

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: **SHC6576E/VC**

WITHOUT PREJUDICE

7 February 2020

(AR Registered)

Attn: **The Motor Claims Department**
MS First Capital Insurance Limited
36 Robinson Road
#16-01
City House
Singapore 068877

Dear Sir/Madam

ACCIDENT INVOLVING SHC6576E AND SHD8593L ALONG CHANGI AIRPORT TERMINAL ON 26.12.2019

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6576E**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SHD8593L** at the material time of the accident with the driver of our client's vehicle, **Mr. CHAN CHEE KIONG**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SHD8593L**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repairs	\$ 845.30 (Incl. GST)
(2) Loss of Rental – 3 Days @ \$99.10 per day	\$ 297.30
(3) Loss of Income – 3 Days @ \$100.00 per day	\$ 300.00
	<u>\$ 1442.60</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report, Police Report & sketch plan of **SHC6576E**
- (2) Driver's I/C and Driving License
- (3) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (4) Check In/Out Voucher
- (5) Scene video (when require)

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

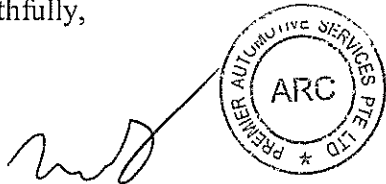
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6576E/VC

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Vincent Chua

Email: vincent.chua@premierauto.com.sg

DID: 65446689

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

WITHOUT PREJUDICE

MS First Capital Insurance Limited
36 Robinson Road
#16-01
City House
Singapore 068877

*This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only*

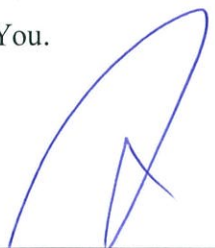
Attn: The Motor Claims Department

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC6576E AND SHD8593L ALONG CHANGI
AIRPORT TERMINAL 4 ON 26.12.2019**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHC6576E**. We hereby
authorize you to release all compensation monies pertaining to the above-mentioned
accident directly to our workshop, M/s Premier Automotive Services Pte Ltd. We, hereby
authorize the said workshop, M/s Premier Automotive Services Pte Ltd to collect all
compensation monies due to us from you or any other party, regarding the said accident.

Thank You.



Premier Taxis Pte Ltd
Authorized Signatory



Date 21/08/2020

*This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only*

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore

DISCHARGE RECEIPT

CLAIM REFERENCE : D20000092MFSH
ACCIDENT DATE : 26/12/2019 23:55
ACCIDENT LOCATION : CHANGI AIRPORT TAXI STAND
INSURED : CITYCAB PTE LTD
INSURED DRIVER : MOHAMED ANVERDEEN S/O ABDUL HAMEED
INSURED VEHICLE : SHD8593L
INVOLVED PARTY : SHC6576E
SETTLEMENT SUM : \$1,140.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

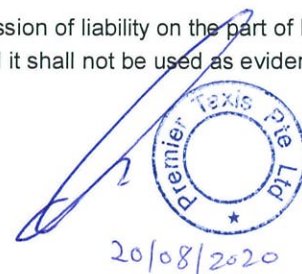
1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : PREMIER TAXIS PTE LTD

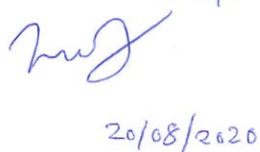
Signature and Date :



20/08/2020

WITNESS : VINCENT CHUA

Signature and Date :



20/08/2020



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER TAXIS PTE LTD
23 CHANGI SOUTH AVENUE 2 #03-02
SINGAPORE 486443

TAX INVOICE

DATE 7-Feb-2020
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6576 E			\$ 790.00
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 790.00
GST @ 7%				\$ 55.30
GRAND TOTAL				\$ 845.30



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



03 January 2020

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Chan Chee Kiong (Chen Zhiqiang) of NRIC Number S7501650F is a registered driver of SHC6576E. Chan Chee Kiong (Chen Zhiqiang) is paying daily rental rate of \$99.10 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".

Chin Bee Lian (Ms)
Assistant Vice President
Taxis Administration

Prepared By: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 200304975H



REPLACEMENT VEH GIVEN YES / NO

VEH NO. _____

JOB NO. _____

CHECK IN / OUT VOUCHER

DRIVER'S NAME <u>CHAN CHEE KIONG.</u>											
NRIC <u>S 7501 650 F.</u>	HANDPHONE <u>9274 7085</u>										
TAXI REGN NO. <u>S H C 6 5 7 6 E.</u>	MAKE / MODEL <u>KU2</u>										
DATE IN <u>060120</u> TIME IN <u>1215</u>	DATE OUT <u>08012020</u> TIME OUT <u>1430</u>										
KILOMETRES IN _____ FUEL IN <table border="1"><tr><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr></table>	E	1/4	1/2	3/4	F	KILOMETRES OUT _____ FUEL OUT <table border="1"><tr><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr></table>	E	1/4	1/2	3/4	F
E	1/4	1/2	3/4	F							
E	1/4	1/2	3/4	F							

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

D D M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

CHECK OUT

CHAN CHEE KIONG.CHAN CHEE KIONG.

DRIVER'S NAME

DRIVER'S NAME

Ce 06/01 1215pm.

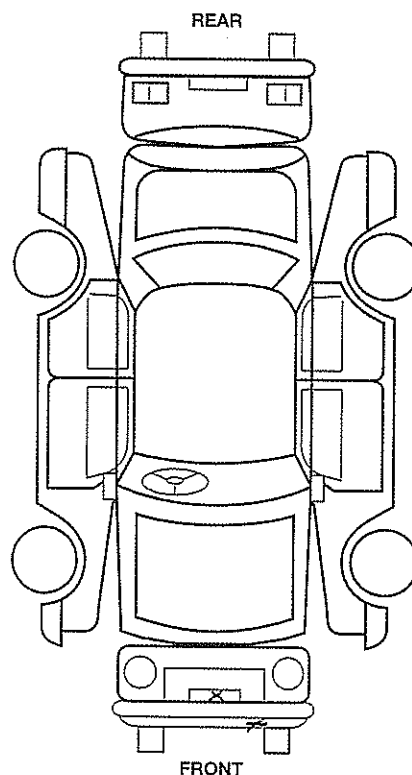
DRIVER'S SIGNATURE / DATE / TIME

[Signature]

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE	DRIVER'S REMARKS																				
<table border="0"><tr><td><input type="checkbox"/> SERVICING</td><td><input type="checkbox"/> OTHERS:</td></tr><tr><td><input type="checkbox"/> T / BELT</td><td></td></tr><tr><td><input type="checkbox"/> AIRCON SYSTEM</td><td><input type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT:</td></tr><tr><td><input type="checkbox"/> TURBO</td><td>D D M M Y Y H H M M</td></tr><tr><td><input type="checkbox"/> BRAKE SYSTEM</td><td></td></tr><tr><td><input type="checkbox"/> CLUTCH SYSTEM</td><td></td></tr><tr><td><input type="checkbox"/> BULB</td><td></td></tr><tr><td><input type="checkbox"/> UNDER CARRIAGE</td><td></td></tr><tr><td><input type="checkbox"/> CPF</td><td></td></tr><tr><td><input type="checkbox"/> BATTERY</td><td></td></tr></table>	<input type="checkbox"/> SERVICING	<input type="checkbox"/> OTHERS:	<input type="checkbox"/> T / BELT		<input type="checkbox"/> AIRCON SYSTEM	<input type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT:	<input type="checkbox"/> TURBO	D D M M Y Y H H M M	<input type="checkbox"/> BRAKE SYSTEM		<input type="checkbox"/> CLUTCH SYSTEM		<input type="checkbox"/> BULB		<input type="checkbox"/> UNDER CARRIAGE		<input type="checkbox"/> CPF		<input type="checkbox"/> BATTERY		<u>TPW</u>
<input type="checkbox"/> SERVICING	<input type="checkbox"/> OTHERS:																				
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<input type="checkbox"/> BULB																					
<input type="checkbox"/> UNDER CARRIAGE																					
<input type="checkbox"/> CPF																					
<input type="checkbox"/> BATTERY																					

Text size + -

Enquire Transaction History**Transaction History Details**

Log Date/Time:	27 Feb 2015 / 09:20:58	Receipt No.:	AACCK001-AX239-150227-000007
Asset Type:	Vehicle	Transaction Amount:	\$66,712.00
Asset ID:	SHC6576E	Channel:	AA Counterless - CYCLE & CARRIAGE KIA PTE LTD
Transaction Type:	01.02 Register New Vehicle (AA)		
Business Transaction Reference No.:	20150227092058997744		

Vehicle No.:	SHC6576E
Vehicle Type:	H10 - Public Transport Taxi (Motor Car)
Vehicle Attachment 1:	Air-Con (Taxi)
Vehicle Attachment 2:	-
Vehicle Attachment 3:	-
Vehicle Scheme:	Taxi (Company)
First Registration Date:	27 Feb 2015
Original Registration Date:	27 Feb 2015
Vehicle Make:	KIA
Vehicle Model:	OPTIMA 1.7(A) DIESEL
Chassis No.:	KNAGM414MF5578297
Engine No.:	D4FDEH313331
Motor No.:	-
Trailer Chassis No.:	-
Propellant:	Diesel
Passenger Capacity:	4
Engine Capacity:	1685
Power Rating:	-
Unladen Weight:	1584
Maximum Laden Weight:	2050
Primary Color:	Silver
Secondary Color:	-
Manufacturing Year:	2014
Open Market Value:	\$20,834.00
Minimum PARF Benefit:	\$8,200.00
PARF Eligibility:	Y
No. of Transfer:	0
Effective Ownership Date/Time:	27 Feb 2015 09:20:58
COE No.:	2015022701001616M
COE Expiry Date:	26 Feb 2023
COE Bid Category:	-
Actual QP/PQP Paid Amount:	\$52,904.00
Lifespan Expiry Date:	26 Feb 2023

Khanchna (LKK Auto)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Wednesday, August 5, 2020 11:34 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: EXPRESS SETTLEMENT - MANDATE REQUEST ON QUANTUM - Your ref: SHC6576E; Our ref: D20000092MFSH - Accident involving SHD8593L and SHC6576E on 26-12-2019

Dear Khanchna,

Your approval to settle up to **\$1,143.50**.

- Loss of income - \$40-\$50 x 2 days
- To get final invoice bill to MS FCIL
- To get letter of authorization

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Tuesday, 14 July 2020 3:45 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: EXPRESS SETTLEMENT - MANDATE REQUEST ON QUANTUM - Your ref: SHC6576E; Our ref: D20000092MFSH - Accident involving SHD8593L and SHC6576E on 26-12-2019

YOUR REF: D20000092MFSH
LKK REF: CC4/FCI20000137/Fka3q2

Dear Ms. Merina,

We refer to the above matter.

We seek your approval to offer third party repairer “ **PREMIER AUTOMOTIVE SERVICES PTE LTD**” at **\$ 1,123.50 ~ 1,243.50 (all in).**

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,544.27	\$ 845.30
2. Loss of Rental (3 days x \$99.10)	\$ 297.30	\$ 198.20 (2 days x \$99.10)
3. Loss of Income (3 days x \$100)	\$ 300.00	\$ 80.00 ~ 200.00 (2 days x \$40 ~ \$100)
Total	\$ 4,141.57	<u>\$ 1,123.50 ~ 1,243.50</u>

Surveyor recommended 2 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Monday, 13 July 2020 4:36 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: FW: Your ref: SHC6576E; Our ref: D20000092MFSH - Accident involving SHD8593L and SHC6576E on 26-12-2019

Importance: High

Dear Khanchna,

Premium Auto had forwarded LOD to us (as attached) and liability clearance already given in 3 Feb 2020.

Please let us have your proposal on mandate on urgent basis.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

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From: Sithara <Sithara@msfirstcapital.com.sg>

Sent: Monday, 13 July 2020 4:23 pm

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Shafawati <shafawati.rabu@premierauto.com.sg>

Subject: FW: Your ref: SHC6576E; Our ref: D20/92/SG - Accident involving SHD8593L and SHC6576E on 26-12-2019

Dear Merina,

FYNA please.

Thanks and regards,

Sithara G S

Motor Claims



Change of email address

Sithara@msfirstcapital.com.sg

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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We appreciate your kind understanding. Stay safe.

From: Shafawati <shafawati.rabu@premierauto.com.sg>
Sent: Monday, 13 July 2020 4:17 pm
To: Sithara <Sithara@msfirstcapital.com.sg>
Cc: AccReport <AccReport@premierauto.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Subject: RE: Your ref: SHC6576E; Our ref: D20/92/SG - Accident involving SHD8593L and SHC6576E on 26-12-2019

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above mentioned.

Please let us have your offer soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

NOTE: Please be informed that we have changed our email from Shafawati.rabu@premiertaxi.com to Shafawati.rabu@premierauto.com.sg

From: Vincent Chua
Sent: Friday, 13 March 2020 4:18 pm
To: Sithara <Sithara@msfirstcapital.com.sg>
Cc: AccReport <AccReport@premierauto.com.sg>
Subject: RE: Your ref: SHC6576E; Our ref: D20/92/SG - Accident involving SHD8593L and SHC6576E on 26-12-2019

Dear Sithara,

Hereby attached accident footage.

Kindly let us have your offer soonest.

Thank you.

Regards

Vincent Chua
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 066 | DID: 6544 6689 | Fax: 6214 1511

Visit us at: www.premiertaxi.com.sg

NOTE: Please be informed that we have changed our email from Vincent.chua@premiertaxi.com to Vincent.chua@premierauto.com.sg

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 **Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION** 

From: Sithara [<mailto:Sithara@msfirstcapital.com.sg>]

Sent: Friday, 14 February, 2020 12:46 PM

To: Vincent Chua <vincent.chua@premierauto.com.sg>

Subject: Your ref: SHC6576E; Our ref: D20/92/SG - Accident involving SHD8593L and SHC6576E on 26-12-2019

WITHOUT PREJUDICE

Dear Vincent,

Please let us have the video footage from SHC6576E.

Thanks and regards,

Sithara G S
Motor Claims



Change of email address

Sithara@msfirstcapital.com.sg

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 | Fax No. : 6507 3849 |
Company Regn. No. 195000106C

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