

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Monday, 30 December, 2019 2:01 PM
To: 'Motor Claim - III'; assignments; Admin A
Cc: 'Zuhaidah Samsuri'
Subject: RE: NOTICE OF ACCIDENT: YN7015S Your ref: SHD7221S

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 30 December, 2019 1:51 PM
To: Gan Li Hui <lihui@completevms.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>
Cc: Zuhaidah Samsuri <aida@iii.com.sg>
Subject: RE: NOTICE OF ACCIDENT: YN7015S Your ref: SHD7221S

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [YN7015S](#) and let us have your report urgently.

This claim will be handled by [Ms Aida](#).

*Kindly upload this survey request email to merimen.

*We started using audatex since 1st dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Motor Claim - III
Sent: 30 December, 2019 1:44 PM
To: 'Gan Li Hui' <lihui@completevms.com.sg>
Subject: RE: NOTICE OF ACCIDENT: YN7015S Your ref: SHD7221S

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1st dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Gan Li Hui [<mailto:lihui@completevms.com.sg>]
Sent: 30 December, 2019 1:28 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: NOTICE OF ACCIDENT: YN7015S Your ref: SHD7221S

Without Prejudice

Dear OIC,

Please arrange LKK Auto Consultants Pte Ltd to conduct survey.

Thank you & Best Regards,
Gan Li Hui (Ms)
Complete VMS PTE LTD
Block 176 Sin Ming Drive, #03-14
Sin Ming Autocare Complex, Singapore 575721
Tel: 6455 0012 Fax: 6554 0012

On Mon, 30 Dec 2019 at 12:23, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1st dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Gan Li Hui [mailto:lihui@completevms.com.sg]
Sent: 28 December, 2019 9:40 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: NOTICE OF ACCIDENT: YN7015S Your ref: SHD7221S

Without Prejudice

Dear OIC,

Please arrange LKK Auto Consultants Pte Ltd to conduct survey.

Thank you & Best Regards,
Gan Li Hui (Ms)

Complete VMS PTE LTD

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012

On Fri, 27 Dec 2019 at 14:32, Motor Claim - III <motorclaim@iii.com.sg> wrote:

PRE-REPAIR INSPECTION FOR VEHICLE NO. YN7015S (Accident involving YN7015S and SHD7221S on 27.12.2019)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We note that your client has yet to submit his/her SAS Accident Report to Merimen. Kindly revert with the SAS report before we proceed to appoint SJE where necessary.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We have started using Audatex since 1st Dec 2019.

Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

Warmest regards,

Stanley Lai

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street, IOB Building, Level 5

Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

S&P 'A-' rated Company

From: Gan Li Hui [mailto:lihui@completevms.com.sg]

Sent: Friday, 27 December, 2019 11:58 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: NOTICE OF ACCIDENT: YN7015S Your ref: SHD7221S

Without Prejudice

Dear Sir,

ACCIDENT INVOLVING YN7015S AND SHD7221S ON 27/12/2019 ALONG MANDAI TRAFFIC JUNCTION AT ABOUT 09:45 HRS.

We act for **CHYE THIAM MAINTENANCE PTE LTD** owner of vehicle no. **YN7015S** with instruction to repair the vehicle.

Please be informed that the said vehicle can be inspected at:-

Venue Complete VMS Pte Ltd

176, Sin Ming Drive,

#03-14,

Singapore 575721

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you. Please note that there will also be a storage charge of \$60 per day on the 2 day notice period commencing from the date of this letter.

Thank you & Best Regards,
Gan Li Hui (Ms)

Complete VMS PTE LTD

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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