

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 8 January 2020 5:47 pm
To: 'Chua, Gek Tiang Ruth'
Cc: 'Ye, Yong Kang Melvin'; 'Henry, Irene James'; SUR; assignments; 'Teo, Grace'
Subject: RE: CMTD2000070/RUC - LKK/ GBD7457A & SDV9955Y Accident Date: 03.01.2020
Attachments: PRELI ADVISE - SDV 9955Y .pdf

Dear Ruth,

Enclosed preliminary revised of vehicle SDV 9955Y.

Wishing you a Happy and Prosperous Lunar New Year



Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 6 January 2020 4:22 pm

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: CMTD2000070/RUC - LKK/ GBD7457A & SDV9955Y Accident Date: 03.01.2020

[Resend](#)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that due to unavailability of the appointed surveyor Mr. Kenneth Kong,

Repairer agreed our surveyor Mr. Xin Guo Qiang to survey the vehicle.

“Wishing you a Happiness and Prosperity New Year”

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Monday, 6 January 2020 4:19 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments@lkkauto.com

Cc: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>; sur@lkkauto.com

Subject: RE: CMTD2000070/RUC - LKK/ GBD7457A & SDV9955Y Accident Date: 03.01.2020

Dear Sir/Mdm,

Thank you for the assignment.

“Wishing you a Happiness and Prosperity New Year”

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Monday, 6 January 2020 11:20 AM

To: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>; chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: CMTD2000070/RUC - LKK/ GBD7457A & SDV9955Y Accident Date: 03.01.2020

Our Reference : CMTD2000070/RUC

Your Reference: SDV9955Y

Without Prejudice

EMAIL ONLY

Date: 06.01.2020

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S CHEW GOON MOTOR

Dear Kelly

ACCIDENT INVOLVING GBD7457A & SDV9955Y ON 03.01.2020

We refer to your email reply of today.

We will appoint Mr. Kenneth Kong of LKK Auto to conduct the survey.

Hi **LKK AUTO**,

Please make the arrangement to survey for **SDV9955Y** on a without prejudice basis and revert your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

Please note our office will be closed on 24th January 2020 (Friday). Business will resume on 28th January 2020 (Tuesday).

Wishing you a happy and prosperous Lunar New Year, filled with wealth, good health and success always!

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555 | **F:** 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>

Sent: Monday, January 6, 2020 11:16 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: RE: CMTD2000070/RUC - PRI/ GBD7457A & SDV9955Y Accident Date: 03.01.2020

Dear Grace,

According to your list, we will prefer **LKK Auto Consultants - Kenneth Kong** to survey the vehicle.

Thanks & Regards,
Kelly

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15, 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, January 6, 2020 9:43:29 AM

To: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>; chewgoon@singnet.com.sg
<chewgoon@singnet.com.sg>; Eric <eric@chewgoonmotor.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: CMTD2000070/RUC - PRI/ GBD7457A & SDV9955Y Accident Date: 03.01.2020

Our Reference : CMTD2000070/RUC

Your Reference: SDV9955Y

Without Prejudice
EMAIL ONLY

Date: 06.01.2020

Attention:
M/S CHEW GOON MOTOR

Dear Kelly

ACCIDENT INVOLVING GBD7457A & SDV9955Y ON 03.01.2020

We refer to your Notice of Accident dated 03.01.2020.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

| | Motor Surveyor | Surveyor | Selection (Indicate as tick) |
|---|-----------------------|---------------------------|-------------------------------------|
| 1 | Raleigh Services | Andrew Ow Yong | |
| | | Vincent Ng | |
| 2 | LKK Auto Consultants | Kenneth Kong (North area) | |
| | | Marcus Chua (East area) | |
| | | Mohd Rasul (West area) | |
| | | Mohd Taufikh (West area) | |
| 3 | Priority Services | Jimmy Lee | |
| | | Lawrence Ng | |
| | | Jeffery Ong | |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please note our office will be closed on 24th January 2020 (Friday). Business will resume on 28th January 2020 (Tuesday).

Wishing you a happy and prosperous Lunar New Year, filled with wealth, good health and success always!

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>

Sent: Friday, January 3, 2020 5:26 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>

Subject: SDV9955Y Claiming Against Your Insured: GBD7457A Accident Date: 03.01.2020

Dear Sir/Mdm,

Vehicle SDV9955Y is lying at our workshop.
Could you provide us with a list of 10 surveyors name.

Please advise.

Thanks & Regards,
Kelly

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15 , 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

Sent from [Mail](#) for Windows 10

From: [Teo, Grace](#)

Sent: Monday, 6 January 2020 9:43 AM

To: [Chew Goon Motor\(ad3\)](#); chewgoon@singnet.com.sg; [Eric](#); [Chua, Gek Tiang Ruth](#)

Cc: [Ye, Yong Kang Melvin](#); [Henry, Irene James](#)

Subject: CMTD2000070/RUC - PRI/ GBD7457A & SDV9955Y Accident Date: 03.01.2020

Our Reference : CMTD2000070/RUC

Your Reference: SDV9955Y

Without Prejudice
EMAIL ONLY

Date: 06.01.2020

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S CHEW GOON MOTOR

Dear Kelly

ACCIDENT INVOLVING GBD7457A & SDV9955Y ON 03.01.2020

We refer to your Notice of Accident dated 03.01.2020.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

| | Motor Surveyor | Surveyor | Selection (Indicate as tick) |
|---|----------------------|---------------------------|------------------------------|
| 1 | Raleigh Services | Andrew Ow Yong | |
| | | Vincent Ng | |
| 2 | LKK Auto Consultants | Kenneth Kong (North area) | |
| | | Marcus Chua (East area) | |
| | | Mohd Rasul (West area) | |
| | | Mohd Taufikh (West area) | |
| 3 | Priority Services | Jimmy Lee | |
| | | Lawrence Ng | |
| | | Jeffery Ong | |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please note our office will be closed on 24th January 2020 (Friday). Business will resume on 28th January 2020 (Tuesday).

Wishing you a happy and prosperous Lunar New Year, filled with wealth, good health and success always!

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>

Sent: Friday, January 3, 2020 5:26 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>

Subject: SDV9955Y Claiming Against Your Insured: GBD7457A Accident Date: 03.01.2020

Dear Sir/Mdm,

Vehicle SDV9955Y is lying at our workshop.
Could you provide us with a list of 10 surveyors name.

Please advise.

Thanks & Regards,
Kelly

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15 , 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

Sent from [Mail](#) for Windows 10



This email has been checked for viruses by AVG antivirus software.
www.avg.com