTD
23 CHANGI SOUTH AVENUE 2 #03-02
SINGAPORE 486443

TAX INVOICE

DATE 12-Mar-2020
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHB 8075 B			\$ 1,250.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 1,250.00
GST @ 7%				\$ 87.50
GRAND TOTAL				\$ 1,337.50



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



03 January 2020

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Tay Kia Liang of NRIC Number S1633374C is a registered driver of SHB8075B. Tay Kia Liang is paying daily rental rate of \$99.51 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".

Chin Bee Lian (Ms)
Assistant Vice President
Taxis Administration

Prepared By: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 200304975H

CHECK IN / OUT VOUCHER

| | | | | | |

DRIVER'S NAME <u>Tay Kia Liang</u>	
NRIC <u>S 1633374C</u>	HANDPHONE <u>90091698</u>
TAXI REGN NO. <u>S HB 8075 B</u>	MAKE / MODEL <u>KIA</u>
DATE IN <u>020120</u> TIME IN <u>0745</u>	DATE OUT <u>030119</u> TIME OUT <u>1615</u>
KILOMETRES IN <u>405267</u> FUEL IN <u>E 1/4 1/2 3/4 F</u>	KILOMETRES OUT <u> </u> FUEL OUT <u>E 1/4 1/2 3/4 F</u>

TAXI METER DOWNLOADED

YES
NO

DATE / TIME TOWED IN TO WORKSHOP

D D M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN
TAY KIA LIANG

DRIVER'S NAME

[Signature] 02/01/20
DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

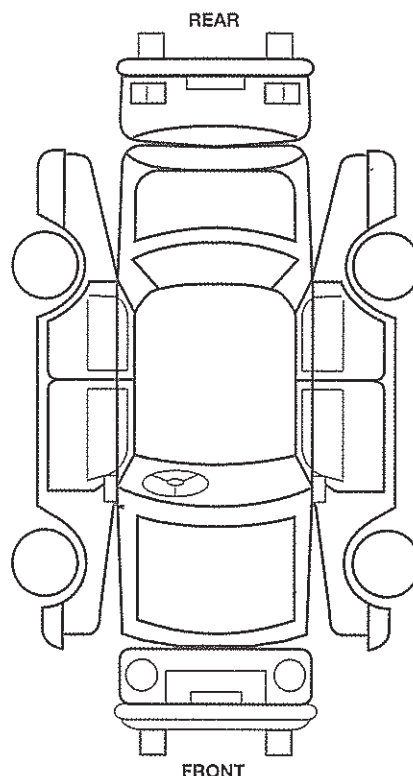
CHECK OUT
Tay Kia Liang

DRIVER'S NAME

[Signature]
DRIVER'S SIGNATURE / DATE / TIME

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

1 - Light Dent
2 - Serious Dent
3 - Light Scratch
4 - Serious Scratch

5 - Damaged
6 - Chip
7 - Crack
8 - Peeling

SERVICE / REPAIRS DONE	DRIVER'S REMARKS
☐ SERVICING ☐ OTHERS: ☐ T / BELT ☐ AIRCON SYSTEM ☐ ACCIDENT: DATE / TIME of ACCIDENT: ☐ TURBO D D M M Y Y H H M M ☐ BRAKE SYSTEM ☐ CLUTCH SYSTEM ☐ BULB ☐ UNDER CARRIAGE ☐ CPF ☐ BATTERY	<u>TP/W</u>

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-000083

Date of Request: 02/01/2020

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 02/01/2020

Enquiry By GOH WEE DEK

TP Vehicle No. SJS6823J

Accident Date 31/12/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-000083

Date of Request: 02/01/2020

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 02/01/2020

Enquiry By GOH WEE DEK

TP Vehicle No. SJS6823J

Accident Date 31/12/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJS6823J	Lonpac Insurance Bhd	28/09/2019-27/09/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Khanchna (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 22 June 2020 5:42 PM
To: Khanchna (LKK Auto); MT_Claim_SG
Cc: Admin A
Subject: RE: MANDATE REQUEST - Accident Involving SJS6823J (OI : LPC - 19/19/20/VP05/022854) AND SHB8075B (TP : LKK REF - CC3/LPC20000340/Fka3) on 31/12/2019 [External General]

Follow Up Flag: Follow up
Flag Status: Flagged

Lonpac External - General

Dear Khanchna

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Friday, 19 June 2020 1:31 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST - Accident Involving SJS6823J (OI : LPC - 19/19/20/VP05/022854) AND SHB8075B (TP : LKK REF - CC3/LPC20000340/Fka3) on 31/12/2019 [External General]

LPC REF: 19/19/20/VP05/022854
LKK REF: CC3/LPC20000340/Fka3

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 18/01/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Third party is moving straight and Insured was making a right turn. We opine that BOLA 9 (a) is applicable and liability is down against Insured.

Summary to offer to third party repairer "PREMIER TAXIS PTE LTD" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,384.54	\$ 1,337.50
2. Loss of Rental (2 days x \$99.51)	\$ 199.02	\$ 199.02 (2 days x \$99.51)
3. Loss of Income (2 days x \$100)	\$ 200.00	\$ 80.00 (2 days x \$40)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,785.56	<u>\$ 1,618.52</u>

**2 days recommendation for repair

The above is for your approval.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Monday, January 20, 2020 11:37 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJS6823J (OI : LPC - 19/19/20/VP05/022854) AND SHB8075B (TP : LKK REF - CC3/LPC20000340/Fka3) on 31/12/2019 [External General]

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Saturday, 18 January 2020 8:51 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJS6823J (OI : LPC - TBA) AND SHB8075B (TP : LKK REF - CC3/LPC20000340/Fka3) on 31/12/2019

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 8075B at M/s Premier Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)