

DATE:

ASS. REC. BY:

REF: 03/INC20000302/R/d30

Special Instructions:

Surveyor: Rasul

ASSIGNMENT (Office)

From (Person): Theresa Virula of INC Date/Time: 6/1/2020 @ 10:04am

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLW 9889E Insured: SM49970A

at Workshop m/r: Borneo Motor Tel: 9699 6192

of: 2 punden Crescent

Policy No: Claim No: MT/1077934-001

Sum Insured: Excess:

Make of Veh: D.O.A. 30/12/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS H.O.D. Endorsement:

Date/Time: 10.13am @ 6/1/2020 Person Contacted: Carine Vehicle: IN/OUT

Date/Time	Action/Instruction
	Estimate (✓) SLW 9889E
7/2/20	Final fig \$3042.54 confirmed by email (Recd 2907.50, 49%)

ASS. REC. BY: Paul

REF:

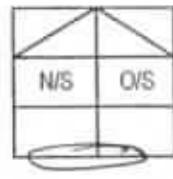
8479

### ASSIGNMENT

From \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost \_\_\_\_\_  
 OD  TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: SLW 9889E  
 at Workshop m/s BORNED MOTOR  
 of 2, PANDAN CRESCENT  
 Insured: NTUC  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

Veh No: SLW 9889E Yr Regn: 2018 / FEB  
 Type:  Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: TOYOTA LEXUS ES250 LUX c.c. 2494  
 Colour: GOLD A/C: Insured / Std / NI / NA  
 Sp. Reading: 31487 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: JTHBJT64502106297  
 Gen. Cond: Good /  Fair / Poor / Burnt  
 Steering:  Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Brake:  Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Modi: Nil /  S/Rim / STD A/Rim or \_\_\_\_\_  
 Tyre Size: F: 215/55R17  
 R: \_\_\_\_\_

(Policy Condition) CARINE  
 Remark: The veh had commenced its repair at the time of inspection.



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO /  YOKO or \_\_\_\_\_  
 Front \_\_\_\_\_ Rear \_\_\_\_\_  
 R/Bal. 6 mm R/Bal. 6 mm  
 L/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. 30/12/19 D.O.I. 06/01/2020  
 Survey held at BORNED MOTOR 11BAM  
 Des. of Damages: Frt /  Rear / O/S / N/S / UIC / Rooftop or \_\_\_\_\_  
 The UIC / Chassis frame / Body Structure affected due to collision.

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Date / Time	Action / Instruction
RECEIVED 8 FEB 2020	

Date/Time, File Pass In?  : Prel. Report  
 : Final Report

Days Of Repair: 3  
 Resurvey No. of Trip: 1

Date/Time, File Return In?  
3 Feb - typed

Add Fee:  : Site Insp (\$ \_\_\_\_\_)  
 : Interview (\$ \_\_\_\_\_)  
 : Tech. Invs (\$ \_\_\_\_\_)  
 : Wash etc (\$ \_\_\_\_\_)

Survey Fee:	<u>250</u>
Transportation:	_____
Photos:	_____
Others:	_____
TOTAL:	<u>250</u>

Report Format: TP  
 Lump Sum / FE: 3042.54

## **Nivitha (LKK Auto)**

**From:** Theresa Vimala D/O Balagangadharan <thrsvim.bala@income.com.sg>  
**Sent:** Tuesday, 7 January 2020 8:45 AM  
**To:** Nivitha (LKK Auto); 'assignments'  
**Cc:** sur@lkkauto.com; Theresa Vimala D/O Balagangadharan  
**Subject:** RE: TP CASES FARMED OUT TO LKK ON 6/1/2020

Details of the OIC . Thank you

**Theresa Vimala**  
Senior Administrator  
Operations, Motor & Personal Lines (PL)  
T +65 6430 7898  
[www.income.com.sg](http://www.income.com.sg)



At Income, we are in with You on Performance, Growth, Innovation and Impact. These attitudes reflect what we promise as an employer and what we want our people to exemplify. Find out more at [income.com.sg/careers](http://income.com.sg/careers)

in with you

**From:** Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]  
**Sent:** Monday, 6 January 2020 5:12 PM  
**To:** Theresa Vimala D/O Balagangadharan <thrsvim.bala@income.com.sg>; 'assignments' <assignments@lkkauto.com>  
**Cc:** Thio Tse Kiat <tsekiat.thio@income.com.sg>; sur@lkkauto.com  
**Subject:** RE: TP CASES FARMED OUT TO LKK ON 6/1/2020

Dear Sir/Mdm,

Please be informed that the owner for SKN 7952C couldn't make it for the survey today therefore workshop will rearrange for the survey.

**“Wishing you a Happiness and Prosperity New Year”**

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Theresa Vimala D/O Balagangadharan [mailto:[thrsvim.bala@income.com.sg](mailto:thrsvim.bala@income.com.sg)]

**Sent:** Monday, 6 January 2020 9:51 AM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Thio Tse Kiat <[tsekiat.thio@income.com.sg](mailto:tsekiat.thio@income.com.sg)>; Theresa Vimala D/O Balagangadharan <[thrsvim.bala@income.com.sg](mailto:thrsvim.bala@income.com.sg)>

**Subject:** TP CASES FARMED OUT TO LKK ON 6/1/2020

SN	OIC	Claim No.	Survey Date	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA	Additional Remarks
1	JEFF	MT/1078653-001	6/1/2020	5LJ8914R	THIAM HENG HUAT PTE LTD	176 SIN MING DRIVE #05-14 SIN MING AUTOCARE	Steven / 82636295		GB6772U	27/12/19	
2	DAVID	MT/1076716-002	6/1/2020	GBD6155C	THIAM HENG HUAT PTE LTD	176 SIN MING DRIVE #05-14 SIN MING AUTOCARE	Steven / 82636295		SIV2117A	20/12/19	
3	SERENE	MT/1077934-001	6/1/2020	SLW9889E	BORNEO MOTORS (S) PTE LTD	2 PANDAN CRESCENT SINGAPORE 128462	Carline Yeo / 9699 6192	10:00-12:00	SMS9970A	30/12	
4	HELENA	MT/1078404-001	6/1/2020	PC950C	CONNECT 3 CYCLE & CARRIAGE INDUSTRIES PTE LTD	566 WOODLANDS ROAD (MANDAI ESTATE)	Winnie Chai / 9850-9666	14:00-16:00	SFA60A.	2/1/2020	
5	FIONA	MT/1058395-001	6/1/2020	SKU7412H		188 PANDAN LOOP SINGAPORE 128378	Kerlyn Ong / 67714420 / 91865113	10:30-16:00	SLL8542U	13/8/19	

6	CHRILLIS	MT/1062729-002	6/1/2020	SKN7952C	HUA HOING PTE LTD	25D SUNGAI KADUT STREET 1 SINGAPORE 729332	Jerleen/Mrs Tan / 6661 9688	14:00-16:00	5KC6103B	14/9/19
---	----------	----------------	----------	----------	-------------------	--	-----------------------------	-------------	----------	---------

**Theresa Vimala**  
Senior Administrator  
Operations, Motor & Personal Lines (PL)  
**T +65 6430 7898**  
[www.income.com.sg](http://www.income.com.sg)



At Income, we are in with you in Performance, Growth, Innovation and Impact. These attributes reflect what we possess as an employer and what we want our people to embody.  
Find out more at [income.com.sg/careers](http://income.com.sg/careers)



**Disclaimer**

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

## Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.



Motor Vehicles (Third-Party Risks and Compensation) Act. (Chapter 189) Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 Road Transport Act, 1987 (Malaysia) Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)		
CERTIFICATE NO.	: VPA/P2087727	Account No. : 14886
Coverage	: Comprehensive (SmartDrive Lexus Prestige)	
Sum Insured	: Market Value At The Time Of Loss	
Name of Policy Holder	: ONG BENG LEE	
Vehicle Registration No.	: SLW9889E	
Period of Insurance	: From 21/02/2018 To 20/02/2020 (Both Dates Inclusive)	
<b>PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE*</b>		
(a) The Policyholder The Policyholder may also drive a Motor Car not belonging to or not hired (under a hire purchase agreement or otherwise) to him or his employer or his partner		
(b) Any other person who is driving on the Policyholder's order or with his permission Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.		
<b>LIMITATIONS AS TO USE*</b>		
Use only for social, domestic and pleasure purposes and for the Policyholder's business The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speedtesting, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.		
(01)		
<b>Basic Own Damage Excess</b>	: SGD 700.00	
An Additional Excess is applicable as follows: S\$2,500.00 for Young or Inexperienced Driver. Young or Inexperienced Driver is defined as any driver whom is aged below 23 years old and/or less than one year of driving experience.		
(Please refer to your policy on the terms & conditions)* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.		

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA INSURANCE PTE LTD

Authorized Signature

Issued by - SGOAGPH on 20/03/2018

**IMPORTANT :**

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189). The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, covernote and endorsement etc.

TYPE OF CLAIM:  OD  OD/UL  DSMCA: Carine Yoo

## MOTOR ACCIDENT REPORT

Date Of Report: 31 Dec 2019 Time: 0805 hr Date Of Accident: 30 Dec 2019 Time: 1357Exact Location Of Accident: Victoria StreetCountry/State of Loss: Singapore  / Wilayah Persekutuan  / Selangor Darul Ehsan  / Negeri Sembilan  / Melaka  / Pahang  /

## OWN VEHICLE DETAILS (INSURED/POLICY HOLDER)

Vehicle Registration Number: SLW 9889 E Co. Reg. No(for Co. Vehicle)/NRIC/PP/FIN No: S1837847GName Of Registered Owner: Ong Beng LeeMobile Number: 97859800 Alternative No: \_\_\_\_\_ Email Address: blong11@gmail.com

## Vehicle Particulars

Manufacturer: Toyota  Lexus  Suzuki  Hino  Model: ES 250 LuxuryExact Purpose for which vehicle was being used at time of accident: Normal Usage  Other  (please specify): \_\_\_\_\_Are you claiming under your own insurance policy for repair to your vehicle? Yes  Reporting Only  Third Party  abVehicle Category: Private Car  Commercial Vehicle  Others 

## Insurance Company

Name of Insurance Company: Axa Ins.Type Of Coverage: Comprehensive  Third Party  Third Party Fire and/or Theft Fleet Policy: Yes  No  Policy / Cover Note No: VPA/P2087727

## DRIVER DETAILS AT POINT OF ACCIDENT

Name of Driver: Ong Beng Lee NRIC/ Passport / FIN No: S1837847GDate Of Birth: 18.9.1966 Occupation: Indoor  Outdoor Date Of Driving Pass: 19 Dec 1991 Gender: Male  Female Mobile Number: 97859800 Fax No: - Alternative No: -Address: 46 Eastwood Terrace Postal Code: 486509Email Address: blong11@gmail.comWas driver an employee of the Insured's Company? Yes  No  State relationship of the driver with the insured: \_\_\_\_\_Vehicle Registration Number of Driver's Own Vehicle (if applicable): -Insurance Company of Driver's Own Vehicle (if applicable): -

## GENERAL INFORMATION OF THE ACCIDENT

Type Of Accident: Rear Portion.Number of Passengers in the above vehicle (Including Driver): 3 / If more than 2 Pax Please fill ANNEX B

## PASSENGER 1

Name: Lucia Wang Gender: Male  Female Weather Conditions: Clear  Raining  Others  (if others, please state condition): \_\_\_\_\_Road Surface: Wet  Dry  Others  (if others, please state condition): \_\_\_\_\_Was any body injured in the Accident? No  Yes Was any injured conveyed to hospital by ambulance? No  Yes Was any foreign vehicle involved in this accident? No  Yes  Vehicle No: \_\_\_\_\_ Vehicle type: \_\_\_\_\_Number of vehicles involved in the accident: 2Was there any witness? No  Yes  If yes, please furnish witness details column below

Witness Name: \_\_\_\_\_ Contact No.: \_\_\_\_\_ Email: \_\_\_\_\_

Was there any other vehicle or property damaged? No  Yes Was there any video captured by Car Camera? No  Yes  Are accident scene photos available for attachment? No  Yes Was the accident reported to the police? No  Yes  (if yes, please state which Police Station): \_\_\_\_\_Was notice of intended Prosecution given? No  Yes  (if yes, please state against whom): \_\_\_\_\_I have been approached by unknown person(s) soliciting/offering accident claims assistance. No  Yes 

## DETAILS OF OTHER VEHICLE PROPERTY 1 (Please fill Annex A if more vehicles involved)

Vehicle Registration Number: SMG 9970A Vehicle Make/Model/Colour: Grey

Details Of Properties Damage in Accident: \_\_\_\_\_

Vehicle Category: Honda ShuttleName of Driver: Tan Zhi WeiNRIC/Passport/FIN Number: S8712251D Contact Number: 98004591

Address: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Insurance Company Name: NTUC Income.Nature Of Damage: front Portion. No. Of Passenger (Including Driver): \_\_\_\_\_

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
\_\_\_\_\_  
Policyholder's Signature

Date & Time:

\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLAN



A - SLW 9889E

B - SMG 9970A.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

~~I was~~ My car was stationary at a traffic junction. When the traffic light turned green and I drove off, the car behind me hit my car. The driver apologised and said he stepped on the wrong pedal.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



# TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

www.lexus.com.sg

Lexus Bodycare Centre  
No.2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1388

# ESTIMATE

Account Detail		Account No	Customer Detail	
NTUC Income Ins Co-Operative Ltd 1 Maritime Square #10-01 Harbourfront Centre Singapore 099253 Attn: Motor Claims Dept		S1000009 / ICN11	Mr Ong Beng Lee	
		Document No	46 Eastwood Terrace	
		0	Singapore 486509	
		Document Date	Mobile: 97859800	
		31/12/2019	6/1/20 am 8/0f.	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	BETGK	L5	21/02/2018	SLW9889E	0	18102	:1TP/SLW9889E/30121:
Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On		
JTHBJ1GG502106297	2ARF510125	60	Carine Yeo C L	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES T/P INS: NTUC INCOME ACC DATE: 30.12.2019 T/P VEH: SMG9970A DATE IN: DATE SURVEY: DATE AUTHORIZE:			✓	50 100.00
2	Z	BP-MISC2 A DAILY STORAGE CHARGE AT THE RATE OF S\$25/- PER DAY WILL COMMENCE 7 DAYS AFTER ESTIMATE DATE. THESE CHGS WILL NOT APPLY IF REPAIRS ARE UNDERTAKEN BY BORNEO MOTORS.			✓	866 1299.00
3	B	BP-LAB3 TO REMOVE ALL NECESSARY PARTS TO ENABLE REPAIRING AND STRIAGTHEN ON REAR BUMPER, REAR PANEL AND FIX NEW PARTS			✓	742 1113.00
4	B	BP-RES3 TO SPRAY PAINT ON REAR BUMPER			✓	216.50
5	B	BP-LAB3 TO REMOVE AND TRANSFER REAR SENSOR TO NEW BUMPER, REPLACE IF DAMAGE (NETT)			✓	216.50
6	B	BP-LAB3 TO CHECK WIRING AND LIGHTS FUNCTIONING AND CARRY OUT WATER LEAK TEST (NETT)			m X	216.50 ?

*Handwritten notes:*  
7/1/2020 Panel  
Hp 900w/68  
3 days  
06/01/2020 @ 1110  
Resury be fine paint

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of <b>Borneo Motors</b>	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			<b>Amount Due</b>

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 31/12/2019  
TIME 08:24

VEHICLE NO  
SLW9889E

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



# Borneo Motors

Inchcape



# TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

www.lexus.com.sg

Lexus Bodycare Centre  
No.2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1388

## ESTIMATE

Account Detail	Account No	Customer Detail
NTUC Income Ins Co-Operative Ltd 1 Maritime Square #10-01 Harbourfront Centre Singapore 099253 Attn: Motor Claims Dept	S1000009 / ICNI1	Mr Ong Beng Lee 46 Eastwood Terrace Singapore 486509 Mobile: 97859800
	Document No	
	0	
	Document Date	
	31/12/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	BETGK	L5	21/02/2018	SLW9889E	0	18102	:1TP/SLW9889E/30121'
Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On		
JTHBJ1GG502106297	2ARF510125	60	Carine Yeo C L	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
7	B	BP-ECU3 TO RESET ECU & REPROGRAMME (NETT)				216.50
8	1	L52159-33950 COVER, RR BUMPER	1.00	1015.00	15.00	862.75
9	2	L52615-33140 ABSORBER, RR BUMPER	1.00	139.50	15.00	118.57
10	3	L52171-33160 REINFORCEMENT, RR	1.00	654.60	15.00	556.41
11	4	L52156-33010 SUPPORT, RR BUMPER LH	1.00	170.10	15.00	144.58
12	5	L52158-33030 SUPPORT, RR BUMPER LH	1.00	100.00	15.00	85.00
13	6	L52157-33030 SUPPORT, RR BUMPER RH	1.00	100.00	15.00	85.00
14	7	T52197-22020 REAR BUMPER BRACKET,	2.00	7.70	15.00	13.08
15	8	S52161-0K040 BUMPER CLIPS	2.00	4.10	15.00	6.96
16	9	L89341-78010 B2 SENSOR, ULTRASONIC,	2.00	490.80	15.00	834.36
17	0	L89348-78020 RETAINER, ULTRASONIC	4.00	16.40	15.00	55.76
18	1	L89348-35030 CLIP, ULTRASONIC	4.00	4.30	15.00	14.60
19	2	L89348-50050 CLIP, ULTRASONIC	1.00	13.50	15.00	11.47

SHOULD THE ABOVE VEHICLE BE SUBJECT TO TOTAL LOSS OR TOW OUT BY INSURANCE COMPANY OR BY THE OWNER PRIOR TO THE REPAIR A 6% OF THE QUOTATION PRICE WILL BE IMPOSED AS ADMIN CHARGES TO A MAX OF \$1000 + TOWING CHARGES IF APPLICABLE.

Lexus Auto Consultants hereby notify the Reporter of the following:

- To ensure safety for every customer
- To display damaged parts during recovery
- To take proper care of the car
- To take proper care of the "Lexus / Lexus" logo
- To avoid theft of the car
- To ensure the car is returned in good condition

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of <b>Borneo Motors</b>	Customer's Signature	Change Summary	Total	5,950.04
	Please acknowledge receipt of vehicle	Parts	2,788.54	GST 7.00%
		Labour	3,161.50	
		Materials	0.00	
		Lubrication/Fluid	0.00	
		Others	0.00	
		<b>Amount Due</b>	<b>6,366.54</b>	

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 31/12/2019  
TIME 08:24

VEHICLE NO SLW9889E

CUSTOMER

SIGNATURE FOR BORNEO MOTORS (SINGAPORE) PTE LTD



# Borneo Motors



**TAX INVOICE**  
 Co Reg No : 196700086Z  
 GST Reg No : MR-8500000-9

**Borneo Motors (Singapore) Pte Ltd**  
 www.lexus.com.sg

Lexus Bodycare Centre  
 No.2 Pandan Crescent  
 Singapore 120462  
 Tel no: 6631 1388

**ESTIMATE**

Account Detail NTUC Income Ins Co-Operative Ltd 1 Maritime Square #10-01 Harbourfront Centre Singapore 099253 Attn: Motor Claims Dept	Account No	Customer Detail
	S1000009 / ICN11	Mr Ong Beng Lee 46 Eastwood Terrace Singapore 486509 Mobile: 97859800
	Document No 0	
	Document Date 17/01/2020	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
7	BETGR	L5	21/02/2018	SLW9889E	31740	18102	'1DS/SLW9889E/30121'

Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On
FHBJ1GG502106297	2ARF510125	60	Carine Yeo C L	13/01/2020 8.00	17/01/2020 18.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc%	Amount
1	2	BP-SUNDRY SUNDRIES T/P INS: NTUC INCOME ACC DATE: 30.12.2019 T/P VEH: SMG9970A DATE IN: 13.01.2020 DATE SURVEY: 06.01.2020 BY RASUL (LKK) DATE AUTHORIZE: 07.01.2020 BY SERENE FROM NTUC FOR TP*DS* W LOR @ \$150 PER DAY X 3 DAYS AS RECOMMENDED				50.00
2	B	BP-LAB3 TO REMOVE ALL NECESSARY PARTS TO ENABLE REPAIRING AND STRIAGTHEN ON REAR BUMPER, REAR PANEL AND FIX NEW PARTS	*			866.00
3	B	BP-RES3 TO SPRAY PAINT ON REAR BUMPER	*			742.00
4	B	BP-LAB3 TO REMOVE AND TRANSFER REAR SENSOR TO NEW BUMPER, REPLACE IF DAMAGE (NETT)	*			216.50
5	B	BP-ECU3 TO RESET ECU & REPROGRAMME (NETT)	18			216.50
6	1	L52159-33950 COVER, RR BUMPER	1.00	1015.00	15.00	862.75
7	2	S52161-0K040 PIECE, RR BUMPER	2.00	4.10	15.00	6.96
8	3	L89348-35030 CLIP, ULTRASONIC	4.00	4.30	15.00	14.60
9	4	L89348-50050 CLIP, ULTRASONIC	1.00	13.50	15.00	11.47
0	5	L89348-78020 RETAINER, ULTRASONIC	4.00	16.40	15.00	55.76

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors 	Customer's Signature	Change Summary	Total	3,042.54
	Please acknowledge receipt of vehicle	Parts 951.54 Labour 2,091.00 Materials 0.00 Lubrication/Fluid 0.00 Others 0.00	GST 7.00%	212.98
			Less	0.00
			<b>Amount Due</b>	<b>3,255.52</b>

PLEASE TEAR ALONG PERFORATED LINE

SECURITY GUARD

EASE ALLOW THE UNDERMENTIONED  
 HICLE TO LEAVE THE COMPANY PREMISES.

DATE 17/01/2020  
 TIME 17:52

VEHICLE NO SLW9889E

USTOMER

SIGNATURE  
 FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Inchcape

**Borneo Motors**

**Veron Chen (LKKAuto)**

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 7 February 2020 11:15 AM  
**To:** Carine Yeo TCBC; SUR  
**Subject:** RE: SLW 9889 E - FINAL BILL

Dear Carine,

WITHOUT PREJUDICE

Confirmed amount \$3042.54 before GST @ 3 working days.

**Kindly send Final invoice and all supporting documents directly to NTUC INCOME**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>

**Sent:** Thursday, 6 February 2020 3:02 PM

**To:** SUR <sur@lkkauto.com>

**Subject:** SLW 9889 E - FINAL BILL

**Importance:** High

Good afternoon Rasul & Veron,

With reference to the above-mentioned.

I have attached a copy of the Final Bill for your immediate attention.

Repair Amount : \$3042.54 + GST \$212.98 = \$3255.52  
Days of Repair : 03 working days

6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.					
For & on behalf of Borneo Motors	Customer's Signature	Charge Summary		Total	3,042.54
	Please acknowledge receipt of vehicle	Parts	951.54	GST 7.00%	212.98
		Labour	2,091.00	Less	0.00
		Materials	0.00		
		Lubrication/Fluid	0.00		
		Others	0.00		
				<b>Amount Due</b>	<b>3,255.52</b>

Thank you and Best Regards

**Carine Yeo**  
**Motor Claims Assessor**

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247  
EMAIL: [carine.yeo@borneomotors.com.sg](mailto:carine.yeo@borneomotors.com.sg)  
Inchcape – Borneo Motors | 2 Pandan Crescent, S128462  
[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

### DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC20000302/R1vd3e2  
73 BRAS BASAH ROAD Date: 07-02-2020  
#05-01 NTUC TRADE UNION HOUSESINGAPORE  
189556  
ATTN : SERENE Code: INC



#### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SMG 9970A	Veh. Inspected	SLW 9889E
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1077934-001	Excess (\$)	0.00
Assign From	THERESA VIMALA	Assign Date	06/01/2020

#### 2. Vehicle Particulars & Condition

Make & Model	TOYOTA LEXUS ES250 LUX	c.c	2494
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	JTHBJ1GG502106297	Colour	GOLD
Odometer	31487 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

#### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/55 R17	YOKOHAMA	6 mm
L/H Front Tyre	215/55 R17	YOKOHAMA	6 mm
R/H Rear Tyre	215/55 R17	YOKOHAMA	6 mm
L/H Rear Tyre	215/55 R17	YOKOHAMA	6 mm

#### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.  
DAMAGES SEE DETAILS.

#### 5. General Information

Accident Date	30/12/2019	Inspect Date / Time	06/01/2020 ( 11:18 AM )
Survey held at	BORNEO MOTORS (S) PTE LTD 2 PANDAN CRESCENT SINGAPORE 128462		

#### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

#### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **3 Working Days**



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607196-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLW 9889E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	SUNDRIES (SN)	NECESSARY	100.00	50.00
1	COVER, RR BUMPER (SN)	DEFORMED	862.75	862.75
1	ABSORBER, RR BUMPER (SN)	SERVICEABLE	118.57	-
1	REINFORCEMENT, RR (SN)	SERVICEABLE	556.41	-
1	SUPPORT, RR BUMPER LH (SN)	SERVICEABLE	144.58	-
1	SUPPORT, RR BUMPER LH (SN)	SERVICEABLE	85.00	-
1	SUPPORT, RR BUMPER RH (SN)	SERVICEABLE	85.00	-
2	REAR BUMPER BRACKET (SN)	SERVICEABLE	13.08	-
2	BUMPER CLIPS (SN)	NECESSARY	6.96	6.96
2	SENSOR, ULTRASONIC (SN)	SERVICEABLE	834.36	-
4	RETAINER, ULTRASONIC (SN)	NECESSARY	55.76	55.76
4	CLIP, ULTRASONIC (SN)	NECESSARY	14.60	14.60
1	CLIP, ULTRASONIC (SN)	NECESSARY	11.47	11.47
			2,888.54	1,001.54
<b>LABOUR</b>				
	TO REMOVE ALL NECESSARY PARTS TO ENABLE REPAIRING AND STRAIGHTEN ON REAR BUMPER, REAR PANEL AND FIX NEW PARTS.		1,299.00	866.00
	TO SPRAY PAINT ON REAR BUMPER.		1,113.00	742.00
	TO REMOVE AND TRANSFER REAR SENSOR TO NEW BUMPER, REPLACE IF DAMAGE.		216.50	216.50
	TO CHECK WIRING AND LIGHTS FUNCTIONING AND CARRY OUT WATER LEAK TEST.	NOT NECESSARY	216.50	-
	TO RESET ECU & REPROGRAMME.		216.50	216.50
			3,061.50	2,041.00
<b>GRAND TOTAL</b>			<b>5,950.04</b>	<b>3,042.54</b>
<b>RECOMMENDED COST OF REPAIRS (CONFIRMED)</b>				<b>3,042.54</b>

Report Ref No. CS/INC20000302/R1vd3e2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,  
MinstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.