

ASS. REC. BY:

REF: 08/INC20000304/Rqd3n2

Special Instruction:

Survey: Rmsu1

ASSIGNMENT (Office)

From (Person): Theresa Vimala

of INC

Date/Time: 6/1/2020 @ 10:04am

Estimated Cost:

Bill to:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKU 7412H

Insured:

SL 85424

at Workshop m/s

cycle & carriage Industries

Tel:

91865113

of

188 penden korp

Policy No:

Claim No: MT/1058395-001

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 13/05/2019

CA / REV / REP. / REV 24 HRS

I.O.D. Endorsement:

Date/Time: 10:10am @ 6/1/2020

Person Contacted:

Kerlyn

Vehicle-IN/OUT

Date/Time

Action/Instruction

Johnny ✓

SKU 7412H-X

15/01/2020

10.14am confirmed with Kerlyn final fig to 3373,70(3 days -)
called to 1808.84, 35%.

ASS. REC. BY: P. Paul

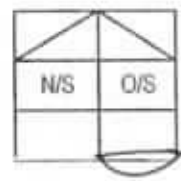
REF:

004E

ASSIGNMENT

From _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No: SKU 7412H
at Workshop m/s CYCLE & CARRIAGE
of 188, PARSON LOOP
Insured: NTUC
Policy No. _____
Claims No. _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Condition) Kellyn
10-30-4pm
Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value: _____
IDAC Accident Rpt: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: 3 days Res.: Yes or No
Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS
Date: _____ Person Contacted: _____ Vehicle IN / OUT

Veh No: SKU 7412H Yr Regn: 2015 / Aug
Type: M Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or _____
Make: MERCEDES Benz A180 (R17) c.c. 1595
Colour: GREY A/C: Insured / Std / NI / NA
Sp. Reading: 21459 T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: WDD1760422J384793
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt or _____
Brake: In order / Jammed / Leaked / Burnt or _____
Modi: Nil / SRim / STD A/Rim or _____
Tyre Size: F: 225/45R17
R: _____
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or CONTINENTAL
Front: _____ Rear: _____
R/Bal. 6 mm R/Bal. 6 mm
L/Bal. 6 mm L/Bal. 6 mm
D.O.A. 13/08/19 D.O.I. 06/01/2020
Survey held at C&C (PL) 2.41
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear O/S
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
RECEIVED 15 JAN 2020	

Date/Time, File Pass to? ☐ : Prel. Report
15/1/2020 ☐ : Final Report
Date/Time, File Return to? _____

Report Format: TP
Lump Sum / L.B.: 3373.70

Days Of Repair: 3
Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$ _____)
☐ Interview (\$ _____)
☐ Tech. Insp (\$ _____)
☐ West end (\$ _____)

Survey Fee:	250
Transportation:	
3 + RS: _____	
Printing:	
Others:	
TOTAL:	

Nivitha (LKK Auto)

From: Theresa Vimala D/O Balagangadharan <thrsvim.bala@income.com.sg>
Sent: Tuesday, 7 January 2020 8:45 AM
To: Nivitha (LKK Auto); 'assignments'
Cc: sur@lkkauto.com; Theresa Vimala D/O Balagangadharan
Subject: RE: TP CASES FARMED OUT TO LKK ON 6/1/2020

Details of the OIC. Thank you

Theresa Vimala
Senior Administrator
Operations, Motor & Personal Lines (PL)
T +65 6430 7898
www.income.com.sg



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From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Monday, 6 January 2020 5:12 PM
To: Theresa Vimala D/O Balagangadharan <thrsvim.bala@income.com.sg>; 'assignments' <assignments@lkkauto.com>
Cc: Thio Tse Kiat <tsekiat.thio@income.com.sg>; sur@lkkauto.com
Subject: RE: TP CASES FARMED OUT TO LKK ON 6/1/2020

Dear Sir/Mdm,

Please be informed that the owner for SKN 7952C couldn't make it for the survey today therefore workshop will rearrange for the survey.

"Wishing you a Happiness and Prosperity New Year"

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Theresa Vimala D/O Balagangadharan [mailto:thrsvim.bala@income.com.sg]
Sent: Monday, 6 January 2020 9:51 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: Thio Tse Kiat <tsekiat.thio@income.com.sg>; Theresa Vimala D/O Balagangadharan <thrsvim.bala@income.com.sg>
Subject: TP CASES FARMED OUT TO LKK ON 6/1/2020

SN	OIC	Claim No.	Survey Date	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA	Additional Remarks
1	JEFF	MT/1078653-001	6/1/2020	SLJ8914R	THIAM HENG HUAT PTE LTD	176 SIN MING DRIVE #05-14 SIN MING AUTOCARE	Steven / 82636295		GBG772U	27/12/19	
2	DAVID	MT/1076716-002	6/1/2020	GBD6155C	THIAM HENG HUAT PTE LTD	176 SIN MING DRIVE #05-14 SIN MING AUTOCARE	Steven / 82636295		SLV2117A	20/12/19	
3	SERENE	MT/1077934-001	6/1/2020	SLW9889E	BORNEO MOTORS (S) PTE LTD	2 PANDAN CRESCENT SINGAPORE 128462	Carine Yeo / 9699 6192	10:00-12:00	SMG9970A	30/12	
4	HELENA	MT/1078404-001	6/1/2020	PC950C	CONNECT 3	566 WOODLANDS ROAD (MANDAI ESTATE)	Winnie Chai / 9850-9666	14:00-16:00	SFA60A	2/1/2020	
5	FIONA	MT/1058395-001	6/1/2020	SKU7412H	CYCLE & CARRIAGE INDUSTRIES PTE LTD	188 PANDAN LOOP SINGAPORE 128378	Kerlyn Ong / 67714420 / 91865113	10:30-16:00	SL18542U	13/8/19	

6	CHRILLUS 002	MT/1062729-	6/1/2020	SKN7952C	HUA HONG PTE LTD	25D SUNGEI KADUT STREET 1 SINGAPORE 729332	Jerleen/Mrs Tan / 6661 9688	14:00- 15:00	SKCE103B	14/9/19
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Theresa Vimala
Senior Administrator
Operations, Motor & Personal Lines (PL)
T +65 6430 7898
www.income.com.sg



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in with you

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www.avg.com

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 15 January 2020 1:59 PM
To: Kerlyn Ong; Rasul (LKKAUTO)
Subject: RE: SKU7412H

Dear Kerlyn,

Please ignore previously email.

WITHOUT PREJUDICE

Confirm final fig \$3,373.70 before GST and 3 repair days.

Kindly send the relevant documents to NTUC Insurance company.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

-----Original Message-----

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, 15 January 2020 10:14 AM
To: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>; Rasul (LKKAUTO) <Rasul@lkkauto.com>
Subject: RE: SKU7412H

Dear Kerlyn,

WITHOUT PREJUDICE

Confirm final fig \$3,373.00 before GST and 3 repair days.

Kindly send the relevant documents to NTUC Insurance company.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

-----Original Message-----

From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>
Sent: Friday, 10 January 2020 9:15 AM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Subject: SKU7412H

Dear Rasul,

Please proceed to finalize.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: ApeosPort-IV 3070 [mailto:AP3070@cyclecarriage.com.sg]
Sent: Thursday, 9 January, 2020 1:47 PM
To: Kerlyn Ong
Subject: Scan Data from FX-CSA1F4

This email was sent from outside of your organisation

Number of Images: 1
Attachment File Type: PDF

Device Name: ApeosPort-IV 3070
Device Location:

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/08/2019 09:51
Date Of Accident	13/08/2019 17:00
Exact Location Of Accident	JB TOWARDS SG - JALAN LINGKARAN DALAM
Country/State of Loss	MALAYSIA/JOHOR DARUL TAKZIM

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKU7412H
Insured/Policyholder	
Name Of Registered Owner	LAU JIUN YIP
NRIC No	S6841004E
Email Address	LAUKELVIN68@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96780148
Alternative Phone No	OTHERS-96780148

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	A180-1.6 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5107316571
Cover Note Number	31/01/2019 - 13/02/2020

Driver

Name of Driver	LAU JIUN YIP
NRIC No	S6841004E
Date Of Birth	29/10/1968
Occupation	INDOOR
Date Of Driving Pass	30/12/1987
Driving Experience	31 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96780148
Fax Number	
Contact Number	OTHERS-96780148
Email Address	LAUKELVIN68@GMAIL.COM

Address	BLK 245 TAMPINES ST 21 #08-323
Postcode	521245
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	TAMPINES N.P.C
Police Station Address	ROAD: TAMPINES N.P.C , POSTCODE: 529682 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED POLICE REPORT (G/20190814/2045)

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE SIZE TOO BIG
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLL8542U
Vehicle Make/Model/Colour	AUDI
Details Of Properties	FRONT PORTION
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

* Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

NIA Income Motor Service Centre

Report No: MT

13/8/19

Vehicle No:

Make - Model:

SKU7412H
MTBENZ

Report Date: 14/8/2019 Start Time: 10:01 AM

Reporting Type: TP End Time:

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

3. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/are be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonable required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, law or court orders.

Policyholder's Signature
Date & Time:

14/8/2019 9:59

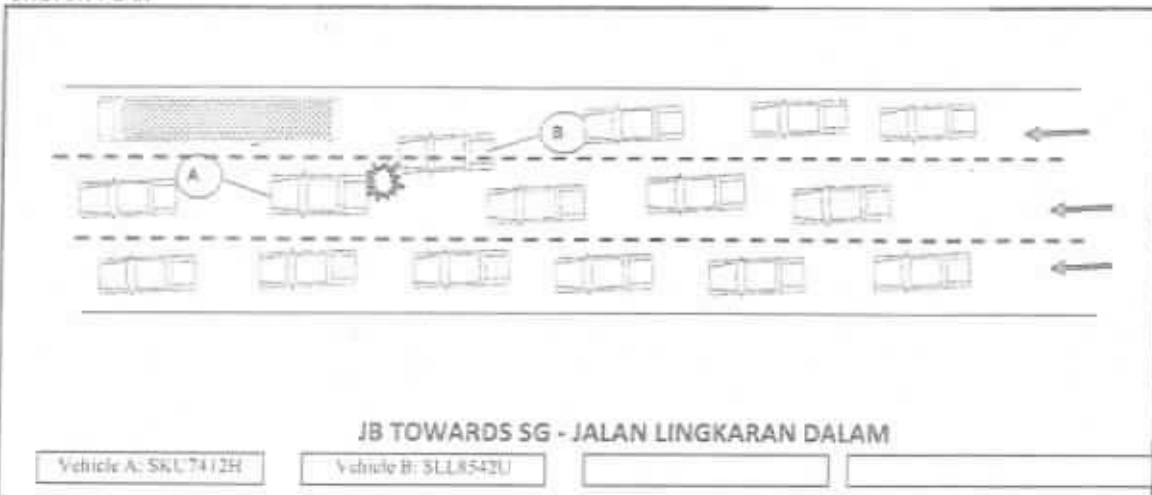
Driver's Signature (if driver is not the policyholder)
Date & Time:

14/8/2019 9:59

Reporting Centre Personnel's Signature
Name: Chen JunLiang
NRIC/ Fin No: S990765

Sketch Plan Pg. 2

SKETCH PLAN



REFER TO POLICE REPORT

DECLARATION

(We declare the foregoing particulars are true in every respect.)



Policyholder's Signature
Date & Time: 14/8/2019 9:59

Driver's Signature (if driver is not the policyholder)
Date & Time: 14/8/2019 9:59



Reporting Centre Personnel's Signature
Name: Chen Junliang
NRIC/ Fin No: S990755

POLICE REPORT Pg. 1



**SINGAPORE
POLICE FORCE**



G/20190814/2045

1 of 2

POLICE REPORT (NP299)

Report No. G/20190814/2045

Police Station Of Origin
Tampines N.P.C
6 Tampines Avenue 4 SINGAPORE 529682
Tel No: 1800-5871999

Date/Time Report Made 14/08/2019 11:21	Vide Report No.	Station Diary No. 45
Name Of Informant LAU JIUN YIP	Address APT BLK 245 TAMPINES STREET 21 #08-323 SINGAPORE 521245	
ID Type / ID No. NRIC NO / S6841004E	Contact No. Home/Office	Mobile 96780148
Nationality SINGAPORE CITIZEN	Email Address	
Occupation CRANE OPERATOR	Sex Male	Age 50
Institution/School Name	Date of Birth 29/10/1968	Race Chinese
Date/Time Of Incident 13/08/2019 17:00	Location Of Incident JALAN LINGKARAN TOWARDS SINGAPORE MALAYSIA	

Brief details.

On 13/08/2019 at about 1700hrs, I was driving my vehicle (SKU7412H) along Jalan Lingkar in Johor Bahru, Malaysia, towards Singapore. At the time, the traffic was heavy and vehicles were forming into a queue to enter the Malaysian Customs Checkpoint. While I was queueing, I suddenly felt an impact from the rear right portion of my vehicle and shortly after, saw a vehicle driving off.

I later checked on my vehicle and found that the rear right portion of my vehicle was damaged as a result

Signature Of Officer Recording The Report:

G / Sr Staff Sgt MUHAMMAD NOOR AZRI BIN
MOHAMED SALLEH

Signature Of Interpreter:
Not applicable

Officer In-Charge Of Case:
G / Bedok Police Divisional Investigation Branch /
Insp HASYER BIN UMAR
Contact No.: 62447200

Signature Of Informant:

Date/Time:
14/08/2019 11:21

Classification Of Case:

Authentication Stamp





**SINGAPORE
POLICE FORCE**



G/20190814/2045

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. G/20190814/2045

of the collision.

I have a rear-facing camera that captured the collision and the registration number of the vehicle that hit my vehicle is SLL8542U.

At the time of the accident, no one was injured.

Signature Of Officer Recording The Report:

G / Sr Staff Sgt MUHAMMAD NOOR AZRI BIN
MOHAMED SALLEH

Signature Of Interpreter:
Not applicable

Officer In-Charge Of Case:
G / Bedok Police Divisional Investigation Branch /
Insp HASYER BIN UMAR
Contact No.: 62447200

Authentication Stamp



Signature Of Informant:

Date/Time:
14/08/2019 11:21

Classification Of Case:



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SKU7412H*RA

NTUC INCOME INS CO-OPERATIVE LTD

ATTN: MOTOR CLAIMS DEPARTMENT
73 BRAS BASAH ROAD #05-01
NTUC TRADE UNION HOUSE
SINGAPORE 189556
67886616

Vehicle & Document Information

WIP No 36176
Reg No/Reg Date SKU7412H*RA / 14/08/2015
Date in/Mileage / 0
Chassis No WDD1760422J384793
Engine No 27091030698751
Make/Model MB/A 180 (W176) "STYLE"
Colour/Trim 027 761 Polar Silv/ 044 Anthracite

Account No	Terms	Date/Time Printed	CSE	Operator
WI000549	Credit	19/08/2019/ 11:57	K0	301 / Kerlyn Ong

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
---------------------------------	-----	------------	-------	--------

Z REQUEST				
Customer Request				
M BPNSUN				
POLICY NO/ACC DATE : 5107316571 // 13/08/2019				
DRIVE IN/TP VEHICLE NO. : 19/08/2019 // SLL8542U - NTUC				
DATE IN/DATE SURVEY:				
BY/AUTHORIZED ON :				
A BPILAB				
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.				
A BPIRES				
RESPRAY REAR BUMPER				
A BPILAB				
USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT				
A BPILAB				
CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT				
M REAR BUMPER	1.00	1337.36	00.00	1337.36
M REAR BUMPER LOWER TRIM	1.00	169.82	00.00	169.82
M REAR DISTANCE SENSOR	1.00	285.24	00.00	285.24
M PARKTRONIC SENSOR SPACER RING	1.00	9.42	00.00	9.42

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Confirmed & accepted by

Kerlyn Ong Kai Li

DID : 6771 4420 HP : 9186 5113

Email : kerlyn.ong@cyclecarriage.com.sg

Cycle & Carriage Industries Pte Ltd

Customer Service Centre - Pandan Loop

Authorized signatory and company stamp

7/1/2020
Rasul
4p 90010068
3 days
06/01/2020
Resurvey before paint

Total Payable 5,544.57

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

Page 1 of 1



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8590111-X

ESTIMATE FOR SKU7412H

NTUC INCOME INS CO-OPERATIVE LTD

ATTN: MOTOR CLAIMS DEPARTMENT
73 BRAS BASAH ROAD #05-01
NTUC TRADE UNION HOUSE
SINGAPORE 189556
67886616

Vehicle & Document Information

WIP No 36176
Reg No/Rag Date SKU7412H / 14/08/2015
Date In/Mileage 06/01/2020 / 21459
Chassis No WDD 1760422JG84783
Engine No 27091030698751
Make/Model MB/A 180 (W176) *STYLE*
Colour/Trim 027 761 Polar Silv/ 044 Anthracite

Account No	Terms	Date/Time Printed	CSE	Operator
WI000549	Credit	09/01/2020/ 13:43	K0	301 / Kerlyn Ong
Description of Goods / Services				
		Qty	Unit Price	Disc%
		Amount		

2 REQUEST

Customer Request

M BRINSON

POLICY NO/ACC DATE : 5107316571 // 13/08/2019
DRIVE IN/TP VEHICLE NO. : 19/08/2019 // SLL8542U - NTUC
DATE IN/DATE SURVEY: 06/01/2019 1435 // LKK - RASUL
DIRECT SETTLEMENT : 17/12/2019 1052 // NTUC - FIONA

A BPILAB

DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.

A BPIRES

RESPRAY REAR BUMPER

A BPILAB

USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT

A BPILAB

CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT

X REAR BUMPER

X PARKTRONIC SENSOR SPACER RING

960.00

600.00

0.10

380.00

120.00

1.00 1303.93 00.00

1303.93

1.00 9.77 00.00

9.77

Finalization

Confirmed & accepted by

Nett 3,373.70
7% GST on 3373.70 236.16

Authorized signatory and company stamp

Total Payable 3,609.86

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128376
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC20000304/R1qd3n2

73 BRAS BASAH ROAD
#05-01 NTUC TRADE UNION HOUSESINGAPORE
189556

Date: 15-01-2020



ATTN: FIONA

Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLL 8542U	Veh. Inspected	SKU 7412H
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1058395-001	Excess (\$)	0.00
Assign From	THERESA VIMALA	Assign Date	06/01/2020

2. Vehicle Particulars & Condition

Make & Model	MERCEDES BENZ A180 (R17)	c.c	1595
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	WDD1760422J384793	Colour	GREY
Odometer	21459 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/45 R17	CONTINENTAL	6 mm
L/H Front Tyre	225/45 R17	CONTINENTAL	6 mm
R/H Rear Tyre	225/45 R17	CONTINENTAL	6 mm
L/H Rear Tyre	225/45 R17	CONTINENTAL	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	13/08/2019	Inspect Date / Time	06/01/2020 (02:41 PM)
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: 3 Working Days



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Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKU 7412H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (SN)	DEFORMED	1,337.36	1,303.93
1	REAR BUMPER LOWER TRIM (SN)	SERVICEABLE	169.82	-
1	REAR DISTANCE SENSOR (SN)	SERVICEABLE	285.24	-
1	PARKTRONIC SENSOR SPACER RING (SN)	NECESSARY	9.77	9.77
			1,802.19	1,313.70
LABOUR				
	DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.		1,920.00	960.00
	RESPRAY REAR BUMPER.		960.00	600.00
	USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD.		380.00	380.00
	CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE.		120.00	120.00
			3,380.00	2,060.00
GRAND TOTAL			5,182.19	3,373.70

RECOMMENDED COST OF REPAIRS (CONFIRMED)			3,373.70
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Report Ref No. CS/INC20000304/R1qd3n2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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