

## Jasper Chua (LKK Auto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Thursday, 10 September 2020 11:12 AM  
**To:** Jasper Chua (LKK Auto); Admin A  
**Cc:** Claims Dept of CTI; Ben Tang  
**Subject:** RE: OUR REF: SNM20D200063/SGZ6496T/BEN - Accident Involving SGZ6496T (and SHD212P (TP : LKK REF - CC3/CTI20000284/Kba3q2) on 01/01/2020

LKK REF - CC3/CTI20000284/Kba3q2  
CTI REF - SNM20D200063/SGZ6496T/BEN

Dear Sirs

Please proceed to resolve the property damage claim at \$4,033.64.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at **6224 7175**. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Thursday, September 10, 2020 10:35 AM  
**To:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Cc:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: OUR REF: SNM20D200063/SGZ6496T/BEN - Accident Involving SGZ6496T (OI : CTI - TBA) and SHD212P (TP : LKK REF - CC3/CTI20000284/Kba3q2) on 01/01/2020

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver turning and caused accident under BOLA 5.

An email was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 53,456.71	\$ 3,370.50
Loss of Rental (\$81.13 x 5 days)	\$ 405.65	\$ 405.65
Loss of Income (\$50.00 x 5 days)	\$ 250.00	\$ 250.00
LTA Search Fee	\$ 7.49	\$ 7.49
<b>Proposed Total</b>	<b>\$ 54,119.85</b>	<b>\$ 4,033.64</b>

Breakdown of days is as follows:

Recommended repair days	2
Weekends / Downtime	3
<b>CLAIM DAYS</b>	<b>5</b>

For your approval and/or further instruction please.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Tuesday, 5 May, 2020 11:37 AM

**To:** Mei Kwan (LKKAuto); Ben Tang

**Cc:** Claims Dept of CTI; Vic (LKKAuto); Admin A; Alfred Toh

**Subject:** RE: OUR REF: SNM20D200063/SGZ6496T/BEN - Accident Involving SGZ6496T (OI : CTI - TBA) and SHD212P (TP : LKK REF - CC3/CTI20000284/Kha3) on 01/01/2020

Dear All,

Please find enclosed insured's GIA report.

### **NOTICE :**

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Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, May 5, 2020 11:25 AM

**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM20D200063/SGZ6496T/BEN - Accident Involving SGZ6496T (OI : CTI - TBA) and SHD212P (TP : LKK REF - CC3/CTI20000284/Kha3) on 01/01/2020

Dear Sirs / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAUTO)

**Sent:** Thursday, 12 March 2020 11:22 AM

**To:** Ben Tang

**Cc:** Claims Dept of CTI; Vic (LKKAUTO); Admin A

**Subject:** RE: OUR REF: SNM20D200063/SGZ6496T/BEN - Accident Involving SGZ6496T (OI : CTI - TBA) and SHD212P (TP : LKK REF - CC3/CTI20000284/Kha3) on 01/01/2020

Dear Sirs / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 7 January, 2020 11:59 AM

**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** OUR REF: SNM20D200063/SGZ6496T/BEN - Accident Involving SGZ6496T (OI : CTI - TBA) and SHD212P (TP : LKK REF - CC3/CTI20000284/Kha3) on 01/01/2020

Dear Ben,

Please revert LKK.

Note : officer in charge – Ben Tang 63896175.

**\*\*\* Kindly quote our reference number when replying.**

Thank You.

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Monday, 6 January, 2020 4:36 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SGZ6496T (OI : CTI - TBA) and SHD212P (TP : LKK REF - CC3/CTI20000284/Kha3) on 01/01/2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 212P at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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