CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: D20000012MFSH
Our ref: JO201912-0908

WITHOUT PREJUDICE

11/01/2020

Attn: Motor Claim Dept

MS FIRST CAPITAL INSURANCE LTD
NO. 36
ROBINSON RD #16-01
CITY HOUSE
SINGAPORE 068877

Dear Sir/Mdm,

Accident involving SKV9333J and SH8816T on 23/12/2019

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization

As instructed, we are claiming the following as stated below:-

Cost of Repair	:	S$ 1,177.00
Loss of use (5 Days x $100.00)	:	S$ 500.00
		S$ 1,677.00

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)
Tel: 6453 1235
Fax: 64537944
Email: cityauto@singnet.com.sg

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RE: LETTER OF AUTHORIZATION

Name of owner: CHAN CHICK SENG NRIC: S12903041

Address: 39 SOO CHOW RISE SINGAPORE 575430

Name of Driver: CHAN CHICK SENG NRIC: S12903041

Address: 39 SOO CHOW RISE SINGAPORE 575430

Accident on 23/12/2019 Involving SH 8816T AND SKV 9333J

At/along TEN CHEW ST OFF EU TONG SEN RD

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle SKV 9333J at my/our request I/We the above owner of Motor Vehicle No: Toyota AHis do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

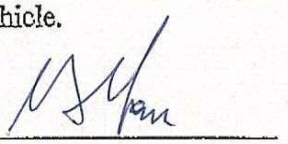
I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: 

Name: CHAN CHICK SENG

Date: 24/12/2019

Witness Signature: CITY AUTO PTE LTD Blk 8 Sin Ming Road #01-58/60/62 Sin Ming Ind Est Singapore 575643 Tel: 6453 1235 Fax: 6453 7944 (Claims Section)

Name:

Date: 24/12/2019

MS FirstCapital

MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9
6 Raffles Quay #21-00 Singapore 048580
Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore

DISCHARGE RECEIPT

CLAIM REFERENCE	:	D20000012MFSH/1
ACCIDENT DATE	:	23/12/2019
ACCIDENT LOCATION	:	CENTRAL SVC ROAD
INSURED	:	COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER	:	PANG CHONG ENG
INSURED VEHICLE	:	SH8816T
INVOLVED PARTY	:	SKV9333J
SETTLEMENT SUM	:	$1,477.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : CHAN CHICK SENG Signature and Date :

WITNESS : CITY AUTO PTE LTD Signature and Date :

CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)

21/10/2020

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TAX INVOICE

MS FIRST CAPITAL INSURANCE LTD
NO. 36
ROBINSON RD #16-01
CITY HOUSE
SINGAPORE 068877

Attention: MOTOR CLAIM DEPARTMENT
Contact : 65073848 Fax No. : 65073849

Tax Invoice : I202001-000328
Date : 11/01/2020
Vehicle No. : SKV9333J
Make / Model : TOYOTA COROLLA ALTIS CLASSIC 1.6 CVT
Mileage (km) : 58701
Chassis No. : MR053REH104536808
Accident Date : 23/12/2019
Claim No. : D20000012MFSH
Reference : JO201912-0908
Policy No. : 5084033095-03

S/No.	Particular	Amount S$
	* Lumpsum repair	1,100.00

Total S$:	1,100.00
GST @ 7% S$:	77.00
Grand Total S$:	1,177.00

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:
1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.
2) Any replacement of mechanical components will carry 3 months warranty period.
Please note that all warranty does not cover wear and tear conditions regardless of any components.
City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !

Khanchna (LKK Auto)

From: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>
Sent: 8 September 2020 3:06 PM
To: Khanchna (LKK Auto)
Cc: Admin A; Karen Tan
Subject: RE: MANDATE REQUEST ON QUANTUM - EXPRESS SETTLEMENT VIA LKK - SURVEY ASSESSMENT - D20000012MFSH/1

Follow Up Flag: Follow up
Flag Status: Completed

Dear Khanchna,

Pls offer as per below :

COR - $1,177.00
LOU - $50 to $60 x 4 to 5 days
Total - $1,377.00 to $1,477.00

Regards

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849| Company Reg. No. 195000106C

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Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, 4 September 2020 11:53 am
To: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: MANDATE REQUEST ON QUANTUM - EXPRESS SETTLEMENT VIA LKK - SURVEY ASSESSMENT - D20000012MFSH/1

YOUR REF: D20000012MFSH/1
LKK REF: CC4/FCI20000196/Kka3

Dear Sir/Madam,

We refer to the above matter.

We seek your approval to offer third party repairer **"CITY AUTO PTE LTD"** at **$1,477.00 ~ $1,577.00(all in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (W/GST)	$ 3,169.85	$ 1,177.00
2. Loss of Use(5 days x $100)	$ 500.00	$ 300.00 ~ 400.00 (5 days x $60 ~ 80)
Total	$ 3,669.85	**$ 1,477.00 ~ $1,577.00**

Surveyor recommended 4 days for repair + 1 PRS = 5 days

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,
Khanchna| Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360**| email: Khanchna@lkkauto.com |Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Heng Ding Chao <HengDingChao@msfirstcapital.com.sg>
Sent: 27 July 2020 8:57 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000012MFSH/1

Sir/Mdm,

We have received the LOD from the workshop, please proceed with Express Settlement. Thank You.

Attached is the LOD for your reference.

Good Day,

Cathan Heng Ding Chao,
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3848/EXT:104| Fax No. : 6507 3849 |Email: HengDingChao@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.
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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 10 January 2020 12:05 PM
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000012MFSH/1

YOUR REF: D20000012MFSH
LKK REF: CC4/FCI20000196/Kka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SKV 9333J at M/s City Auto Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 27 December, 2019 3:06 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Karen Tan' <karentan@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000012MFSH/1

Dear Sir/Mdm,

Please be informed that according to the repairer TP vehicle number is SKV 9333J.

Wishes you a Merry Christmas & Happy New Year 2020

Best Regards
G.NIVITHA
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]
Sent: Friday, 27 December 2019 2:19 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D20000012MFSH/1

Dear Sir/Mdm,

We refer to the above reference.
Please find attached the necessary documents for survey.
Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

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