) : Final Report	Resurvey No. of Trip:	Survey Fee: 160
Date/Time File Peinrn to?		Transportation.
8/1 -typist	Add Fee: :Site Insp. (\$)S+RSSI
Sp	: Interview (\$) Photos
raport Forms	Feel), Inc.	y viner
1 ming 2 marks L/S 500/2	- 'Alex (&) W	
1 300	Assessment of the second	160

Veron Chen (LKKAuto)

From:

MTCL@income.com.sg

Sent:

Wednesday, 8 January 2020 4:45 PM

To:

Veron Chen (LKKAuto)

Subject:

RE: REQUEST FOR CLAIM NUMBER

Hi Veron,

Please see below for the claim number, thanks.

Ignatius Koh

Motor Insurance www.income.com.sg











At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.

Find out more at income.com.sg/careers



From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Wednesday, 8 January 2020 10:49 AM

To: MTCL@income.com.sg

Subject: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us claim number.

			Claimant	
S/NO	Income Reference	Claimant (Owner / Taxi Company)	Vehicle No.	Income Vehic
1	MT/1079200-001	CITYCAB PTE LTD	SHA 9688G	SHD 1243

			Tentative repair
D.O.A	Time of Accident	Estimate	cost
31/12/2019	8:50	\$736.00	\$500.00

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

By the lodgement of this report to the insurers, yo aforesaid.	ou hereby consent to the archiving of this report at the centre and to copies of the report being made available
	ACCIDENT STATEMENT
Date Of Report	31/12/2019 12:09
Date Of Accident	31/12/2019 08:50
Exact Location Of Accident	BUKIT BATOK WEST AVE 7
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SHA9688G
Insured/Policyholder	
Name Of Registered Owner	CITYCAB PTE LTD
Co Reg No	1XXXXX839G
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768
Vehicle Particulars	
Manufacturer	HYUNDAI
Model	140

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

TAXI

Insurance Company

Name of Insurance Company MS FIRST CAPITAL INSURANCE LTD Type Of Coverage THIRD PARTY FIRE AND/OR THEFT

Fleet Policy YES

Policy Number D-18088937MFSH

Cover Note Number

Driver

Name of Driver MOHD ARIFF S/O ABDUL WAHAB

NRIC No SXXXX182G Date Of Birth 16/02/1956 Occupation OUTDOOR Date Of Driving Pass 06/09/1985

Driving Experience 34 YEARS AND 3 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-91879491

Fax Number

Contact Number

EMail Address ARIFFSAMSATH81@YAHOO.COM.SG Address

BLK 596B ANG MO KIO STREET 52

#07-331

Postcode

562596

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

OTHER - TAXI DRIVER

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

3

Passenger 1

NAME:

GENDER:

: MALE

Passenger 2

NAME:

7 -

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SHD1243T

Vehicle Make/Model/Colour

PREMIER TAXI

Details Of Properties

Vehicle Category

TAXI

Name of Driver

UNKNOWN

NRIC/Passport Number

Contact Number

Address

Page 2 of 12

Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

LH WING MIRROR

Sketch Plan Pg. 1

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to coilect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

CITYCAE PTE LTD CO. REG. NO. 199502839G

Policyholder's Signature Date & Time: Driver's Signature (If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

NRIC/FIN No.:

SKETCH PLAN

	Ho	me le Buk	am	artok	West	Are	7
1 1	1	Bus	11	1		>	

A) SHA 9 6886-B) SHD1243T

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT
On 31/12/19 at about orother while I wen A was
waiting behind others relicles in the single land
two way driveway. Veh B orgatoste my dehicle
by the right and collided onto my whit
wing minor and did not stop. When wiewed the
video fostage I got 2nd party registration immber
and also noticed that his left ming minor
war also damezed.
9

DECLARATION

I/We declare the foregoing particulars are true in every respect.

CITYCAE PTE LTD CO. REG. NO. 199502839G

Policyholder's Signature Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: NRIC/FIN No..

OMFORTDELGRO ENGINEERING

member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Maintine - Workshops
Workshops
59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 575717
38 Pandan Road Singapore 609289

24 Senoko Loop Singapore 758156 7 Sungei Kadut Way Singapore 728791 501 Yishun Industrial Park A Singapore 768732

Date/Time? Ubjqd.3PigapogeOgep 14:20 Page: 1

JOB CARD Team: ARC Repair TP(CFSO)1 Sales Order: JC NO.: 305371050 REGN NO.: SHA 9688G)MER MILEAGE CITYCAB PTE LTD FUEL MAKE: 7010070 HYUNDAI OMERNO. 383 SIN MING DRIVE E.....F 31.12.2019 11:00 MODEL Singapore SINGAPORE 575717 I - 4065551188 YR OF MANU 17.09.2015 (R) TARGET DATE (0)(P) CHASSIS COPE RMHLB41UMGU077387 COMPLETION DATE/TIME: UNT CARD NO.

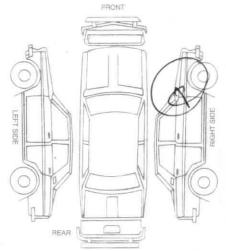
JOB DESCRIPTION

Accident Date: 31.12.2019

NATURE: 3P 31.12.19

S/NO LABOR CODE

DESCRIPTION



		REAR .
(ED & PASSED OUT BY:		
SERVICE ADVISOR		CUSTOMER'S SIGNATURE
dgement Slip		Exit Pass
sHA9688G	JU NTUC LKK	Vehicle No.: SHA9688G
Service Advisor	Signature/Date	Name of Service Advisor Date
Service Advisor		Name of Service Advisor Date To be kept by Security Guard

HENC-LISUN

COMFORTDELGRO ENGINEERING PTE LTD

Date: 31.12.2019 Time: 14:35:50

Page: 1

REPAIR ESTIMATE

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010070

ADDRESS: CITYCAB PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65551188

JOB NO

: 305371050

REGN NO

: SHA9688G

MILEAGE MAKE

: 0000000000 : HYUNDAI

MODEL

: I-40

DATE OF REGN

: 17.09.2015

DATE/TIME IN

31.12.2019 11:00

ACCIDENT DATE

: 31.12.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0594-G I40VC MIRROR ASSY-RR VIEW 1 670.00 20.00 536.00 CVC

SUB-TOTAL : 536.00

JOB NATURE

0000 PB

PANEL BEATING

100.00 \$

0001 SP

SPRAYPAINT CHARGE

100.00 \$80

SUB-TOTAL: 200.00

TOTAL : 736.00

MVA NAME & SIGNATURE

AUTHORISED: YES / NO

SURVEYOR NAME & SIGNATURE

DATE:

DATE:

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

2/1/2020 Hooks
2/1/2020 Hooks
2/1/2020 Hooks
Paregram Q Locardo coo
Paregram Q Locardo coo
LIS aft repair the oto
LIS (Manuays)

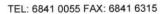
					CO	MITORIDELGRO
Our	Job Re	ef No 30	5371050			ENGINEERING
Date	9	:(02/01/20		59	mfortDelGro Engineering Pte Ltd Loyang Drive Singapore 508969
FINA	ALIZAT	ION FORM			Fa	x: 6546 8156
То	: _		LKK		Fax :	
Attn	:		RAM			
		: SHA	9688G		536714	131.12.19
The	survey	and estimates o	f the repairs of the	above-mentio	ned vehicle are	as follows:-
1.	The	repair job shall b	ill to:	NTUC		SHD1243T
2.	The f	inalized amount	shall be:		##	#
	(a)	Spare Parts af	ter List discount			
	(b)	Labour Charge	es		 	
		Total for Part-	By-Part Repair C	ost		
					N	###
	(c.)		air (if applicable) sum repair cost af	ter Less: 20	%	\$500.00
		· mar Lampsu	iii Kepaii cost			
				9		
3.	Estim	ated normal peri	od for repairs:	1	working days	
4.	We si within	hall treat the about 7 working day	ove amount as C s	orrect and Co	nfirmed if there	e is no reply from you
5.	Thank	you for your as	sistance.		We confirm the	
			\	,	manzed amount	
			MI			de
	Signat	ture :	1/V		Signature:	1
	Name	: JUMANI	$\overline{}$	^	Name : <u></u>	/ Rain
	Tel	: 6214 831	15/	[Date :	6/1/2020
	Fax	: 6546815	6	_		
For Of	fficial l	Jse Only				
				Document		
	ľ	tem	Amount	Attached Yes or No	(Cignotura)	Remarks
1. Rer	ntal Ra	te P/Day		YES		
2. Los	s of In	come Paid		N		
3. Sur	vey Fe	es				
4. LTA			\$7.49			
Med of d	dical Fe Iriver, if	ees (on behalf applicable)				
6 Ove	errun					

Remarks:



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933







NTUC INCOME INSUF	RANCE CO-OPERATIVE LTD	Ref:	NS/INC2000016	2/Fvd3e2
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556		Date:	22-01-2020 INC4	
1.	Policy Particulars			
Insured Veh.	SHD 1243T	_	nspected	SHA 9688G
Policy No.		_	age (\$)	0.00
Claim No.	MT/1079200-001	Exces		0.00
Assign From		Assig	n Date	02/01/2020
2.	Vehicle Parti	culars &	& Condition	
Make & Model	HYUNDAI 140	c.c		1685
Engine No.	HIDDEN	Year o	of Reg.	2015
Chassis No.	KMHLB41UMGU077387	Colou	r	YELLOW
Odometer	381733	Steeri	ng	IN ORDER
Brakes	IN ORDER	Modification		STANDARD ALLOY RIM
General	FAIR			
3.	Condit	ions of	Tyres	
	Size	Make		Balance
R/H Front Tyre	205/60 R16	HANK	ООК	6 mm
L/H Front Tyre	205/60 R16	HANK	OOK	6 mm
R/H Rear Tyre	205/60 R16	HANK	ООК	6 mm
L/H Rear Tyre	205/60 R16	HANK	ООК	6 mm
4.	Descripti			
THE VEHICLE SU	STAINED DAMAGES AT THE O/S	S BODY.		
DAMAGES SEE D	ETAILS.			
5.	Genera	Inform	nation	
Accident Date	31/12/2019	Inspe	ction Date	02/01/2020
Survey held at	COMFORTDELGRO ENGINEE	RING PT	E LTD	
	59 LOYANG DRIVE SINGAPORE 508969			
5a.	R	emarks		
A)THE INSPECTION B)IN ACCORDANGE	ON WAS CONDUCTED ON A"WITCE TO YOUR INSTRUCTIONS, V	THOUT F	REJUDICE" BASIS	D REPAIRS.
5b.	Estimate	Days o	f Repair	
ESTIMATED NOR	MAL PERIOD FOR REPAIR:		1 Working Days	



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 9688G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	140VC MIRROR ASSY-RR VIEW	CRACKED	670.00	670.00
	LESS 20% DISCOUNT		-134.00	-134.00
			536.00	536.00
	LABOUR			
	PANEL BEATING.		100.00	100.00
	SPRAYPAINT CHARGE.		100.00	80.00
			200.00	180.00
	GRAND TOTAL		736.00	716.00

RECOMMENDED COST OF LUMP SUM REPAIRS	在大學和學學學 医原性肾	500.00
(TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)		

Report Ref No. NS/INC20000162/Fvd3e2

PARASURAM S/O SHANMUGAM

Asst. Automotive Assessor

Tu

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.