

ASS. REC. BY:

REF: CS/SM020000157/K9f302 Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Grace Teo of SMJ Date/Time: 3 Jan 2020 11:24 AM

Estimated Cost: Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: SJZ 8596P Insured: GBH 9248C

at Workshop m/s Serv you motor Tel: 92393188

of B/K 5033 Amk Ind Park 2 #101-265

Policy No: Claim No: CMTD 2000037/GPL

Sum Insured: Excess:

Make of Veh: D.O.A. 31.12.2019  
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 3.1.2020 1.19 p.m. Person Contacted: Elaine Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SJZ 8596P - CC3 / AIG 12019642 / Rb 2a3 D.O.A. - 02/10/2012
	GBH 9248C - CC4 / LPE 19017309 / Vd 93 D.O.A. - 09/09/2019
06/11/2020	5.51 pm REMISED to Grace Teo by email. B Grace Pau Looy.

ASS. REC. BY:

REF: J'mol

Kenneth

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SJZ 8588P Yr Regn: 11, 11

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Traller or A

Make: Audi A4 c.c. 1798

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 120653 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WTAU 228 8K3 C40 60311

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: NII / S/Rim / STD A/Rim or

Tyre Size: F: 225/50 R17

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front R/Bal. J mm

Rear R/Bal. J mm

L/Bal. J mm

D.O.A. 31/12/19

D.O.I. 3/1/2020

Survey held at ✓

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

FR CH

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1/ File pass to  
Est not ready

6/1 6/1 Rpt @ 4000 email to confirmed (red to 3562.10, 47%)

RECEIVED 07 JAN 2020

Date/Time, File Pass to?

☐

: Prell. Report

1) 07/11 11:11

☐

: Final Report

Date/Time, File Return to?

Days Of Repair: 3

Resurvey No. of Trip: 1

Survey Fee:

250

Transportation:

S + RS. \$

Fees

Others

TOTAL

250

Report Format:

TP

Lump Sum / I.B.T. (\$)

4000

Add Fee:

☐

: Site Insp (\$)

☐

: Interview (\$)

☐

: Tech Invs (\$)

☐

: Weekend (\$)

## Nivitha (LKK Auto)

---

**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Friday, 3 January 2020 11:24 AM  
**To:** elainesyms@gmail.com; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'  
**Cc:** Gnoh, Pau Loong; Ye, Yong Kang Melvin; Henry, Irene James  
**Subject:** CMTD2000037/GPL - LKK/ GBH9248C & SJZ8596P - DOA: 31.12.2019  
**Attachments:** image007.png; SJZ 8596 P GIA report (311219).PDF; SJZ 8596 P statement (311219).pdf; SJZ 8596 P PRI (311219).pdf

Our Reference: CMTD2000037/GPL  
Your Reference: SJZ8596P

**Without Prejudice**  
**EMAIL ONLY**

Date: 03/01/2020

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S SERVE YOU MOTOR SERVICE**

Dear Elaine,

**ACCIDENT INVOLVING GBH9248C & SJZ8596P ON 31.12.2019**

We refer to your email reply of today.

We will appoint Mr. Kenneth Kong of LKK Auto to conduct the survey.

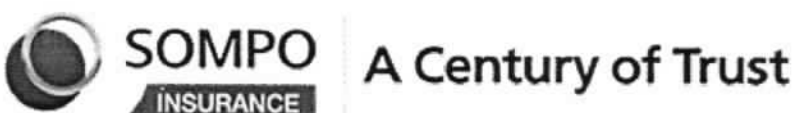
Hi LKK AUTO,

Please make the arrangement to survey for **SJZ8596P** on a without prejudice basis and revert your report upon completion of survey to my colleague, Mr. Pau Loong.

Thank you.

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50.Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Quick & Easy Claims Submission<sup>1</sup> & Product Purchase<sup>2</sup> via Sompo SG**



<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

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**From:** Elaine Chia <elainesyms@gmail.com>

**Sent:** Friday, January 3, 2020 10:42 AM

**To:** Teo, Grace <grace.teo@sompo.com.sg>

**Cc:** LKK Admin <admin-a@lkkauto.com>

**Subject:** Fwd: CMTD2000037/GPL - PRI/ GBH9248C & SJZ8596P - DOA: 31.12.2019

Hi Grace,

Your Reference: CMTD2000037/GPL

Our Reference: SJZ8596P

We confirm vehicle surveyor by under :

LKK Auto Consultants

Kenneth Kong (North area)

Thank you.

**Elaine Chia**

**Serve You Motor Service**

Blk 5033 Ang Mo Kio Ind Park 2

#01-265 (S) 569536

H/P: 9239 3188 Tel: 6481 0555 / 6481 5652

Fax: 6483 1654

----- Forwarded message -----

**From:** Teo, Grace <grace.teo@sompo.com.sg>

**Date:** Fri, Jan 3, 2020 at 10:23 AM

**Subject:** CMTD2000037/GPL - PRI/ GBH9248C & SJZ8596P - DOA: 31.12.2019

**To:** [elainesyms@gmail.com](mailto:elainesyms@gmail.com) <[elainesyms@gmail.com](mailto:elainesyms@gmail.com)>, Gnoh, Pau Loong

<[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

Cc: Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>, Henry, Irene James  
<[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

Our Reference: CMTD2000037/GPL

Your Reference: SJZ8596P

**Without Prejudice**

Date: 03/01/2020

**EMAIL ONLY**

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S SERVE YOU MOTOR SERVICE**

Dear Elaine,

**ACCIDENT INVOLVING GBH9248C & SJZ8596P ON 31.12.2019**

We refer to your Notice of Accident dated 02/01/2020.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/  
[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg).

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

## Quick & Easy Claims Submission<sup>1</sup> & Product Purchase<sup>2</sup> via Sompo SG

Download now @  or 

<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

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**From:** Elaine Chia <[elainesyms@gmail.com](mailto:elainesyms@gmail.com)>

**Sent:** Friday, January 3, 2020 9:40 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** Re: GIA report for our ref: SJZ 8596 P - DOA: 31.12.2019 / Your ref: GBH 9248 C

Hi Sir / Mdm

Re: GIA report for our ref: SJZ 8596 P - DOA: 31.12.2019 / Your ref: GBH 9248 C

Hereby attach the GIA report for your attention.

Thank you.

Elaine Chia

Serve You Motor Service

On Thu, Jan 2, 2020 at 3:57 PM Elaine Chia <[elainesyms@gmail.com](mailto:elainesyms@gmail.com)> wrote:

Hi Sir / Mdm

Arrange survey for our ref: SJZ 8596 P - DOA: 31.12.2019 at our workshop / Your ref: GBH 9248 C

Hereby attach our PRI letter for the above claim matter.

Please arrange with your surveyor to conduct PRI on our customer's vehicle SJZ 8596 P at our workshop.

We will forward the GIA report once we receive it.

May we know the officer in charge and claim reference number?

Thank you.

**Elaine Chia**

**Serve You Motor Service**

*Blk 5033 Ang Mo Kio Ind Park 2*

*#01-265 (S) 569536*

*H/P: 9239 3188 Tel: 6481 0555 / 6481 5652*

*Fax: 6483 1654*



## Shiau Chan (LKKAUTO)

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**From:** Elaine Chia <elainesyms@gmail.com>  
**Sent:** Monday, 6 January 2020 11:35 AM  
**To:** Kenneth Kong (LKKAUTO); Admin-D (LKKAUTO); Admin A  
**Subject:** Re: SJZ 8596 P - DOA: 31.12.2019 / after repair photos  
**Attachments:** SJZ 8596 P photo 4 (311219).jpeg; SJZ 8596 P photo 1 (311219).jpeg; SJZ 8596 P photo 5 (311219).jpeg; SJZ 8596 P photo 2 (311219).jpeg; SJZ 8596 P photo 3 (311219).jpeg

Hi Kenneth / officer in charge

Re: SJZ 8596 P - DOA: 31.12.2019 / after repair photos

Hereby attach the after repair photos for your attention.  
We confirm lump sum repair of \$4000.00 and 3 repair days.

Thank you.

**Elaine Chia**

Serve You Motor Service

On Mon, Jan 6, 2020 at 9:39 AM Kenneth Kong (LKKAUTO) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)> wrote:

Attach finalised for SJZ 8596P, please forward after paint photos. Kenneth

**From:** Elaine Chia [<mailto:elainesyms@gmail.com>]  
**Sent:** Saturday, 4 January, 2020 11:38 AM  
**To:** Kenneth Kong (LKKAUTO); Admin A; Admin-D (LKKAUTO)  
**Subject:** SJZ 8596 P - DOA: 31.12.2019 / quotation and more damaged photos

Hi Kenneth / officer in charge

SJZ 8596 P - DOA: 31.12.2019 / quotation and more damaged photos

Hereby attach the quotation and more damaged photos for your attention.

Thank you.

**Elaine Chia**

## Shiau Chan (LKKAuto)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Monday, 6 January 2020 5:51 PM  
**To:** 'Gnoh, Pau Loong'; 'Teo, Grace'  
**Cc:** SUR; 'Henry, Irene James'; 'Ye, Yong Kang Melvin'  
**Subject:** RE: CMTD2000037/GPL - LKK/ GBH9248C & SJZ8596P - DOA: 31.12.2019  
**Attachments:** CSSMO20000157Kqf3.pdf

Dear Mr Gnoh,

Enclosed herewith preliminary advice of SJZ 8596P.

**Wishing you a Happiness and Prosperity New Year**

Best Regards,

**Shiau Chan (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Friday, 3 January, 2020 11:24 AM

**To:** [elainesyms@gmail.com](mailto:elainesyms@gmail.com); 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

**Subject:** CMTD2000037/GPL - LKK/ GBH9248C & SJZ8596P - DOA: 31.12.2019

Our Reference: CMTD2000037/GPL

Your Reference: SJZ8596P

**Without Prejudice**  
**EMAIL ONLY**

Date: 03/01/2020

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S SERVE YOU MOTOR SERVICE**

Dear Elaine,

**ACCIDENT INVOLVING GBH9248C & SJZ8596P ON 31.12.2019**

We refer to your email reply of today.

We will appoint Mr. Kenneth Kong of LKK Auto to conduct the survey.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: CMTD2000037/GPL

Date: 06<sup>th</sup> January 2020

Our Ref: CS/SMO20000157/Kqf3

Without Prejudice

The Motor Claims Department  
Sompo Insurance

Attn: Grace

Dear Sirs/Mdm

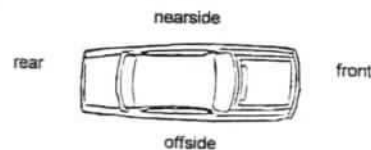
**PRELIMINARY ADVICE OF VEHICLE NO. SJZ 8596P.**

We thank you for the instruction on 03/01/2020.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 03/01/2020 at the premises of M/s SERVE YOU MOTOR and have the following to report:-

Workshop Estimate Amount	: S\$ <u>7,562.10</u> .
Revised Estimate Amount	: S\$ <u>4,000.00 (Lump Sum)</u> .
"Check" Items Amount	: S\$ <u>-</u> .
Market Value	: S\$ <u>-</u> .
LTA Reimbursement Value	: S\$ <u>-</u> .
Nett Value	: S\$ <u>-</u> .

Description of Damage:  
The vehicle sustained damages at the front o/s portion.



Comments/ Present Status:  
Damages consistent.  
Days of repair: 3 days.  
We have NOT authorize repair.

Yours faithfully

KONG SENG CHEONG  
Licensed Appraiser

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	137K
<b>Vehicle Details</b>	
Vehicle No.:	SJZ8596P
Vehicle to be Exported:	No
Intended Deregistration Date:	02 Jan 2020
Vehicle Make:	AUDI
Vehicle Model:	A4 1.8 TFSI MU
Primary Colour:	White
Manufacturing Year:	2011
Engine No.:	CDH148637
Chassis No.:	WAUZZZ8K3CA060311
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$31,196.00
Original Registration Date:	25 Nov 2011
First Registration Date:	25 Nov 2011
Transfer Count:	2
Actual ARF Paid:	\$31,196.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Nov 2021
PARF Rebate Amount:	\$17,157.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	24 Nov 2021
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$78,001.00
COE Rebate Amount:	\$14,587.00
<b>Total Rebate Amount:</b>	<b>\$31,744.00</b>

The information contained herein is correct as at 02 Jan 2020

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	02/01/2020 16:06
Date Of Accident	31/12/2019 10:50
Exact Location Of Accident	HARBOUR DRIVE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJZ8596P
<b>Insured/Policyholder</b>	
Name Of Registered Owner	A'LAND EXPRESS PTE LTD
Co Reg No	1XXXXX137K
Email Address	ALAND@LIVE.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-63375562

### Vehicle Particulars

Manufacturer	AUDI
Model	A4-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	WORK USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	EQ INSURANCE COMPANY LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPPHQ19-003782
Cover Note Number	25/05/19 - 24/05/20

### Driver

Name of Driver	NEO THIAM BEE
NRIC No	SXXXX457E
Date Of Birth	29/01/1957
Occupation	INDOOR
Date Of Driving Pass	20/06/1977
Driving Experience	42 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94889003
Fax Number	
Contact Number	
EMail Address	ALAND@LIVE.COM.SG

Address	BLK 211 SERANGOON AVE 4 #04-28
Postcode	550211
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - DIRECTOR
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : LINDA ONG GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACH. \*THIRD PARTY CLAIM BY SERVE YOU MOTOR\*

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBH9248C
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	MUHAMMAD RUSYDI BIN N
NRIC/Passport Number	SXXXX282G
Contact Number	
Address	BLK 44 CHAI CHEE ST #08-132
Postcode	461044
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN

VEHICLE NO.: SJE 8596P  
INSURER : EQ  
DATE & TIME: 21/12/19, 10:50

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 21/12/20

Driver's Signature  
(If driver is not the policyholder)

Date & Time: 21/12/20

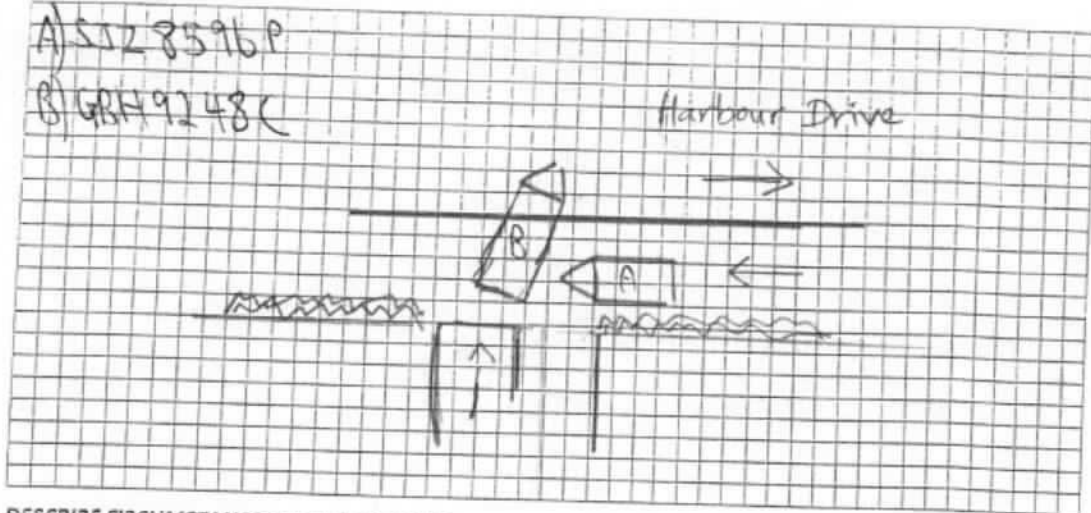
Reporting Centre Personnel's Signature

Name: (Amk)

NRIC/FIN No.: 02/1/20

# Sketch Plan #2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please refer to attach statement

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 21/1/20

Driver's Signature

(If driver is not the policyholder)

Date & Time: 21/1/20

Reporting Centre Personnel's Signature

Name: (Amk)

NRIC/FIN No.:

Q131MC SketchPlanForm\_V2 ( ) Claim Own Policy

( ) Claim Third Party

( ) Reporting Only

✓ Claim OD/TP at other workshop

Serve You Motor



Accident involved: vehicle A) SJZ 8596 P / Vehicle B) GBH 9248 C

Along: Harbour Drive

Accident date: 31.12.19, time 1050 hours

On above date and time, I'm driving my vehicle

A) SJZ 8596 P at along Harbour Drive. It is a two way traffic lane on my own lane and going straight at that time near side of PSA Vista building T-junction when suddenly a white commercial vehicle coming out without any signal and at a high speed, passing in front of me to the opposite main road.

As it is quite sudden, I can't stop in time and give way. It happened so fast that I'm unable to avoid the collision. The impact caused my front portion damage bang into the third party's vehicle

B) GBH 9248 C sustained damages at the center RH body side.

I have the photo of the accident scene for support.

  
Neo Thiam Bee

S1277457E

02.01.20



Not Withheld  
 11 Sep 84000ph  
 Resurvey After Pain  
 3 days

## SERVE YOU MOTOR SERVICE

BLOCK 5033 ANG MO KIO INDUSTRIAL PARK 2

#01-265, SINGAPORE 569536

TEL. NO: 64810555 / FAX NO. 64831654

E-MAIL: elainesyms@gmail.com

Insurance: Sompo Insurance Singapore Pte Ltd

Owner: A'Land Express Pte Ltd

Registration no. : SJZ 8596 P / Audi A4 1.8

Date : 3-Jan-20

Quotation No. : CM191208 Pg 1

Date of accident: 31.12.2019

S/N	Qty	Item	Amount
<u>LIST ITEMS</u>			
1	1	Front bumper	CM \$1,495.00 ✓
2	1	Front bumper center inner sponge 153.00	CM \$318.00 2 ✓
3	1	Front bumper reinforcement	R \$685.00 X
4	1	Front RH side retainer	Sm \$90.00 X
5	1	Front RH fog lamp 248.00	my CM \$288.00 7 ✓
6	1	Front RH fog lamp garnish	mr's \$148.00 ✓
7	1	Front RH bumper tow cover	nd \$45.00 ✓
8	1	Front RH head lamp	Gr \$780.00 ✓
9	1	Front RH head lamp lower bracket 301.00	CM \$385.00 7 ✓
10	1	Front center grille with garnish set	nd \$880.00 ✓
11	1 set	Front center grille clip	mr \$65.00 ✓
12	1	Front panel top garnish	Sm \$311.00 X
13	1 set	Front panel top garnish clip	mr \$88.00 ✓
			\$5,578.00
			Less 5% \$278.90
			Sub-total: \$5,299.10

### SPECIAL NETT ITEMS

1	1	Number plate with Audi logo sign	Sm 100 \$65.00 X
2	1	Chrome logo "Audi"	mr \$118.00 ✓
			\$183.00

### LABOUR & MISC CHARGES

1	To dismantle / renew the accident damaged portion. To panel beating, reshape, straighten, orientate and align repair / replacement parts.	\$1,200.00 4000
2	Supply spray paint material and necessary items on the accident damaged portion.	\$800.00 4500

3 To check wiring

LKK Auto Consultants hence notify the Repairer of the following:

\$80.00 200

• Parts prices are subject to confirmation

\$2,080.00

**Total Parts and Labour Cost of Repair**

**\$7,562.10**

- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
SOMPO INSURANCE SINGAPORE PL		Ref : CS/SMO20000157/Kqf3e2		
50 RAFFLES PLACE #05-01/06 SINGAPORE LAND TOWERSINGAPORE 048623		Date : 08-01-2020		
		Code : SMO		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
	Insured Veh.	GBH 9248C	Veh. Inspected	SJZ 8596P
	Policy No.		Coverage (\$)	0.00
	Claim No.	CMTD2000037/GPL	Excess (\$)	0.00
	Assign From	GRACE TEO	Assign Date	03/01/2020
<b>2. Vehicle Particulars &amp; Condition</b>				
	Make & Model	AUDI A4 (A)	c.c	1798
	Engine No.	HIDDEN	Year of Reg.	2011
	Chassis No.	WAUZZZ8K3CA060311	Colour	WHITE
	Odometer	120653	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
<b>3. Conditions of Tyres</b>				
		Size	Make	Balance
	R/H Front Tyre	225/50Z R17	FALKEN	8 mm
	L/H Front Tyre	225/50Z R17	FALKEN	8 mm
	R/H Rear Tyre	225/50Z R17	FALKEN	8 mm
	L/H Rear Tyre	225/50Z R17	FALKEN	8 mm
<b>4. Description of Damages</b>				
	THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.			
<b>5. General Information</b>				
	Accident Date	31/12/2019	Inspection Date	03/01/2020
	Survey held at	SERVE YOU MOTOR SERVICE BLK 5033 ANG MO KIO IND PK 2 #01-265 SINGAPORE 569536		
<b>5a. Remarks</b>				
	A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>				
	ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>3 Working Days</b>	



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJZ 8596P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER	CRACKED	1,495.00	1,495.00
1	FRONT BUMPER CENTER INNER SPONGE	CRACKED	318.00	153.00
1	FRONT BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	685.00	-
1	FRONT RH SIDE RETAINER	SERVICEABLE	90.00	-
1	FRONT RH FOG LAMP	MTG CRACKED	288.00	248.00
1	FRONT RH FOG LAMP GARNISH	MISSING	148.00	148.00
1	FRONT RH BUMPER TOW COVER	DENTED	45.00	45.00
1	FRONT RH HEAD LAMP	CUT	780.00	780.00
1	FRONT RH HEAD LAMP LOWER BRACKET	CRACKED	385.00	301.00
1	SET FRONT CENTER GRILLE WITH GARNISH	DENTED	880.00	880.00
1	SET FRONT CENTER GRILLE CLIP	NECESSARY	65.00	65.00
1	FRONT PANEL TOP GARNISH	SERVICEABLE	311.00	-
1	SET FRONT PANEL TOP GARNISH CLIP	NECESSARY	88.00	88.00
	LESS 5% DISCOUNT		-278.90	-210.15
			5,299.10	3,992.85
<b>SPECIAL NETT ITEMS</b>				
1	NUMBER PLATE WITH AUDI LOGO SIGN (SN)	SERVICEABLE	65.00	-
1	CHROME LOGO "AUDI" (SN)	NECESSARY	118.00	118.00
			183.00	118.00
<b>LABOUR</b>				
	TO DISMANTLE / RENEW THE ACCIDENT DAMAGED PORTION. TO PANEL BEATING, RESHAPE, STRAIGHTEN, ORIENTATE AND ALIGN REPAIR / REPLACEMENT PARTS. INCLUSIVE OF THE REPAIR OF FRONT BUMPER REINFORCEMENT.		1,200.00	400.00
	SUPPLY SPRAY PAINT MATERIAL AND NECESSARY ITEMS ON THE ACCIDENT DAMAGED PORTION.		800.00	450.00
	TO CHECK WIRING.		80.00	20.00
			2,080.00	870.00
<b>GRAND TOTAL</b>			<b>7,562.10</b>	<b>4,980.85</b>



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			4,000.00
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Report Ref No. CS/SMO20000157/Kqf3e2

KONG SENG CHEONG

Licensed Appraiser

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