

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	02 Jan 2020 Edit Reg		02 Jan 2020 00:00 Edit Adj Rpt	S\$13,700.00 Edit Estimates	S\$13,700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: ONG SU HONG. SHON , ID: S7524229H									
Main Claimant: TEO GEK HONG , ID: S1179769E									
Vehicle Reg. No.: SJG8818A		Date of Loss: 30/12/2019 13:00 - :59 [27 Months and 26 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 1201900042966		Policy/Cover Note No.: PNPV2019-00009362 (Comprehensive) Coverage: 29/06/2019 - 28/06/2020							
Vehicle Reg. No. (Insured): SLR3223S		Policy No. (Claimant): A80460818QMY							
Excess:									
Repairer: MG Solution Pte Ltd (HQ) 23 Kaki Bukit Avenue 4 #02-03B, VICOM Inspection Centre, 415933 Kaki Bukit - Tel: 91886931									
Handling Insurer: FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]									
Claimant's Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 15/01/2020]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- FWD_SG (18/05/2020): Alert - Adj Mandate Maintained - SJG8818A - Claim Handler: Josey Loh - FWD_SG (27/04/2020): Alert - Adj Mandate Approved (S\$15266.45) - SJG8818A - Claim Handler: Josey Loh - FWD_SG (27/04/2020): Alert - Adj Mandate Approved (S\$15386.45) - SJG8818A - Claim Handler: Josey Loh									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SJG8818A (1201900042966)**
[SLR3223S]

TP

TEO GEK HONG

Dec 30 2019 1:00PM

[ONG SU HONG. SHON]

MG Solution Pte Ltd

View

Letters/Correspondences

1 per page ☒

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit

Assessment Reports

1 per page ☒

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/03/20 09:10	Adjuster Immediate Advice		Load HTM

Photos/Images

3 per page ☒

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/03/20 17:38	General View		Load JPG
2	10/03/20 17:38	General View		Load JPG
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Letters/Correspondences			1 per page	☒
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Documentation			1 per page	☒
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2	06/01/20 10:16	NOTIFICATION FROM WORKSHOP		Load JPG ☒
3	19/03/20 09:06	TP ESTIMATE MARKED (FINAL)		Load PDF
4	23/04/20 11:26	PIR FROM TP		Load PDF
5	23/04/20 13:11	LOD		Load PDF
6	23/04/20 13:11	Authorisation to Act		Load PDF
7	23/04/20 13:11	LTA Search Receipt		Load PDF
8	23/04/20 13:11	Repair Bill		Load PDF
9	23/04/20 13:12	PARF_COE_Rebate_Enquiry		Load PDF
10	04/06/20 11:36	Release Voucher		Load PDF
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail Print
1	06/01/20 10:40	PRI - MG SOLUTION PTE LTD & TP GIA.		Load PDF
2	06/01/20 10:40	SJG8818A TP GIA		Load PDF
3	06/01/20 10:40	SLR3223S OI GIA		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLR3223S (Insd veh)	Model:	AUDI A3 999CC TFSI S TRONIC (LED) (A)
	SJG8818A (TP veh)		
Date of Accident:	30/12/2019		

Global Sum Settlement	:	[] Yes	[X] No
Repair Estimate	:\$	37,338.58	
Final Repair Cost	:\$	14,659.00	
Loss of Use	:\$	600.00	10.00 days at \$60.00 per day
Rental (if any)	:\$		days
LTA / GIA Search Fee	:\$	7.45	
Others:	:\$		
	:\$		
Final Settlement Sum	:\$	15,266.45	
Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	MG Solution Pte Ltd	:\$	15,266.45
2)		:\$	
3)		:\$	
4)		:\$	

NUR SHAQILAH BTE ABDOL WAHAB

04 Jun
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT**Our File No:** CC4/FWD20000237/APA3S2**Date:** 04/06/2020REFERENCE

Handling Insurer:	FWD Singapore Pte. Ltd.	Policy No:	PNPV2019-00009362
Claimant Vehicle No :	SJG8818A	Insured Vehicle No :	SLR3223S
Date of Loss:	30/12/2019	Nature of Claim:	TP
		Claim No:	1201900042966

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJG8818A	Engine No:	CHZ521094
Make & Model:	AUDI A3, 999cc TFSI S TRONIC (LED) (A)	Chassis No:	WAUZZZ8V3J1009303
Reg. Date:	04/09/2017 (Man. Year: 2017)	Odometer:	45838 km
Colour:	Black		
Engine Capacity:	999 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	225/40 R18	Rear Tyre Size:	225/40 R18
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	27,585.87	14,046.28	13,539.59	49.08
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,310.00	3,160.00	4,150.00	56.77
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	34,895.87	17,206.28	17,689.59	50.69
Approved Total (Overridden) (S\$)		13,700.00		
(S\$)	34,895.87	13,700.00	21,195.87	60.74
+ GST 7.00/7.00% (S\$)	2,442.71	959.00	1,483.71	60.74
Nett Amount (S\$)	37,338.58	14,659.00	22,679.58	60.74
+ Loss of Use (10.0 x S\$60.00/day) (S\$)		600.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		15,266.45		

INSPECTION

Date of Assignment:	02/01/2020	MG Solution Pte Ltd (HQ)
Date Inspected:	03/01/2020 Inspected At:	23 Kaki Bukit Avenue 4 #02-03B, VICOM
		Inspection Centre
		Singapore 415933
Estimated Period of Repair:	8.0 days	

Adjuster: ADRIAN LING**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 04 Jun 2020)

Parts: 144 AUDI A3 999cc TFSI S TRONIC (LED) (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SJG8818A)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR	Dented	2,388.30 FL	*2,388.30 FL
2	1		*FRONT DOOR LOCK	Not Necessary	630.00 FL	*- FL
3	1		*FRONT DOOR WEATHERSTRIP	Necessary	380.00 FL	*380.00 FL
4	1		*FRONT DOOR OUTER HANDLE	Repair	230.00 FL	*- FL
5	1		*FRONT DOOR UPPER CHROME	Not Necessary	560.00 FL	*- FL
6	1		*FRONT DOOR LOWER CHROME	Not Necessary	510.00 FL	*- FL
7	1		*FRONT DOOR INNER BOARD	Cracked	1,420.00 FL	*1,420.00 FL
8	1		*FRONT DOOR POWER WINDOW MOTOR	Not Necessary	890.00 FL	*- FL
9	1		*FRONT DOOR POWER WINDOW REGULATOR	Damaged	580.00 FL	*455.00 FL
10	1		*ROCKER PANEL	Repair	1,780.90 FL	*- FL
11	1		*REAR DOOR	Dented	2,388.30 FL	*2,388.30 FL
12	2		*REAR DOOR HINGE	Not Necessary	336.50 FL	*- FL
13	2		*REAR DOOR CHECKER	Not Necessary	460.00 FL	*- FL
14	1		*REAR DOOR LOCK	Not Necessary	630.00 FL	*- FL
15	1		*REAR DOOR UPPER CHROME	Not Necessary	560.00 FL	*- FL
16	1		*REAR DOOR LOWER CHROME	Not Necessary	510.00 FL	*- FL
17	1		*REAR DOOR INNER BOARD	Cracked	1,380.30 FL	*1,380.30 FL
18	1		*REAR DOOR POWER WINDOW MOTOR	Not Necessary	890.00 FL	*- FL
19	1		*REAR DOOR POWER WINDOW REGULATION	Damaged	580.00 FL	*465.00 FL
20	1		*REAR DOOR WEATHERSTRIP	Necessary	380.00 FL	*380.00 FL
21	1		*REAR FENDER RH	Dented	2,400.00 FL	*2,195.00 FL
22	1		*REAR FENDER COWLING RH	Not Necessary	169.50 FL	*- FL
23	1		*REAR QUARTER GLASS WITH MOULDING RH	Necessary	830.00 FL	*115.00 FL
24	1		*AIR VENT GARNISH RH	Not Necessary	63.90 FL	*- FL
25	1		*REAR BUMPER	Deformed	1,855.30 FL	*1,855.30 FL
26	2		*REAR BUMPER SIDE RETAINER	Necessary	180.00 FL	*180.00 FL
27	1		*REAR WINDSCREEN WITH MOULDING	Necessary	1,850.30 FL	*155.00 FL
28	1		*REAR BUMPER REFLECTOR RH	Not Necessary	180.00 FL	*- FL
29	1		*REAR SHOCK ABSORBER RH	Damaged	1,155.00 FL	*230.00 FL
30	1		*REAR KNUCKLE ARM RH	Not Necessary	870.00 FL	*- FL
31	1		*REAR KNUCKLE ARM BEARING RH	Damaged	546.00 FL	*442.00 FL
32	1		*SET FRONT DOOR INNER BOARD CLIPS	Necessary	30.00 FS	*30.00 FS
33	1		*SET REAR DOOR INNER BOARD CLPS	Necessary	30.00 FS	*30.00 FS
34	1		*SET REAR BUMPER CLIPS	Necessary	20.00 FS	*20.00 FS
35	1		*REAR FENDER SEALANT	Not Necessary	100.00 FS	*- FS
36	1		*SET REAR FENDER INNER TRIM CLIPS	Not Necessary	30.00 FS	*- FS
37	1		*REAR QUARTER GLASS SEALANT	Necessary	100.00 FS	*40.00 FS
38	1		*REAR WINDSCREEN SEALANT	Necessary	100.00 FS	*60.00 FS
39	1		*WHEEL RIM	Cut	1,500.00 FS	*880.00 FS
40	1		*WHEEL TYRE	Not Necessary	850.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	30,344.30	15,489.20
- List Item Discount on L Items 10.00/10.00% (\$\$)	2,758.43	1,442.92
Total Parts (\$\$)	27,585.87	14,046.28

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING, REMOVAL AND REPLACING PARTS.	New	2,500.00	1,300.00
2	TO SPRAY PAINT AFFECTED AREA.	New	2,500.00	1,000.00
3	TUFF COAT.	New	250.00	100.00
4	WIRING CHECK.	New	80.00	30.00
5	REMOVE AND REFIX CUSHION SEAT / UPHOLSTERY AND ROOF LINING TO FACILITATE REPAIR.	New	250.00	80.00
6	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING.	New	100.00	50.00
7	REMOVE AND REFIX FRONT DOOR MECHANISM.	New	180.00	80.00
8	REMOVE AND REFIX REAR DOOR MECHANISM.	New	180.00	80.00
9	CONDUCT WATER LEAKAGE TEST.	New	80.00	0.00
10	TO REMOVE AND INSTALL REAR WINDSCREEN.	New	180.00	120.00
11	TO REMOVE AND INSTALL REAR QUARTER GLASS.	New	120.00	60.00
12	REMOVE AND REFIX REAR UNDERCARRIAGE.	New	420.00	180.00
13	FOUR WHEEL ALIGNMENT.	New	120.00	80.00
14	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT / CONTROL UNITS, RESET MEMORIES TO SPECIFICATION ETC.	New	350.00	0.00
Gross Labour Cost (\$\$)			7,310.00	3,160.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >