

Shirley Hiew (LKK Auto)

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Thursday, 5 November 2020 4:22 pm  
**To:** Carrine Leong  
**Cc:** jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing'; Adrian Ling (LKKAuto); 'Boo seng yak'; 'Nora Khai PA'; SUR; Rasul (LKKAuto)  
**Subject:** RE: FINAL REVISION - SJX753R - OD AIG - SURVEYED 3 JAN 20

Dear Carrine,

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

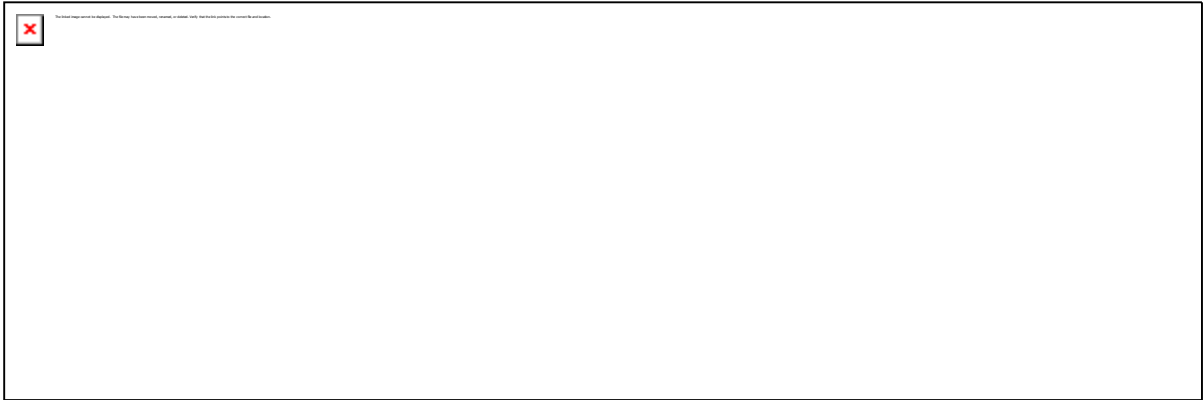
**From:** Carrine Leong <carrine.leong@premiumauto.com.sg>  
**Sent:** Thursday, 5 November 2020 4:06 pm  
**To:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Cc:** jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; 'Boo seng yak' <boojohnny@gmail.com>; 'Nora Khai PA' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>  
**Subject:** RE: FINAL REVISION - SJX753R - OD AIG - SURVEYED 3 JAN 20

Dear Shirley,

Confirm repair cost \$12,804.60.

Thanks & Best Regard  
Carrine Leong  
Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183  
**e.** [carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]  
**Sent:** Thursday, 5 November, 2020 4:03 PM  
**To:** Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>  
**Cc:** [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg); 'Chang Chee Sing' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; 'Boo seng yak' <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>; 'Nora Khai PA' <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Subject:** RE: FINAL REVISION - SJX753R - OD AIG - SURVEYED 3 JAN 20

Dear Carrine,

Please confirm repair cost \$12,804.60 instead of \$13,004.60 @ 12 days.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Sent:** Tuesday, 3 November 2020 5:07 pm  
**To:** Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Cc:** [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg); 'Chang Chee Sing' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; 'Boo seng yak' <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>; 'Nora Khai PA' <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>  
**Subject:** RE: FINAL REVISION - SJX753R - OD AIG - SURVEYED 3 JAN 20

Hi Carrine,

Solar film should be \$ 200.00.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>  
**Sent:** Friday, 30 October 2020 3:22 pm  
**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Cc:** [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg); 'Chang Chee Sing' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; 'Boo seng yak' <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>; 'Nora Khai PA' <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>  
**Subject:** RE: FINAL REVISION - SJX753R - OD AIG - SURVEYED 3 JAN 20

Hi Adrian, Rasul and all,

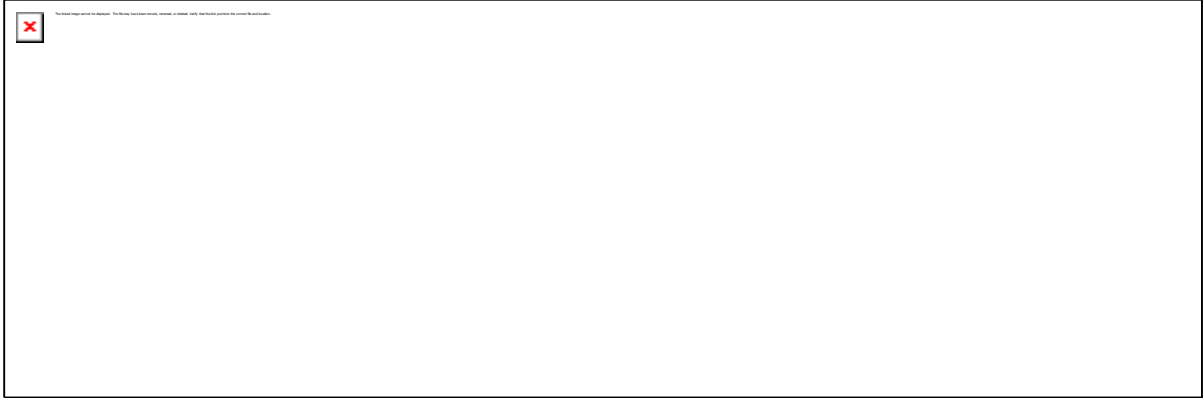
Amended revised estimate and photographs is attached.

Please confirm repair cost of \$13,004.60 @ 12 days of repairs

Your early closure is well appreciated.

Thanks & Best Regard  
Carrine Leong  
Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183  
e. [carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Rasul (LKKAUTO) [<mailto:Rasul@lkkauto.com>]  
**Sent:** Monday, 11 May, 2020 5:27 PM  
**To:** Boo seng yak <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>  
**Cc:** Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg); Chang Chee Sing <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Adrian Ling (LKKAUTO) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>  
**Subject:** RE: FINAL REVISION - SJX753R - OD AIG - SURVEYED 3 JAN 20

Hi Mr Boo,

The spray paint labour no. 8 was agreed at \$ 2,200. Not \$ 3025. I did email to George. And as for labour no. 4, kindly provide the invoice

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,  
**Rasul** | Assessor  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**From:** Boo seng yak [<mailto:boojohnny@gmail.com>]  
**Sent:** Saturday, 9 May, 2020 4:13 PM  
**To:** Adrian Ling (LKKAUTO); Rasul (LKKAUTO); SUR; Carrine Leong; [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg); Chang Chee Sing; Shirley Hiew (LKK Auto)  
**Subject:** FINAL REVISION - SJX753R - OD AIG - SURVEYED 3 JAN 20

Hi Adrian, Rasul and all,

Final revised estimate and photographs is attached.

Please confirm repair cost of \$13,554.60 @ 12 days of repairs

Your early closure is well appreciated.

Best regards - jb

