



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20000316/Aha3

22 JANUARY 2020

**RESTART TRADING
55 SERANGOON NORTH AVENUE 4
#02-01
SINGAPORE 555859**

By Post & By Email

Dear Sir/Madam,

ACCIDENT INVOLVING GR 7327J AND SGY 3982G ON 31/12/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

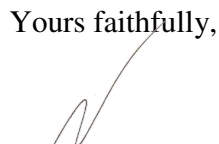
We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SGY 3982G against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalph@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)
henglenggoh@yahoo.com.sg
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 22 January, 2020 10:37 AM
To: henglenggoh@yahoo.com.sg
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: GR 7327J - ACCIDENT INVOLVING GR 7327J AND SGY 3982G ON 31/12/2019

Our Ref: CC4/AIG20000316/Aha3

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Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.



“Wishing you a Happy and Prosperous Lunar New Year”

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Wednesday, 6 January 2021 1:29 PM
To: Tyson Koh
Cc: SK Admin; Simon Koh; KY Leong; Admin A; Hsiao Tong (LKKAuto); Shaun Eng; Yvette Zhao
Subject: RE: LOD - ACCIDENT INVOLVING SGY 3682G & YOUR REF: CC4/AIG20000316/Aha3 (GR 7327J) on 31.12.2019

WITHOUT PREJUDICE

Dear Sir/Mdm,

As long as there is no PIR in your client's favour, BOLA 31 scenario will apply.

We have our principal's instructions to maintain our rejection.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tyson Koh <tysonkoh@skauto.com.sg>
Sent: Monday, 4 January 2021 10:15 AM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: SK Admin <admin@skauto.com.sg>; Simon Koh <simon@skauto.com.sg>; KY Leong <kyleong@skauto.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Shaun Eng <shaun@skauto.com.sg>; Yvette Zhao <Yvette@skauto.com.sg>
Subject: Re: LOD - ACCIDENT INVOLVING SGY 3682G & YOUR REF: CC4/AIG20000316/Aha3 (GR 7327J) on 31.12.2019

Dear Jasper,

Kindly update me on my propose 50/50.

Thank You & Kind regards,

Tyson Koh

HP: 93827852 (24HRS)

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On Thu, Dec 24, 2020 at 11:51 AM Tyson Koh <tysonkoh@skauto.com.sg> wrote:

Dear Jasper,

May I appeal against your decision.

May I ask if you have any evidence as my client was stationary at time of the accident?

Traffic police were not able to produce a result. May I propose 50/50 for this accident.

Kindly review this accident.



**SINGAPORE
POLICE FORCE**

Our Ref : TP/IP/01529/2020
Date : 12 FEBRUARY 2020

IDRIS BIN AHMAD
BLK 767 BEDOK RESERVOIR VIEW
#13-221
SINGAPORE 470767

Dear Sir/Madam

**ROAD TRAFFIC ACCIDENT INVOLVING GR7327J AND SGY3982G ALONG
31/12/2019 AT ABOUT 3.00PM**

I refer to the above accident.

Please be informed that our investigation has not produced any substantive result
does not preclude further prosecution should new evidence emerge later.

Yours faithfully,

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

Thank You & Kind regards,
Tyson Koh
HP: 93827852 (24HRS)

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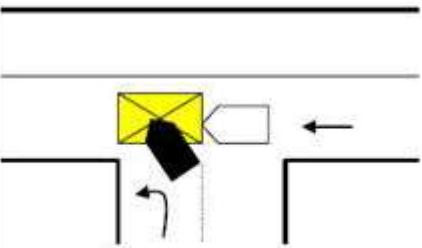
On Thu, Dec 24, 2020 at 9:57 AM Jasper Chua (LKK Auto) <jasperchua@lkkauto.com> wrote:

Without Prejudice

Dear Sir/ Madam,

We refer to the matter above.

Please be informed that our principal had further reviewed the matter and based on the available information at hand, your client vehicle was filtering to the right after entering the yellow box from the slip road while our insured diver driving straight. The liability is down on the vehicle who's turning.

YELLOW BOX at any junction – Entering (Controlled / Uncontrolled)			
	Vehicle X – Turning left Vehicle Y – Moving Straight Ahead Reason: Any vehicle entering another road should exercise greater caution	100%	0%

Kindly refer to our insured's statement as attached for your reference.

As such, we have our principal's instruction and that we are unable to look into your client's claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: SK Admin <admin@skauto.com.sg>

Sent: Friday, 18 December 2020 2:59 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Simon Koh <simon@skauto.com.sg>; KY Leong <kyleong@skauto.com.sg>; Tyson Koh <tysonkoh@skauto.com.sg>

Subject: Re: LOD - ACCIDENT INVOLVING SGY 3682G & YOUR REF: CC4/AIG20000316/Aha3 (GR 7327J) on 31.12.2019

Dear Sir / Mdm,

Please note that we didn't receive any reply from your side so far.

Pls check out and let us know the status / offer soon.

Appreciate your immediate attention to this matter.

Thank you

Regards,

Huey Lee

SK Automobile Pte Ltd

On Wed, Nov 18, 2020 at 5:07 PM SK Admin <admin@skauto.com.sg> wrote:

Dear Sir / Mdm,

Refer to the above matter, we have yet to receive any reply from your side

Remind you to check our client claim status

Greatly appreciate if you could expedite the matter.

Thanks for your kind attention.

Regards,

Huey Lee

SK Automobile Pte Ltd

On Mon, Oct 5, 2020 at 5:42 PM SK Admin <admin@skauto.com.sg> wrote:

Dear Sir / Mdm,

As indicated in previous mail,we have yet to rec your reply

Please kindly update us the claim status ASAP

Greatly appreciate it if you could expedite the matter.

Thank you

Regards,

Huey Lee

SK Automobile Pte Ltd

On Mon, Aug 17, 2020 at 12:46 PM SK Admin <admin@skauto.com.sg> wrote:

Dear Jasper,

Refer to the above matter.

Kindly assist to update the claim status / offer of the above mentioned case.

Appreciate your early reply

Regards,

Huey Lee

SK Automobile Pte Ltd

On Tue, Jun 2, 2020 at 12:26 PM Julie Johari <julie@skauto.com.sg> wrote:

Hi Vic

Refer to above matter

Jasper Chua (LKK Auto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Wednesday, 6 January 2021 12:06 PM
To: Jasper Chua (LKK Auto)
Subject: RE: 3215553487SG

Hi Jasper,

Please maintain rejection under BOLA 31. As long as there is no PIR in TP's favour, BOLA 31 scenario will apply.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Wednesday, 6 January 2021 9:01 AM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Subject: [EXTERNAL] 3215553487SG

This message is from an external sender; be cautious with links and attachments.

Dear Chee Heng,

TP workshop rejected our propose of rejection , they propose to settle at 50% liability since they there's no final results produced by traffic police.



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408665
Tel: +65 6547 0000
Fax: +65 6547 4883
www.police.gov.sg

Our Ref : TP/IP/01529/2020
Date : 12 FEBRUARY 2020

IDRIS BIN AHMAD
BLK 767 BEDOK RESERVOIR VIEW
#13-221
SINGAPORE 470767

Dear Sir/Madam

**ROAD TRAFFIC ACCIDENT INVOLVING GR7327J AND SGY3982G ALONG JALAN EUNOS ON
31/12/2019 AT ABOUT 3.00PM**

I refer to the above accident.

Please be informed that our investigation has not produced any substantive result. However, this does not preclude further prosecution should new evidence emerge later.

Yours faithfully,

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

Kindly have your approval or maintain the rejection.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Sent: Wednesday, 23 December 2020 2:06 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: 3215553487SG

Hi Jasper,

You may proceed to reject claim based on BOLA 31.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]

Sent: Wednesday, 23 December 2020 1:34 PM

To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Subject: [EXTERNAL] 3215553487SG

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Dear Chee Heng,

We refer to the matter above.

Based on both party accident statement , BOLA 31 apply. TP vehicle was filtering to the right after entering the yellow box from the slip road while our insured driver driving straight.

Kindly have your rejection approval based on BOLA 31.

Thanks

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

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