

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 8 April, 2020 1:59 PM  
**To:** Eric Woo  
**Cc:** Serene Ler; Admin A; Vic (LKKAUTO); Jasper Chua (LKK Auto)  
**Subject:** RE: SURVEY ASSESSMENT - D20000051MFSH/1 DOA: 25/12/2019 \*\*\* LKK REF: CC4/FCI20000119/T1ha3

Dear Eric,

We refer to your below email and the contents were noted.

We will expedite on the matter and will submit our WP report.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Eric Woo [mailto:EricWoo@msfirstcapital.com.sg]  
**Sent:** Tuesday, 7 April, 2020 7:25 PM  
**To:** Vic (LKKAUTO); Mei Kwan (LKKAUTO)  
**Cc:** Serene Ler; Admin A  
**Subject:** RE: SURVEY ASSESSMENT - D20000051MFSH/1 DOA: 25/12/2019 \*\*\* LKK REF: CC4/FCI20000119/T1ha3

Dear Vic,

Kindly refer to email below.

Please assist to provide a copy of the final survey report.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:  
[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
A Member of **MS&AD Insurance Group**

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, March 26, 2020 7:34 PM  
**To:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** Serene Ler <[Sereneler@msfirstcapital.com.sg](mailto:Sereneler@msfirstcapital.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SURVEY ASSESSMENT - D20000051MFSH/1 DOA: 25/12/2019 \*\*\* LKK REF: CC4/FCI20000119/T1ha3

Dear Sirs / Madam,

Thank you for your email.

FYI, finalized COR L/S \$2,900.00 @ 2 days.

**Hi Vic,**

**Kindly assist to submit SR.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>  
**Sent:** Thursday, 26 March, 2020 4:10 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Serene Ler <[Sereneler@msfirstcapital.com.sg](mailto:Sereneler@msfirstcapital.com.sg)>  
**Subject:** SURVEY ASSESSMENT - D20000051MFSH/1 DOA: 25/12/2019

**YOUR REF: D20000051MFSH**  
**LKK REF: CC4/FCI20000119/T1ha3**

Dear Mei Kwan,

Kindly provide us a copy of the final survey report.

Thank you.

Eric Woo  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:  
[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
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