

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	06 Jan 2020 10:23		03 Jan 2020 16:21 Edit Adj Rpt	S\$11,523.44 Edit Estimates	S\$11,523.44 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS			[Created by insurer]						
Insured: SNG YU LIN MELISSA , ID: S8701567Z, Tel: +6598336446, Email: SJB20M@YAHOO.COM									
Vehicle Reg. No.: SJB20M		Date of Loss: 31/12/2019 18:00 - :59 [6 Months and 11 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 0320133850SG		Policy/Cover Note No.: 1900106948 (Comprehensive)							
		Excess: S\$0.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Rizal, Nur Mariah Huibrechts] NurMariahHuibrechts.MohdRizal@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 14/01/2020]									
Driver/Custodian: SNG YU LIN MELISSA (32 / Female) , NRIC: S8701567Z, Tel: +6598336446 Email: SJB20M@YAHOO.COM									
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
- AIG_SG (06/01/2020): Alert - Adj Mandate Approved (S\$13458.00) - SJB20M - Claim Handler: Gan, Hunchun... - AIG_SG (06/01/2020): SJB20M / OD / 31/12/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS ☐									
View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJB20M (0320133850SG)
OD
Dec 31 2019 6:15PM
[SNG YU LIN MELISSA]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser ▼	
Video				
			1 per page ▼	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail Print
1	02/01/20 11:03	Video - Accident [Linked Accident Report Documents]		Load MP4
Assessment Reports				
			1 per page ▼	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	06/01/20 10:41	Adjuster Immediate Advice		Load HTM
Photos/Images				
			3 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	06/01/20 10:42	General View		Load JPG ☒
2	06/01/20 10:42	General View		Load JPG ☒
3	06/01/20 10:42	General View		Load JPG ☒
4	06/01/20 10:42	General View		Load JPG ☒
5	06/01/20 10:42	General View		Load JPG ☒
6	06/01/20 10:42	General View		Load JPG ☒
7	06/01/20 10:42	General View		Load JPG ☒
8	06/01/20 10:42	General View		Load JPG ☒
9	06/01/20 10:42	General View		Load JPG ☒
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11	06/01/20 10:42	General View		Load JPG ☒
12	06/01/20 10:42	General View		Load JPG ☒
13	06/01/20 10:42	General View		Load JPG ☒
14	06/01/20 10:42	General View		Load JPG ☒
15	29/04/20 10:33	Reinspection Photo		Load JPG ☒
16	29/04/20 10:33	Reinspection Photo		Load JPG ☒
17	29/04/20 10:33	Reinspection Photo		Load JPG ☒
18	29/04/20 10:33	Reinspection Photo		Load JPG ☒
19	29/04/20 10:33	Reinspection Photo		Load JPG ☒
Documentation				
			1 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	06/01/20 10:12	Singapore Accident Statement		Load PDF
2	06/01/20 10:12	ESTIMATE		Load PDF
3	06/01/20 10:12	Certificate of Insurance		Load PDF
4	06/01/20 10:12	Log card (if available)		Load PDF
5	06/01/20 10:12	SG MART		Load PDF
6	06/01/20 10:12	Driver's Driving License		Load PDF
7	24/06/20 13:50	DISCHARGE VOUCHER		Load PDF
8	24/06/20 13:50	SUPPLEMENTARY		Load PDF
9	24/06/20 13:50	WORKSHOP INVOICE		Load PDF

Linked Accident Report Documents

			View View in Browser ▼	
Video				
			1 per page ▼	☒
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Video				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	02/01/20 11:03	Video - Accident		Load MP4	
Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	02/01/20 11:06	Accident Statement		Load HTM	
Photos/Images				3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	02/01/20 10:56	Police Report		Load JPG	☒
2	02/01/20 10:56	Police Report		Load JPG	☒
3	02/01/20 10:56	Police Report		Load JPG	☒
4	02/01/20 11:01	Accident Photo		Load JPG	☒
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6	02/01/20 11:01	Accident Photo		Load JPG	☒
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27	02/01/20 11:02	Accident Photo		Load JPG	☒
28	02/01/20 11:02	Accident Photo		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	02/01/20 10:47	Sketch Plan		Load JPG	☒
2	02/01/20 10:47	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way, #09-16
Singapore 079120

Our File No: CC3/AIG20000173/ATF3S2**Date:** 24/06/2020**REFERENCE**

Insured/Claimant:	SNG YU LIN MELISSA	Policy No:	1900106948	
Date of Loss:	31/12/2019	Nature of Claim:	OD	Claim No: 0320133850SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJB20M		
Make & Model:	AUDI A5 SPORTBACK, 2.0 TFSI QUATTRO (A)	Engine No:	CVK082484
Reg. Date:	20/06/2019 (Man. Year: 2019)	Chassis No:	WAUZZZF52KA052826
Colour:	Bronze	Odometer:	4713 km
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$174,000.00		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	255/35 R19	Rear Tyre Size:	255/35 R19
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	18,730.00	8,501.44	10,228.56	54.61
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,252.00	3,022.00	3,230.00	51.66
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	24,982.00	11,523.44	13,458.56	53.87
+ GST 7.00/7.00% (\$\$)	1,748.74	806.64	942.10	53.87
Nett Amount (\$\$)	26,730.74	12,330.08	14,400.66	53.87

INSPECTION

Date of Assignment:	03/01/2020		
Date Inspected:	03/01/2020	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	5.0 days		

Adjuster: ADRIAN LING**Manager:** DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	2,073.00 FS	*1,658.40 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	368.00 FS	*- FS
3	2		*FRONT BUMPER SECURING STRIP	Not Necessary	64.00 FS	*- FS
4	1		*FRONT BUMPER GRILLE - CENTRE	Not Necessary	178.00 FS	*- FS
5	1		*FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	Not Necessary	207.00 FS	*- FS
6	1		*FRONT BUMPER SPOILER	Not Necessary	489.00 FS	*- FS
7	1		*FRONT BUMPER AIR GUIDE - RH	Not Necessary	56.00 FS	*- FS
8	1		*RADIATOR GRILLE COVER - UPPER	Not Necessary	2,131.00 FS	*- FS
9	1		*FRONT BUMPER AIR GUIDE GRILLE - RH	Not Necessary	431.00 FS	*- FS
10	1		*FRONT BUMPER CARRIER	Not Necessary	733.00 FS	*- FS
11	1		*FRONT BUMPER FOAM FILLER PIECE	Not Necessary	113.00 FS	*- FS
12	1		*FRONT BUMPER COVER	Not Necessary	116.00 FS	*- FS
13	1		*FRONT BUMPER GUIDE SECTION - RH	Not Necessary	33.00 FS	*- FS
14	1		*CAUTION SIGN STICKER	Not Necessary	13.00 FS	*- FS
15	1		*AIRCON STICKER	Not Necessary	7.00 FS	*- FS
16	1		*LOCK CARRIER BRACKET	Not Necessary	125.00 FS	*- FS
17	2		*FRONT BUMPER SUPPORT - LH / RH	Not Necessary	52.00 FS	*- FS
18	2		*FRONT PARKING AID SENSOR - OUTER / INNER	Not Necessary	462.00 FS	*- FS
19	4		*FRONT PARKING AID SEAL RING	Not Necessary	12.00 FS	*- FS
20	1		*HORN - RH LOW TONE	Not Necessary	262.00 FS	*- FS
21	1		*SPRING SHACKLE - RH	Not Necessary	26.00 FS	*- FS
22	1		*FRONT FENDER - RH	Dented	968.00 FS	*774.40 FS
23	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	48.00 FS	*- FS
24	1		*FRONT FENDER CLOSING ELEMENT - RH	Not Necessary	68.00 FS	*- FS
25	3		*FRONT FENDER BRACKET - RH	Not Necessary	32.00 FS	*- FS
26	1		*FRONT FENDER DEFORMATION ELEMENT BRACKET - RH	Not Necessary	45.00 FS	*- FS
27	1		*FRONT FENDER TRIM - RH	Necessary	145.00 FS	*116.00 FS
28	1		*FRONT WHEEL HOUSING LINER - RH	Not Necessary	256.00 FS	*- FS
29	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	82.00 FS	*- FS
30	1		*WHEEL SPOILER - RH	Cracked	66.00 FS	*55.04 FS
31	1		*WHEEL SPOILER TRIM - RH	Not Necessary	33.00 FS	*- FS
32	1		*WHEEL SPOILER TRIM BRACKET - RH	Not Necessary	22.00 FS	*- FS
33	1		*STONE CHIP GUARD - RH	Necessary	46.00 FS	*36.80 FS
34	1		*FRONT FENDER LEDGE COVER - RH	Not Necessary	32.00 FS	*- FS
35	1		*FRONT FENDER LEDGE COVER - RH	Not Necessary	14.00 FS	*- FS
36	1		*LED HEADLIGHT - RH	Cut	7,204.00 FS	*5,763.20 FS
37	1		*LEFT CYLINDER - RH	Not Necessary	181.00 FS	*- FS
38	1		*LEFT CYLINDER BRACKET - RH	Not Necessary	13.00 FS	*- FS
39	1		*HEADLIGHT CORRUGATED PIPE	Not Necessary	78.00 FS	*- FS
40	1		*HEADLIGHT SPRING CLIP	Not Necessary	23.00 FS	*- FS
41	1		*FRONT ALUMINIUM RIM - RH	Not Necessary	943.00 FS	*- FS
42	4		*ALUMINIUM RIM RUBBER VALVE	Not Necessary	13.00 FS	*- FS
43	1		*FRONT NO PLATE	Not Necessary	60.00 FS	*- FS
44	1		*SUNDRIES	Necessary	300.00 FS	*12.00 FS
45	1		*FRONT FENDER BRACE RHS	Bent	107.00 FS	*85.60 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 18,730.00 8,501.44

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND RHS HEADLIGHT. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	2,800.00	1,250.00
3	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER.	New	2,500.00	1,100.00
4	TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT.	New	280.00	0.00
5	TO CARRY OUT DIAGNOSTIC CHECKS.	New	192.00	192.00
Gross Labour Cost (\$\$)			6,252.00	3,022.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >