

Khanchna (LKK Auto)

From: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>
Sent: 8 September 2020 3:06 PM
To: Khanchna (LKK Auto)
Cc: Admin A; Karen Tan
Subject: RE: MANDATE REQUEST ON QUANTUM - EXPRESS SETTLEMENT VIA LKK - SURVEY ASSESSMENT - D20000012MFSH/1

Follow Up Flag: Follow up
Flag Status: Completed

Dear Khanchna,

Pls offer as per below :

COR - \$1,177.00
LOU - \$50 to \$60 x 4 to 5 days
Total - \$1,377.00 to \$1,477.00

Regards

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, 4 September 2020 11:53 am
To: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: MANDATE REQUEST ON QUANTUM - EXPRESS SETTLEMENT VIA LKK - SURVEY ASSESSMENT - D20000012MFSH/1

YOUR REF: D20000012MFSH/1
LKK REF: CC4/FCI20000196/Kka3

Dear Sir/Madam,

We refer to the above matter.

We seek your approval to offer third party repairer "CITY AUTO PTE LTD" at \$1,477.00 ~ \$1,577.00(all in).

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (W/GST)	\$ 3,169.85	\$ 1,177.00
2. Loss of Use(5 days x \$100)	\$ 500.00	\$ 300.00 ~ 400.00 (5 days x \$60 ~ 80)
Total	\$ 3,669.85	\$ 1,477.00 ~ \$1,577.00

Surveyor recommended 4 days for repair + 1 PRS = 5 days

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Heng Ding Chao <HengDingChao@msfirstcapital.com.sg>
Sent: 27 July 2020 8:57 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000012MFSH/1

Sir/Mdm,

We have received the LOD from the workshop, please proceed with Express Settlement. Thank You.

Attached is the LOD for your reference.

Good Day,

Cathan Heng Ding Chao,
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3848/EXT:104| Fax No. : 6507 3849 |Email: HengDingChao@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of  Insurance Group

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 10 January 2020 12:05 PM
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000012MFSH/1

YOUR REF: D20000012MFSH
LKK REF: CC4/FCI20000196/Kka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SKV 9333J at M/s City Auto Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 27 December, 2019 3:06 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Karen Tan' <karentan@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000012MFSH/1

Dear Sir/Mdm,

Please be informed that according to the repairer TP vehicle number is SKV 9333J.

Wishes you a Merry Christmas & Happy New Year 2020



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Friday, 27 December 2019 2:19 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D20000012MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

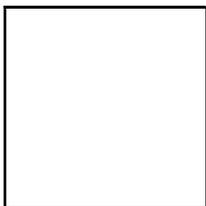
Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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