

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Tuesday, 31 March 2020 3:48 PM
To: ONG LI LI
Cc: Vic (LKKAuto); MT_Claim_SG
Subject: <SEEK MANDATE> ARRANGE FOR SURVEY / YOUR REF: XE2610R / OUR REF: SFD9420U Our Ref: 19/19/20/VC06/022820 - LKK REF CC4/LPC20000190/Uha3 [External General]
Attachments: 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; 4 LKK REINSPECTION PHOTOS.pdf; TP_LOD.pdf

Dear Sir/Madam,

We refer to the subject matter.

It was reported that Insured driver rear-ended third party.

Summary to offer to repairer **TRANS EUROKARS PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 13,088.03	\$ 3,523.19
Loss of Rental (\$120 x 3 days) (w/gst)	\$ 385.20	\$ 385.20
Loss of Use (\$100 x 2 days)	\$ 200.00	\$ 160.00 (2 days x \$80.00)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 13,675.23	\$ 4,070.39

Breakdown of days is as follows:

Recommended days	3 Days
Weekend / Downtime	2 Days
Total	5 Days

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)
Sent: Wednesday, 22 January, 2020 5:37 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)
Subject: RE: ARRANGE FOR SURVEY / YOUR REF: XE2610R / OUR REF: SFD9420U Our Ref: 19/19/20/VC06/022820 - LKK REF CC4/LPC20000190/Uha3 [External General]

Dear Li Li,

Received with thanks.

Since Insured Driver is holding a valid class 2B, 3, 4 licence, we will proceed to do Direct Settlement.



« Wishing you a Happy and Prosperous Lunar New Year »

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 22 January, 2020 5:30 PM

To: Vic (LKKAuto)

Cc: MT_Claim_SG; Admin A

Subject: RE: ARRANGE FOR SURVEY / YOUR REF: XE2610R / OUR REF: SFD9420U Our Ref: 19/19/20/VC06/022820 - LKK REF CC4/LPC20000190/Uha3 [External General]

Lonpac External - General

Dear Vic

Please see attached for our Insured's GIA report.

Regards,

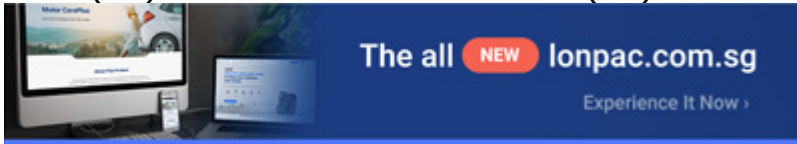
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 22 January 2020 4:59 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: ARRANGE FOR SURVEY / YOUR REF: XE2610R / OUR REF: SFD9420U Our Ref: 19/19/20/VC06/022820 [External General] - LKK REF CC4/LPC20000190/Uha3

Dear Li Li,

We refer to the subject matter.

It was reported by Insured Driver that he rear-ended TP vehicle.

However, we are unable to check the Insured's Driver's Driving Licence validity as the NRIC/FIN has been blanked off.

Kindly advise if no issue with the policy before we revert liability clearance to the TP repairer.

Thank you.



« Wishing you a Happy and Prosperous Lunar New Year »

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Mei Kwan (LKKAUTO)
Sent: Monday, 6 January, 2020 7:45 PM
To: 'ONG LI LI'
Cc: 'MT_Claim_SG'; Vic (LKKAUTO); Admin A
Subject: RE: ARRANGE FOR SURVEY / YOUR REF: XE2610R / OUR REF: SFD9420U Our Ref: 19/19/20/VC06/022820 [External General]

LPC ref: 19/19/20/VC06/022820
LKK REF: CC4/LPC20000190/Uha3

Dear Sirs / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

“Wishing you a Happiness and Prosperity New Year”

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 31 December, 2019 12:31 PM
To: ronald.yap@eurokars.com.sg; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: vion.lim@eurokars.com.sg
Subject: RE: ARRANGE FOR SURVEY / YOUR REF: XE2610R / OUR REF: SFD9420U Our Ref: 19/19/20/VC06/022820 [External General]

Lonpac External - General

Without Prejudice

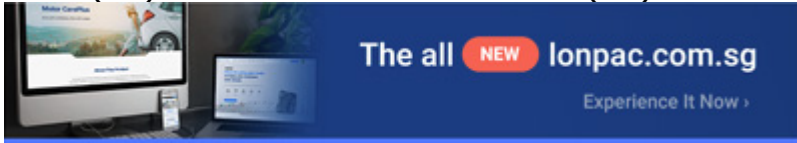
Dear Ronald

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: ronald.yap@eurokars.com.sg [<mailto:ronald.yap@eurokars.com.sg>]
Sent: Tuesday, 31 December 2019 12:18 PM
To: ONG LI LI; MT_Claim_SG
Cc: vion.lim@eurokars.com.sg
Subject: ARRANGE FOR SURVEY / YOUR REF: XE2610R / OUR REF: SFD9420U

Dear Maam,

Kindly arrange the survey of our client's car as attached.

Thank You,

Ronald Yap
Insurance Claims

Trans Eurokars Pte Ltd
5 Ubi Close, Singapore 408605
T: 6395 8899 H: 9127 7928
ronald.yap@eurokars.com.sg

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From: mazdacanon@mazda.com.sg <transeurokars@eurokars.com.sg>
Sent: 31 December 2019 12:42
To: Ronald Yap <ronald.yap@eurokars.com.sg>
Subject: Attached Image