Hsiao Tong (LKKAuto)

From: Rachel Wu < Rachel Wu@msfirstcapital.com.sq>

Sent: Monday, 4 January 2021 9:57 AM

To: Hsiao Tong (LKKAuto)

Cc: Admin A

Subject: RE: [SEEK MANDATE] - [EXPRESS SETTLEMENT VIA LKK] - D19006354MFSH/1 *** LKK

REF: CC4/FCI20000129/ka3 [Accident between SJB 8875K& SHA 1388A (FCI) on

02/10/20191

Dear Hsiao Tong,

Please offer as per below:

COR : \$1,070.00

LOU: \$100.00 - \$120.00 (\$50-\$60 X 02 Days)

Total : \$1,170.00 - \$1,190.00

Thank you

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3862 | Fax No.: 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, December 16, 2020 11:44 AM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE]- [EXPRESS SETTLEMENT VIA LKK]- D19006354MFSH/1 *** LKK REF: CC4/FCI20000129/ka3

[Accident between SJB 8875K& SHA 1388A (FCI) on 02/10/2019]

Your ref: D19006354MFSH

Our ref: CC4/FCI20000129/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA1388A(MS FCI) AND SJB8875K(TP) ON 02/10/2019

We refer to the above matter.

Insured driver was entering the multi storey car park and collided with TP vehicle. Police investigation result shows that Insured driver committed the offence of inconsiderate driving under S65(b).

We seek your approval to offer repairer "HOCK WAH MOTOR WORKSHOP PTE LTD" at \$1,190.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair(w/GST)	\$ 2,155.09	\$ 1,070.00 (\$1,000.00 + 7%GST)
2. Loss of Use (2days x \$100.00)	\$ 200.00	\$ 120.00 (2days x \$60.00)
Total	\$ 2,355.09	\$ 1,190.00

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Rachel Wu < Rachel Wu@msfirstcapital.com.sg>

Sent: Thursday, 2 April 2020 10:46 AM

To: Khanchna (LKK Auto) < khanchna@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PROPOSAL FOR LIABILITY [EXPRESS SETTLEMENT VIA LKK]- D19006354MFSH/1 *** LKK REF:

CC4/FCI20000129/ka3 [Accident between SJB 8875K& SHA 1388A (FCI) on 02/10/2019]

Dear Khanchna,

Please proceed with express settlement.

Best Regards

Rachel Wu Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3862 | Fax No.: 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Khanchna (LKK Auto) < khanchna@lkkauto.com >

Sent: Monday, March 23, 2020 11:36 AM

To: Rachel Wu < Rachel Wu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: PROPOSAL FOR LIABILITY [EXPRESS SETTLEMENT VIA LKK]- D19006354MFSH/1 *** LKK REF:

CC4/FCI20000129/ka3 [Accident between SJB 8875K& SHA 1388A (FCI) on 02/10/2019]

YOUR REF: D19006354MFSH/1 LKK REF: CC4/FCI20000129/ka3

Dear Ms. Rachel,

We refer to the above matter and attachments herein.

TP workshop said that the vehicle has not been surveyed as they are pending for liability clearance. As such, we are unable to submit the preliminary advice.

Liability: 100%

Remarks: Insured driver was entering the multi storey car park and collided with TP vehicle.

Police investigation result (as attached) shows that Insured driver committed the offence of inconsiderate driving under S65(b) RTA and

police will not take action against him for drink driving.

Your approval please.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com|</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) admin-d@lkkauto.com>

Sent: Thursday, 2 January, 2020 12:30 PM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Rachel Wu' < RachelWu@msfirstcapital.com.sg ; Admin A < admin-a@lkkauto.com > Subject: RE: SURVEY ASSESSMENT - D19006354MFSH/1		
Dear Sir/Mdm,		
Thank you for the assignment.		
Please be informed that vehicle is not in the workshop, repairer will arrange.		
Best Regards G.NIVITHA LKK Auto Consultants Pte Ltd Phone: 6841-1972 email: assignments@lkkauto.com fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)		
From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg] Sent: Thursday, 2 January 2020 10:07 AM To: ASSIGNMENTS@LKKAUTO.COM Cc: CWS Motor Claims < cwsmotorclaims@msfirstcapital.com.sg>; Rachel Wu < RachelWu@msfirstcapital.com.sg> Subject: PRI: SURVEY ASSESSMENT - D19006354MFSH/1 Dear Sir/Mdm, We refer to the above reference. Please find attached the necessary documents for survey. Kindly submit your report via CWS within the next 14 days.		
Note: All the accident reports are uploaded into CWS for your perusal.		
Best Regards, Admin Team Claim Workflow System Motor Claims Department MS First Capital Insurance Limited Tel: 6507 3848 Fax: 6507 3849 PS: This is a system generated mail. Please do not reply to this mail.		
This email has been checked for viruses by AVG antivirus software.		

www.avg.com

