

22/03/2002

ASS. REC. BY:

REF:

CS/CTI 20000296/

Special Instruction:

Surveyor:

Guo Qiang

ASSIGNMENT (Office)

From (Person):

Ben Tang

of

CTI

Date/Time:

6/1/2020 @ 2:42pm

Estimated Cost:

Bill to:

OD - TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLU 8259R

Insured:

SLV 2526D

at Workshop m/s

cycle & carriage

Tel:

6568 4501 / 91865202

of

209 Pan Ban Garden

Policy No:

Claim No:

SNM19 D206172/SLV2526D/RENG

Sum Insured:

Excess:

Make of Veh:

D.O.A.

22/12/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

3:20pm @ 6/1/2020

Person Contacted:

Don Bony

Vehicle:

IN/OUT

Date/Time

Action/Instruction

Tolmangit ✓

SLV 2526D: X

SLV 8259R: X

28/1/20

Final fig \$4358 confirmed by email (Ref 2940, 4015)

ASS. REC. BY:

61.

REF: CTI

ASSIGNMENT

*From:

Date: 31/01/2020

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLU 8259R

at Workshop m/s cycle & Carriage

of 209 Pandan Gardens

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

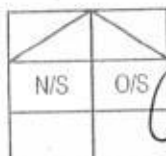
Make of Veh:

10:30am (waiting)

Don Bong

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS 1up)

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLU8259R

Yr Regn: 15 Dec 2017

Type: M/Car M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

KIA Cerato K3 C.C 1591

Colour:

Blue

A/C: Insured / Std / NI / NA

Sp. Reading

59851

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

KNAFZ411MJ575546

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 215 / 45 R17

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

FALKEN

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

31-01-20

Survey held at

w/s

10:30

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The O/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 03 MAR 2020

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

Date/Time, File Return to?

3/3 - typist

Report Format:

mermen

Lump Sum / L.B.R. /

4358/2

Days Of Repair: 4

Resurvey No. of Trip: 1

Add Fee:

☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Insp (\$)
☐ : Weekend (\$)

Survey Fee:

Transportation:

S + RS: 34

Photos

Others

PAGE

220

Nivitha (LKK Auto)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Monday, 6 January 2020 2:42 PM
To: assignments@lkkauto.com
Subject: FW: OUR REF: SNM19D206172/SLV2526D/IRENE & YOUR REF: SLU8259R -PRS - TP
CHINA TAIPING SLU8259R AGAINTS SLV2526D DOA 22.12.2019 URGENT*****

Importance: High

Dear Sirs

We refer to above matter.

Please assist to arrange for PRS survey of TP vehicle SLU8259R.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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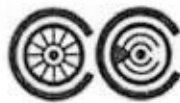
From: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Sent: Monday, January 6, 2020 1:46 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D206172/SLV2526D/IRENE & YOUR REF: SLU8259R -PRS - TP
CHINA TAIPING SLU8259R AGAINTS SLV2526D DOA 22.12.2019 URGENT*****
Importance: High

Dear All,

We choose XING QUO QIANG for conduct survey. Kindy revert the liability.

Thanks

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



CYCLE & CARRIAGE

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865202 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Ben Tang [<mailto:Ben.Tang@sg.entaiping.com>]
Sent: Monday, 6 January 2020 1:36 PM
To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Cc: Chee So Chow <sochow.chee@sg.entaiping.com>; Claims Dept of CTI <claimsdept@sg.entaiping.com>; Irene Tay <irene.tay@sg.entaiping.com>
Subject: RE: OUR REF: SNM19D206172/SLV2526D/IRENE & YOUR REF: SLU8259R -PRS - TP CHINA TAIPING SLU8259R AGAINTS SLV2526D DOA 22.12.2019 URGENT*****

This email was sent from outside of your organisation

WITHOUT PREJUDICE

Dear Sir,

We refer to your email dated 06 January 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

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From: Claims Dept of CTI
Sent: Monday, January 6, 2020 11:55 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; kionghua.bong@cyclecarriage.com.sg; Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: OUR REF: SNM19D206172/SLV2526D/IRENE & YOUR REF: SLU8259R -PRS - TP CHINA TAIPING SLU8259R AGAINTS SLV2526D DOA 22.12.2019 URGENT*****
Importance: High

Dear Ben,

Please conduct PRS –SLU8259R and revert liability soonest possible on behalf of Irene Tay.

Email to officer in charge –Irene Tay –DID: 6389 6192.

Dear Don Bong,

*** kindly quote our reference number when replying***

Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: 6389 6116
Fax (65) 6224 7175 / 6224 7478
Email : claimsdept@sg.cntaiping.com
Website:www.sg.cntaiping.com

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From: Don Bong Kiong Hua [<mailto:kionghua.bong@cyclecarriage.com.sg>]
Sent: Saturday, January 04, 2020 5:35 PM
To: Claims Dept of CTI
Cc: Andre Chow En De; Coco Lu Ting; Edwin Abcede Caina; Kevin Leong Wai Kit
Subject: FW: TP CHINA TAIPING SLU8259R AGAINTS SLV2526D DOA 22.12.2019
URGENT*****
Importance: High

First Reminder

Dear Officer in Charge,

Please response the email on liability and survey our client vehicle which email send on 23 December 2019.

Thanks

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865202 • www.cyclecarriage.com.sg

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From: Don Bong Kiong Hua
Sent: Monday, 23 December 2019 8:35 PM
To: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: FW: TP CHINA TAIPING SLU8259R AGAINTS SLV2526D DOA 22.12.2019
Importance: High

To Officer In charge,

My client who is driving **SLU8259R** want to claims against **SLV2526D** which was insured by you.

Attach is the SAS report and repair quotation for your reference.

Please let me know the liability

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



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Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 28 February 2020 3:18 PM
To: Jojo Cheng; Guo Qiang (LKKAUTO); Admin A; SUR
Cc: Andre Chow En De; Songcuan JR Lauro Araos; Loi Ai Ting; Don Bong Kiong Hua
Subject: RE: FINALISE - SLU8259R (KIA) / TP SOMPO / DOA: 22/12/2019

Dear Jo Jo,

WITHOUT PREJUDICE

Confirm finalize amount at \$4358 before GST @ 4 working days

Kindly send Final invoice and all supporting documents directly to CHINA TAIPING, Ref No:

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>

Sent: Friday, 28 February 2020 2:02 PM

To: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>

Subject: FINALISE - SLU8259R (KIA) / TP SOMPO / DOA: 22/12/2019

Hi Guo Qiang,

Attached file for your kind perusal.

Kindly confirm finalize amount at \$ 4,663.06 after GST.

Best Regards,


JoJo Cheng



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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	662E
Vehicle Details	
Vehicle No.:	SLU8259R
Vehicle to be Exported:	No
Intended Deregistration Date:	31 Jan 2020
Vehicle Make:	KIA
Vehicle Model:	CERATO K3 1.6A SUNROOF
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	G4FGHH687881
Chassis No.:	KNAFZ411MJ5755416
Maximum Power Output:	95.3 kW (127 bhp)
Open Market Value:	\$15,555.00
Original Registration Date:	15 Dec 2017
First Registration Date:	15 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$15,555.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Dec 2027
PARF Rebate Amount:	\$11,666.00
Intended COE Rebate Details	
COE Expiry Date:	14 Dec 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,791.00
COE Rebate Amount:	\$36,829.00
Total Rebate Amount:	\$48,495.00

The information contained herein is correct as at 31 Jan 2020

OK

KIA AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAY HOCK LEONG (ZHENG FULONG)
Period of Insurance : 15 Dec 2019 To 14 Dec 2020
Engine No. : G4FGHH687881
Chassis No. : KNAFZ411MJ5755416

Vehicle No. : SLU8259R
Policy No. : 1700088286-02
Endorsement No. :
Issued Date : 20 Nov 2019

ABOUT THE COVER

Make/Model : KIA Cerato K3 1.6 SX

Engine Capacity/Tonnage : 1,591.00 CC

Driver Restriction : NA

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Sum Insured : Market Value

Off Peak Car : No

First Year of Registration : 2017

Insuring with COE/PAF : Yes

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$600

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAY HOCK LEONG (ZHENG FULONG) - \$600 (Own Damage), \$600 (Flood Cover)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Cycle & Carriage Body & Paint Centre Add: 209 Pandan Gardens Singapore 609339 65684501

2. Cycle & Carriage Authorised Service Centre (For accident reporting & windscreen claim only) Add: 330 Ubi Rd 3 Singapore 408650 67461000

3. Cycle & Carriage Authorised Service Centre (For accident reporting & windscreen claim only) Add: 241 Alexandra Road Singapore 159931 64278800

4. Cycle & Carriage Authorised Service Centre (For accident reporting & windscreen claim only) Add: 600 Sin Ming Ave Singapore 675733 69328000

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AIG website www.aig.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0500709921

CYCLE & CARRIAGE - WILLAU

239 ALEXANDRA ROAD

SINGAPORE 159930

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

This computer generated document does not require a signature.

88PTLA

1002762067/AC

For
signature

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/12/2019 16:51
Date Of Accident	22/12/2019 20:50
Exact Location Of Accident	RIVER PARC RESIDENCE SECURITY GATE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLU8259R
Insured/Policyholder	
Name Of Registered Owner	TAY HOCK LEONG
NRIC No	SXXXX662E
Email Address	EDWINTAY_2998@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-91821511
Alternative Phone No	OFFICE-67330618

Vehicle Particulars

Manufacturer	KIA
Model	CERATO K3-1.6 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700088286-02
Cover Note Number	

Driver

Name of Driver	TAY HOCK LEONG
NRIC No	SXXXX662E
Date Of Birth	05/10/1972
Occupation	INDOOR
Date Of Driving Pass	21/01/1994
Driving Experience	25 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91821511
Fax Number	
Contact Number	OFFICE-67330618
EMail Address	EDWINTAY_2998@YAHOO.COM.SG

Address	96 PUNGGOL DR #03-14
Postcode	828797
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : LEROY TAY GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	PUNGGOL N.P.C
Police Station Address	ROAD: 21A TEBING LANE , POSTCODE: 828837 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER ATTACHMENTS.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLV2526D
Vehicle Make/Model/Colour	MERCEDES BLACK
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MEIKO BING RUI LING
NRIC/Passport Number	SXXXX072F
Contact Number	85114896

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GiA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

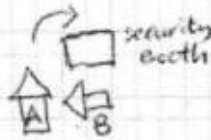
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My car coming out from the carpark and a incoming car from the gate Barrier and hit the Back of my Right Door. The location is at the River Park Residences gate at the Security house

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

CONFIDENTIAL

Annex E

NOTICE OF COMPLIANCE



This is to confirm that Tay Hock Leong, NRIC/FIN SS7237662E, has reported to the Police a non-injury traffic accident which occurred along River Parc Residence Condo service road, on 22/12/2019 at 08.50 am/pm involving the following vehicles:

- a) SLU 8259 R (Car)
- b) SLV 2526 D (Car)

- 2 If this accident was reported to the Police within 24 hours of its occurrence, Then he/she has complied with Sec 84(2) of the Road Traffic Act, Cap 276.

Rank/Name of Issuing Officer: Senior Staff Sergeant Mohamad Radzif

Date: 23/12/2019 Time: 0039 hrs

S/D Ref: 3

Police Post/Unit: Punggol NPC



Punggol NPC
21A Tebing Lane
S (828837)
Tel: 1800-604-9999

Original – to be issued to informant
Duplicate – to be submitted to Traffic Police

CONFIDENTIAL

Invoice

SLU8259R (K)



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-210710
 Date of Request: 23/12/2019

Your Ref No: Online Purchase

Cycle & Carriage Automotive Pte Ltd
 241 Alexandra Road
 Singapore 159931

Dear Sir/Madam,

Enquiry Date: 23/12/2019
 Enquiry By: Don Bong Kiong Hua
 TP Vehicle No.: SLV2526D
 Accident Date: 22/12/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLV2526D	China Taiping Insurance (Singapore) Pte. Ltd.	07/12/2019-06/12/2020	6389 6111
SLV2526D	Sompo Insurance Singapore Pte. Ltd.	07/01/2019-06/07/2020	6461 6555

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

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Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-210710
Date of Request: 23/12/2019

Your Ref No: Online Purchase

Cycle & Carriage Automotive Pte Ltd
241 Alexandra Road
Singapore 159931

Dear Sir/Madam,

Enquiry Date 23/12/2019
Enquiry By Don Bong Kiong Hua
TP Vehicle No. SLV2526D
Accident Date 22/12/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240



ESTIMATE

GST Reg No : MR-8500111-X

Co Reg No : 199405410K

Invoice Name & Address	Owner Name & Vehicle Info	
Tay Hock Leong (zheng Fulong)	Cust No/Name	/TAY HOCK LEONG (ZHENG FULONG)
96 PUNGGOL DR #03-14	Reg No/Reg Date	SLU8259R / 15/12/201
SINGAPORE 828797	Date In/Mileage	/ 0
Contact No Mobile: 91821511	Chassis No	KNAFZ411MJ5755416
	Engine No	G4FGHH687881
	Make/Model	KIA/CERATO K3 1.6 A SX SR
	Colour/Trim	B4U GRAVITY BLUE / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No				
CSM00081	Cash	23/12/2019/ 20:25	QUD	247 / DonBong	64035				
Description of Goods / Services					Qty	Unit Price	Disc%	Amount	
E PNT88000						✓	1100		2250.00
RENEW FILM-ANTI CHIPPG RH. REPAIR REAR BUMPER FACE,					550				
REPAIR RH SIDE SKIRTING, REPAIR RH REAR FENDER, REPAIR RH REAR DOOR						✓	80		100.00
E PNT88000						✓			
REMOVE AND INSTALL REAR PARKING ASSIST						✓	1680		2520.00
E PNT98000					420				
PAINT WORK SPRAY EAR BUMPER FACE, RH SIDE SKIRTING,						✓			80.00
RH REAR FENDER, RH REAR DOOR. RH FRONT DOOR AND AFFECTED PORTION						✓			
M SUNDRY						✓			550.00
RE-APPLY RH SKIRTING						✓			120.00
A 20000001						✓			
RENEW RH UNDERCARRIAGE						✓			30.00
A WHEELALIGNMENTBP						✓			50.00
To Conduct Computerize Full Wheel Alignment						✓			200.00
M SUNDRY						✓	30		50.00
LABOUR RENEW RH REAR SPORT RIM INCLUDING BALANCING						✓			200.00
A 54900099						✓			50.00
CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM						✓			200.00
A 10028901						✓			
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST						✓	30		50.00
USING HI-SCAN PRO TEST									
M SUNDRY									
SUNDRIES									
M WHEEL ASSY-ALUMINIUM					1.00	981.00	00.00		981.00
M FILM-ANTI CHIPPG RH					1.00	27.00	00.00		27.00
M HUB ASSY-RR WHEEL					1.00	340.00	00.00		340.00

Estimate

37/2020

31/01/2020

4 Days.

Surveyor Name: Eno Qial - 82880282

Surveyor Signature: _____

DATE: 31/01/2020

LKK Auto Consultants hence notify

Estimate

SURVEYOR NAME: Eno QiangSURVEYOR SIGNATURE: [Signature]DATE: 31/01/2020REMARKS: 4 days.

Confirm & accepted by

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Authorized signatory and company stamp

before / After repair photos

7% GST on **Nett 7,298.00** **7,298.00**

Total Payable 7,808.86

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



Exceptional Journeys

Surveyor : Guo Qiang-LKK
Company : Sompo
DOA : 22/12/2019
CSE : Don
Date of Survey : 31/01/2020

VEHICLE NO : SLU8259R
MODEL : KIA/ CERATO K3 1.6 A SX
WIP : 64035

Material	:	\$	<u>1,008.00</u>
Labour	:	\$	<u>3,350.00</u>
Sub-Total	:	\$	<u>4,358.00</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>4,358.00</u>
GST 7%	:	\$	<u>305.06</u>
Grand Total	:	\$	<u>4,663.06</u>
Finalise By/Date	:	<u>JoJo dtd 28/02/2020</u>	

Email :

☒ REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 4 WORKING DAYS + 2 Days (1) Weekends
+ Days () Public Holiday
+ 1 Survey - 31/01/2020 - Fri
TOTAL DAYS REPAIR TOOK = 7

☒ TP Claim Sompo - SLV2526D

☐ Claim GIA / LTA fee

☒ Claim Loss ☒ Use ☐ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

**PRO-FORMA INVOICE**

Co Reg No : 199405410K

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
China Taiping Insurance (S) Pte Ltd	Cust No/Name /TAY HOCK LEONG (ZHENG FULONG)
Motor Claim Department	Reg No/Reg Date SLU8259R / 15/12/2017
3 Anson Road #16-00	Date In/Mileage 17/02/2020/ 60877
Springleaf Tower	Chassis/Package KNAFZ411MJ5755416 /KC17P
Singapore 079909	Engine No G4FGHH687881
Contact No	Make/Model KIA/CERATO K3 1.6 A SX SR
17/02/2020	Colour/Trim B4U GRAVITY BLUE / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00080	Cash	28/02/2020/ 13:37	TLD	881 / Jojo Cheng	64035

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW FILM-ANTI CHIPPG RH. REPAIR REAR BUMPER FACE, REPAIR RH SIDE SKIRTING, REPAIR RH REAR FENDER, REPAIR RH REAR DOOR				✓ 1100.00
E PNT88000 REMOVE AND INSTALL REAR PARKING ASSIST				✓ 80.00
E PNT98000 SPRAY PAINT REAR BUMPER FACE, RH SIDE SKIRTING, RH REAR FENDER, RH REAR DOOR. RH FRONT DOOR AND AFFECTED PORTION				✓ 1680.00
M SUNDRY RE-APPLY RH SKIRTING				✓ 80.00
A WHEELALIGNMENTBP TO CONDUCT COMPUTERIZE FULL WHEEL ALIGNMENT				✓ 120.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				✓ 30.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				✓ 200.00
M SUNDRY SUNDRIES				✓ 30.00
S SPECIALISTJOB LABOUR TO TRANSFER TYRE FROM RIM AND RENEW VALVE HEAD				✓ 30.00
X WHEEL ASSY-ALUMINIUM	1.00	981.00	00.00	✓ 981.00
X FILM-ANTI CHIPPG RH	1.00	27.00	00.00	✓ 27.00
Z TEXT CHINA TAIPING TP CLAIM SLV2526D DOA: 22/12/2019 SURVEYOR: GUO QIANG LKK 31/01/2020				
Guarantee Your Warranty, Maintain with Cycle & Carriage!				

Parts	1,008.00	Nett	4,358.00
Labour	3,210.00	7% GST on	305.06
Standard Menu	0.00		
Specialist Job	30.00	Total Payable	4,663.06
Diagnostics Job	0.00		
Sundry/Others	110.00		
Total(w/o GST)	4,358.00		

This is not an official tax invoice.
This is a computer generated document, no signature is required.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI20000296/GVD3N2
Date: 04/03/2020

REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMPCSNW00001991900
Claimant Vehicle No: SLU8259R Insured Vehicle No: SLV2526D
Date of Loss: 22/12/2019 Nature of Claim: TP Claim No: SNM19D206172

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLU8259R Engine No: G4FGHH687881
Make & Model: KIA CERATO K3, 1.6 (A) Chassis No: KNAFZ411MJ5755416
Reg. Date: 15/12/2017 (Man. Year: 2017) Odometer: 59851 km
Colour: Blue
Engine Capacity: 1591 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 215/45R17 Rear Tyre Size: 215/45R17
Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm
Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,398.00	1,038.00	360.00	25.75
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,900.00	3,320.00	2,580.00	43.73
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,298.00	4,358.00	2,940.00	40.29
+ GST 7.00/7.00% (S\$)	510.86	305.06	205.80	40.29
Nett Amount (S\$)	7,808.86	4,663.06	3,145.80	40.29

INSPECTION

Date of Assignment: 03/03/2020
Date Inspected: 31/01/2020 Inspected At: Cycle & Carriage KIA Pte Ltd (Pandan Gardens)
209 Pandan Gardens
Singapore 609339
Estimated Period of Repair: 4.0 days

Adjuster: XING GUO QIANG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 04 Mar 2020)
Parts:	143	KIA CERATO K3 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLU8259R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*WHEEL ASSY-ALUMINIUM	Cut	981.00 FS	*981.00 FS
2	1		*FILM-ANTI CHIPPG RH	Necessary	27.00 FS	*27.00 FS
3	1		*HUB ASSY-RR WHEEL	Not Necessary	340.00 FS	*- FS
4	1		*SUNDRIES	Necessary	50.00 FS	*30.00 FS
Total Parts (S\$)					1,398.00	1,038.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	RENEW FILM-ANTI CHIPPG RH.REPAIR REAR BUMPER FACE.REPAIR RH SIDE SKIRTING,REPAIR RH REAR FENDER,REPAIR RH REAR DOOR	New	2,250.00	1,100.00
2	REMOVE AND INSTALL REAR PARKING ASSIST	New	100.00	80.00
3	PAINT WORK SPRAY EAR BUMPER FACE,RH SIDE SKIRTING,RH REAR FENDER,RH REAR DOOR.RH FRONT DOOR AND AFFECTED PORTION	New	2,520.00	1,680.00
4	RE-APPLY RH SKIRTING	New	80.00	80.00
5	RENEW RH UNDERCARRIAGE	New	550.00	0.00
6	TO CONDUCT COMPUTERIZE FULL WHEEL ALIGNMENT	New	120.00	120.00
7	LABOUR RENEW RH REAR SPORT RIM INCLUDING BALANCING	New	30.00	30.00
8	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM	New	50.00	30.00
9	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST	New	200.00	200.00
Gross Labour Cost (S\$)			5,900.00	3,320.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >