PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL:64100946 FAX:62141511 CO. REG:200707743D GST REG:200707743D

Our Ref: SHB8075B/SR WITHOUT PREJUDICE

13 March 2020 (By Email Only)

Attn: The Motor Claims Department

Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Dear Sir/Madam

ACCIDENT INVOLVING SHB8075B AND SJS6823J ALONG HOY FATT ROAD // KUNG CHUNG ROAD ON 31.12.2019

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHB8075B**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: SJS6823J at the material time of the accident with the driver of our client's vehicle, Mr. Tay Kia Liang.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SJS6823J**, our client's vehicle was damaged and we have been put to loss and damage as follows:

1.	Cost of Repair (include GST)	\$ 1,337.50
2.	Loss of Rental (2 days x \$99.51 per day)	\$ 199.02
3.	Loss of Income (2 days x \$100.00 per day)	\$ 200.00
4.	GIA Search Fee	\$ 2.00
		\$ 1,738.52

A copy of each of the following supporting documents is enclosed:

- 1) GIA report & sketch plan of SHB8075B
- 2) Driver's I/C and Driving Licence
- 3) Final Repair bill
- 4) Vehicle Registration card, Certificate of Insurance, Certification Letter
- 5) Check In/Out Voucher
- 6) GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL:65446671 FAX:62141511 CO. REG:200707743D GST REG:200707743D

Our Ref: SHB8075B/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department - Shafawati Md Rabu

Email: shafawati.rabu@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client - Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

WITHOUT PREJUDICE

Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse

Singapore 199555

Attn: The Motor Claims Department

Dear Sir/Madam.

ACCIDENT INVOLVING SHB8075B AND SJS6823J ALONG HOY FATT ROAD //

KUNG CHUNG ROAD ON 31.12.2019

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: SHB8075B. We, hereby

authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign

discharge voucher/Indemnity forms and all necessary documents in connection with and

arising out of the above claim, and collect all compensation monies due to us from you or any

other party, regarding the said accident.

Thank You.

Premier Taxis Pte Ltd

Authorized Signatory

Date 14 7 2020



LONPAC INSURANCE BHD

CLAIM NO : 19/19/20/VP05/022854

DATE

: 13/07/2020

This Settlement excludes any bodily injuries arising out of the above said accident and pertains

to property damage only

DISCHARGE VOUCHER

I/We, PREMIER TAXIS PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner SJS6823J the sum of Singapore Dollars ONE THOUSAND SIX HUNDRED AND TEN ONLY. (\$1,610.00) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SHB8075B on 31 DECEMBER 2019 along/at HOY FATT ROAD.

I /We hereby agree to indemnify and keep indemnify (CHIANG WAN TIAU /LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to PREMIER AUTOMOTIVE SERVICES PTE LTD

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

PREMIER TAXIS PTE LTD / 14/07/2020

Name of vehicle owner/Date

Premier Automotive Services Pte Ltd

23 Changi South Avenue 2 #04-02

Singapore 486443 GST: 200707743D ROC: 200707743D

Fax:

Phone: (65) 6214 8880 (65) 6214 4498

Tax Invoice



Date	Page				
Jun 30, 2020	1				
Invoice Nu	mber				
IV2007008296					

Sold To:

Lonpac Insurance BHD 100, Beach Road #19-00 Shaw Tower Singapore 189702 189702 Singapore

Ship To:

Lonpac Insurance BHD 100, Beach Road #19-00 Shaw Tower Singapore 189702 189702 Singapore

	Shipment / DO No. SM2007010616		Order Date	Vehicle No. SHB8075B	TP/1	Case ID TP/191231/SHB8075B		PO Numbe	er	Terms 30D
S/N	Item Number	Description			Qty. Shp.	Unit Price	Total Discount	Total A	Amount	
1	ICGST1	Cost of	Repair (subject to	GST)				0.00		1,250.00
2	ICGST2	Loss of	Rental (subject to	GST)				0.00		186.00
3	ICGIA	GIA Sea	arch Fee (subject	to GST)				0.00		1.87
4	ICNGST	Misc Ch	narges (not subje	ect to GST)				0.00		71.48
Acc	mments:	3J on 31/1	2/19				Subtotal Less discour Total amoun	1		1,509.35 0.00 1,509.35 100.65
Au	thorised By:)				Grand total			1,610.00



PREMIER AUTOMOTIVE SERVICES PTE LTD

OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

TAX INVOICE

PREMIER TAXIS PTE LTD 23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443

DATE

12-Mar-2020

PAGE

1 OF 1

ITEM	Description	QTY	U.PRICE	AM	OUNT
	FINAL REPAIR BILL FOR KIA OPTIMA			\$	1,250.00
	REGN NO: SHB 8075 B			_	
			-		
8				128	
		-	ea	-	
	\$	1,250.00			
			GST @ 7% GRAND TOTAL		87.50 1,337.50

for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



03 January 2020

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Tay Kia Liang of NRIC Number \$1633374C is a registered driver of SHB8075B. Tay Kia Liang is paying daily rental rate of \$99.51 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

Chin Bee Lian (Ms)

Assistant Vice President

Taxis Administration

Prepared By: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: ÷65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 200304975H



H:	FCK	/ O	UT	VOI	UCHER

VEH NO									
JOB NO.									
		1		1				١	

DRIVER'S NAME	Tay K	Euroja pi		INDICATE AREA	OF DAMAGE HERE:
NRIC s / 63	3374C	HANDPHONE 9	091698	RI	EAR
TAXI REGN NO. S H	B 8 07 5 B	MAKE / MODEL	<1A		
DATE IN 0 2 0 1 2 0	TIME IN 0 7 4 5	DATE OUT	9 16/5		
KILOMETRES IN HOSZ67	FUEL IN E 1/4 1/2 3/4 F	KILOMETRES OUT	FUEL OUT E 1/4 1/2 3/4 F		
YES	NO NO	DATE / TIME TOWED IN DOMESTIC OF MILES	H H M M		
THAT THE SAME IS IN TOGETHER WITH THI	I GOOD CONDITION AND	D TO MY SATISFACT! IS LIST ABOVE, THIS	OVE SAID VEHICLE AND ION IN EVERY RESPECT S VOUCHER IS USED IN		
CHE	ECK IN	CHE	ECK OUT		
DRIVER'S NAME DRIVER'S SIGNATURE	O2/01/20	DRIVER'S MAME	Cia Liany What DATE/TIME	OF FR	ONT
CHECKED IN 184		CHECKEDONIA		BODY MARKINGS 1 – Light Dent 2 – Serious Dent	5 Damaged 6 Chip
(PREMIER'S AUTHORI	SED WORKSHOP)	CHECKED OUT BY (PREMIER'S AUTH	ORISED WORKSHOP)	3 – Light Scratch 4 – Serious Scratch	7 – Crack 8 – Peeling
SERVICE / REPAIRS I	DONE		DRIVER'S REMARKS		
☐ SERVICING ☐ T / BELT ☐ AIRCON SYSTEM ☐ TURBO ☐ BRAKE SYSTEM ☐ CLUTCH SYSTEM ☐ BULB ☐ UNDER CARRIAGE ☐ CPF ☐ BATTERY	O OTHERS: O ACCIDENT: DATE / TO D D M M Y Y TO D D M M Y Y	HHMM			

1/2/2020 Invoice



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-20-000083

Date of Request:

02/01/2020

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd

23 Changi South Ave 2

#01-02

Singapore 486443

Dear Sir/Madam,

Enquiry Date

02/01/2020

Enquiry By

GOH WEE DEK

TP Vehicle No.

SJS6823J

Accident Date

31/12/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

1/2/2020 Invoice



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-20-000083

Date of Request:

02/01/2020

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd

23 Changi South Ave 2

#01-02

Singapore 486443

Dear Sir/Madam,

Enquiry Date

02/01/2020

Enquiry By

GOH WEE DEK

TP Vehicle No.

SJS6823J

Accident Date

31/12/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJS6823J	Lonpac Insurance Bhd	28/09/2019-27/09/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Khanchna (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 22 June 2020 5:42 PM
To: Khanchna (LKK Auto); MT_Claim_SG

Cc: Admin A

Subject: RE: MANDATE REQUEST - Accident Involving SJS6823J (OI : LPC -

19/19/20/VP05/022854) AND SHB8075B (TP: LKK REF - CC3/LPC20000340/Fka3) on

31/12/2019 [External General]

Follow Up Flag: Follow up Flag Status: Flagged

Lonpac External - General

Dear Khanchna

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Friday, 19 June 2020 1:31 PM

To: MT_Claim_SG <mt_claim@lonpac.com> **Cc:** Admin A <admin-a@lkkauto.com>

Subject: MANDATE REQUEST - Accident Involving SJS6823J (OI: LPC - 19/19/20/VP05/022854) AND SHB8075B (TP: LKK

REF - CC3/LPC20000340/Fka3) on 31/12/2019 [External General]

LPC REF: 19/19/20/VP05/022854 LKK REF: CC3/LPC20000340/Fka3

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 18/01/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Third party is moving straight and Insured was making a right turn. We opine that BOLA 9 (a) is applicable and liability is down against Insured.

Summary to offer to third party repairer "PREMIER TAXIS PTE LTD" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,384.54	\$ 1,337.50
2. Loss of Rental (2 days x \$99.51)	\$ 199.02	\$ 199.02 (2 days x \$99.51)
3. Loss of Income (2 days x \$100)	\$ 200.00	\$ 80.00 (2 days x \$40)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,785.56	\$ 1,618.52

^{**2} days recommendation for repair

The above is for your approval.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI < <u>llong@lonpac.com</u>>

Sent: Monday, January 20, 2020 11:37 AM

To: Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>; MT_Claim_SG < <u>mt_claim@lonpac.com</u>> **Cc:** Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) < khanchna@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJS6823J (OI: LPC - 19/19/20/VP05/022854) AND SHB8075B (TP: LKK

REF - CC3/LPC20000340/Fka3) on 31/12/2019 [External General]

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards, Ong Li Li Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Saturday, 18 January 2020 8:51 PM
To: MT Claim SG <mt claim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJS6823J (OI: LPC - TBA) AND SHB8075B (TP: LKK REF -

CC3/LPC20000340/Fka3) on 31/12/2019

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 8075B at M/s Premier Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)