



**AUTOMOTIVE REPAIR CENTRE PTE LTD**  
38 WOODLANDS INDUSTRIAL PARK E1  
#05-18 SINGAPORE 757700  
TEL: 64688834 / FAX: 64622278  
E-MAIL: [info@automotiverepaircentre.com.sg](mailto:info@automotiverepaircentre.com.sg)

China Taiping Insurance (Singapore) Pte Ltd  
Attn: Motor Claims Dept

Dear Sir/ Madam

**LETTER OF DEMAND**

**ACCIDENT INVOLVING VEHICLE NO SLX789P & YN9990M**  
**ALONG JUNCTION OF OLD CHOA CHU KANG ROAD & JLN BAHAR ON**  
**25/12/2019.**

We understand that you are the insurer of vehicle YN9990M.

I/We wish to inform you that my/our vehicle SLX789P have been completed repairs to my/our satisfaction by M/s AUTOMOTIVE REPAIR CENTRE PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repair	S\$ 3,424.00 (w/GST 7%)
2.	Loss of Rental (S\$120.00 x 03 days)	S\$ 385.20 (w/GST 7%)
3.	LTA Search Fee/GIA Reports	S\$ 2.00
<b>TOTAL</b>		<b>S\$ 3,811.20</b>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



04/01/2020



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC6/CTI20000260/Gda3**

26 FEBRUARY 2020

**TOH KIM BOCK C-E CONTRACTOR PTE LTD  
3 PEMIMPIN DRIVE  
#05-04 LIP HING INDUSTRIAL BUILDING  
SINGAPORE 576147**

Dear Sir/Madam,

**ACCIDENT INVOLVING YN 9990M AND SLX 789P ON 25/12/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLX 789P against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua  
DID: 6841 2928  
FAX: 6741 4108  
Email: jasperchua@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

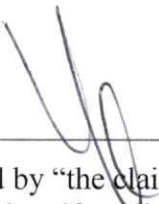
## LETTER OF AUTHORISATION


I/We, GAN YONG HOCK ("claimant") of BLK 713 WOODLANDS DRIVE 70 #10-89 SINGAPORE 730713 (address), owner of SLX789P (vehicle no.) hereby authorize AUTOMOTIVE REPAIR CENTRE PTE LTD ("the workshop"), to act on behalf of me/us with respect to my/our claim for repair costs and/or rental and/or loss of use ("claim") for my/our vehicle no. SLX789P that was damaged pursuant to the accident which occurred on 25/12/2019 (date) ALONG JUNCTION OF OLD CHOA CHU KANG ROAD & JLN BAHAR (location) involving vehicle no/s YN9990M ("the accident").

I/We further authorize the workshop to settle my/our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my/our claim with payment cheque/s being made in favour of the workshop.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 13 (day) of 01 (month) 2020 (year)

  
Signed by "the claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1800961901

Claim No : SNM20D200061

Claimant : GAN YONG HOCK

Amount : **S\$3,747.00**

SINGAPORE DOLLARS THREE THOUSAND SEVEN HUNDRED AND FORTY SEVEN Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLX 789P

Insured Vehicle No. : YN 9990M

Date of Loss : 25/12/2019

Place of Accident : JCT OF OLD CHOA CHU KANG RD & JLN BAHAR

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TOH KIM BOCK C-E CONTRACTOR PTE LTD

Driver Name : RAJANGAM GANESH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	3,424.00
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	321.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	<b>3,747.00</b>
	=====	

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Claimant Name : GAN YONG HOCK

NRIC No : SXXXXX110E

Signature : 

Date : 26/05/2020

This Discharge Voucher applies strictly for claimant's claim for **property damages only** and does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.



# AUTOMOTIVE REPAIR CENTRE PTE LTD

38 Woodlands Industrial Park E1

#05-18, Singapore 757700

Tel : 64688834 Fax : 64622278

e-mail : info@automotiverepaircentre.com.sg

Company Reg. No : 201312913C GST Reg. No : 201312913C

Tax Invoice : INV00002102

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD, #16-00

SPRINGLEAF TOWER, SINGAPORE 079909

Contact : 6389 6116 Fax No. : 6224 7175 / 6224 747

Date : 04/04/2020

PO/WO No. :

Reference : SLX789P

Attention :

Terms :

Page No : 1

S/N	Quantity	Particular	Unit Price	Amount S\$
1.	1	COST OF REPAIR (LUMP SUM)	3,200.00	3,200.00

Dollars : Three Thousand Four Hundred Twenty-Four Only

Total S\$ : 3,200.00  
GST @ 7% S\$ : 224.00  
Amount Due S\$ : 3,424.00  
=====



Customer Signature & Co. Stamp

AUTOMOTIVE REPAIR CENTRE PTE LTD

**TAX INVOICE**

GST REG. NO.: 200106276D

INVOICE TO.
YE XIYU BLK 713 WOODLANDS DRIVE 70 #10-89 SINGAPORE 730713

DATE	INVOICE NO.
20-Jan-2020	A 41352

	VHA NO.	DUE DATE	VEH NO.
	A 41352	20-Jan-2020	SMP 923 Z
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 13 JANUARY 2020 TO 16 JANUARY 2020 YOUR REF: SLX 789 P	3	120.00	360.00
GST @ 7%			\$25.20
<b>TOTAL</b>			<b>\$385.20</b>

All cheques must be made payable to BKW Rent A Car Pte Ltd.  
Please write the vehicle and invoice number on the reserve.

**BKW Rent-A-Car Pte Ltd**

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg  
A subsidiary of **BKW Automobile Pte Ltd**

**bizSAFE**



## VEHICLE HIRING AGREEMENT

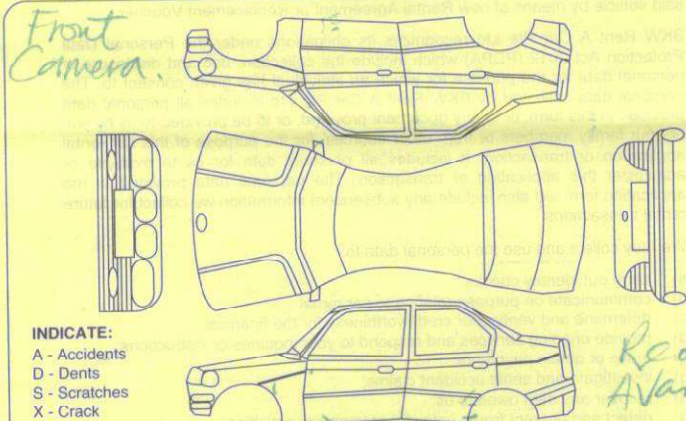
### HIRER'S PARTICULARS

Name (as in I/C): **YE XIYU**  
 NRIC/Passport No: [REDACTED] Date of Birth: **7/2/1974**  
 Address: **BLK 713 WOODLANDS DRIVE #10-89** Age: **30**  
 Name & Address of Employer: [REDACTED]  
 Occupation: [REDACTED] Driving Exp: **12/3/2013**  
 Driving Licence No: [REDACTED] Passed Date: **12/3/2013**  
 D/L Type: Local/Int'l/Others: [REDACTED]

Hirer's Own Vehicle No: **SLX789P** Replace Veh No: [REDACTED]  
 Loan Vehicle No: **SMP923Z** VR No: [REDACTED]  
 Make & Model: **H. Avante** Auto/Manual Group: [REDACTED]  
 CHARGES \$ cts  
 Daily **3** day @ \$ **120** Per day **\$360**  
 Weekly/Monthly week @ \$ Per week/Monthly  
 Others  
 CDW/PAI @ \$ Per day/Monthly  
 Delivery/Collection Svc  
 GST **7%** **\$25**  
 OR No: (A) SUB-TOTAL **\$385**  
 Petrol Level & Surcharge  
 OUT E 1/4 1/2 3/4 F  
 IN  
 First km FREE per day  
 Excess mileage is chargeable at cents per km  
 GST  
 TOTAL CHARGES

### DRIVER'S PARTICULARS

Name (as in I/C): [REDACTED]  
 NRIC/Passport No: [REDACTED] Date of Birth: [REDACTED]  
 Address: [REDACTED] Age: [REDACTED]  
 Occupation: [REDACTED] Driving Exp: [REDACTED] Yrs  
 Driving Licence No: [REDACTED] Passed / Expiry Date: [REDACTED]  
 D/L Type: Local/Int'l/Others: [REDACTED] Contact No: [REDACTED]



INDICATE:  
 A - Accidents  
 D - Dents  
 S - Scratches  
 X - Crack

NON WAIVER EXCESS (Subject to GST): \$ **2030/-**

### ACCESSORIES CHECK

☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: [REDACTED] Additional Driver's Signature: [REDACTED]  
 SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

### IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks	Hirer's/Driver Signature
13/1/2020	9:30am	4941	NK		
Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"					
Date In	Time In	Mileage	Check By	Remarks	Hirer's/Driver Signature
16/1/2020	4:30pm	5194	NK	16/1/2020 @ 1430	



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-19-212087

Date of Request: 26/12/2019

Your Ref No: Online Purchase

Automotive Repair Centre Pte Ltd  
38 Woodlands Industrial Park E1  
#05-18  
Singapore 757700

Dear Sir/Madam,

Enquiry Date 26/12/2019  
Enquiry By Lin Shu Juan  
TP Vehicle No. YN9990M  
Accident Date 25/12/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YN9990M	China Taiping Insurance (Singapore) Pte. Ltd.	15/02/2019-14/02/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-212087  
Date of Request: 26/12/2019

Your Ref No: Online Purchase

Automotive Repair Centre Pte Ltd  
38 Woodlands Industrial Park E1  
#05-18  
Singapore 757700

Dear Sir/Madam,

Enquiry Date 26/12/2019  
Enquiry By Lin Shu Juan  
TP Vehicle No. YN9990M  
Accident Date 25/12/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque

## Jia Le (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Tuesday, 5 May 2020 6:07 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: OUR REF: SNM20D200061/YN9990M/TKL - Accident Involving YN9990M (OI : CTI - TBA) and SLX789P (TP : LKK REF - CC6/CTI20000260/Gda3) on 25/12/2019

### Without Prejudice

Dear Jia le,

We refer to your email below.

Please proceed to offer at 100% at \$3,747.00(all-in).

Please keep us posted on your payment advice for us to act accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

### **Tan Kah Leong**

Assistant Executive  
Claims Department

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Sent:** Tuesday, May 5, 2020 1:35 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: OUR REF: SNM20D200061/YN9990M/TKL - Accident Involving YN9990M (OI : CTI - TBA) and SLX789P (TP : LKK REF - CC6/CTI20000260/Gda3) on 25/12/2019

Dear Kah Leong,

Enclosed herewith the letter to insured for your reference.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

**Sent:** Tuesday, 5 May 2020 12:39 PM

**To:** Jia Le (LKK Auto)

**Cc:** Admin A

**Subject:** RE: OUR REF: SNM20D200061/YN9990M/TKL - Accident Involving YN9990M (OI : CTI - TBA) and SLX789P (TP : LKK REF - CC6/CTI20000260/Gda3) on 25/12/2019

### **Without Prejudice**

Dear Jia Le,

We refer to your email below.

Please let us have a copy of the letter to insured before we revert on the approval.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Sent:** Monday, May 4, 2020 10:12 AM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM20D200061/YN9990M/TKL - Accident Involving YN9990M (OI : CTI - TBA) and SLX789P (TP : LKK REF - CC6/CTI20000260/Gda3) on 25/12/2019



Your ref : **SNM20D200061**  
Our ref : CC6/CTI20000260/Gda3

Dear Sirs/Madam,

**ACCIDENT INVOLVING YN 9990M(OI) & SLX 789P(TP) ON 25/12/2019**

We refer to the above matter.

Insured driver reversed and collided onto Third Party. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**AUTOMOTIVE REPAIR CENTRE PTE LTD**" at **\$3,747.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 8,560.00	\$ 3,424.00
2. Loss of Rental (3days x \$120.00)(w/GST)	\$ 385.20	\$ 321.00 (3days x \$100.00)(w/GST)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,947.20	<b><u>\$ 3,747.00</u></b>

\*\*03 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval/instruction please.**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Sunday, 9 February 2020 6:22 PM

**To:** Tan Kah Leong

**Cc:** Admin A; Jia Le (LKK Auto)

**Subject:** RE: OUR REF: SNM20D200061/YN9990M/TKL - Accident Involving YN9990M (OI : CTI - TBA) and SLX789P (TP : LKK REF - CC6/CTI20000260/Gda3) on 25/12/2019

**YOUR REF: SNM20D200061**

**LKK REF: CC6/CTI20000260/Gda3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLX 789P on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

**Sent:** Tuesday, 7 January 2020 12:07 PM

**To:** Mei Kwan (LKKAuto); Jia Le (LKK Auto)

**Subject:** RE: OUR REF: SNM20D200061/YN9990M/TKL - Accident Involving YN9990M (OI : CTI - TBA) and SLX789P (TP : LKK REF - CC6/CTI20000260/da3) on 25/12/2019

**Without Prejudice**

Dear Mei Kwan,

We refer to your email below.

Attached is a copy of our insured's GIA report for your necessary action.

Thank you.

Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI

**Sent:** Tuesday, January 7, 2020 11:48 AM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Chee So Chow

<[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Mei Kwan (LKKAuto <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jia Le (LKK Auto <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** OUR REF: SNM20D200061/YN9990M/TKL - Accident Involving YN9990M (OI : CTI - TBA) and SLX789P (TP : LKK REF - CC6/CTI20000260/da3) on 25/12/2019

Dear Kah Leong,

Please revert Lkk.

Note : officer in charge – Kah Leong 63896193.

**\*\*\* Kindly quote our reference number when replying.**

Thank You.

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Monday, 6 January, 2020 2:34 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YN9990M (OI : CTI - TBA) and SLX789P (TP : LKK REF - CC6/CTI20000260/da3) on 25/12/2019

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin



**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)