

## Jasper Chua (LKK Auto)

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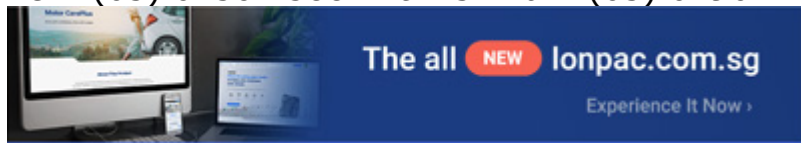
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 2 April 2020 4:15 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** Vic (LKKAuto); MT\_Claim\_SG  
**Subject:** RE: <SEEK MANDATE> ARRANGE FOR SURVEY / YOUR REF: XE2610R / OUR REF: SFD9420U Our Ref: 19/19/20/VC06/022820 - LKK REF CC4/LPC20000190/Uha3 [External General]

### Lonpac External - General

Dear Jasper

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]  
**Sent:** Tuesday, 31 March 2020 3:48 PM  
**To:** ONG LI LI <llong@lonpac.com>  
**Cc:** Vic (LKKAuto) <vicalpeh@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** <SEEK MANDATE> ARRANGE FOR SURVEY / YOUR REF: XE2610R / OUR REF: SFD9420U Our Ref: 19/19/20/VC06/022820 - LKK REF CC4/LPC20000190/Uha3 [External General]

Dear Sir/Madam,

We refer to the subject matter.

It was reported that Insured driver rear-ended third party.

Summary to offer to repairer **TRANS EUROKARS PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 13,088.03	\$ 3,523.19
Loss of Rental (\$120 x 3 days) (w/gst)	\$ 385.20	\$ 385.20
Loss of Use (\$100 x 2 days)	\$ 200.00	\$ 160.00 ( 2 days x \$80.00)
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 13,675.23</b>	<b>\$ 4,070.39</b>

**Breakdown of days is as follows:**

Recommended days	3 Days
Weekend / Downtime	2 Days
<b>Total</b>	<b>5 Days</b>

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vic (LKKAuto)

**Sent:** Wednesday, 22 January, 2020 5:37 PM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAuto)

**Subject:** RE: ARRANGE FOR SURVEY / YOUR REF: XE2610R / OUR REF: SFD9420U Our Ref: 19/19/20/VC06/022820 - LKK REF CC4/LPC20000190/Uha3 [External General]

Dear Li Li,

Received with thanks.

Since Insured Driver is holding a valid class 2B, 3, 4 licence, we will proceed to do Direct Settlement.



*« Wishing you a Happy and Prosperous Lunar New Year »*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Wednesday, 22 January, 2020 5:30 PM

**To:** Vic (LKKAuto)

**Cc:** MT\_Claim\_SG; Admin A

**Subject:** RE: ARRANGE FOR SURVEY / YOUR REF: XE2610R / OUR REF: SFD9420U Our Ref: 19/19/20/VC06/022820 - LKK REF CC4/LPC20000190/Uha3 [External General]

## **Lonpac External - General**

Dear Vic

Please see attached for our Insured's GIA report.

Regards,

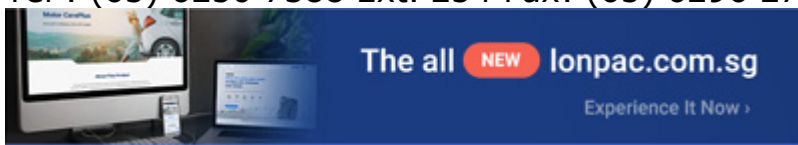
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Wednesday, 22 January 2020 4:59 PM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: ARRANGE FOR SURVEY / YOUR REF: XE2610R / OUR REF: SFD9420U Our Ref: 19/19/20/VC06/022820 [External General] - LKK REF CC4/LPC20000190/Uha3

Dear Li Li,

We refer to the subject matter.

It was reported by Insured Driver that he rear-ended TP vehicle.

However, we are unable to check the Insured's Driver's Driving Licence validity as the NRIC/FIN has been blanked off.

Kindly advise if no issue with the policy before we revert liability clearance to the TP repairer.

Thank you.



*«Wishing you a Happy and Prosperous Lunar New Year»*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Mei Kwan (LKKAuto)

**Sent:** Monday, 6 January, 2020 7:45 PM

**To:** 'ONG LI LI'

**Cc:** 'MT\_Claim\_SG'; Vic (LKKAuto); Admin A

**Subject:** RE: ARRANGE FOR SURVEY / YOUR REF: XE2610R / OUR REF: SFD9420U Our Ref: 19/19/20/VC06/022820 [External General]

**LPC ref:** 19/19/20/VC06/022820

**LKK REF:** CC4/LPC20000190/Uha3

Dear Sirs / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair

- Preliminary advice

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

*To check availability of the case handler, you may contact the undersigned.*

**“Wishing you a Happiness and Prosperity New Year”**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Tuesday, 31 December, 2019 12:31 PM

**To:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg); MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** [vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg)

**Subject:** RE: ARRANGE FOR SURVEY / YOUR REF: XE2610R / OUR REF: SFD9420U Our Ref: 19/19/20/VC06/022820 [External General]

## **Lonpac External - General**

Without Prejudice

Dear Ronald

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA

Regards,

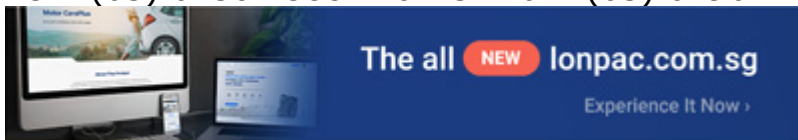
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg) [<mailto:ronald.yap@eurokars.com.sg>]

**Sent:** Tuesday, 31 December 2019 12:18 PM

**To:** ONG LI LI; MT\_Claim\_SG

**Cc:** [vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg)

**Subject:** ARRANGE FOR SURVEY / YOUR REF: XE2610R / OUR REF: SFD9420U

Dear Maam,

Kindly arrange the survey of our client's car as attached.

Thank You,

**Ronald Yap**  
**Insurance Claims**

**Trans Eurokars Pte Ltd**  
5 Ubi Close, Singapore 408605  
T: 6395 8899 H: 9127 7928  
[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)

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**From:** [mazdacanon@mazda.com.sg](mailto:mazdacanon@mazda.com.sg) <[transeurokars@eurokars.com.sg](mailto:transeurokars@eurokars.com.sg)>  
**Sent:** 31 December 2019 12:42  
**To:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>  
**Subject:** Attached Image