

# HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E  
BEDOK NORTH AVE 4,  
#01-2008/10/12 SINGAPORE 489977  
TEL : 6441 5655 FAX : 6441 5355/6243 8121  
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

Ref : SJB8875K

Date : 09/12/2020

Motor Claims Dept  
MS FIRST CAPITAL INSURANCE LIMITED  
NO 36 ROBINSON ROAD  
#16-01 CITY HOUSE  
SINGAPORE 068877  
Fax : 65073849

Dear Sir/Mdm

**DIRECT SETTLEMENT - Accident Involving vehicle no SJB8875K and SHA1388A On 02/10/2019 Along BEDOK SOUTH AVENUE 1, BLK2A MSCP DECK 1B**

We refer to the above matter.

We are instructed by our clients, POH SOON KUAN of vehicle number SJB8875K to claim damages against your insured SHA1388A in connection with a road traffic accident on 02/10/2019 01:45:20

We are instructed that the accident was caused by your insured's negligent driving and /or management of this vehicle. As a result, our client's vehicle was damaged and our clients have to put to loss and expenses. particulars of which are as follows:

Cost Of Repair			\$	1,070.00
Loss of Use	2	Days X \$	100.00	\$ 200.00
Car Rental Fee			\$	0.00
Survey Fee			\$	0.00
GIA Fees			\$	0.00
Total			\$	1,270.00

Please revert within the next **SEVEN (7) Days** so that we can advise out third party claimant for the next course of action.

We/I support our/my claim with documents enclosed.

Anysia

Motor Claims Dept

Anysia Foo  
motor@hockwah.com.sg

### LETTER OF AUTHORISATION

I/We, POH SOON KUAN (name) S0461517D (NRIC/Company Reg)  
the owner of vehicle no SJB8875K hereby authorizes M/s Hock Wah Motor Workshop Pte  
Ltd to submit corresponds, negotiate and settle my claim for repair costs and/or rental and/or loss of use  
arising from the accident which occurred on 02-10-2019 (date) along Bedok South Avenue 1,  
Blk 2A MSCP Deck 1B involving vehicle no/s SHA 1388A (third party).

I further authorize M/s Hock Wah Motor Workshop to accept and receive any payment due to me in  
respect to my claim above. I further permit payment of the settlement sum to be made in the name of  
M/s Hock Wah Motor Workshop Pte Ltd.

Dated this 26 day of 12 20 19.

**CLIENT:**

Signature: 

Name : POH SOON KUAN

NRIC : S0461517D

Address : \_\_\_\_\_

Company Chop: \_\_\_\_\_

(If applicable) \_\_\_\_\_

**WITNESS:**

Signature : 

Name : Lee Jia Yi

NRIC : \_\_\_\_\_

Address : HOCK WAH MOTOR WORKSHOP PTE LTD  
Blk 3011 Bedok Industrial Park E,  
#01-2008/2010/2012  
Singapore 489977

Company Chop: Tel: 6441 5655 (3 Lines) Fax: 6441 5355  
Email: motor@hockwah.com.sg

(If applicable) \_\_\_\_\_

### **DISCHARGE RECEIPT**

CLAIM REFERENCE : D19006354MFSH  
ACCIDENT DATE : 02/10/2019 02:35  
ACCIDENT LOCATION : BEDOK SOUTH AVE 1 BLK 2A MSCP  
INSURED : COMFORT TRANSPORTATION PTE LTD  
INSURED DRIVER : TAN CHIN HOCK  
INSURED VEHICLE : SHA1388A  
INVOLVED PARTY : SJB8875K  
SETTLEMENT SUM : **\$ 1,170.00**

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : **POH SOON KUAN**


Signature and Date :



WITNESS : **ANYSIA FOO**

Signature and Date :

09/01/2021



**HOCK WAH MOTOR WORKSHOP PTE LTD**  
Blk 3011 Bedok Industrial Park E,  
#01-2008/2010/2012  
Singapore 489977  
Tel: 6441 5655 (3 Lines) Fax: 6441 5355  
Email: motor@hockwah.com.sg

# HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E  
BEDOK NORTH AVE 4,  
#01-2008/10/12 SINGAPORE 489977  
TEL : 6441 5655 FAX : 6441 5355/6243 8121  
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : SXXX1517D  
MS FIRST CAPITAL INSURANCE LIMITED  
NO 36 ROBINSON ROAD  
16-01 CITY HOUSE  
SINGAPORE 068877  
TEL : 65073848 FAX : 65073849  
PH :  
ATTN :

## TAX INVOICE

Number : IV00066460  
Date : 09/12/2020  
Case No :  
Vehicle No : SJB8875K  
Chassis: KNAFE227385528201  
Year of Mfr 2007  
Policy No  
Model : KIA CERATO

### Term:

Sn	DESCRIPTION	QTY	U_PRICE	DISC	AMOUNT
1	LUMPSUM REPAIR	1.0	1,000.00	0	1,000.00
	Sub Total				1,000.00
	Parts Total				1,000.00
SINGAPORE DOLLARS : ONE THOUSAND SEVENTY AND CENTS ZERO ONLY			Less Excess		0.00
			SUBTOTAL		1,000.00
			GST 7.00%		70.00
			TOTAL		1,070.00

Date of accident : 02/10/2019 01:45 AM. Place : BEDOK SOUTH AVENUE 1, BLK2A MSCP DECK 1B

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 8 January 2021 11:29 AM  
**To:** 'Rachel Wu'  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE]- [EXPRESS SETTLEMENT VIA LKK]- D19006354MFSH/1 \*\*\* LKK  
REF: CC4/FCI20000129/ka3 [Accident between SJB 8875K& SHA 1388A (FCI) on 02/10/2019]

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at **\$1,170.00(all-in)** with third party repairer.

We are currently pending for signed DV from third party and will proceed to close file once DV received. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Rachel Wu <RachelWu@msfirstcapital.com.sg>  
**Sent:** Monday, 4 January 2021 9:57 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE]- [EXPRESS SETTLEMENT VIA LKK]- D19006354MFSH/1 \*\*\* LKK REF:  
CC4/FCI20000129/ka3 [Accident between SJB 8875K& SHA 1388A (FCI) on 02/10/2019]

Dear Hsiao Tong,

Please offer as per below:

COR : \$1,070.00  
LOU : \$100.00 - \$120.00 (\$50-\$60 X 02 Days)  
**Total : \$1,170.00 - \$1,190.00**

Thank you

Best Regards

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862  
| Fax No. : 6507 3849 | Email: [rachelwu@msfirstcapital.com.sg](mailto:rachelwu@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
**A Member of MS&AD Insurance Group**

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, December 16, 2020 11:44 AM

**To:** Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [SEEK MANDATE]- [EXPRESS SETTLEMENT VIA LKK]- D19006354MFSH/1 \*\*\* LKK REF: CC4/FCI20000129/ka3  
[Accident between SJB 8875K& SHA 1388A (FCI) on 02/10/2019]

Your ref : **D19006354MFSH**

Our ref : CC4/FCI20000129/Upa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SHA1388A(MS FCI) AND SJB8875K(TP) ON 02/10/2019**

We refer to the above matter.

Insured driver was entering the multi storey car park and collided with TP vehicle. Police investigation result shows that Insured driver committed the offence of inconsiderate driving under S65(b).

We seek your approval to offer repairer **"HOCK WAH MOTOR WORKSHOP PTE LTD"** at **\$1,190.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair(w/GST)	\$ 2,155.09	\$ 1,070.00 (\$1,000.00 + 7%GST)
2. Loss of Use (2days x \$100.00)	\$ 200.00	\$ 120.00 (2days x \$60.00)
Total	\$ 2,355.09	<b>\$ 1,190.00</b>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>

**Sent:** Thursday, 2 April 2020 10:46 AM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PROPOSAL FOR LIABILITY [EXPRESS SETTLEMENT VIA LKK]- D19006354MFSH/1 \*\*\* LKK REF: CC4/FCI20000129/ka3 [Accident between SJB 8875K& SHA 1388A (FCI) on 02/10/2019]

Dear Khanchna,

Please proceed with express settlement.

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: [rachelwu@msfirstcapital.com.sg](mailto:rachelwu@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Sent:** Monday, March 23, 2020 11:36 AM

**To:** Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** PROPOSAL FOR LIABILITY [EXPRESS SETTLEMENT VIA LKK]- D19006354MFSH/1 \*\*\* LKK REF: CC4/FCI20000129/ka3 [Accident between SJB 8875K& SHA 1388A (FCI) on 02/10/2019]

**YOUR REF: D19006354MFSH/1**

**LKK REF: CC4/FCI20000129/ka3**

Dear Ms. Rachel,

We refer to the above matter and attachments herein.

TP workshop said that the vehicle has not been surveyed as they are pending for liability clearance. As such, we are unable to submit the preliminary advice.

Liability: 100%

Remarks: Insured driver was entering the multi storey car park and collided with TP vehicle.  
Police investigation result (as attached) shows that Insured driver committed the offence of inconsiderate driving under S65(b) RTA and  
police will not take action against him for drink driving.

Your approval please.

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, 2 January, 2020 12:30 PM  
**To:** 'CWS Motor Claims' <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Rachel Wu' <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SURVEY ASSESSMENT - D19006354MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards  
**G.NIVITHA**  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CWS Motor Claims [[mailto:cwsmotorclaims@msfirstcapital.com.sg](mailto:mailto:cwsmotorclaims@msfirstcapital.com.sg)]  
**Sent:** Thursday, 2 January 2020 10:07 AM  
**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)



**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>  
**Subject:** PRI: SURVEY ASSESSMENT - D19006354MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

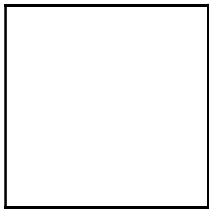
Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

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