# RE: Your Ref: SJG8818A \*Our Ref: CC4/FWD20000237/Apa3 [ACCIDENT INVOLVING SLR 3223S(FWD) AND SJG 8818A ON 30/12/2019]

### Sharon <mg3solution@gmail.com>

Wed 27/5/2020 3:23 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Your Ref: CC4/FWD20000237/Apa3 (SLR3223S)

Our Ref: SJG8818A

Dear Hsiao Tong,

We are agreeable to the offer below. Please let us have your DV soon.

Thank You.

Best Regards, Sharon Chia MG Solution Pte Ltd

Phone: 6243-1373 | fax: 6243 1376 23 Kaki Bukit Avenue 4 | S(415933)

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

**Sent:** Wednesday, 20 May, 2020 5:41 PM **To:** Sharon <mg3solution@gmail.com> **Cc:** Admin A <admin-a@lkkauto.com>

Subject: Re: Your Ref: SJG8818A \*Our Ref: CC4/FWD20000237/Apa3 [ACCIDENT INVOLVING SLR 3223S(FWD) AND

SJG 8818A ON 30/12/2019]

### Without Prejudice (save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to maintain our offer as follows: -

1. Cost of Repair (w/GST)	\$ 14,659.00	
2. Loss of Use (10days x \$60.00)	\$ 600.00	
3. LTA/GIA Search Fee	\$ 7.45	
Total	\$ 15,266.45	

Kindly re-consider our offer.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon <mg3solution@gmail.com>
Sent: Monday, 11 May 2020 10:19 AM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Your Ref: SJG8818A \*Our Ref: CC4/FWD20000237/Apa3 [ACCIDENT INVOLVING SLR 3223S(FWD) AND

SJG 8818A ON 30/12/2019]

Dear Hsiao Tong,

We refer to your email below, we would like to counter propose.

Repair cost \$14,659(Inclusive of GST) - Agreed

LOU \$ 720.00 (12 days x \$60) - Request: including of: 31/12/2019 (PRI). 01/01/2020

(PH) 02/01/2020 (PRI), 05/01/2020 (Sunday)

<u>LTA Search</u> \$ 7.45 (Inclusive of GST) - Agreed

Total \$15386.45

Please confirm acceptance.

Thank you.

Best Regards, Sharon Chia MG Solution Pte Ltd

Phone: 6243-1373 | fax: 6243 1376 23 Kaki Bukit Avenue 4 | S(415933)

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

**Sent:** Saturday, 9 May, 2020 7:50 PM **To:** Sharon < mg3solution@gmail.com > Cc: Admin A < admin-a@lkkauto.com >

Subject: Re: Your Ref: SJG8818A \*Our Ref: CC4/FWD20000237/Apa3 [ACCIDENT INVOLVING SLR 3223S(FWD) AND

SJG 8818A ON 30/12/2019]

#### **Without Prejudice**

Dear Sirs/Mdm,

We refer to your below email.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$1	\$ 14,659.00	
2. Loss of Use (10days x \$60.00)	\$	600.00	
3. LTA/GIA Search Fee	\$	7.45	
Total	\$ 15,266.45		

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon <mg3solution@gmail.com>
Sent: Friday, 8 May 2020 10:03 AM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>>

Subject: RE: Your Ref: SJG8818A \*Our Ref: CC4/FWD20000237/Apa3 [ACCIDENT INVOLVING SLR 3223S(FWD) AND

SJG 8818A ON 30/12/2019]

Dear Hsiao Tong,

We refer to your email we would like to counter propose as below,

Repair cost \$14,659(Inclusive of GST) - Agreed

LOU \$ 720.00 (12 days x \$60) - Request: including of : 31/12/2019 (PRI). 01/01/2020

(PH) 02/01/2020 (PRI), 05/01/2020 (Sunday)

LTA Search \$ 7.45 (Inclusive of GST) - Agreed

Total \$15386.45

Please confirm agreement on our counter proposal.

Thank You.

Best Regards, Sharon Chia MG Solution Pte Ltd

Phone: 6243-1373 | fax: 6243 1376 23 Kaki Bukit Avenue 4 | S(415933) From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

**Sent:** Thursday, 7 May, 2020 9:17 PM

**To:** MG Solution < mg3solution@gmail.com > Cc: Admin A < admin-a@lkkauto.com >

Subject: Re: Your Ref: SJG8818A \*Our Ref: CC4/FWD20000237/Apa3 [ACCIDENT INVOLVING SLR 3223S(FWD) AND

SJG 8818A ON 30/12/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$15,200.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

**Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd** 

Phone: 6256 3561 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

**Sent:** Thursday, 23 April 2020 11:27 AM **To:** MG Solution < <a href="mailto:mg3solution@gmail.com">mg3solution@gmail.com</a> **Cc:** Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>

Subject: Re: Your Ref: SJG8818A \*Our Ref: CC4/FWD20000237/Apa3 [ACCIDENT INVOLVING SLR 3223S(FWD) AND

SJG 8818A ON 30/12/2019]

Without Prejudice

Dear Sirs/Mdm,

Received with thanks.

We are preparing report in order to seek mandate from our principal.

We will expedite the matter.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

**Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd** 

Phone: 6256 3561 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution < mg3solution@gmail.com >

Sent: Thursday, 23 April 2020 11:09 AM

**To:** Hsiao Tong (LKKAuto) < <a href="mailto:com">chewht@lkkauto.com">chewht@lkkauto.com</a>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Your Ref: SJG8818A \*Our Ref: CC4/FWD20000237/Apa3 [ACCIDENT INVOLVING SLR 3223S(FWD) AND

SJG 8818A ON 30/12/2019]

Your Ref: CC4/FWD20000237/Apa3 (SLR3223S)

Our Ref: SJG8818A

Dear Hsiao Tong,

Please find attached PIR for your reference.

Best Regards,

### Ms Wong MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4 AAS Kaki Bukit Centre #02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Apr 9, 2020 at 10:22 AM MG Solution < mg3solution@gmail.com > wrote:

Your Ref: CC4/FWD20000237/Apa3 (SLR3223S)

Our Ref: SJG8818A

Dear Hsiao Tong,

Please find attached our LOD for your onward action.

Please feel free to contact the under mentioned should you require any further information.

Your prompt action will be greatly appreciated.

Best Regards,

## Ms Wong MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4 AAS Kaki Bukit Centre #02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Apr 2, 2020 at 10:18 AM Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at L/sum \$13,700.00(before GST) with 08 repair days.

\*\*Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 / 6271 0196 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax:

6271-8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Branch: Blk 1007 Bukit Merah Lane 3, #01-11 | S(159721)

From: MG Solution < mg3solution@gmail.com > Sent: Monday, 20 January 2020 10:29 AM

**To:** Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u>>

Cc: Admin A < admin-a@lkkauto.com >

Subject: Re: Your Ref: SJG8818A \*Our Ref: CC4/FWD20000237/Apa3 [ACCIDENT

INVOLVING SLR 3223S(FWD) AND SJG 8818A ON 30/12/2019]

Your Ref: CC4/FWD20000237/Apa3 (SLR3223S)

Our Ref: SJG8818A

Dear Hsiao Tong,

We refer to below email, please find attached cctv footage for your reference.

Best Regards,

### Ms Wong MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4 AAS Kaki Bukit Centre #02-03B Singapore 415933 Tel: 6243 1373 | Fax: 6243 1376

On Sat, Jan 18, 2020 at 9:40 AM Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:

Without Prejudice Your Ref: SJG8818A

Our Ref: CC4/FWD20000237/Apa3

Dear Sirs/Mdm,

### ACCIDENT INVOLVING SLR 3223S(FWD) AND SJG 8818A ON 30/12/2019

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference.

As per FWD instruction, we would like to request for a copy video footage(if any) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

### "Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)