

ASS. REC. BY:

REF: CS/CT120000289/KyF3ⁿ²

Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Ben Tang of CTI Date/Time: 6 Jan 200 3:27p.m

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SGX 87244 Insured: SJM 54392

at Workshop m/s T & T AUTO SERVICES Tel: 62666876

of 160 Sin Ming Drive #08-14

Policy No: DMPCSN 3042591800 Claim No: SJM 200 200051 / SJM 54392 / BEN

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 4. 1. 2020

(Client's Record)

CA / REV / REP. / REV 24 HRS My H.O.D. Endorsement: _____

Date/Time: 6-1-2020 4:06pm Person Contacted: Vincent Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SGX 87244 - (C61EQ115014639 / KNA3V2) PA - 25/03/2015
	SJM 54392 - (C4) AXA 16006705 / A16352 D.O.A. - 11/01/2016
13/1	Call Log B3600 email & confirm (Ref 3506.73,492.)

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	07 Jan 2020		11 Feb 2020 13:53 Edit Adj Rpt				Pending for Survey Report Cancel Case

[Main](#)
 [Reference](#)
 [Claim Details](#)
 [Documents](#)
 [Show All](#)

CLAIM SUBFOLDER DETAILS				[Created by insurer]						
Insured:										
Main Claimant:	TAN AH PIOW									
Vehicle Reg. No.:	SGX8724H	Date of Loss:	04/01/2020 12:00 - :59							
Claim Type:	TP / SNM20D200051/SJM5439Z/BEN		Policy/Cover Note No.:	DMPCSN3042591800 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJM5439Z	Policy No. (Claimant):								
		Excess:	S\$0.00							
Repairer:	T & T Auto Services Pte Ltd (HQ) Blk 19 Sin Ming Industrial Estate Sector A #01-19, 575677 Sin Ming - Tel: 6459 3319									
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Ben Tang]									
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 20/02/2020]									
ASSOCIATED MAIL RECEIVED							View All	Compose Case Mail		
There are no mail for this case.										
ALL ASSOCIATED TASKS							View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	
No results.										

Nivitha (LKK Auto)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Monday, 6 January 2020 3:27 PM
To: assignments@lkkauto.com
Subject: FW: OUR REF: SNM20D200051/SJM5439Z/BEN & YOUR REF: SGX8724H - PRS - Accident Involving SJM5439Z / SGX8724H on 04/01/2020

Dear Sirs

We refer to above matter.

Please assist to arrange for PRS survey of TP vehicle SGX8724H.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: T & T Auto Services Pte Ltd <tntautoservices@gmail.com>
Sent: Monday, January 6, 2020 3:19 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Subject: Re: OUR REF: SNM20D200051/SJM5439Z/BEN & YOUR REF: SGX8724H - PRS - Accident Involving SJM5439Z / SGX8724H on 04/01/2020

Dear Ben,

Kindly arrange LKK Auto Consultants Pte Ltd to conduct the survey.

Thank you.

Regards.

Vincent Tan
T & T Auto Services Pte Ltd
Tel: 6266 6876 Fax: 6266 6861
Hp: 9145 9776

On Mon, 6 Jan 2020 at 15:10, Ben Tang <Ben.Tang@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Dear Sir,

We refer to your email dated 06 January 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards

Ben Tang

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI

Sent: Monday, January 6, 2020 2:55 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>; tntautoservices@gmail.com

Subject: OUR REF: SNM20D200051/SJM5439Z/BEN & YOUR REF: SGX8724H - PRS -Accident Involving SJM5439Z / SGX8724H on 04/01/2020

Dear Ben,

Please conduct PRS-SGX8724H soonest possible.

Email to officer in charge –Ben Tang –DID: 6389 6175.

Dear Vincent,

**** kindly quote our reference number when replying****

Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: 6389 6116

Fax (65) 6224 7175 / 6224 7478

Email : claimsdept@sg.cntaiping.com

Website: www.sg.cntaiping.com

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: T & T Auto Services Pte Ltd [<mailto:tntautoservices@gmail.com>]

Sent: Monday, January 06, 2020 10:42 AM

To: Claims Dept of CTI

Subject: Accident Involving SJM5439Z / SGX8724H on 04/01/2020

Dear Sir,

We refer to the above matter.

Kindly arrange pre-repair inspection of vehicle no: SGX8724H at our premises:

T & T Auto Services Pte Ltd

160 Sin Ming Drive

08-14 Sin Ming AutoCity

S(575722)

Please provide list of surveyors available.

Thank you.

Regards.

Vincent Tan

T & T Auto Services Pte Ltd

Tel: 6266 6876 Fax: 6266 6861

Hp: 9145 9776

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	982C
Vehicle Details	
Vehicle No.:	SGX8724H
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Feb 2020
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 AUTO
Primary Colour:	Silver
Manufacturing Year:	2007
Engine No.:	3ZZ4675463
Chassis No.:	MR053ZEC107151104
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$14,924.00
Original Registration Date:	11 Sep 2007
First Registration Date:	11 Sep 2007
Transfer Count:	0
Actual ARF Paid:	\$16,417.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 Aug 2027
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
PQP Paid:	\$45,400.00
COE Rebate Amount:	\$34,294.00
Total Rebate Amount:	\$34,294.00

The information contained herein is correct as at 11 Feb 2020

OK

T & T Auto Services Pte Ltd

Blk 19 Sin Ming Industrial Estate Sector A

#01-19 Singapore 575677

Tel: 64593319 Fax: 64593019

TAN AH PIOW
BLK 246 YISHUN AVE 9
#10-256
SINGAPORE 760246

Not Authorized
1/ Surp @ 3600h
Resurvey After Paint
5 days

ESTIMATE

DATE : 06/01/2020
VEHICLE NO : SGX 8724 H
MAKE/MODEL : Toyota Altis
ACC DATE : 04/01/2020

PARTICULAR AMOUNT S\$

LIST ITEMS:				
1	1 BOOTLID	680.50	Bu	594.80
2	1 BOOTLID TOP LOCK		nu	58.20
3	1 BOOTLID LOWER LOCK		R	24.10
4	1 BOOTLID WEATHERSTRIP		32.95 Bu	65.90
5	1 BOOTLID OUTER MOULDING		su	159.80
6	1 BOOTLID LOGO		nu	38.50
7	1 BOOTLID EMBLEM - ALTIS		nu	40.50
8	1 BOOTLID EMBLEM - COROLLA		nu	45.10
9	1 BOOTLID EMBLEM - 1.6		nu	25.80
10	1 BOOTLID EMBLEM - E		nu	20.60
11	1 BOOTLID EMBLEM - VVTI		nu	35.90
12	2 BOOTLID REFLECTOR	185.30	su	370.60
13	1 REAR BUMPER	484.90	Bu	456.80
14	2 REAR BUMPER BRACKET	55.20	N/S Bu	110.40
15	2 REAR BUMPER SIDE RETAINER	28.90	D/I	57.80
16	1 REAR BUMPER LOWER SPOILER		Drill Bu	682.70
17	2 REAR TAIL LAMP	291.70	M/S Bu	556.80
18	2 REAR TAIL LAMP LOWER PANEL		N/S Bu	84.20
19	1 REAR END PANEL	489.20	Bu	438.90
20	1 REAR END PANEL TOP GARNISH		M/S Bu	88.50
21	1 REAR FLOOR PANEL TOPBOARD		nu	134.20
				4,174.30
Less Discount:			25%	1,043.58
				3,130.73

SPECIAL NETT ITEMS:			
1	1 REAR NUMBER PLATE		Bu 50.00
2	8 REAR BUMPER CLIP		nu 40.00
3	4 REAR TAIL LAMP CLIP		nu 20.00
4	8 REAR TAIL LAMP LOWER PANEL RIVET		nu 56.00
5	2 REAR END PANEL TOP GARNISH CLIP		nu 10.00
6	1 REAR REVERSE SENSOR		Bu 350.00
			526.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting 5.00
- To display damaged part(s) during resurvey 5.00
- Parts prices are subject to confirmation 5.00
- Third party survey is on a "Without Prejudice" basis 7.00
- No illegal modification(s) is allowed 5.00
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer
Signature:
Date:

LABOUR CHARGES:			
1	TO CHECK WIRING		50.00
2	TO TUFF KOTE		250.00
3	TO REMOVE/REFIX UPHOLSTERY, CUSHION SEAT & ROOF LINING		150.00
4	TO REMOVE/REFIX REVERSE SENSOR		100.00
5	TO PANEL BEATING, REMOVING & REPLACING OF NEW PARTS		1,400.00
6	TO SPRAY PAINTING ON AFFECTED AREA		1,500.00
			3,450.00

GRAND TOTAL: 7,106.73

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI20000289/KYF3N2

Date: 12/02/2020

REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMPCSN3042591800

Claimant Vehicle No: SGX8724H Insured Vehicle No: SJM5439Z

Date of Loss: 04/01/2020 Nature of Claim: TP Claim No: SNM20D200051/SJM5439Z/BEN

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGX8724H**

Make & Model: TOYOTA COROLLA, 1.6 (A) Engine No: 3ZZ4675463

Reg. Date: 11/09/2007 (Man. Year: 2007) Chassis No: MR053ZEC107151104

Colour: Metallic Grey Odometer: 115666 km

Engine Capacity: 1598 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/50ZR16 Rear Tyre Size: 205/50ZR16

Front Left Side: Sumitomo 7 mm Rear Left Side: Sumitomo 7 mm

Front Right Side: Sumitomo 7 mm Rear Right Side: Sumitomo 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,656.73	2,919.82	736.91	20.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,450.00	1,590.00	1,860.00	53.91
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,106.73	4,509.82	2,596.91	36.54
Approved Total (Overridden) (S\$)		3,600.00		
	(S\$) 7,106.73	3,600.00	3,506.73	49.34
+ GST 7.00/7.00% (S\$)	497.47	252.00	245.47	49.34
Nett Amount (S\$)	7,604.20	3,852.00	3,752.20	49.34

INSPECTION

Date of Assignment: 11/02/2020

Date Inspected: 06/01/2020 Inspected At: BLK 160 SIN MING DRIVE
#08-14 SIN MING AUTOCITY
REPAIRER: T&T AUTO SERVICES PTE LTD

Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG

Manager: YVONNE WONG YIN CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS**Reference**

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 12 Feb 2020)
Parts: 143	TOYOTA COROLLA 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SGX8724H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOTLID	Buckled	594.80 FL	*594.80 FL
2	1		*BOOTLID TOP LOCK	Dented	58.20 FL	*58.20 FL
3	1		*BOOTLID LOWER LOCK	Repair	24.10 FL	*- FL
4	1		*BOOTLID OUTER MOULDING	Serviceable	159.80 FL	*- FL
5	1		*BOOTLID LOGO	Necessary	38.50 FL	*38.50 FL
6	1		*BOOTLID EMBLEM-ALTIS	Necessary	40.50 FL	*40.50 FL
7	1		*BOOTLID EMBLEM-COROLLA	Necessary	45.10 FL	*45.10 FL
8	1		*BOOTLID EMBLEM-1.6	Necessary	25.80 FL	*25.80 FL
9	1		*BOOTLID EMBLEM-E	Necessary	20.60 FL	*20.60 FL
10	1		*BOOTLID EMBLEM-VVTI	Necessary	35.90 FL	*35.90 FL
11	2		*BOOTLID REFLECTOR	Serviceable	370.60 FL	*- FL
12	1		*REAR BUMPER	Buckled	456.80 FL	*456.80 FL
13	1		*REAR BUMPER BRACKET	N/s Dented	110.40 FL	*55.20 FL
14	2		*REAR BUMPER SIDE RETAINER	Distorted	57.80 FL	*57.80 FL
15	1		*REAR BUMPER LOWER SPOILER	Distorted/Dented	682.70 FL	*682.70 FL
16	2		*REAR TAIL LAMP	Mtg Cracked	556.80 FL	*556.80 FL
17	1		*REAR TAIL LAMP LOWER PANEL	N/s Buckled	168.40 FL	*84.20 FL
18	1		*REAR END PANEL	Bent	438.90 FL	*438.90 FL
19	1		*REAR END PANEL TOP GARNISH	Mtg Distorted	88.50 FL	*88.50 FL
20	1		*REAR FLOOR PANEL TOPBOARD	Dented	134.20 FL	*134.20 FL
21	1		*BOOTLID WEATHERSTRIP (50%)	Dented	49.43 FS	*32.95 FS
22	1		*REAR NUMBER PLATE	Serviceable	50.00 FS	*- FS
23	8		*REAR BUMPER CLIP	Necessary	40.00 FS	*40.00 FS
24	4		*REAR TAIL LAMP CLIP	Necessary	20.00 FS	*20.00 FS
25	8		*REAR TAIL LAMP LOWER PANEL RIVET	Necessary	56.00 FS	*56.00 FS
26	2		*REAR END PANEL TOP GARNISH CLIP	Necessary	10.00 FS	*10.00 FS
27	1		*REAR REVERSE SENSOR	Dented	350.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	4,683.83	3,773.45
- List Item Discount on L Items 25.00/25.00% (S\$)	1,027.10	853.63
Total Parts (S\$)	3,656.73	2,919.82

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CHECK WIRING	New	50.00	20.00
2	TO TUFF KOTE	New	250.00	60.00
3	TO REMOVE/REFIX UPHOLSTERY,CUSHION SEAT & ROOF LINING	New	150.00	60.00
4	TO REMOVE/REFIX REVERSE SENSOR	New	100.00	50.00
5	TO PANEL BEATING,REMOVING & REPLACING OF NEW PARTS	New	1,400.00	600.00
6	TO SPRAY PAINTING ON AFFECTED AREA	New	1,500.00	800.00
Gross Labour Cost (S\$)			3,450.00	1,590.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >