

Re: SLA5434B - 3rd party survey Our Ref: 19/20/20/VP05/022858 [External General]

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Tue 5/19/2020 4:30 PM

To: ONG LI LI <llong@lonpac.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Hi Li Li,

We refer to the email below.

We have check with workshop via tele-conversation, third party have convert to OD claim and submitted to claim for uninsured losses.

In view on the above we will process to submit our WP report & bill and close case at our end.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Tuesday, May 19, 2020 3:58 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SLA5434B - 3rd party survey Our Ref: 19/20/20/VP05/022858 [External General]

Lonpac External - General

Dear Asher

Can you check with the workshop and close file at your end if TP revert OD claim?

Thanks.

Regards,

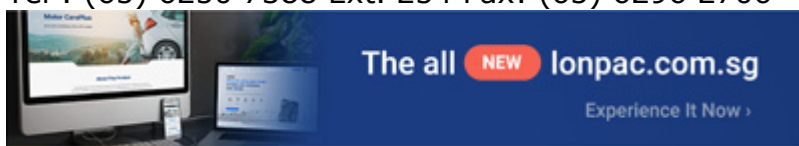
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, 19 May 2020 3:28 PM
To: ONG LI LI <llong@lonpac.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SLA5434B - 3rd party survey Our Ref: 19/20/20/VP05/022858 [External General]

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Li Li,

Thank you for the email.

Is third party claiming for uninsured losses as we have yet to finalize the case we third party.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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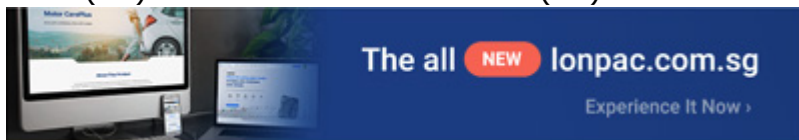
From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, May 19, 2020 2:42 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: SLA5434B - 3rd party survey Our Ref: 19/20/20/VP05/022858 [External General]

Lonpac External - General

Dear Mei Kwan/Asher

Please see attached TP letter for your handling.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 6 January 2020 7:12 PM
To: ONG LI LI <long@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: SLA5434B - 3rd party survey Our Ref: 19/20/20/VP05/022858 [External General]

LPC ref: 19/20/20/VP05/022858
LKK REF: CC4/LPC20000326/Hea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLA 5434B

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happiness and Prosperity New Year"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 3 January, 2020 1:48 PM
To: 'ONG LI LI' <long@lonpac.com>; 'mttan' <mttan@kanfs.net>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SLA5434B - 3rd party survey Our Ref: 19/20/20/VP05/022858 [External General]

Dear Sir/Madam,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Friday, 3 January, 2020 11:09 AM

To: mttan <mttan@kanfs.net>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: SLA5434B - 3rd party survey Our Ref: 19/20/20/VP05/022858 [External General]

Lonpac External - General

Without Prejudice

Dear Mr Tan

Our Insured has not reported the accident.

If you still want us to conduct TP survey, please liaise with LKK Auto Consultants Pte Ltd.

Dear Nivitha

FYA

Regards,

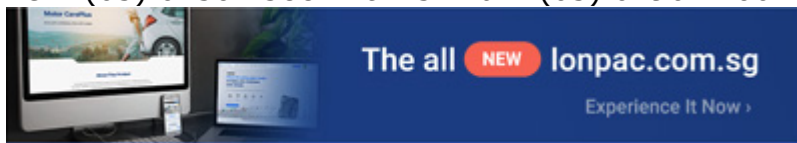
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: mttan [<mailto:mttan@kanfs.net>]

Sent: Friday, 3 January 2020 10:17 AM

To: MT_Claim_SG

Subject: SLA5434B - 3rd party survey

Dear Sir/Mdm

Kindly arrange for a 3rd party survey for vehicle SLA5434B at 61 Defu Lane 12 SE539147

Documents attached

Detail as follow

Our client : SLA5434B

Your insured : YN5974L

Date/time loss : 02/01/2020@1000hrs

Thank you

Mr Tan
KFS
67479560

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