

INS. CASE OWNER:

Jante

CC3/EQI20000174/Kga352

LKK:

IDAC:

ASSIGNMENT

Surveyor:

KENNETH

DOI: 02/01/2020

Date / Time: 02/01/2020

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : GW 888B

Claim No. : _____

Name of Insured : _____

Policy No. : _____

Insured Tel No. : _____ HP: _____

Make / Model : _____

Excess Sec II : S\$ _____ D.O.A : 31.12.2019 09:55

Place of Accident : SHEARES LINK

Is driver the owner? (YES (NO)) Nature of Accident : _____

If NO, Driver Name / Age : _____

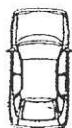
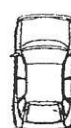
OI GIA REPORT (YES/ NO ; TP GIA REPORT: (YES/ NO

Driver Tel No. : _____

(V/L: YES (NO))

Insured Liability : _____ % Final ? Yes / No

SHC 5391C

INSRS:
WSP: *WSP: 60*
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/Time	STAGE	DATE / PIC
	SHC 5391C - NBA/MSG18020639/Y; DOA: 14.11.2018	
	- CC3/AIG15003377/Kza3s2-1; DOA: 21.02.2015	
	GW 888B - X	
17/2 11:47am	called and got 965 8882 (Simon), the owner (boss) - no answer the call.	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:
18/2 1:45 pm	call no response - proceed send email	Documentation Check List: Handler Typist
25/2	TP no AVP. Pending OI AVP OI ASP email EQ. seek approval to reject claim. OI travelling @ main Rd. TP turning in to main Rd. *	Notification ltr (if non-pickup) <input type="checkbox"/> After call ltr to OI: <input type="checkbox"/> Authorisation To Act: <input type="checkbox"/> Release Voucher: <input type="checkbox"/> Final Repair Bill: <input type="checkbox"/> Car Rental Invoice: <input type="checkbox"/> Towing Invoice: <input type="checkbox"/> LTA / GIA : <input type="checkbox"/> Medical Bill: <input type="checkbox"/> PIR: <input type="checkbox"/> Mandate/Reject Instruction: <input type="checkbox"/> LOD: <input type="checkbox"/> Payment Breakdown Form: <input type="checkbox"/> Post-Repair Photos: <input type="checkbox"/> Others: <input type="checkbox"/>
26/2	Rejection email send tp.	
	<div style="border: 1px solid black; padding: 5px;"> Reject Case By (staff) : <i>cecilia</i> Approved by : <i>Ken</i> Date : <i>04/03/20</i> </div>	

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____	
FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____	
Repair Cost: S\$ _____ (_____ days) Reduction: _____ % Email <input type="checkbox"/> Call <input type="checkbox"/>	
FINAL SETTLEMENT Date/Time: _____ Confirm with: _____ Email <input type="checkbox"/> Call <input type="checkbox"/>	
Final Liability: % (Agreed / Assessed) BOLA S/N No. : _____ If NO or B 28, Ass. Lia : _____	
Repair Cost: S\$ _____	
Loss of Rental (LOR): S\$ _____ (_____ days)	
Loss of Use (LOU): S\$ _____ (\$ _____ x _____ days)	
Loss of Income (LOI): S\$ _____ (\$ _____ x _____ days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]	
GIA/LTA Search: S\$ _____	
Medical: S\$ _____	
Disbursement: S\$ _____ (e.g. Tow/ Independent)	
Legal Cost: S\$ _____	
Total: S\$ _____ Global Sum S\$: _____	
FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1: S\$ _____ Name 1: _____	
Payee 2: (Strike if N.A.) S\$ _____ Name 2: _____	
Payee 3: (Strike if N.A.) S\$ _____ Name 3: _____	

COPY SENT
21/2/20201) Claim status: Normal/Reject/Private Settle
2) Report Format: *Reject*
3) Survey fee: *4400/-*

ASS. REC. BY:

REF:

EQ /

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

/

File pass to

L1 Sp @ 6500k: \$5500

Lred = \$23,559.32 / 94.T.)

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S + RS. \$

Fees

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5391C

AAD1912-214

Not Authorised
11 Sep @ 6500/-
#5500/-

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

Date of Registration:

02 JAN 2014

SHC 5391C

VF1ABL15AUC280064

RENAULT

LATITUDE

31.12.19

EQ

21/10/2014

PART		LIST	
1	BUMPER COVER FRT	\$	<i>Tn</i> 747.20 ✓
1	BUMPER SPOILER FRT	\$	<i>My</i> 344.70 ✓
1	BUMPER ABSORBER FRT	\$	<i>My</i> 394.68 ✓
1	BUMPER RETAINER FRT LH	\$	<i>CM</i> 101.40 ✓
1	BUMPER SUPPORT FRT	\$	<i>Rn</i> 10.70 X
1	BUMPER RETAINER FRT RH	\$	<i>Rn</i> 101.40 X
1	BUMPER SUPPORT FRT	\$	<i>Rn</i> 10.70 X
1	BUMPER UNDERTRAY FRT	\$	<i>Rn</i> 292.50 X
1	BUMPER GRILLE LOWER FRT	\$	<i>Rn</i> 147.00 X
1	BUMPER FOG LAMP GRILLE RH	\$	<i>Rn</i> 207.21 X
1	BUMPER FOG LAMP GRILLE LH	\$	<i>Rn</i> 207.21 X
1	BUMPER BEAM FRT	\$	<i>Rn</i> 663.70 X
1	HEADLAMP RH	\$	<i>My Br</i> 743.60 ✓
1	HEADLAMP PANEL FRT RH	\$	<i>Rn</i> 128.30 X
1	HEADLAMP LH	\$	<i>Br</i> 743.60 ✓
1	HEADLAMP PANEL FRT LH	\$	<i>Rn</i> 127.70 X
1	HEADLAMP HARNESS	\$	<i>Rn</i> 928.29 X
2	HEADLAMP ADJUST MOTOR	\$	<i>Rn My Br</i> 313.90 ✓
1	HORN	\$	<i>Rn</i> 449.90 X
1	FENDER PANEL FRT RH	\$	<i>Rn Br</i> 437.10 X
1	WHEELARCH FRT RH	\$	<i>Rn Tn</i> 191.40 X
1	FENDER BRACKET FRT RH	\$	<i>Rn</i> 106.40 X
1	FENDER BRACKET LOWER RH	\$	<i>Rn</i> 11.80 X
1	FENDER INSULATOR RH	\$	<i>Rn</i> 66.30 X
1	CHASSIS PANEL FRT LH	\$	<i>Rn</i> 655.80 X
1	CHASSIS PANEL REINFORCEMENT FRT LH	\$	<i>Rn</i> 283.90 X
1	FENDER PANEL INNER FRT LH L70Y	\$	<i>Rn</i> 858.30 X

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SHC 5391C

1	FENDER PANEL REINFORCEMENT FRT LH L70Y	\$	N	642.40	X
1	WHEEL HOUSING PANEL FRT LH	\$	N	2,621.60	X
1	FENDER PANEL FRT LH	\$	B	414.40	✓
1	WHEELARCH FRT LH	\$	T	112.30	✓
1	FENDER BRACKET LOWER LH	\$	S	11.80	X
1	FENDER INSULATOR LH	\$	S	65.50	X
1	FENDER BRACKET FRT LH	\$	N	59.00	X
1	TOW COVER FRT	\$	S	60.90	X
1	FRONT BRACE PANEL	\$	N	177.22	X
1	RADIATOR GRILLE	\$	N	969.90	✓
1	RADIATOR GRILLE BADGE 'RENAULT'	\$	N	225.36	✓
1	RADIATOR GRILLE FRAME	\$	C	686.00	✓
1	FRAME FULL SUPPORT PANEL	\$	C	592.70	✓
1	FRAME FULL SUPPORT BRACKET	\$	N	41.60	X
1	BONNET	\$	SVC AP B	1,312.70	X
1	BONNET INSULATOR	\$	S	294.30	
1	BONNET STRUT RH	\$	S	53.30	
1	BONNET HINGE RH	\$	N	237.40	
1	BONNET STRUT LH	\$	S	53.30	
1	BONNET HINGE LH	\$	N	236.50	
1	BONNET LOCK	\$	N	152.80	
1	BONNET CABLE	\$	S	55.20	
1	BONNET CABLE COVER	\$	S	80.60	
1	BONNET SEAL OUTER	\$	S	83.20	
1	BONNET SEAL INNER	\$	S	70.10	X
1	LOWER ARM LH L70Y	\$	S	192.70	
1	KNUCKLE ARM LH L70Y	\$	S	481.50	
1	ABSORBER FRT LH L70Y	\$	S	274.10	
1	DRIVESHAFT LH	\$	N	1,355.70	
1	STABILIZER BAR FRT	\$	N	427.90	
1	KNUCKLE HUB+BEARING LH/RH L70Y	\$	S	272.30	
1	ABSORBER MOUNTING KIT LH L70Y	\$	S	273.60	
1	BRAKE CALIPER FRT LH L70Y	\$	S	536.10	
1	ENGINE UNDERTRAY	\$	S	583.10	
1	STEERING PINION RACK L70Y	\$	S	3,765.30	

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SHC 5391C

1	AUTO COMPUTER	\$	Su 1,287.30
1	INJECTION COMPUTER	\$	Su 2,706.30
1	RHD HYDRAULIC POWER(ROCK&PINION)	\$	Su 3,765.30
1	STEERING PUMP ELECTRIC L70Y	\$	Su 2,026.70
1	WIPER RESERVOIR MOTOR	\$	Su 82.60
1	WIPER RESERVOIR	\$	Su 179.60
1	WIPER RESERVOIR NECK	\$	Su 29.30
1	SUBFRAME OUTER FRT	\$	Su 1,094.20
1	SUBFRAME BRACKET OUTER LH	\$	" 49.00
1	SUBFRAME BRACKET OUTER RH	\$	" 49.00
1	A/C CONDENSER	\$	Su 1,537.80
1	A/C PIPE CONDENSER TO COMPRESSOR	\$	Su 187.20
1	A/C PIPE CONDENSER TO EXPANSION VALVE	\$	Su 380.20
1	A/C PIPE COMPRESSOR	\$	Su 222.70
1	A/C PIPE	\$	Su 486.50
1	A/C CONDENSER GARNISH LH UPPER	\$	Su 57.30
1	A/C CONDENSER GARNISH RH UPPER	\$	Su 56.70
1	A/C CONDENSER GARNISH LH	\$	Su 67.90
1	A/C CONDENSER GARNISH RH	\$	Su 67.70
1	A/C COMPRESSOR	\$	Su 2,142.30
1	AIR COOLER	\$	Su 598.90
1	AIR INTERCOOLER HOSE (LONG)	\$	Su 1,014.13
1	AIR INTERCOOLER HOSE (Short)	\$	Su 375.14
1	TRANSMISSION COOLER	\$	Su 1,219.30
1	TRANSMISSION COOLER PAD	\$	Su 9.50
1	RADIATOR	\$	Su 871.20
2	RADIATOR STUD UPPER	\$	Su 11.10
2	RADIATOR BUSH UPPER	\$	Su 11.10
2	RADIATOR MTG LOWER	\$	Su 30.10
1	RADIATOR FAN COWLING	\$	Su 417.00
1	RADIATOR FAN MOTOR LH	\$	Su 826.70
1	RADIATOR FAN MOTOR RH	\$	Su 821.20
1	RADIATOR TANK	\$	Su 174.80
1	RADIATOR HOSE UPPER	\$	Su 97.50
1	RADIATOR HOSE LOWER	\$	Su 254.10

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SHC 5391C

1	RADIATOR TANK HOSE	\$	56.20
1	FUSE BOX	\$	987.39
1	ENGINE MOUNTING UPPER	\$	592.02
1	ENGINE MOUNTING LOWER	\$	149.20
1	A/C HEATER VALVE	\$	484.50
1	TURBO DUCT	\$	1,027.80
1	BASE BATTERY TRAY	\$	363.40
1	ALTERNATOR	\$	1,442.30
1	ENGINE HARNESS	\$	1,501.60
1	BATTERY COVER	\$	363.40
1	AIR CLEANER LOWER	\$	271.26
1	AIR CLEANER HOSE	\$	175.85
1	AIR CLEANER BOX	\$	464.20
1	DOOR PANEL FRT LH	\$	2,844.66
1	DOOR HARNESS LH	\$	2,640.00
1	DOOR MIRROR ASSY LH	\$	727.90
1	DOOR SEAL FRT LH	\$	93.90
1	ROCKER PANEL INNER GARNISH LH	\$	466.51
1	ROCKER PANEL INNER LH	\$	1,024.79
1	ROCKER PANEL OUTER LH	\$	1,184.99
1	ROCKER PANEL CENTER LH	\$	990.25
1	SUBFRAME INNER FRT	\$	746.00
1	SUBFRAME BRACKET INNER LH	\$	101.00
1	SUBFRAME BRACKET INNER RH	\$	101.00
1	SUBFRAME SUPPORT INNER	\$	69.50
1	BATTERY	\$	350.00

TOTAL \$ 69,174.06**10% \$ 6,917.41****\$ 62,256.65****Special Nett**

1	BUMPER CLIP FRT	\$	<i>nc</i> 66.00 ✓
1	BUMPER BRACKET CLIP FRT RH	\$	<i>nn</i> 12.00 X
1	BUMPER SUPPORT CLIP FRT RH	\$	<i>nn</i> 10.50 X
1	BUMPER GRILLE LOWER CLIP	\$	<i>ncc</i> 69.00 ✓

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SHC 5391C

1	BUMPER BRACKET CLIP FRT LH	\$	nn	12.00
1	BUMPER SUPPORT CLIP FRT LH	\$	nn	10.50
1SET	FRAME FULL SUPPORT PANEL CLIP	\$	nn	70.00
2	FRAME FULL SUPPORT PANEL NUT	\$	nn	20.00
2	FRAME FULL SUPPORT PANEL STUD	\$	nn	30.00
1	WHEELARCH CLIP FRT RH	\$	nn	30.50
1	FRONT RIGHT TYRE	\$	nn	300.00
1	WHEELARCH CLIP FRT LH	\$	nn	30.50
1	FRONT RIGHT TYRE RIM	\$	nn	380.00
1SET	Front licence plate with holder	\$	nn	80.00
1SET	RADIATOR GRILLE SCREW	\$	nn	16.00
1SET	RADIATOR GRILLE FRAME CLIP	\$	nn	52.00
1	WINDSCREEN SEALANT	\$	nn	109.20
1	FRONT WINDSCREEN MOULDING	\$	nn	120.00
1	FRONT WINDSCREEN INNER SPONGE SEAL	\$	nn	100.00
6	BONNET INSULATOR CLIP L70Y	\$	nn	7.30
2	BONNET CABLE CLIP L70Y	\$	nn	6.31
2	BONNET CABLE COVER SCREW L70Y	\$	nn	10.85
1	FRONT DOOR STICKER 'Trans-Cab'	\$	nn	80.00
1	FRONT DOOR STICKER 'Classic'	\$	nn	80.00
1	FRONT LEFT TYRE	\$	nn	300.00
1	FRONT LEFT TYRE RIM	\$	nn	380.00
1SET	HEADLAMP SCREW	\$	nn	20.00
TOTAL		\$		2,402.67

TOTAL PARTS \$ 64,659.32**LABOUR**

To transfer of front windscreen glass to facilitate bodywork repair.

\$ nn 170.00 X

To transfer of bonnet fittings, attachment and perform water seepage test.

\$ nn 170.00 X

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SHC 5391C

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$	9,000.00	5000
To transfer of front fender fittings, attachment and perform water seepage test.	\$	350.00	X
To rust-proofing of the affected areas.	\$	170.00	300
Putty and spray painting of the affected portion.	\$	9,000.00	6600
To Check Electrical Lighting Concerned.	\$	170.00	200
To check steering geometry and computer wheel alignment	\$	220.00	X
To dismantle and refit front end suspension, undercarriage parts, final checking and testing.	\$	380.00	X
To transfer of front bumper fittings, attachment and perform water seepage test.	\$	170.00	X
To transfer of tire, rim and on wheel balancing.	\$	170.00	X
To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.	\$	380.00	X
Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.	\$	380.00	X
To check ABS and brake efficiency, final checking and testing.	\$	380.00	X
To vacuum, replace, refix and recharge air condenser	\$	380.00	1000

Trans-cab Auto Services Pte Ltd

AAD1912-214

No. 2 Ang Mo Kio Street 63 Singapore 569111

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CO./GST Reg. No. 201019626G

SHC 5391C

To dismantle and refit aircon assy and attachment, vacuum and charge-in-gas.	\$	~ 380.00	X
To lift-up engine with gear box and refit.	\$	~ 440.00	X
To transfer of front door fittings, attachment and perform water seepage test.	\$	~ 170.00	X
To dismantle and refit engine cross-member and engine mounting.	\$	~ 380.00	X
To pull and jack out chassis frame and correct it to symmetrical position with the aid of hydraulic pneumatic jack.	\$	~ 380.00	X
To remove and renew power steering pump, oil cooler pipe and final checking and testing.	\$	~ 440.00	X
To remove and renew engine and gear box mounting.	\$	~ 380.00	X
To replace, refix and top up coolant for radiator	\$	170.00	Scd
To vacuum, replace, refix and recharge Air Intercooler	\$	~ 170.00	X
TOTAL	\$	24,400.00	
Over All Total	\$	89,059.32	X

LUMP SUM (REPAIR DAY)**30 DAYS***3 days*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/EQI20000174/Kga3

Date: 18/01/2020

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SHC 5391C

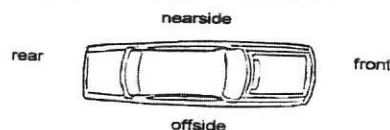
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 02/01/2020 at the premises of M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio and have the following to report:-

Workshop Estimate Amount	: S\$	89,059.32
Revised Estimate Amount	: S\$	6,500.00
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	6,500.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	878K
Vehicle Details	
Vehicle No.:	SHC5391C
Vehicle to be Exported:	Yes
Intended Deregistration Date:	31 Dec 2019
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2014
Engine No.:	M9R8839C002117
Chassis No.:	VF1ABL15AUC280064
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	21 Oct 2014
First Registration Date:	21 Oct 2014
Transfer Count:	0
Actual ARF Paid:	\$12,498.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Oct 2022
PARF Rebate Amount:	\$8,748.00
Intended COE Rebate Details	
COE Expiry Date:	20 Oct 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$50,938.00
COE Rebate Amount:	\$17,852.00
Total Rebate Amount:	\$26,600.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 31 Dec 2019

OK

Mei Kwan (LKKAUTO)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Monday, 20 January, 2020 11:36 AM
To: Mei Kwan (LKKAUTO)
Cc: Cecilia Chong (LKK Auto); Admin A
Subject: RE: Direct Settlement - Accident Involving GW888B (OI : EQI - TBA) AND SHC5391C (TP : LKK REF - CC3/EQI20000174/Kga3) on 31/12/2019
Attachments: GW888B.PDF
Categories: HMK

Hi Mei Kwan

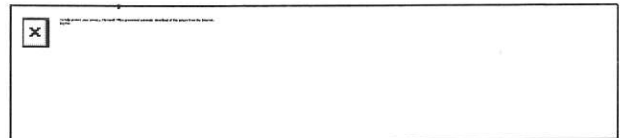
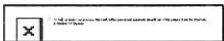
As requested, please refer to the attachment.
Thank you.

Janice Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Saturday, January 18, 2020 5:18 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GW888B (OI : EQI - TBA) AND SHC5391C (TP : LKK REF - CC3/EQI20000174/Kga3) on 31/12/2019

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5391C at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Tuesday, 18 February 2020 1:47 PM
To: sdx70z@yahoo.com.sg
Cc: Cecilia Chong (LKK Auto)
Subject: Your ref : ACCIDENT INVOLVING GW 888B AND SHC 5391C ON 31/12/2019

Our Ref: CC3/EQI20000174/Kga3

18 FEBRUARY 2020

RICHLAND TRADING AND SERVICES (BY EMAIL ONLY)

Dear Sir/Madam,

ACCIDENT INVOLVING GW 888B AND SHC 5391C ON 31/12/2019

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1912-214

Your Ref : GW888B

Date : 08.January 2020

EQ INSURANCE COMPANY LIMITED

Dear Sir/Madam,

ACCIDENT INVOLVING SHC5391C AND GW888B ON 31/12/19 09:55 AM ALONG SHEARES LINK

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	6,955.00
2.	Loss of Rental for <u>5</u> days @ \$ <u>95.04</u> per day	\$	475.20
3.	Loss of Income for <u>5</u> days @ \$ <u>50</u> per day	\$	250.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	7,687.69

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

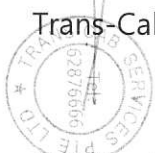
Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5391C and GW888B along SHEARES LINK on 31/12/19 09:55 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

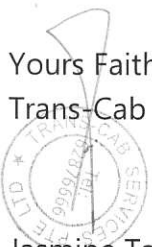
Dated this 8 (day) of January 2020

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager



Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: EQ INSURANCE COMPANY LIMITED 5 Maxwell Road #17-00 Tower Block, MND Complex 069110 Singapore ATTENTION:	INVOICE NO. : INV2001-015 DATE : 6. January 2020 REFERENCE NO : AAD1912-214 TERMS : DUE DATE : 6. January 2020 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5391C; DOA 31.12.19(LUMP SUM-19)	1	6,955.00	6,955.00

Total SGD Excl. GST : 6,500.00
7% GST : 455.00
Total SGD Incl. GST : 6,955.00

**** SIX THOUSAND NINE HUNDRED FIFTY FIVE SGD ONLY ****

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 31 Dec 2019 / 13:42:26

Receipt Date/Time : 31 Dec 2019 / 13:42:26

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191231-001757

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GW888B				
As at 31 Dec 2019/09:55:00				
Insurance Co: EQ INSURANCE COMPANY LTD				
1	Insurance Enquiry - GW888B Enquiry Fee 20191231134113190090	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SKJ6287S				
As at 30 Dec 2019/16:25:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
2	Insurance Enquiry - SKJ6287S Enquiry Fee 20191231134113240557	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SJD9L				
As at 30 Dec 2019/19:00:00				
Insurance Co: LONPAC INSURANCE BHD				
3	Insurance Enquiry - SJD9L Enquiry Fee 20191231134113285104	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - FBH2169T				
As at 30 Dec 2019/22:30:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
4	Insurance Enquiry - FBH2169T Enquiry Fee 20191231134113326803	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SJR2200M				
As at 31 Dec 2019/08:15:00				
Insurance Co: UNITED OVERSEAS INS LTD				
5	Insurance Enquiry - SJR2200M Enquiry Fee 20191231134113362738	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		35.00	2.45	37.45
Rounding Difference				0.00
Total Amount Payable				37.45
Paid By				
		xxxxxxxxxxxx5467	Credit Card: Visa/MasterCard	37.45
Total				37.45
Cash Change				0.00
Tendered Amount				37.45

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

31-12-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1912-214	Accident Date 31-12-2019
12/31/2019 11:40	1/6/2020 13:31	SHC5391C

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

08 January, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 31/12/19 09:55 AM at SHEARES LINK

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5391C. The taxi was hired to TAN PHILIP BENZI a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$95.04 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Cecilia Chong (LKK Auto)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Wednesday, 26 February 2020 9:50 AM
To: Cecilia Chong (LKK Auto)
Cc: Admin A; Mei Kwan (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving GW888B (OI : EQI - DM20HO00076/SG) AND SHC5391C (TP : LKK REF - CC3/EQI20000174/Kga3) on 31/12/2019

Hi Cecilia

Please proceed to reject TP claim.
Thank you.

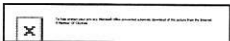
Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Tuesday, February 25, 2020 5:01 PM
To: Janice Goh <janice.goh@eqinsurance.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GW888B (OI : EQI - TBA) AND SHC5391C (TP : LKK REF - CC3/EQI20000174/Kga3) on 31/12/2019

Dear Janice,

OI email in Scene Photo to us (LKK).

We are in the view that OI is not liable for this matter as OI is travelling straight at the main road. But TPD is turning into the main road from MBS tower exit.

Kindly let us have your approval/instruction to reject TP claim.

Thanks

Best Regards,

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 26 February 2020 12:23 PM
To: Ng Wai Yin
Cc: 'claims'
Subject: RE: YOUR REF: AAD1912-214 (OUR REF: CC3/EQI20000174/Kga3) *** ACCIDENT INVOLVING GW 888B & SHC 5391C ON 31/12/2019 ***
Attachments: GW888B_4.jpg; SCENE PHOTO 1.pdf

Your Ref: **AAD1912-214**
Our Ref: CC3/EQI200000174/Kga3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING GW 888 (EQI) & SHC 5391C ON 31/12/2019

We refer to the above matter.

Attached is a copy of our insured scene photo and accident statement for your easy reference. We have reviewed the matter and we are of the view that our driver is not liable for the accident. Your client has exit from MBS Tower to turn into the main road when Our Insured is travelling straight on the main road. Thus, BOLA S9 apply to your client.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

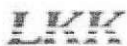
Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Tuesday, 25 February 2020 11:32 AM