



16.01.2020

OUR REF : TP 1219-5812

MS FIRST CAPITAL INSURANCE LIMITED
36 Robinson Road #16-01
City House
Singapore 068877

Attn: Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING VEHICLE: SJE 4265 G & SHC 394 C ON 30.12.2019

We are the authorized repair workshop for the owner of motor vehicle no: **SJE 4265 G**, which was involved in the above captioned accident with your insured vehicle: **SHC 394 C**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Cost of Repair (incl gst)	\$	1,726.38
02)	LTA Search Fee	\$	7.45
03)	Reimbursement - Loss of Rental (1 days x \$180/days)	\$	180.00
		\$	1,913.83

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice / Car rental No 7560 / LTA Search Fee

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully

Pei Wen
Progressive Car Care Pte Ltd
Email: claims@procarcare.com.sg



PROGRESSIVE
CAR CARE PTE LTD

Progressive Car Care Pte Ltd
(Co. Reg. No. 201006949C)
Blk 3022A Ubi Road 1 #01-45/46 S408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg

Date : 16 Jan 2020

Our Ref : TP 1219-5812

I / We Khoo Leet Sern @ Andy Khoo Nric No S8083454C
Residing at Blk 176D Edgefield Plains #16-200 Singapore 824176 owner of
Vehicle No SJE4265G hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

and also agreed that all Payments include Loss of Use to make in favour of

PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

30/12/19 Along / at P1E towards Tuas Before 15A Exit will be full and

Final discharge of the claims inclusive of damages, loss of use etc.


SIGNATURE OF OWNER

DISCHARGE RECEIPT

*Without Prejudice
to any claim for
personal injury*

CLAIM REFERENCE : D20000117MFSH
ACCIDENT DATE : 30/12/2019
ACCIDENT LOCATION : PIE TOWARDS JURONG ALONG ALJUNIED WEST FLYOVER
INSURED : CITYCAB PTE LTD
INSURED DRIVER : CHEN JUN TING
INSURED VEHICLE : SHC394C
INVOLVED PARTY : SJE4265G
SETTLEMENT SUM : \$1,850.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : KHOO LEET SERN @ ANDY KHOO

Signature and Date :



WITNESS :

Signature and Date :

PROGRESSIVE CAR CARE PTE LTD
Blk 3022A Upper Road 1 # 01-45/46
Singapore 408716
Tel: 6741 5336 Fax: 6741 7208
Email: claims@proccare.com.sg

27/01/2020

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg
GST:201006949C RCB NO:201006949C

M/S : MS FIRST CAPITAL INSURANCE LIMITED
6 Raffles Quay
#21-00
Singapore 048580

TEL: 62222311 FAX: 62223547
ATTN: Motor Claim Department

Your Ref No: TP 1219-5812
Claim Type: Third Party
Accident Date: 30/12/2019
TP Veh Reg No: SHC 394 C

Claim No: EST1505634
Final No: PS1503926
Date: 16 Jan 2020
Policy No: MT/00547027/1
Veh Reg No: SJE4265G
Make/Model: SUBARU FORESTER
2.0XT CVT AWD SR
Chassis No: JF1SJGK85GG080969
Engine No: FA20B871898
Reg. Date: 28/11/2016

Final Repair BillsJE4265G

Description	Quantity	Price S\$	Amount S\$
List Price			
1 REAR BUMPER	1 PC	660.30	
2 REAR BUMPER CLIPS	10 PC	39.00	
3 REAR BUMPER TOP PROTECTOR	1 PCS	380.00	
		1,079.30	
	Less 20%	215.86	863.44
Labour			
4 TO REMOVE, REALIGN, REPAIR, CUT/WELD, KNOCK OUT DENTS & REPLACE ACCIDENT PARTS	1 JOB	300.00	
5 TO RESPRAY PAINT ON ACCIDENT PORTIONS	1 JOB	400.00	
6 TO TRANSFER REAR BUMPER SENSOR	1 JOB	50.00	
		750.00	750.00
Total			S\$ 1,613.44
Add GST @ 7%			112.94
Total Amount Payable			S\$ 1,726.38

TOTAL: SINGAPORE DOLLAR ONE THOUSAND SEVEN HUNDRED TWENTY SIX AND CENTS THIRTY EIGHT ONLY

For Progressive Car Care Pte Ltd

PROGRESSIVE CAR CARE PTE LTD

Blk 3022A Ubi Road 1 # 01-45/46

Singapore 408716

Tel: 6741 5336 Fax: 6741 7208

Email: claims@procarcare.com.sg

AUTHORISED SIGNATURE

RENTAL AGREEMENT NO: 7560

HIRER'S PARTICULAR <i>Andy Lchan</i>		GUARANTOR / ADD. DRIVER	
Name : <i>Khoo Lee Sern @</i>		Name : _____	
Address : <i>Blk 176 D Edgefield</i>		Address : _____	
<i>Plains #16-220</i>			
<i>S(P24,76)</i>			
Nric No : <i>S8083454C</i>		Nric No : _____	
Tel (R) : _____		Tel (R) : _____	
H/P : <i>9631 3445</i>		H/P : _____	
Off : _____		Off : _____	
Licence Expiry : _____ Class : <i>3</i>		Licence Expiry : _____ Class : _____	
Driving Experience : _____ Age : _____		Driving Experience : _____ Age : _____	
Co.Name/ Address : _____		Co.Name/ Address : _____	
Occupation: _____		Occupation: _____	
Make : <i>Toyota Camry</i>		Vehicle No: <i>SKB 408 S</i>	
RENTAL CHARGES		METHODS OF PAYMENT	
Hours @\$ _____ per hour	\$S	Cash	Cheque No.
<i>1</i> Days @\$ <i>180</i> per day <i>180</i>		Bill Co:	
Weeks @\$ _____ per week		Credit Card No:	
Monthly @\$ _____ per month		Exp. Date	
SUB-TOTAL		Type:	
Deposit			
TOTAL CHARGE	<i>180</i>		
INSURANCE EXCESS CLAUSE			
<i>Julian X</i> Hirer is responsible for the first S\$ <i>8000/-</i> (i.e. EXPRESS RENTAL'S) vehicle and also first S\$ party's vehicle for each and every accident / damage.		excess for collision / damage / fire & theft for the first party excess for collision / damage / fire & theft to third	
CHECK OUT		CHECK IN	
Date Out <i>6/1/2020</i>	Time Out <i>0940</i>	Date In <i>7/1/2020</i>	Time In <i>1845</i>

HIRER'S DECLARATION

I have read the terms & conditions on overleaf of this rental agreement. I acknowledge receipt of vehicle in good condition plus accessories and if I opt to pay by credit/charge card, my signature here is to deemed to have been made on the application credit card charge slip. I am aware that Express Rental may have to take necessary steps by contact my employer in order to qualify me as a hirer.





EXPRESS RENTAL

OFFICIAL RECEIPT

Bik 3022A Ubi Road 1 #01-45 Singapore 408716 Tel: 6841 8055 (2 Lines) Fax: 6741 7208

No: **5687**

Date: 7/11/2020

Received from Khoo Lat Sen @ Andy Khoo
the sum of Dollars One Hundred and Eighty Only

being payment of RA 7560 / SKB4085

\$ 180/-
Cash/Cheque/No.

All receipts subject to the clearance of cheque.

EXPRESS RENTAL

Authorised Signature



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 31 Dec 2019 / 12:07:55

Receipt Date/Time : 31 Dec 2019 / 12:07:55

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191231-001276

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHC394C				
As at 30 Dec 2019/17:40:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHC394C Enquiry Fee 20191231120701853091	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx6010	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Khanchna (LKK Auto)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: 23 March 2020 10:47 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: SEEK MANDATE ON QUANTUM - [Express Settlement via LKK] - Claim No: - D20000117MFSH/1 [Accident between SJE 4265G & SHC 394C [FCI] on 30/12/2019]

Dear Khanchna,

Your approval to settle up to **\$1,853.83**.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, 9 March 2020 4:07 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: SEEK MANDATE ON QUANTUM - [Express Settlement via LKK] - Claim No: - D20000117MFSH/1 [Accident between SJE 4265G & SHC 394C [FCI] on 30/12/2019]

YOUR REF: D20000117MFSH
LKK REF: CC4/FCI20000185/Uka3

Dear Sir/Madam,

We refer to the above matter.

This is a head to rear collision (BOLA 27).

We seek your approval to offer third party repairer "**PROGRESSIVE CAR CARE PTE LTD**" at **\$1,853.83(all in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,477.76	\$ 1,726.38
2. Loss of Rental (1 days x \$180)	\$ 180.00	\$ 120.00 (1 days x \$120)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 3,665.21	<u>\$ 1,853.83</u>

Surveyor recommended 2 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Monday, 3 February 2020 10:40 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: - D20000117MFSH/1 [Accident between SJE 4265G & SHC 394C [FCI] on 30/12/2019]

Dear Khanchna,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Friday, 31 January 2020 2:42 PM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: - D20000117MFSH/1 [Accident between SJE 4265G & SHC 394C [FCI] on 30/12/2019]

YOUR REF: D20000117MFSH

LKK REF: CC4/FCI20000185/Uka3

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 27)

Remarks: Head to rear collision

Kindly let us have your approval on liability.

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 10 January 2020 12:16 PM

To: 'Merina Chia' <MerinaChia@msfirstcapital.com.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000117MFSH/1

YOUR REF: D20000117MFSH

LKK REF: CC4/FCI20000185/Uka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SJE 4265G at M/s Progressive Car Care Pte Ltd – Ubi on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 3 January, 2020 9:27 AM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Merina Chia' <MerinaChia@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000117MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Friday, 3 January 2020 9:02 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Merina Chia <MerinaChia@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D20000117MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

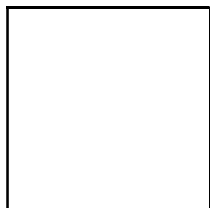
Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



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www.avg.com