

22/03/2021

ASS. REC. BY:

REF: CS/CT1 200001521 R2 f3

Special Instruction:

Surveyor: Rosal

**ASSIGNMENT (Office)**

From (Person): Tan Kah Long

of CT1

Date/Time: 3 Jan 2020 12:07:00

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SDQ 838 M

Insured:

PC 8476C

at Workshop m/s Borneo motors

Tel:

66311857

of 2 Pandan Crescent

Policy No: DMB/LSN 19247519000

Claim No: SNM 20D 200023C02

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 31.12.2019

CA / REV / REP. / REV 24 HRS

my

Date/Time: 2 Jan 2020 2pm

Person Contacted:

Carine

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

6/2/20

@ 555pm Carine said vehicle convert to OD claim

7/2/20

Submit preli report

## ASSIGNMENT

Date:

Date:

6/1/2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SDQ 838 M

at Workshop m/s:

Borneo Motor

at

2 pandan crescent

Insured

Policy No.

Claims No.

Sum Insured

Excess:

(Client's Record)

Make of Veh:

11:30am (waiting)

Carine @

(Policy Condition)

9699 6192

Remarks: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

7

days

Res.:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS <sup>hup</sup>

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SDQ 838M

At Regn: 2017 / 04

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

TOYOTA LEXUS ES250

CC: 2494

Colour:

Black

AC: Insured / Std / NI / NA

Sp Reading

47728

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTH0366202105205

Gen. Cond: Good / Fair / Poor / Burnt

Steering: border / Jammed / Leaked / Burnt orBrake: border / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/50R17

R:

-

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

31/12/19

D.O.I.

06/01/2020

Survey held at

BORNEO MOTOR

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 06 FEB 2020

Date/Time, File Path to?



Prel. Report

1)



Final Report

Date/Time, File Path to?

3 - typist

Days Of Repair: 7

Resurvey No. of Trip:

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Insp (\$)



Wheel and (\$)

Survey Fee:

Transportation:

3 + RS, 34

1. Fares

3. Other

TOTAL

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Jan 2020		03 Jan 2020 12:25 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:			
Main Claimant:	QUEK LI HUAN, ID: S6839569J		
Vehicle Reg. No.:	SDQ838M	Date of Loss:	31/12/2019 15:00 - :59
Claim Type:	TP / SNM20D200023C02	Policy/Cover Note No.:	DMB1SN19247519000
Vehicle Reg. No. (Insured):	PC8476C	Policy No. (Claimant):	PNPV2019-00016597
		Excess:	S\$2,000.00
Repairer:	Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent, 128462 West Coast - Tel: 66311857		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Tan Kah Leong - 63896193]		
Claimant's Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 14/01/2020]		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**Nivitha (LKK Auto)**

---

**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Friday, 3 January 2020 12:22 PM  
**To:** Carine Yeo TCBC; 'assignments'  
**Subject:** RE: OUR RED: SNM20D200023/PC8476C/TKL - FW: ACCIDENT INVOLVING VEHICLES SDQ 838 M PC 8476 C ON 31.12.2019  
**Attachments:** SDQ838M\_ESTIMATE.PDF; SDQ838M\_WHOLE SET.PDF

WITHOUT PREJUDICE

Dear Carine,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Carine Yeo TCBC [mailto:carine.yeo@borneomotors.com.sg]  
**Sent:** Friday, January 3, 2020 12:19 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Subject:** RE: OUR RED: SNM20D200023/PC8476C/TKL - FW: ACCIDENT INVOLVING VEHICLES SDQ 838 M PC 8476 C ON 31.12.2019

Dear Kah Leong

We are ok with Xing Quo Qiang

Thank You

**Carine Yeo**  
**Motor Claims Assessor**

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247  
EMAIL: [carine.yeo@borneomotors.com.sg](mailto:carine.yeo@borneomotors.com.sg)  
Inchcape – Borneo Motors | 2 Pandan Crescent, S128462  
[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg)

---

**From:** Carine Yeo TCBC  
**Sent:** Friday, January 3, 2020 11:16 AM  
**To:** Tan Kah Leong  
**Cc:** Chee So Chow  
**Subject:** RE: OUR RED: SNM20D200023/PC8476C/TKL - FW: ACCIDENT INVOLVING VEHICLES SDQ 838 M PC 8476 C ON 31.12.2019

Dear Kah Leong

With reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged photos & Estimate for your kind perusal.

As our client is claiming against your insured PC 8476 C, thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$150 per day x no. of days as recommended by your appointed surveyor.

Our client would like to have his vehicle surveyed on Monday 06.01.2020 morning.

Kindly advise if this is possible.

Your kind attention into the above is greatly appreciated.

Thank You and Best Regards

**Carine Yeo**  
**Motor Claims Assessor**

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247  
EMAIL: [carine.yeo@borneomotors.com.sg](mailto:carine.yeo@borneomotors.com.sg)  
Inchcape – Borneo Motors | 2 Pandan Crescent, S128462  
[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg)

---

**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]  
**Sent:** Friday, January 3, 2020 11:09 AM  
**To:** Tan Kah Leong; Chee So Chow; Carine Yeo TCBC  
**Cc:** Claims Dept of CTI  
**Subject:** OUR RED: SNM20D200023/PC8476C/TKL - FW: ACCIDENT INVOLVING VEHICLES SDQ 838 M PC 8476 C ON 31.12.2019  
**Importance:** High

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.
--

Dear Kah Leong,

Please conduct PRs for SDQ838M.

Note officer in charge – Kah Leong 63896193

\*\*\* *Kindly quote our reference number when replying.*

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Carine Yeo TCBC [<mailto:carine.yeo@borneomotors.com.sg>]

**Sent:** Friday, January 03, 2020 8:59 AM

**To:** Claims Dept of CTI; Alfred Toh

**Cc:** Suraidah B Saidi PTCBC; Ashlyn Chng

**Subject:** ACCIDENT INVOLVING VEHICLES SDQ 838 M PC 8476 C ON 31.12.2019

**Importance:** High

Good morning Sir or Madam,

With reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged photos & Estimate for your kind perusal.

As our client is claiming against your insured PC 8476 C, thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$150 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact us @ **9699 6192** for an appointment to have the vehicle surveyed.

Your kind attention into the above is greatly appreciated.

Thank You and Best Regards

**Carine Yeo**

**Motor Claims Assessor**

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: [carine.yeo@borneomotors.com.sg](mailto:carine.yeo@borneomotors.com.sg)

Inchcape – Borneo Motors | 2 Pandan Crescent, S128462

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg)

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	569J
<b>Vehicle Details</b>	
Vehicle No.:	SDQ838M
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Jan 2020
Vehicle Make:	TOYOTA
Vehicle Model:	LEXUS ES250 EXECUTIVE A/T 5/R
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	2ARF485934
Chassis No.:	JTHBJ1GG202105205
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$36,195.00
Original Registration Date:	26 Oct 2017
First Registration Date:	26 Oct 2017
Transfer Count:	0
Actual ARF Paid:	\$42,673.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Oct 2027
PARF Rebate Amount:	\$32,004.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	25 Oct 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$49,996.00
COE Rebate Amount:	\$38,988.00
<b>Total Rebate Amount:</b>	<b>\$70,992.00</b>

The information contained herein is correct as at 07 Jan 2020

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	02/01/2020 16:23
Date Of Accident	31/12/2019 15:35
Exact Location Of Accident	808 KITCHENER COMPLEX MSCP
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDQ838M
<b>Insured/Policyholder</b>	
Name Of Registered Owner	QUEK LI HUAN
NRIC No	SXXXX569J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90291666
Alternative Phone No	OFFICE-90291666

### Vehicle Particulars

Manufacturer	LEXUS
Model	ES250
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2019-00016597
Cover Note Number	

### Driver

Name of Driver	ANG BOON HENG
Work Permit No	SXXXX448J
Date Of Birth	06/01/1966
Occupation	INDOOR
Date Of Driving Pass	06/12/1984
Driving Experience	35 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90291666
Fax Number	
Contact Number	
Email Address	BOON88288@GMAIL.COM



Address	NA
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I SDQ838M was exiting out from the parking lot of 151 M 3 at mscp of 808 Kitchener complex. As I was about to exit from the parking lot, the 3rd party PC8476C came forward onto my left side while waiting for the parking lot. As I drove forward, I wanted to make a reverse back as the 3rd party vehicle was blocking my way, suddenly the 3rd party started to make a reverse back and collided onto my left rear side of my vehicle. The 3rd party admit that it was his fault, I immediately parked my vehicle to exchange our particulars and take some photos, no injuries was involved at the scene.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	PC8476C
Vehicle Make/Model/Colour	TOYOTA HIACE
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	CHEN ZHANGRUI
NRIC/Passport Number	SXXXX748B
Contact Number	96445982
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

# Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

REFER TO ATTACHED STATEMENT.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

VERIFY BY AJAX MARS [ARC] REPORTING OFFICER  
MUHAMMAD SUMARDE BIN MOHD AFFANDI

Reporting Officer's Signature  
Name:  
NRIC/TIN No.:

**SKETCH PLAN****IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

**VERIFY BY AJAX MARS (ARC)  
REPORTING OFFICER**

MUHAMMAD SUMARDI BIN MOHD AFFANDI

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

ACCIDENT STATEMENT (2000 characters)

I SDQ838M was exiting out from the parking lot of 151 lvi 3 at mscp of 808 Kitchener complex. As I was about to exit from the parking lot, the 3rd party PC8476C came forward onto my left side while waiting for the parking lot. As I drove forward, I wanted to make a reverse back as the 3rd party vehicle was blocking my way, suddenly the 3rd party started to make a reverse back and collided onto my left rear side of my vehicle. The 3rd party admit that it was his fault, I immediately parked my vehicle to exchange our particulars and take some photos, no injuries was involved at the scene.

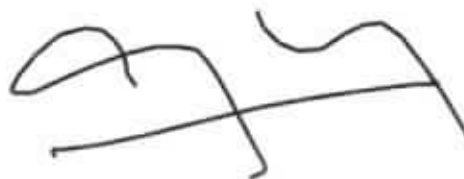
Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -  
MUHAMMAD SUMARDI BIN MOHD AFFANDI

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

2 January 2020 at 3:01 PM

Date/Time:

2 January 2020 at 3:01 PM



## CERTIFICATE OF INSURANCE

Please call +65-6322-2072 for FWD Emergency Assistance  
if Your Car breaks down or is involved in an accident.

All accidents must be reported within 24 hours of the incident regardless of whether it will lead to a claim.

**POLICY NUMBER: PNPV2019-00016591 (Comprehensive - Classic Plan)**

Car plate number: SDQ838M

Your name (As the policyholder): Quek Li Huan

Coverage start date: 26/10/2019

Coverage end date: 25/10/2020

Covered geographical area: Singapore, West Malaysia and Southern Thailand

Who is insured to drive:

(a) You; and

(b) Anyone with a valid driving license who You give permission to drive Your Car.

Important things to know:

Your Policy comprises this Certificate of Insurance, the Contract, the Car Insurance Summary and any Endorsements attached by Us. These documents should be read together as one. You must make sure that any person You give permission to drive Your Car understands Your duties under this Policy and complies with its conditions.

Your Policy is only valid if Your Car is being used for non-commercial activities in accordance with Your contract.

Finance company:

We confirm that this Policy complies with the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).

Issued on: 18/10/2019

**Abhishek Bhatia**  
Chief Executive Officer  
FWD Singapore Pte Ltd

Please immediately inform us at +65-6820-8888  
or email us at [contact.sg@fwd.com](mailto:contact.sg@fwd.com) if any details  
in this Certificate of Insurance need to be changed.

MBHH20000550-01 / Ajax Mers Pte Ltd - Bukit Merah  
 ENTRY DATE & TIME: 02/01/2020 16:23  
 SUBMITTED BY: Muhammad Faizal Bin Pablia

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report 02/01/2020 16:23  
 Date Of Accident 31/12/2019 15:35  
 Exact Location Of Accident 808 KITCHENER COMPLEX MSCP  
 Country/State Of Loss SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number SDQ838M  
**Insured/Policyholder**  
 Name Of Registered Owner QUEK LI HUAN  
 NRIC No SXXXX569J  
 Email Address NOEMAIL  
 Mobile Phone No (LOCAL) +65-90291666  
 Alternative Phone No Office-90291666

### Vehicle Particulars

Manufacturer LEXUS  
 Model ES250  
 Exact Purpose for which vehicle was being used at time of accident PRIVATE  
 Are you claiming under your own insurance policy for repair to your vehicle? YES  
 If No, Please state action to be taken  
 Vehicle Category PRIVATE CAR

### Insurance Company

Name of Insurance Company FWD SINGAPORE PTE. LTD.  
 Type Of Coverage COMPREHENSIVE  
 Fleet Policy NO  
 Policy Number PNPV2019-00016597  
 Cover Note Number

### Driver

Name of Driver ANG BOON HENG  
 Work Permit No SXXXX448J  
 Date Of Birth 06/01/1966  
 Occupation INDOOR  
 Date Of Driving Pass 06/12/1984  
 Driving Experience 35 YEARS AND 0 MONTHS  
 Gender MALE  
 Mobile Number (LOCAL) +65-90291666

Fax Number  
 Contact Number  
 EMail Address BOON88288@GMAIL.COM  
 Address NA  
 Postcode  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured SPOUSE  
 Vehicle Registration Number of Driver's Own Vehicle -  
 -  
 Insurance Company of Driver's Own Vehicle -  
 -  
 -

#### General Information of the Accident

Type Of Accident SIDE SWIPE  
 Weather Conditions CLEAR  
 Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles (including own vehicle) involved in the accident 2  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

#### Circumstances of Accident

I SDQ838M was exiting out from the parking lot of 151 lvi 3 at mscp of 808 Kitchener complex. As I was about to exit from the parking lot, the 3rd party PC8476C came forward onto my left side while waiting for the parking lot. As I drove forward, I wanted to make a reverse back as the 3rd party vehicle was blocking my way, suddenly the 3rd party started to make a reverse back and collided onto my left rear side of my vehicle. The 3rd party admit that it was his fault, I immediately parked my vehicle to exchange our particulars and take some photos, no injuries was involved at the scene.

#### Attachment(s)

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number PC8476C  
 Vehicle Make/Model/Colour TOYOTA HIACE  
 Details Of Properties  
 Vehicle Category COMMERCIAL VEHICLE  
 Name of Driver CHEN ZHANGRUI  
 NRIC/Passport Number SXXXX748B  
 Contact Number 96445982

2/6/2020

E-FILE

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)



## Sketch Plan

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under [d] above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

**VERIFY BY AJAX MARS (ARC)  
REPORTING OFFICER**

MUHAMMAD SUMARDI BIN MOHD AFFANDI

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## Sketch Plan #2



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT


REFER TO ATTACHED STATEMENT.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date &amp; Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

VERIFY BY AJAX MARS (ARC) REPORTING OFFICER  
MUHAMMAD SUMARDI BIN MOHD AFFANDI

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

2

Sketch Plan #3

## ACCIDENT STATEMENT (2000 characters)

I SDQ838M was exiting out from the parking lot of 151 lvi 3 at mscp of 808 Kitchener complex. As I was about to exit from the parking lot, the 3rd party PC8476C came forward onto my left side while waiting for the parking lot. As I drove forward, I wanted to make a reverse back as the 3rd party vehicle was blocking my way, suddenly the 3rd party started to make a reverse back and collided onto my left rear side of my vehicle. The 3rd party admit that it was his fault, I immediately parked my vehicle to exchange our particulars and take some photos, no injuries was involved at the scene.

Taxi Voucher No.: 

## DECLARATION

I/We declare that the above particulars &amp; information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -  
MUHAMMAD SUMARDI BIN MOHD AFFANDI

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

Date/Time:



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE**  
6 Raffles Quay #18-00 Singapore 048580  
Tel (65) 6224 0010 Fax (65) 6224 0030  
Operating Hours : Monday to Friday, 09:00 - 17:00  
UEN: S665500200 / GST Reg. No.: AA00017725

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

### ADDENDUM

**(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:**

Original Report No : MBHH20000550 Vehicle Registration No: SDQ838M  
Name (as shown in NRIC) : QUEK LI HUAN NRIC/FIN/Passport No : SXXXX569J  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address : \_\_\_\_\_ Singapore ( )  
Contact (Tel) : \_\_\_\_\_ Mobile No. : +65-90291666  
Email Address : \_\_\_\_\_  
Date of Accident : 31/12/2019 Time of Accident : 15:35  
Place of Accident : 808 KITCHENER COMPLEX MSCP  
Insurance Company : FWD SINGAPORE PTE. LTD.

**(B) ADDITIONAL INFORMATION / AMENDMENTS:**

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

1-AMEND FROM THIRD PARTY TO OWN DAMAGE CLAIM

---

---

---

---

---

---

---

---

---

---

\_\_\_\_\_  
Policyholder / Driver's Signature  
Date:

\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:  
Date:

© AIAASG addendumform V9

**TAX INVOICE**Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9**ESTIMATE****Borneo Motors (Singapore) Pte Ltd**

www.lexus.com.sg

Lexus Bodycare Centre  
No.2 Pandan Crescent  
Singapore 120462  
Tel no.: 6631 1388

Account Detail	Account No	Customer Detail
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept	S1000003 / ICC11	Mdm Quek Li Huan 38 Tanah Merah Kechil Avenue Singapore 465593  Mobile: 91461666 <i>Mon - 6/1 - 11 - 12.30pm</i>
	Document No 0	
	Document Date 03/01/2020	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	BETGK	S5	26/10/2017	SDQ0838M	0	18115	1TP/SDQ0838M/31121

Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On
JTHBJ1GG202105205	2ARF485934	60	Carine Yeo C L	--/--/----	0.00 --/--/---- 0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES T/P INS: CHINA TAIPING T/P VEH: PC8476C DATE SURVEY: DATE AUTHORIZE:				50 <del>100.00</del>
2	Z	BP-MISC2 A DAILY STORAGE CHARGE AT THE RATE OF S\$25/- PER DAY WILL COMMENCE 7 DAYS AFTER ESTIMATE DATE. THESE CHGS WILL NOT APPLY IF REPAIRS ARE UNDERTAKEN BY BORNEO MOTORS.				
3	B	BP-LAB3 TO REMOVE ALL NECESSARY PARTS TO ENABLE REPAIRING AND STRAIGHTEN ON LHS REAR DOOR, REAR FENDER AND FIX NEW PARTS				3031? <del>5186.00</del>
4	B	BP-RES3 TO SPRAY PAINT ON LHS REAR DOOR, REAR FENDER AND REAR PANEL				1484? <del>2968.00</del>
5	B	BP-LAB3 TO REMOVE AND RE-INSTALL LHS REAR DOOR'S COMPONENT AND MECHANISM TO NEW DOOR (NETT)				2226? <del>866.00</del>
6	Z	BP-SLANT SUPPLY LHS REAR DOOR SEALANT (NETT)				100.00

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 03/01/2020  
TIME 08:31

VEHICLE NO SDQ0838M

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**

Inchcape

**TAX INVOICE**Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9**ESTIMATE****Borneo Motors (Singapore) Pte Ltd**

www.lexus.com.sg

Lexus Bodycare Centre  
No. 2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1388

Account Detail	Account No	Customer Detail
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept	S1000003 / ICCI1	Mdm Quek Li Huan 38 Tanah Merah Kechil Avenue  Singapore 465593  Mobile: 91461666
	Document No 0	
	Document Date 03/01/2020	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	BETGK	S5	ASV60R	26/10/2017	SDQ0838M	0	18115 :1TP/SDQ0838M/31121:
Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On		
JTHBJ1GG202105205	2ARF485934	60	Carine Yeo C L	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
7	B	BP-LAB3 TO REMOVE AND RE-INSTALL REAR SEAT, SIDE TRIM, GARNISH ETC TO ENABLE REPAIR (NETT)				866.00 ?
8	B	BP-MECH3 TO REMOVE AND RE-INSTALL LHS PETROL STORAGE TANK TO ENABLE REPAIR (NETT)				866.00 ?
9	B	BP-MECH3 TO REMOVE AND RE-INSTALL NECESSARY UNDERCARRIAGE PART ITEMS TO FACILITATE FUEL TANK REMOVAL AND INSTALLATION (NETT)				433.00 ?
10	B	BP-LAB3 TO REMOVE AND RE-INSTALL REAR LUGGAGE TRIM, GARNISH ETC TO ENABLE REPAIR (NETT)				433.00 ?
11	B	BP-LAB3 TO REMOVE AND RE-INSTALL REAR SENSOR TO ENABLE REPAIR (NETT)				216.50 ?
12	B	BP-LAB3 TO CHECK WIRING AND LIGHTS FUNCTIONING AND CARRY OUT WATER LEAK TEST (NETT)				216.50 ?
Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.						

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 03/01/2020  
TIME 08:31

VEHICLE NO SDQ0838M

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**



# TAX INVOICE

Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

## ESTIMATE

Borneo Motors (Singapore) Pte Ltd

www.lexus.com.sg  
Lexus Bodycare Centre  
No.2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1388

Account Detail	Account No	Customer Detail
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept	S1000003 / ICCI1	Mdm Quek Li Huan 38 Tanah Merah Kechil Avenue Singapore 465593 Mobile: 91461666
	Document No 0	
	Document Date 03/01/2020	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	BETGK	S5	ASV60R	26/10/2017	SDQ0838M	0	18115 :1TP/SDQ0838M/31121
Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On		
JTHBJ1GG202105205	2ARF485934	60	Carine Yeo C L	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
13	B	BP-ECU3 TO RESET ECU & REPROGRAMME (NETT)				216.50
14	B	BP-WS3 TO REMOVE AND REPLACE REAR WINDSCREEN GLASS (NETT)				866.00?
15	S	BP-SUBLET SUPPLY REAR WINDSCREEN GLASS SOLAR FILM (NETT)				420.00?
16	1	T08826-08115 PANEL BONDING AD ?	1.00	267.20		267.20
17	2	L67004-33220 PANEL SUB-ASSY, RR rear	1.00	1199.80		1199.80
18	3	L75978-33030 STRIPE RR DOOR X su	1.00	38.10		38.10
19	4	T67867-12150 RETAINER, DOOR X su	17.00	5.30		90.10
20	5	L67872-33110 WEATHERSTRIP, RR X su	1.00	282.60		282.60
21	6	L67858-33040 PROTECTOR RR DOOR new	1.00	11.20		11.20
22	7	L68189-33070 WEATHERSTRIP, RR X su	1.00	60.20		60.20
23	8	L58748-33071 PROTECTOR, QUARTER new	1.00	28.50		28.50
24	9	L62904-33010 DUCT SUB-ASSY, ?	1.00	192.40		192.40
25	0	L64801-33905 GLASS, BACK WINDOW X su	1.00	1653.90		1653.90
26	1	L56117-50140 DAM, WINDOW GLASS X su	1.00	28.90		28.90
27	2	L75573-33080 MOULDING, BACK WINDOW X su	1.00	60.20		60.20

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

DATE 03/01/2020

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

TIME 08:31

VEHICLE NO SDQ0838M

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

Inchcape





# TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

www.lexus.com.sg  
Lexus Bodycare Centre  
No.2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1388

## ESTIMATE

Account Detail	Account No	Customer Detail
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept	S1000003 / ICCI1	Mdm Quek Li Huan 38 Tanah Merah Kechil Avenue Singapore 465593 Mobile: 91461666
	Document No 0	
	Document Date 03/01/2020	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	BETGK	S5	26/10/2017	SDQ0838M	0	18115	1TP/SDQ0838M/31121

Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On
JTHBJ1GG202105205	2ARF485934	60	Carine Yeo C L	--/--/----	0.00 --/--/---- 0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
28	3	L75762-33070 MOULDING RR DOOR <i>X 500</i>	1.00	97.80		97.80
29	4	L61612-33150 PANEL, QUARTER LH <i>?</i>	1.00	1519.30		1519.30
30	5	L65638-33060 LINER RR WHEEL <i>X 500</i>	1.00	211.80		211.80
31	6	T21000-20 SIKA 182010 SIKA TACK GO! (BLA <i>?</i>	2.00	108.00		216.00
32	7	T21000-22 SIKA 207. G+P ADHESIVE PRIMER <i>?</i>	1.00	200.00		200.00

33 T BP-MISC1 SHOULD THE ABOVE VEHICLE BE SUBJECT TO TOTAL LOSS OR TOW OUT BY INSURANCE COMPANY OR BY THE OWNER PRIOR TO THE REPAIR A 6% OF THE QUOTATION PRICE WILL BE IMPOSED AS ADMIN CHARGES TO A MAX OF \$1000 + TOWING CHARGES IF APPLICABLE.

LKK Auto Consultants hence notify the Repairer of the following:

- To survey before/after spray painting
- To display damaged part(s) during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be surveyed and is subject to final approval from Insurance Company

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts 6,158.00	19,921.50
		Labour 13,343.50	GST 7.00% 1,394.51
		Materials 420.00	Less 0.00
		Lubrication/Fluid 0.00	
		Others 0.00	Amount Due 21,316.01

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

DATE 03/01/2020  
TIME 08:31

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.  
SDQ0838M

VEHICLE NO

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors



## ...CLAIM SUBFOLDER...(Pending for Survey Report)






CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Jan 2020		03 Jan 2020 12:25 <a href="#">Edit Adj Rpt</a>	<b>S\$739.20</b> <a href="#">Edit Estimates</a>	<b>S\$739.20</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>


Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by Insurer]</span>									
Insured: - Co. Reg. No.: -									
Main Claimant: <b>QUEK LI HUAN</b> , ID: S6839569									
Vehicle Reg. No.:	<b>SDQ838M</b>	Date of Loss:	31/12/2019 15:00 - :59 [26 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / SNM20D200023C02</b>	Policy/Cover Note No.:	DMB1SN19247519000						
Vehicle Reg. No. (Insured):	<b>PCB476C</b>	Policy No. (Claimant):	PNPV2019-00016597						
		Excess:	S\$2,000.00						
Repairer: <b>Borneo Motors (S) Pte Ltd (Pandan)</b> 2 Pandan Crescent, 128462 West Coast - Tel: 66311857									
Handling Insurer: <b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Tan Kah Leong</b> - 63896193]									
Claimant's Insurer: <b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 14/01/2020]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

















## Claim Documents

\*SDQ838M (SNM20D200023C02)  
[PC8476C]  
TP  
QUEK LI HUAN  
Dec 31 2019 3:00PM  
[-]  
Borneo Motors (S) Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Assessment Reports									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)						Thumbnail	Print		
1	02/01/20 16:46	Accident Statement						 Load HTM			
Photos/Images									3 per page		<input checked="" type="checkbox"/>
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)						Thumbnail	Print		
1	02/01/20 16:30	Accident Photo [Linked Accident Report Documents]						 Load JPG	<input checked="" type="checkbox"/>		
2	02/01/20 16:30	Accident Photo [Linked Accident Report Documents]						 Load JPG	<input checked="" type="checkbox"/>		
3	02/01/20 16:30	Accident Photo [Linked Accident Report Documents]						 Load JPG	<input checked="" type="checkbox"/>		
4	02/01/20 16:30	Accident Photo [Linked Accident Report Documents]						 Load JPG	<input checked="" type="checkbox"/>		
5	02/01/20 16:30	Accident Photo [Linked Accident Report Documents]						 Load JPG	<input checked="" type="checkbox"/>		
6	02/01/20 16:30	Accident Photo [Linked Accident Report Documents]						 Load JPG	<input checked="" type="checkbox"/>		
7	02/01/20 16:30	Accident Photo [Linked Accident Report Documents]						 Load JPG	<input checked="" type="checkbox"/>		
8	02/01/20 16:30	Accident Photo [Linked Accident Report Documents]						 Load JPG	<input checked="" type="checkbox"/>		
9	02/01/20 16:30	Accident Photo [Linked Accident Report Documents]						 Load JPG	<input checked="" type="checkbox"/>		
10	02/01/20 16:30	Accident Photo [Linked Accident Report Documents]						 Load JPG	<input checked="" type="checkbox"/>		
11	02/01/20 16:31	Identification Card [Linked Accident Report Documents]						 Load JPG	<input checked="" type="checkbox"/>		
12	02/01/20 16:31	Driving License [Linked Accident Report Documents]						 Load JPG	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	07/02/20 11:25	General View						 Load PDF			
Documentation									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)						Thumbnail	Print		
1	03/01/20 12:26	Pre-Repair Survey						 Load PDF			
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)						Thumbnail	Print		
1	02/01/20 16:29	Sketch Plan [Linked Accident Report Documents]						 Load TIFF			
2	02/01/20 16:29	Sketch Plan #2 [Linked Accident Report Documents]						 Load JPG	<input checked="" type="checkbox"/>		
3	02/01/20 16:29	Sketch Plan #3 [Linked Accident Report Documents]						Load TIFF			

## Linked Accident Report Documents

										View	View in Browser	
Assessment Reports										1 per page		<input checked="" type="checkbox"/>
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)								Thumbnail	Print	
1	02/01/20 16:46	Accident Statement								 Load HTM		
2	10/01/20 14:13	Addendum Sheet								Load TIFF		

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)	Thumbnail	Print
3	10/01/20 14:14	Accident Statement Addm. #1	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)	Thumbnail	Print
1	02/01/20 16:30	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	02/01/20 16:30	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	02/01/20 16:30	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	02/01/20 16:30	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	02/01/20 16:30	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	02/01/20 16:30	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	02/01/20 16:30	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	02/01/20 16:30	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	02/01/20 16:30	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
10	02/01/20 16:30	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
11	02/01/20 16:31	Identification Card	 Load JPG	<input checked="" type="checkbox"/>
12	02/01/20 16:31	Driving License	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)	Thumbnail	Print
1	02/01/20 16:29	Sketch Plan	 Load TIFF	
2	02/01/20 16:29	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>
3	02/01/20 16:29	Sketch Plan #3	 Load TIFF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div> ^ v </div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI20000152/R1VF3E2

Date: 07/02/2020

## REFERENCE

Handling Insurer: China Taiping Insurance  
(Singapore) Pte. Ltd.

Policy No: DMB1SN19247519000

Claimant Vehicle  
No: SDQ838MInsured Vehicle  
No: PC8476C

Date of Loss: 31/12/2019

Nature of Claim: TP

Claim  
No: SNM20D200023C02

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SDQ838M

Make &amp; Model: LEXUS ES250, 2.5 (A)

Engine No: 2ARF485934

Reg. Date: 26/10/2017 (Man. Year: 2017)

Chassis No: JTHBJ1GG202105205

Colour: Black

Odometer: 47728 km

Engine Capacity: 2494 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	225/50 R17	Rear Tyre Size:	225/50 R17
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,358.00	89.70	6,268.30	98.59
Miscellaneous Items	0.00	0.00	0.00	
Labour	13,563.50	649.50	12,914.00	95.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>19,921.50</b>	<b>739.20</b>	<b>19,182.30</b>	<b>96.29</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,394.51</b>	<b>51.74</b>	<b>1,342.77</b>	<b>96.29</b>
<b>Nett Amount (S\$)</b>	<b>21,316.01</b>	<b>790.94</b>	<b>20,525.07</b>	<b>96.29</b>

## INSPECTION

Date of Assignment: 03/01/2020

Date Inspected: 06/01/2020 Inspected At:

Borneo Motors (S) Pte Ltd (Pandan)  
2 Pandan Crescent  
Singapore 128462

Estimated Period of Repair: 7.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

(REPAIR COST NOT CONCLUDE)  
(EXCLUDE CHECK ITEMS S\$14,442.90 NETT)

## REPAIR DETAILS

## Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 07 Feb 2020)

Parts: 143 LEXUS ES250 2.5 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SDQ838M)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	100.00 FS	*50.00 FS
2	1		*LHS REAR DOOR SEALANT	Not Necessary	100.00 FS	*- FS
3	1		*PANEL BONDING AD	* Check	267.20 FS	*- FS
4	1		*PANEL SUB-ASSY. RR	Repair	1,199.80 FS	*- FS
5	1		*STRIPE RR DOOR	Serviceable	38.10 FS	*- FS
6	17		*RETAINER, DOOR	Serviceable	90.10 FS	*- FS
7	1		*WEATHERSTRIP, RR	Serviceable	282.60 FS	*- FS
8	1		*PROTECTOR RR DOOR	Necessary	11.20 FS	*11.20 FS
9	1		*WEATHERSTRIP, RR	Serviceable	60.20 FS	*- FS
10	1		*PROTECTOR, QUARTER	Necessary	28.50 FS	*28.50 FS
11	1		*DUCT SUB-ASSY	* Check	192.40 FS	*- FS
12	1		*GLASS, BACK WINDOW	Serviceable	1,653.90 FS	*- FS
13	1		*DAM, WINDOW GLASS	Serviceable	28.90 FS	*- FS
14	1		*MOULDING, BACK WINDOW	Serviceable	60.20 FS	*- FS
15	1		*MOULDING RR DOOR	Serviceable	97.80 FS	*- FS
16	1		*PANEL, QUARTER LH	* Check	1,519.30 FS	*- FS
17	1		*LINER RR WHEEL	Serviceable	211.80 FS	*- FS
18	2		*SIKA 182010 SIKA TACK GO! (BLA	* Check	216.00 FS	*- FS
19	1		*SIKA 207. G+P ADHESIVE PRIMER	* Check	200.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 6,358.00 89.70

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE ALL NECESSARY PARTS TO ENABLE REPAIRING AND STRAIGHTEN ON LHS REAR DOOR, REAR FENDER AND FIX NEW PARTS (* Check)	New	5,196.00	0.00
2	TO SPRAY PAINT ON LHS REAR DOOR, REAR FENDER AND REAR PANEL (* Check)	New	2,968.00	0.00
3	TO REMOVE AND RE-INSTALL LHS REAR DOORS COMPONENT AND MECHANISM TO NEW DOOR	New	866.00	0.00
4	TO REMOVE AND RE-INSTALL REAR SEAT, SIDE TRIM, GARNISH ETC TO ENABLE REPAIR (* Check)	New	866.00	0.00
5	TO REMOVE AND RE-INSTALL LHS PETROL STORAGE TANK TO ENABLE REPAIR (* Check)	New	866.00	0.00
6	TO REMOVE AND RE-INSTALL NECESSARY UNDERCARRIAGE PART ITEMS TO FACILITATE FUEL TANK REMOVAL AND INSTALLATION (* Check)	New	433.00	0.00
7	TO REMOVE AND RE-INSTALL REAR LUGGAGE TRIM, GARNISH ETC TO ENABLE REPAIR (* Check)	New	433.00	0.00
8	TO REMOVE AND RE-INSTALL REAR SENSOR TO ENABLE REPAIR	New	216.50	216.50
9	TO CHECK WIRING AND LIGHTS FUNCTIONING AND CARRY OUT WATER LEAK TEST	New	216.50	216.50
10	TO RESET ECU & REPROGRAMME	New	216.50	216.50
11	TO REMOVE AND REPLACE REAR WINDSCREEN GLASS (* Check)	New	866.00	0.00
12	SUPPLY REAR WINDSCREEN GLASS SOLAR FILM (* Check)	New	420.00	0.00
<b>Gross Labour Cost (\$\$)</b>			<b>13,563.50</b>	<b>649.50</b>

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;