

## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Tuesday, 7 January 2020 4:43 pm  
**To:** 'Wong, Lorriance'  
**Cc:** SUR; assignments; 'Teo, Grace'; 'Ye, Yong Kang Melvin'; 'Henry, Irene James'  
**Subject:** RE: CMTD2000068/LOR - LKK)/ CB7018H & SMD6255S ACC ON 03.01.20 - VEH IN  
**Attachments:** PRELI ADVISE - SMD 6255S.pdf

Dear Lorriance,

Enclosed preliminary revised of vehicle SMD 6255S.

**"Wishing you a Happiness and Prosperity New Year"**

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Monday, 6 January 2020 11:55 am  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; SUR <sur@lkkauto.com>; 'Wong, Lorriance' <lorriance.wong@sompo.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** kenguan@automotiverepaircentre.com.sg; 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>  
**Subject:** RE: CMTD2000068/LOR - LKK)/ CB7018H & SMD6255S ACC ON 03.01.20 - VEH IN

Dear Sir/Madam,

Thank you for your assignment.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Monday, 6 January, 2020 11:33 AM

**To:** [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg); Wong, Lorriance <[lorriance.wong@sompo.com.sg](mailto:lorriance.wong@sompo.com.sg)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg); 'Lin Shu Juan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

**Subject:** CMTD2000068/LOR - LKK/ CB7018H & SMD6255S ACC ON 03.01.20 - VEH IN

Our Reference: CMTD2000068/LOR

Your Reference: SMD6255S

**Without Prejudice**

EMAIL ONLY

Date: 06/01/2020

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S AUTOMOTIVE REPAIR CENTRE PTE LTD**

Dear Raymond,

**ACCIDENT INVOLVING CB7018H & SMD6255S ON 03.01.2020**

We refer to your email reply of today.

We will appoint Mr. Kenneth Kong of LKK Auto to conduct the survey.

Hi **LKK AUTO**,

Please make the arrangement to survey for **SMD6255S** on a without prejudice basis and revert your report upon completion of survey to my colleague, **Ms. Lorriance**.

Thank you.

Please note our office will be closed on 24<sup>th</sup> January 2020 (Friday). Business will resume on 28<sup>th</sup> January 2020 (Tuesday).

Wishing you a happy and prosperous Lunar New Year, filled with wealth, good health and success always!

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555 | **F:** 6221 3147

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Quick & Easy Claims Submission<sup>1</sup> & Product Purchase<sup>2</sup> via Sompo SG**



<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

---

**From:** [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg) <[raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)>

**Sent:** Monday, January 6, 2020 11:30 AM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Wong, Lorriance <[lorriance.wong@sompo.com.sg](mailto:lorriance.wong@sompo.com.sg)>

**Cc:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg); 'Lin Shu Juan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

**Subject:** RE: CMTD2000068/LOR - PRI(LIA)/ CB7018H & SMD6255S ACC ON 03.01.20

Dear Grace,

We shall select below surveyor:

2	LKK Auto Consultants	Kenneth Kong (North area)	
---	----------------------	---------------------------	--

Kindly arrange soonest possible.

Thank you.

Best Regards,

Raymond Tan

**Automotive Repair Centre Pte Ltd**

**38 Woodlands Industrial Park E1**

**#05-18, Singapore 757700**

**Tel: +65 64688834**

**Fax: +65 64622278**

---

**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Monday, 6 January 2020 10:40 AM

**To:** [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg); Wong, Lorriance <[lorriance.wong@sompo.com.sg](mailto:lorriance.wong@sompo.com.sg)>  
**Cc:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg); Lin Shu Juan <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>  
**Subject:** CMTD2000068/LOR - PRI(LIA)/ CB7018H & SMD6255S ACC ON 03.01.20

Our Reference: CMTD2000068/LOR  
Your Reference: SMD6255S

**Without Prejudice**  
EMAIL ONLY

Date: 06/01/2020

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S AUTOMOTIVE REPAIR CENTRE PTE LTD**

Dear Raymond,

**ACCIDENT INVOLVING CB7018H & SMD6255S ON 03.01.2020**

We refer to your Notice of Accident dated 05/01/2020.

Please be informed that **Ms. Lorriance Wong** is the handler of this case who can be contacted at 63295 175/  
[lorriance.wong@sompo.com.sg](mailto:lorriance.wong@sompo.com.sg) .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Aside to Lorriance,

Please assist on the liability request from **Automotive Repair Centre Pte Ltd.**

Please note our office will be closed on 24<sup>th</sup> January 2020 (Friday). Business will resume on 28<sup>th</sup> January 2020 (Tuesday).

Wishing you a happy and prosperous Lunar New Year, filled with wealth, good health and success always!

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Quick & Easy Claims Submission<sup>1</sup> & Product Purchase<sup>2</sup> via Sompo SG**

**Download now @**  **or** 

<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

---

**From:** Raymond Tan <[raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)>

**Sent:** Sunday, January 5, 2020 8:28 PM

**To:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>; Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** [kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg); Lin Shu Juan <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>

**Subject:** SMD6255S - TP Claim against CB7018H

Dear Claim Officer in-charge,

Our client's vehicle **SMD6255S** wants to make a third party claim against **CB7018H** which is insured by **Sompo Insurance Singapore Pte. Ltd.**

Attached are the accident report and estimate.

Kindly acknowledge claim officer in-charge as we would like to know the **liability details**.

**\*Vehicle SMD6255S currently at our workshop, survey to arrange soonest as possible.**

Thank you.

Best Regards,  
Raymond Tan  
**Automotive Repair Centre Pte Ltd**  
**38 Woodlands Industrial Park E1**  
**#05-18, Singapore 757700**  
**Tel: +65 64688834**  
**Fax: +65 64622278**