Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 28 December 2020 3:58 PM

To: Vision Autowork

Cc: Admin A; Khanchna (LKK Auto)

Subject: RE: Accident involving SMM5359K and SJB5072E on 02.01.20 (Your Ref:TBA) *** LKK

REF: CC4/AIG20000259/Aps3

Attachments: DV_SMM 5359K.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the **DV** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vision Autowork <visionautowork@gmail.com>

Sent: Saturday, 26 December 2020 2:05 PM **To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: Re: Accident involving SMM5359K and SJB5072E on 02.01.20 (Your Ref:TBA) *** LKK REF:

CC4/AIG20000259/Aps3

Dear Hsiao Tong,

We refer to the above matter and your reply dated 26/12/2020.

We are agreeable to accept the settlement at \$3,400.00 (all-in for property claims only).

Kindly proceed DV / payment accordingly.

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

8 Kaki Bukit Avenue 4, #08-09,Premier @ Kaki Bukit, Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

On Sat, Dec 26, 2020 at 1:39 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$3,400.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) < suli@lkkauto.com > Sent: Monday, 30 November 2020 4:43 PM

To: Vision Autowork < visionautowork@gmail.com>; Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: Accident involving SMM5359K and SJB5072E on 02.01.20 (Your Ref:TBA) *** LKK REF:

CC4/AIG20000259/ks3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: <u>SuLi@lkkauto.com</u> Fax: 6271 8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Vision Autowork [mailto:<u>visionautowork@gmail.com</u>]

Sent: Monday, 30 November 2020 4:35 PM

To: Khanchna (LKK Auto)

Cc: Admin A; Mei Kwan (LKKAuto)

Subject: Re: Accident involving SMM5359K and SJB5072E on 02.01.20 (Your Ref:TBA) *** LKK REF:

CC4/AIG20000259/ks3

Dear Khanchna,

We refer to the above matter, LOD emailed on 25/03/2020.

Till date, we have yet to receive any offer from your side.

Please update the status and let us have your reply soon.

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

8 Kaki Bukit Avenue 4, #08-09,Premier @ Kaki Bukit, Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

On Fri, Nov 13, 2020 at 6:00 PM Vision Autowork < visionautowork@gmail.com > wrote:

Dear Khanchna,

We refer to the above matter, LOD emailed on 25/03/2020.

Till date, we have yet to receive any offer from your side.

Please update the status and let us have your reply soon.

Thank You

Yours faithfully,

Michelle Hp: 9856 4815

8 Kaki Bukit Avenue 4, #08-09,Premier @ Kaki Bukit, Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

On Sat, Oct 31, 2020 at 3:29 PM Vision Autowork <<u>visionautowork@gmail.com</u>> wrote: Dear Khanchna,

We refer to the above matter, LOD e-mailed on 25/03/2020.

Till date, we have yet to receive any offer from your side.

Please update the status and let us have your reply soon.

Thank You

Yours faithfully,

Michelle Hp: 9856 4815

8 Kaki Bukit Avenue 4, #08-09,Premier @ Kaki Bukit, Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

On Fri, Oct 16, 2020 at 6:00 PM Vision Autowork < <u>visionautowork@gmail.com</u>> wrote: Dear Khanchna,

We refer to the above matter, LOD e-mailed on 25/03/2020.

Till date, we have yet to receive any offer from your side.

Please update the status and let us have your reply soon.

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

8 Kaki Bukit Avenue 4, #08-09,Premier @ Kaki Bukit, Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

On Fri, Jul 24, 2020 at 12:01 PM Vision Autowork < <u>visionautowork@gmail.com</u>> wrote: Dear Khanchna,

We refer to the above matter, LOD e-mailed on 25/03/2020.

Till date, we have yet to receive any offer from your side.

Please update the status and let us have your reply soon.

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

8 Kaki Bukit Avenue 4, #08-09,Premier @ Kaki Bukit, Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

On Wed, Jul 8, 2020 at 1:33 PM Vision Autowork < <u>visionautowork@gmail.com</u>> wrote: Dear Khanchna,

We refer to the above matter, LOD e-mailed on 25/03/2020.

Till date, we have yet to receive any offer from your side.

Please update the status and let us have your reply soon.

Thank You

Yours faithfully,

Michelle Hp: 9856 4815

8 Kaki Bukit Avenue 4, #08-09,Premier @ Kaki Bukit, Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

On Thu, Jun 11, 2020 at 12:15 PM Vision Autowork < <u>visionautowork@gmail.com</u>> wrote: Dear Khanchna,

We refer to the above matter, LOD e-mailed on 25/03/2020.

Till date, we have yet to receive any offer from your side.

Please update the status and let us have your reply soon.

Thank You

Yours faithfully,

Michelle Hp: 9856 4815

8 Kaki Bukit Avenue 4, #08-09,Premier @ Kaki Bukit, Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

On Wed, May 20, 2020 at 11:31 AM Vision Autowork < <u>visionautowork@gmail.com</u>> wrote: Dear Khanchna,

We refer to the above matter, LOD e-mailed on 25/03/2020.

Till date, we have yet to receive any offer from your side.

Please update the status and let us have your reply soon.

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

8 Kaki Bukit Avenue 4, #08-09,Premier @ Kaki Bukit, Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

On Tue, May 5, 2020 at 11:06 AM Vision Autowork < <u>visionautowork@gmail.com</u>> wrote: Dear Khanchna,

We refer to the above matter, LOD e-mailed on 25/03/2020.

Till date, we have yet to receive any offer from your side.

Please update the status and let us have your reply soon.

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

8 Kaki Bukit Avenue 4, #08-09,Premier @ Kaki Bukit, Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

On Wed, Apr 22, 2020 at 12:33 PM Vision Autowork < <u>visionautowork@gmail.com</u>> wrote:

Dear Person In charge,

LOD mail on 25.03.20

Till to date still haven't receive any reply from your side.

Please update the status of my claim

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

8 Kaki Bukit Avenue 4,

#08-09,Premier @ Kaki Bukit,

Singapore 415875 Tel: 6341 6789

Fax: 6341 6778

On Wed, Mar 25, 2020 at 5:31 PM Mei Kwan (LKKAuto) < Meikwan@lkkauto.com > wrote:

Dear Sirs / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vision Autowork < visionautowork@gmail.com >

Sent: Wednesday, 25 March, 2020 5:27 PM

To: Admin A <<u>admin-a@lkkauto.com</u>>; Admin-D (LKKAuto) <<u>admin-d@lkkauto.com</u>> **Subject:** Accident involving SMM5359K and SJB5072E on 02.01.20 (Your Ref:TBA)

Dear Sir / Madam,

Please refer to attach LOD.

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

8 Kaki Bukit Avenue 4, #08-09,Premier @ Kaki Bukit,

Singapore 415875 Tel: 6341 6789 Fax: 6341 6778