

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 20 January 2021 9:39 AM
To: 'Tan Kah Leong'
Cc: Admin A; Claims Dept of CTI
Subject: RE: MANDATE REQUEST -YOUR REF: SNM20D200399/SJD3794H/TKL - Accident Involving SJD3794H (OI : CTI - TBA) AND SKA7360D (TP : LKK REF - CC6/CTI20000325/Aka3) on 31/12/2019

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of **\$5,300.00(all-in)** with third party repairer.

We are currently pending for signed DV from third party and will proceed to close file once DV received. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 15 January 2021 2:41 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: MANDATE REQUEST -YOUR REF: SNM20D200399/SJD3794H/TKL - Accident Involving SJD3794H (OI : CTI - TBA) AND SKA7360D (TP : LKK REF - CC6/CTI20000325/Aka3) on 31/12/2019

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer at \$5,307.45(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, January 2, 2021 12:40 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: MANDATE REQUEST -YOUR REF: SNM20D200399/SJD3794H/TKL - Accident Involving SJD3794H (OI : CTI - TBA) AND SKA7360D (TP : LKK REF - CC6/CTI20000325/Aka3) on 31/12/2019

Dear Sirs/Mdm,

We refer to our mandate request dated 03 Dec 2020.

Kindly let us have your approval/instruction. Thanks.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Thursday, 3 December 2020 1:39 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: MANDATE REQUEST -YOUR REF: SNM20D200399/SJD3794H/TKL - Accident Involving SJD3794H (OI : CTI - TBA) AND SKA7360D (TP : LKK REF - CC6/CTI20000325/Aka3) on 31/12/2019

Your ref : SNM20D200399/SJD3794H/TKL

Our ref : CC6/CTI20000325/Aka3q2

Dear Sirs/Madam,

We refer to the above matter.

Head to rear collision. We are of the view that BOLA 27 is applicable and liability is down.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) may be affected.

Hence, we seek your approval to offer Third Party repairer "HUA MENG SPRAY PAINTING WORKSHOP" at **\$5,307.45 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 14,550.43	\$ 4,700.00
2. Loss of Rental (6 days x \$120)	\$ 720.00	\$ 600.00 (6 days x \$100)
3. LTA Search	\$ 7.49	\$ 7.45
Total	\$ 15,277.92	<u>\$ 5,307.45</u>

**6 days recommendation for repair

Enclosed here with all the relevant documents for your perusal.

Appreciate your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: 26 May 2020 4:08 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D200399/SJD3794H/TKL - Accident Involving SJD3794H (OI : CTI - TBA) AND SKA7360D (TP : LKK REF - CC6/CTI20000325/Aka3) on 31/12/2019

Dear All,

Please find enclosed the GIA report.

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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, May 26, 2020 3:50 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM20D200399/SJD3794H/TKL - Accident Involving SJD3794H (OI : CTI - TBA) AND SKA7360D (TP : LKK REF - CC6/CTI20000325/Aka3) on 31/12/2019

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 2 March, 2020 12:21 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM20D200399/SJD3794H/TKL - Accident Involving SJD3794H (OI : CTI - TBA) AND SKA7360D (TP : LKK REF - CC6/CTI20000325/Aka3) on 31/12/2019

Dear Sirs / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 20 January, 2020 2:53 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: OUR REF: SNM20D200399/SJD3794H/TKL - Accident Involving SJD3794H (OI : CTI - TBA) AND SKA7360D (TP : LKK REF - CC6/CTI20000325/Aka3) on 31/12/2019

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

Our insured has yet to report the accident.

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

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From: Claims Dept of CTI
Sent: Monday, January 20, 2020 12:34 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Mei Kwan (LKKAuto <Meikwan@lkkauto.com>; Khanchna (LKK Auto <khanchna@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SNM20D200399/SJD3794H/TKL - Accident Involving SJD3794H (OI : CTI - TBA) AND SKA7360D (TP : LKK REF - CC6/CTI20000325/Aka3) on 31/12/2019

Dear Kah Leong,

Please revert LKK.

Note : officer in charge – Kah Leong 63896193.

***** Kindly quote our reference number when replying.**

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Saturday, January 18, 2020 8:57 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJD3794H (OI : CTI - TBA) AND SKA7360D (TP : LKK REF - CC6/CTI20000325/Aka3) on 31/12/2019

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKA 7360D at M/s Hua Meng Spray Painting Workshop - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)