

Surveyor:

BRYAN

DOI: 06/01/2020

ASSIGNMENT

Date / Time: 06/01/2020

Registered in Merimen: 06/01/2020

Pre-assign / CCU / FTE



Insured Vehicle No.: SFQ 833C
 Name of Insured: CHUA CHEE KIAT
 Insured Tel No.: HP: +65-96396093
 Excess Sec II: \$5 D.O.A: 02/01/2020
 Is driver the owner? (YES / NO) Nature of Accident:

Claim No.: 9873198644SG
 Policy No.: 2100508336
 Make / Model: MERCEDES-BENZ E250
 Place of Accident: JCT OF BALMORAL RD & DUNEARN RD

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHC 380S



INSRS:
WSP: BIFROST
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
11/02/2020	SHC 380S - CS/FCI18011313/Kvd3n2; DOA:07.06.18 - CS/FCI16016931/Uqbn2; DOA: 07.09.16 SFQ 833C - X	
12/2/2020	File PMS to TYPE MANDATE	
22/3/2020	File PMS to HANA to CLOSE	
11/02/2020	Handover 2/5 @ 8800/- with 6 days	
PRELIMINARY ADVICE Date/Time: Sent By: FINALIZATION Date/Time: Confirm with: Confirm by: Repair Cost: \$5 (days) Reduction: % Email ☐ Call ☐ FINAL SETTLEMENT Date/Time: 25/3/2020 Confirm with: Mr Lim Email ☒ Call ☐ Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27 If NO or B 28, Ass. Lia: Repair Cost: (w/4rt) \$5 10379.00 Loss of Rental (LOR): \$5 827.30 (5 days) x \$165.46 Loss of Use (LOU): \$5 - (\$ x days) Loss of Income (LOI): \$5 250.00 (\$ 50 x 5 days) LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☒ [Tick only one] GIA/LTA Search: \$5 - Medical: \$5 - Disbursement: \$5 - (e.g. Tow/ Independent) Legal Cost: \$5 - Total: \$5 11456.80 Global Sum \$5: 10500.00 FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐ Payee 1: \$5 10500.00 Name 1: Bifrost Auto Pte Ltd Payee 2: (Strike if N.A.) \$5 Name 2: Payee 3: (Strike if N.A.) \$5 Name 3:		

COPY SENT 30/3/2020

1) Claim status: Normal/Reject/Private Settle
 2) Report Format: 7
 3) Survey fee: \$320

ASS. REC. BY:

REF:

ASSIGNMENT

CDE June 2021

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop in/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lump Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

BHC 380S

Yr Regn:

2013 June

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mercedes Benz E220 C.C. 2143

Colour:

White

A/C: Insured / Std / NI / NA

Sp. Reading

1057507

T/Radio: Insured / Std / NI / NA

Eng/No:

65192431398022

C/No:

WDD2120022A732462

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/60 R 16

R:

— 11 —

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Westlake

Front

Rear

R/Bal.

S

mm

R/Bal.

S

mm

L/Bal.

S

mm

L/Bal.

S

mm

D.O.A.

02/01/2020

D.O.I.

06/01/2020

Survey held at

Bigrost Sun Ming

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rev N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

ALG. SFQ 833C

11/02/2020. Jmup 4/5 9700/- with 6 days of rev
(Red \$10562.52 / 55%)

Date/Time, File Pass to?



: Preli. Report

1)



: Final Report

Date/Time, File Return to?

2)

Rep. Form:

Lump Sum / B.C.:

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Insp (\$



: Weekend (\$

Survey Fee:

Transportation:

S + PG: \$

Photos:

Others:

TOTAL

REPAIR ESTIMATE*

VEHICLE NO : SHC 380S (CCPL)

DATE: 4/1/2020 10:53

MAKE :

MODEL : MERCEDES BENZ

LKK Auto Consultants hence notify
the Repairer of the following:

• To resurvey before/after spray painting

• To display damaged parts during resurvey

• Parts prices as per the repairer's invoice

AIG

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Boot Lid <i>1st</i>			\$ 2,470.00
	Boot Lid Lamp (LH) <i>crack/broken</i>			\$ 655.00
	Boot Lid Hinge (LH) <i>NH</i>			\$ 580.50
	Rear Bumper <i>turn</i>			\$ 1,510.00
	Rear Bumper Reinforcement <i>1st</i>			\$ 1,150.00
	Rear Bumper Bracket Lower (LH) <i>1st</i>			\$ 135.00
	Rear Bumper Bracket Top (LH) <i>1st</i>			\$ 125.00
	Rear Bumper Centre Frame <i>NH</i>			\$ 177.55
	Rear Bumper Towing Cover <i>NH</i>			\$ 175.00
	Rear Bumper Lower Cover <i>1st</i>			\$ 325.00
	Rear Bumper Side Beam (LH) <i>NH</i>			\$ 18.65
	Rear Bumper Air Duct (LH) <i>NH</i>			\$ 18.30
	Taillamp Quarter Panel Outer (LH) <i>NH</i>			\$ 388.00
	Taillamp Quarter Panel Inner (LH) <i>NH</i>			\$ 488.00
	Taillamp (LH) <i>crack</i>			\$ 1,280.00
	Rear Panel End <i>Dented</i>			\$ 1,380.00
	Rear Panel Inner Garnish <i>crack</i>			\$ 240.00
	Rear Panel Inner Garnish Clip (10pcs) <i>NH</i>			\$ 40.00
	Rear Exhaust Silencer <i>Dented</i>			\$ 1,890.00
	Rear Exhaust Mounting <i>NH</i>			\$ 21.85
	Rear Fender (LH) <i>1st</i>			\$ 2,980.50
	Rear Fender Inner Panel (LH) <i>NH</i>			\$ 1,950.80
	Rear Fender Mudflap (LH) <i>NH</i>			\$ 470.50
	Rear Bumper Retainer Mounting (LH) <i>1st</i>		\$ 115.00	\$ 115.00
	Rear Exhaust Pipe Insulator <i>broken/1st</i>			\$ 46.00
	SUB TOTAL			\$ 18,630.65
	LESS 20% 102%			\$ 3,726.13
	DISCOUNTED TOTAL			\$ 14,904.52
	Rear Bumper Sensor <i>Dam</i>			\$ 388.00
	TOTAL			\$ 388.00
	Labour Charge			
	Panel Beating			\$ 1,800.00
	Spray Painting Charge			\$ -850.00
	Towing Charges			\$ 60.00
	Tuff Kote			\$ -50.00
	Rear Chassis Alignment Charges			\$ 400.00
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00
	Remove/Refix Rear Windscreen Glass (sealant)			\$ 120.00
	Remove/Refix Reverse Sensor			\$ 120.00
	Remove/Refix Undercarriage (RR)			\$ 400.00
	Four Wheel Alignment			\$ 120.00
	TOTAL LABOUR			\$ 4,070.00
	ESTIMATE TOTAL			\$ 19,362.52

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Tiger

6 days.

LKK

Ando

06/01/2020 @ 1730hrs

N/A

LKK

11361.00

10224.90

115.00

388.00

1550.00

12162.90

41597001

Nett

7001-

7001-

NH

301-

NH

801-

NH

401-

NH

NH

PRE-REPAIR INSPECTION REQUEST – SHC380S vs SFQ833C (OI) on D.O.A.: 02/01/2020

From: Hor, Yinnul
To: 'assignments@bkkauto.com', Admin A (admin-a@bkkauto.com)
Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni
Sent: 1/6/2020 10:30:31 AM
Attachments: SHC 380S - First Est.pdf; SHC 380S GJA Report.pdf

Hi,

Please refer to the enclosed request from **Bifrost Auto Pte Ltd**.

Claim no : 9873198644SG003
Case Owner : Chan Kian Meng

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yinnul (Viviane)
AIG
FNOL Adjuster I
Singapore AUTO Claims

Tel: 8001206556 | Ext: 1002206
Yinnul.Hor@aig.com | www.aig.sg

10:40am @ 8/1/2020

V: IN
P: Ms. Lim
S: Bryan

From: claims_ltm@bifrostauto.com <claims_ltm@bifrostauto.com>
Sent: Monday, January 6, 2020 10:00 AM
To: Hor, Yinnul <Yinnul.Hor@aig.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; claims@bifrostauto.com; claims_ltv@bifrostauto.com; assessment_ltc@bifrostauto.com
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFQ833C AND SHC380S ON 02/01/2020

Without Prejudice

Hi,

Pls assign LKK the soonest possible.

Thank you.

Best Regards,

Ms Lim

Bifrost Auto Pte Ltd

From: Hor, Yinnul
Sent: Mon, 6 Jan 2020 00:48:09 +0000
To: Claims Dept
Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni, claims@bifrostauto.com, claims_ltv@bifrostauto.com, assessment_ltc@bifrostauto.com
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFQ833C AND SHC380S ON 02/01/2020

Without Prejudice

Your Reference : SHC380S
Our Reference : 9873198644SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd

Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Ruit (Viviane)
AIG
PNOL Adjuster I
Singapore AUTO Claims

Tel: 8001206558 | Ext: 1002306
Yinai.Hor@aig.com | www.aig.as

From: Claims Dept <claims_ltm@bifrostauto.com>
Sent: Friday, January 3, 2020 4:01 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: claims@bifrostauto.com; claims_ltv@bifrostauto.com; assessment_ltc@bifrostauto.com
Subject: [EXTERNAL] RE : PRS FOR OUR CLIENT SHC 380 S and your insured's vehicle SFQ 833 C on 02.01.2020

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Koh Boon Wah, to notify you of the aforesaid accident involving our client's vehicle SHC 380 S and your insured's vehicle SFQ 833 C on 02.01.2020.

Please find enclose our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SFQ 833 C for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644
Contact Person: Ms Lim at 96412187
Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com

VEH IN (Date & Time) : 03/01/2020

PRS ARRANGEMENT (Date & Time) : As soon as as possible

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

CONFIDENTIALITY NOTICE
This e-mail (including any attachments) may contain information that is privileged or confidential.
The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it.
If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Regards,
Bifrost Auto Pte Ltd
Ms Lim
Claims Dept
96412187

View Received Message

This mail is associated with :

***SHC380S (9873198644SG)**
[SFQ833C]
TP
CITYCAB PTE LTD
Jan 2 2020 1:00PM
[CHUA CHEE KIAT]
Bifrost Auto Pte Ltd

Reply Reply All Mark as Unread Print Message Delete Message Forward

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **06/03/2020 14:56 PM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$10092.76) - SHC380S - Claim Handler: Tan, Bennie-WZ**

Approved:10092.76:COR: \$8800 LOR: \$827.30-992.76 LOI: \$250-300 Subj to Final Repair Bill, Rental docs in order. PRS notice only received 03/01/20@4.01pm. / / /

DOCUMENTS SUMMARY
There are no documents.

Jia Le (LKK Auto)

From: Claims Dept <claims_ltm@bifrostauto.com>
Sent: Saturday, 7 March 2020 3:46 PM
To: Jia Le (LKK Auto)
Cc: Assessment; Claims Dept; Accident Claims Dept
Subject: Re: RE : PRS FOR OUR CLIENT SHC 380 S and your insured's vehicle SFQ 833 C on 02.01.2020 *** LKK REF: CC4/AIG20000300/Dda3

**WITHOUT PREJUDICE
(SAVE AS TO COSTS)**

Hi Vic,

The PRS was done by your surveyor. There's an error on trade discount which should be 10% for Mercedes instead of 20% for the cost of repairs.

For amicable settlement, our client is only prepared to accept settlement at global sum \$ 10,500.00.

The full settlement amount is payable to **BIFROST AUTO PTE LTD**.

Pls reconsider so we can close the matter without further delay.

Ms Lim

Thanks & Regards,
Bifrost Auto Pte Ltd
Accident Claims Dept

On Fri, 6 Mar 2020 at 16:37, Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Ms Lim,

ACCIDENT INVOLVING SFQ 833C & SHC 380S ON 02/01/2020

We refer to the above matter.

We propose settlement at a global sum of **\$10,000.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims_ltm@bifrostauto.com]

Sent: Friday, 6 March 2020 12:09 PM

To: Jia Le (LKK Auto)

Cc: Assessment; Claims Dept; Accident Claims Dept

Subject: Re: RE : PRS FOR OUR CLIENT SHC 380 S and your insured's vehicle SFQ 833 C on 02.01.2020 *** LKK REF: CC4/AIG20000300/Dda3

WITHOUT PREJUDICE

(SAVE AS TO COSTS)

Hi Vic,

PRS request was sent to AIG on 03.01.2020.

Thanks & Regards,

Bifrost Auto Pte Ltd

Accident Claims Dept

On Thu, 5 Mar 2020 at 17:08, Jia Le (LKK Auto) <Jiale@lkkauto.com> wrote:

WITHOUT PREJUDICE

View Received Message

This mail is associated with :

*SHC380S (9873198644SG)
[SFQ833C]
TP
CITYCAB PTE LTD
Jan 2 2020 1:00PM
[CHUA CHEE KIAT]
ComfortDelGro Engineering Pte Ltd

Reply Reply All Mark as Unread Print Message Delete Message Forward

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **05/03/2020 11:36 AM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$9877.30) - SHC380S - Claim Handler: Tan, Bennie-WZ**

Approved:9877.30:COR: \$8800 LOR: \$827.30 LOI: \$250 Subj to Final Repair Bill, Rental docs in order, Pls also amend TP repairer name.

DOCUMENTS SUMMARY
There are no documents.

View Received Message

This mail is associated with :

*SHC380S (9873198644SG)
[SFQ833C]
TP
CITYCAB PTE LTD
Jan 2 2020 1:00PM
[CHUA CHEE KIAT]
Bifrost Auto Pte Ltd

Reply Reply All Mark as Unread Print Message Delete Message Forward

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **12/03/2020 16:12 PM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$10500.00) - SHC380S - Claim Handler: Tan, Bennie-WZ**

Approved:10500.00:Pls do your utmost to negotiate settlement from \$10.1 to \$10.5K (All-in) Subj to Final Repair Bill, Rental docs in order. PRS notice only received 03/01/20@4.01pm.

DOCUMENTS SUMMARY
There are no documents.

...CLAIM SUBFOLDER...(Pending for Survey Report)
Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Jan 2020 Edit Reg		06 Jan 2020 00:00 Edit Adj Rpt	\$59,700.00 Edit Estimates	\$59,700.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS		[Created by adjuster]	
Insured:	CHUA CHEE KIAT, ID: S1575943G		
Main Claimant:	CITYCAB PTE LTD, Co. Reg. No.: 199502839G		
Vehicle Reg. No.:	SHC380S	Date of Loss:	02/01/2020 13:00 - :59 [78 Months and 27 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 9873198644SG	Policy/Cover Note No.:	(Comprehensive) Coverage: 03/05/2019 - 02/05/2020
Vehicle Reg. No. (Insured):	SFQ833C	Policy No. (Claimant):	D-18088937MFSH
		Excess:	
Repairer:	Bifrost Auto Pte Ltd (sin Ming) (HQ) Blk 9 Sector C, #01-42 Sin Ming Industrial Estate, 575644 Sin Ming - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 15/01/2020]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG_EXPRESS (12/03/2020): Alert - Adj Mandate Approved (\$510500.00) - SHC380S - Claim Handler: Tan, Bennie...
- AIG_SG_EXPRESS (06/03/2020): Alert - Adj Mandate Approved (\$510092.76) - SHC380S - Claim Handler: Tan, Bennie...
- AIG_SG_EXPRESS (05/03/2020): Alert - Adj Mandate Approved (\$59877.30) - SHC380S - Claim Handler: Tan, Bennie...
- AIG_SG_EXPRESS (04/03/2020): Alert - Adj Mandate Maintained - SHC380S - Claim Handler: Tan, Bennie-WZ

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC380S (9873198644SG)
[SFQ833C]
TP
CITYCAB PTE LTD
Jan 2 2020 1:00PM
[CHUA CHEE KIAT]
Bifrost Auto Pte Ltd (sin Ming)

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Video

1 per page

No

Finalized On

AIG Asia Pacific Insurance Pte. Ltd. (SG)

Thumbnail

Print

1

07/01/20 14:33

Video - Accident

1

Load MOV

Letters/Correspondences

1 per page

No

Finalized On

LKK Auto Consultants Pte Ltd (HQ)

Thumbnail

Print

1

(Draft)

Third Party Express Settlement - Payment Breakdown

1

Edit

Photos/Images

3 per page

No

Relabel/Reorder

LKK Auto Consultants Pte Ltd (HQ)

Thumbnail

Print

1

11/02/20 16:57

Rear View Right

1

Load JPG

☒

2

11/02/20 16:57

Rear View Left

1

Load JPG

☒

3

11/02/20 16:58

General View

1

Load JPG

☒

4

11/02/20 16:58

General View

1

Load JPG

☒

5

11/02/20 16:58

General View

1

Load JPG

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6

11/02/20 16:58

General View

1

Load JPG

☒

7

11/02/20 16:58

General View

1

Load JPG

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8

11/02/20 16:58

General View

1

Load JPG

☒

9

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95	11/02/20 18:04	Odometer Reading	1	Load JPG	✓	
96	11/02/20 18:04	Chassis Number	1	Load JPG	✓	
97	11/02/20 18:05	After Repair Photo	1	Load JPG	✓	
98	11/02/20 18:05	After Repair Photo	1	Load JPG	✓	
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3	06/01/20 17:12	TP GIA REPORT	1	Load PDF		
4	11/01/20 01:09	TP ESTIMATE - MARKED	1	Load PDF		
5	12/02/20 13:37	RENTAL RECEIPT	1	Load PDF		
6	12/02/20 13:37	LETTER TO OI	1	Load PDF		
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10	09/03/20 09:52	EMAIL FROM TP WKSP	1	Load PDF		
11	01/04/20 10:09	WORKSHOP INVOICE	1	Load PDF		
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Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR TEAM _____

THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)

Vehicle No:	SFQ833C (Insd veh)	Model:	MERCEDES-BENZ E220 2.1
	SHC380S (TP veh)		D CDI BLUEEFFICIENCY (A)
Date of Accident:	02/01/2020		

Global Sum Settlement	:	☒ Yes	☐ No
Repair Estimate	:	\$	20,717.90
Final Repair Cost	:	\$	10,500.00
Loss of Use	:	\$	5.00 days at \$50.00 per day
Rental (if any)	:	\$	5 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	10,500.00
Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ 100 (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Bifrost Auto Pte Ltd	:	\$ 10,500.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

01 Apr
2020

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG20000300/DDA3Q2

Date: 01/04/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant

Vehicle No : SHC380S

Insured Vehicle No : SFQ833C

Date of Loss: 02/01/2020

Nature of Claim: TP

Claim No: 9873198644SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC380S

Make & Model: MERCEDES-BENZ E220, 2.1 D CDI
BlueEFFICIENCY (A)

Engine No: 65192431398022

Reg. Date: 06/06/2013 (Man. Year: 2012)

Chassis No: WDD2120022A732462

Colour: White

Odometer: 1057507 km

Engine Capacity: 2143 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: West Lake 5 mm

Rear Left Side: West Lake 5 mm

Front Right Side: West Lake 5 mm

Rear Right Side: West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,292.52	10,612.90	4,679.62	30.60
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,070.00	1,550.00	2,520.00	61.92
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	19,362.52	12,162.90	7,199.62	37.18
Approved Total (Overridden) (S\$)		9,700.00		
(S\$)	19,362.52	9,700.00	9,662.52	49.90
+ GST 7.00/7.00% (S\$)	1,355.38	679.00	676.38	49.90
Nett Amount (S\$)	20,717.90	10,379.00	10,338.90	49.90
+ Loss of Use (5.0 x S\$50.00/day) (S\$)		250.00		
+ Car Rental (5.0 x S\$165.46/day) (S\$)		827.30		
Nett Liability (S\$)		11,456.30		
Global Sum Settlement (S\$)		10,500.00		

INSPECTION

Date of Assignment: 06/01/2020

Date Inspected: 06/01/2020 Inspected At:

Bifrost Auto Pte Ltd (sin Ming) (HQ)
Blk 9 Sector C, #01-42 Sin Ming
Industrial Estate, Singapore 575644

Estimated Period of Repair: 6.0 days

Adjuster: BRYAN TANI**Manager:** CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID	Bent	2,470.00 FL	*2,470.00 FL
2	1		*BOOT LID LAMP (LH)	Cracked / Broken	655.00 FL	*655.00 FL
3	1		*BOOT LID HINGE (LH)	Not Necessary	580.50 FL	*- FL
4	1		*REAR BUMPER	Torn	1,510.00 FL	*1,510.00 FL
5	1		*REAR BUMPER REINFORCEMENT	Bent	1,150.00 FL	*1,150.00 FL
6	1		*REAR BUMPER BRACKET LOWER (LH)	Bent	135.00 FL	*135.00 FL
7	1		*REAR BUMPER BRACKET TOP (LH)	Bent	125.00 FL	*125.00 FL
8	1		*REAR BUMPER CENTRE FRAME	Not Necessary	177.55 FL	*- FL
9	1		*REAR BUMPER TOWING COVER	Not Necessary	175.00 FL	*- FL
10	1		*REAR BUMPER LOWER COVER	Bent	325.00 FL	*325.00 FL
11	1		*REAR BUMPER SIDE BEAM (LH)	Not Necessary	18.65 FL	*- FL
12	1		*REAR BUMPER AIR DUCT (LH)	Not Necessary	18.30 FL	*- FL
13	1		*TAILLAMP QUARTER PANEL OUTER (LH)	Not Necessary	388.00 FL	*- FL
14	1		*TAILLAMP QUARTER PANEL INNER (LH)	Not Necessary	488.00 FL	*- FL
15	1		*TAILLAMP (LH)	Cracked	1,280.00 FL	*1,280.00 FL
16	1		*REAR PANEL END	Dented	1,380.00 FL	*1,380.00 FL
17	1		*REAR PANEL INNER GARNISH	Cracked	240.00 FL	*240.00 FL
18	10		*REAR PANEL INNER GARNISH CLIP	Necessary	40.00 FL	*40.00 FL
19	1		*REAR EXHAUST SILENCER	Dented	1,890.00 FL	*1,890.00 FL
20	1		*REAR EXHAUST MOUNTING	Not Necessary	21.85 FL	*- FL
21	1		*REAR FENDER (LH)	Repair	2,980.50 FL	*- FL
22	1		*REAR FENDER INNER PANEL (LH)	Not Necessary	1,950.80 FL	*- FL
23	1		*REAR FENDER MUDFLAP (LH)	Not Necessary	470.50 FL	*- FL
24	1		*REAR BUMPER RETAINER MOUNTING (LH)	N/S Bent / O/S Not Necessary	115.00 FL	*115.00 FL
25	1		*REAR EXHAUST PIPE INSULATOR	Broken / Bent	46.00 FL	*46.00 FL
26	1		*REAR BUMPER SENSOR	Damaged	388.00 FS	*388.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	19,018.65	11,749.00
- List Item Discount on L Items 20.00/10.00% (\$\$)	3,726.13	1,136.10
Total Parts (\$\$)	15,292.52	10,612.90

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	1,800.00	700.00
2	SPRAY PAINTING CHARGE	New	850.00	700.00
3	TOWING CHARGES	New	60.00	0.00
4	TUFF KOTE	New	50.00	30.00
5	REAR CHASSIS ALIGNMENT CHARGES	New	400.00	0.00
6	REMOVE/REFIX CUSHION & UPHOLSTERY REAR	New	150.00	80.00
7	REMOVE/REFIX REAR WINDSCREEN GLASS (SEALANT)	New	120.00	0.00
8	REMOVE/REFIX REVERSE SENSOR	New	120.00	40.00
9	REMOVE/REFIX UNDERCARRIAGE (RR)	New	400.00	0.00
10	FOUR WHEEL ALIGNMENT	New	120.00	0.00
Gross Labour Cost (\$\$)			4,070.00	1,550.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >