



聯成汽車維修

**SUCCESS UNITED PTE LTD**

2 Kaki Bukit Ave 2, #01-33 / #02-29 Kaki Bukit AutoHub Singapore 417921

Tel: 6746 1515 / 6747 1787 Fax: 6748 5015

www.successunited.com.sg

Co. / GST Reg: 200402570G

Your Ref: SMP 4559R

28th March 2020

M/s. **AIG Asia Pacific Insurance Pte Ltd**  
AIG Building  
78 Shenton Way, #07-16  
Singapore 079120

Attn: Motor Claims

Dear Sir

**Re: Acc Invlg SLM 6565L & SMP 4559R on 21.12.19**

We refer to the above accident which was caused due to the negligence of your insured driver of Veh No. SMP 4559R

We are claiming for the following costs and losses incurred:

1)	Cost of Repairs (Inc. 7% GST)	\$ 3,103.00
2)	GIA Search Fee	\$ 2.00
3)	Loss of Use (\$150 x 4 days)	\$ 600.00
<b>Total:</b>		<b>\$ 3,705.00</b>

Enclosed herein the following documents for your perusal.

- 1) Tax Invoice No : S2002026
- 2) GIA Search Fee
- 3) Letter of Authorization

We appreciate your prompt attention and response.

Yours faithfully

Email: [sirina@successunited.com.sg](mailto:sirina@successunited.com.sg)

## LETTER OF AUTHORISATION

To: **Success United Pte Ltd**  
**Singapore**

RE: **ACCIDENT INVOLVING VEHICLE NOS: SLM 6565L & SMP 4559R**  
**ALONG Junction of Orchard turning to Buyong Road ON 21.12.2019**

I, **Robin Poon Joo Kim** **NRIC No: S1685654A**  
of **16 Yunnan Road Singapore 638223**

the owner of vehicle no. **SLM 6565L** hereby authorise you to commence repair to the said vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request:

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name, for the costs of repair and loss of use, etc and to you appointing any Solicitor to act for me in respect of the accident claim and all and any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claim to a successful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repairs settled and related expenses and disbursement incurred.

My insurer is **Aviva Ltd**  
Policy No. **10937809**

Date :



Owner's Signature/Co's stamp  
**Robin Poon Joo Kim**  
**NRIC No : S1685654A**

Expiry Date : **12.09.2020**

Excess : **N/A**



Witness Signature/Name



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **SUCCESS UNITED PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **SS\$1,850.00** (Global Sum) for vehicle no. **SLM 6565L** that was damaged pursuant to the accident which occurred on **21/12/2019** (date) along **JUNCTION OF ORCHARD TURNING TO BUYONG ROAD** involving vehicle no/s **SMP 4559R**.

This is pursuant to the inspection conducted on **03/01/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **ROBIN POON JOO KIM** (the third party claimant”) of vehicle no. **SLM 6565L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLM 6565L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28th (day) of January (month) 2021 (year)



LUP

Signed by appointed surveyor



Signed by “the workshop” (with chop)



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Tel: 6746 1515 / 6747 1787 Fax: 6748 5015

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AIG Asia Pacific Insurance Pte Ltd

AIG Building

78 Shenton Way, #07-16

Singapore 079120

Attention : Motor Claim Department

Contact : 64191053 Fax No. : 68357416

**Tax Invoice : S2002026**

Date : 21/02/2020

Vehicle Num. : SLM6565L

Make/Model : BMW X6-2012

Chassis/Eng# : WBAFG22050L596572/09448036N55B30A

Accident Date : 21/12/2019

Claim No. :

Reference :

Policy No. :

Amount S\$

To provide materials, labour and respray painting.

Lump Sum

2,900.00

SUCCESS UNITED PTE LTD

Total S\$ : 2,900.00  
GST @ 7% S\$ : 203.00  
Amount Due S\$ : 3,103.00  
=====

## Third Party Insurer Enquiry

Our Ref No: GR-19-211235

Date of Request: 23/12/2019

Your Ref No:

Online Purchase

Success United Pte Ltd  
2 Kaki Bukit Ave 2 #01-33  
Kaki Bukit AutoHub  
Singapore 417921

Dear Sir/Madam,

Enquiry Date 23/12/2019

Enquiry By Teo Wee Keong

TP Vehicle No. SMP4559R

Accident Date 21/12/2019

### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMP4559R	AIG Asia Pacific Insurance Pte. Ltd.	26/09/2019-25/09/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

## TAX INVOICE

Our Ref No: GR-19-211235

Date of Request: 23/12/2019

Your Ref No:

Online Purchase

Success United Pte Ltd  
2 Kaki Bukit Ave 2 #01-33  
Kaki Bukit AutoHub  
Singapore 417921

Dear Sir/Madam,

Enquiry Date 23/12/2019  
Enquiry By Teo Wee Keong  
TP Vehicle No. SMP4559R  
Accident Date 21/12/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



## **Khanchna (LKK Auto)**

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**From:** Khanchna (LKK Auto)  
**Sent:** Thursday, 27 February 2020 5:31 PM  
**To:** KIMTHYE@HOTMAIL.COM  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SMP4559R & SLM6565L ON 21/12/2019 ALONG/AT ORCHARD ROAD TURNING INTO BUYONG ROAD

Our Ref: CC6/AIG20000172/Aks3

**LIM KIM THYE**  
[POLICY HOLDER]

Dear Sir/Madam,

### **ACCIDENT INVOLVING SMP4559R & SLM6565L ON 21/12/2019 ALONG/AT ORCHARD ROAD TURNING INTO BUYONG ROAD**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **08/03/2020**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Jan 2020 16:19	<b>Clm Dtl Modified</b>	Claimant's Name: -> ROBIN POON JOO KIM.	[A] Lee Su Li
2	03 Jan 2020 16:19	<b>Clm Veh Model Changed</b>	(202665) BMW X6 XDRIVE 35I ABS D/AB 3.0 (A).	[A] Lee Su Li
3	03 Jan 2020 16:19	<b>Clm Created</b>	Reg No: SLM6565L. Acct Date: 2019/12/21. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Success United Pte Ltd (HQ)	[A] Lee Su Li
4	03 Jan 2020 16:19	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	03 Jan 2020 16:19	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/01/14	[A] Lee Su Li
6	03 Jan 2020 16:19	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	03 Jan 2020 16:19	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	03 Jan 2020 16:19	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] Lee Su Li
9	03 Jan 2020 16:19	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
10	06 Feb 2020 09:57	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Khanchna Pothuraj
11	06 Feb 2020 09:58	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Khanchna Pothuraj
12	27 Feb 2020 16:54	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Khanchna Pothuraj
13	27 Feb 2020 16:54	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Khanchna Pothuraj
14	02 Mar 2020 13:43	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Dally Amri, Mimi Zarina
15	02 Mar 2020 13:43	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Dally Amri, Mimi Zarina
16	17 Mar 2020 13:06	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Dally Amri, Mimi Zarina
17	12 Apr 2020 17:07	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Loh, Chee-Heng
18	12 Apr 2020 17:07	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Loh, Chee-Heng
19	12 Apr 2020 17:07	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Loh, Chee-Heng
20	02 Jun 2020 22:46	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2020/01/14	[A] Khanchna Pothuraj
21	02 Jun 2020 23:01	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2020/01/14	[A] Khanchna Pothuraj
22	02 Jun 2020 23:02	<b>Adj Mandate Request</b>	Cur Req:1853.50:Both turning in the same direction (BOLA 30). Liability 50%. Please refer to the latest IA	[A] Khanchna Pothuraj
23	03 Jun 2020 13:43	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Loh, Chee-Heng
24	03 Jun 2020 13:44	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Loh, Chee-Heng
25	03 Jun 2020 13:44	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/01/14	[I] Loh, Chee-Heng
26	03 Jun 2020 13:44	<b>Adj Mandate Set</b>	Approved:1853.50.	[I] Loh, Chee-Heng
27	17 Jun 2020 18:11	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Khanchna Pothuraj
28	14 Oct 2020 10:25	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHAN JIA LE
29	14 Oct 2020 10:25	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHAN JIA LE
30	27 Jan 2021 12:09	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
31	27 Jan 2021 12:09	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG

Date From     Date To     Audit Type  

### ACTIVITY

No record



**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2397157	06 Jan 2020 15:23:16	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLM6565L	Abu Kassim, Noor Mariesa	xx.xx
2397158	06 Jan 2020 15:23:18	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLM6565L	Abu Kassim, Noor Mariesa	xx.xx
2512595	02 Jun 2020 22:46:37	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLM6565L	SMP4559R	11.00