

Premium Automobiles Pte Ltd

MS First Capital Insurance Limited
36 Robinson Road
#16-01 City House
Singapore 068877
Attn: Motor Claims Dept
Yr Ref: SHA 1749 S

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/1491/2019/NH

From
Telephone +65 -
Telefax +65 -
Mobile +65 -
Our Dept
Email

16-Apr-2020

Date
Total Pages
1

Dear Sir,

**RE: INSURANCE CLAIM FOR SGT 8141 K, HONDA STREAM
1.8 RSZ A**

With reference to the above-mentioned vehicle, no. **SGT 8141 K**, claimant,
Mr. Lee Bui Onn, please find the related document per attached.

1. A copy of the Original invoice no. 85015066 – S\$ 4,808.58.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 400.00 (S\$ 80.00 x 5 Working days)
5. A copy of the LTA search – S\$ 7.45

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the
payment soonest possible.

If you require any further clarification, please do not hesitate to contact me
at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
Ms Insurance – SGT 8141 K

Your Ref: SHA 1749 S

PA/TP/1491/2019/RT

17 Jan 2020

Mr Lee Bui Onn
Blk 221 Boon Lay Place
#11-106
Singapore 640221

MS First Capital Insurance Limited
36 Robinson Road
#16-01 City House
Singapore 068877
Attn: Motor Claims Dept

Dear Sir/Mdm,


**ACCIDENT INVOLVING VEHICLES SGT 8141 K / SHA 1749 S
AT JURONG WEST AVE 2 ON 15 DEC 2019**

I am the registered owner of SGT 8141 K.

I confirm that I will be claiming for Loss of Usage / Repair Cost and hereby authorize your esteemed company to settle the Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,

Mr. Lee Bui Onn 

Copy to Norah Khai, Premium Automobiles Pte Ltd

DISCHARGE RECEIPT

CLAIM REFERENCE : D19007953MFSH
ACCIDENT DATE : 15/12/2019
ACCIDENT LOCATION : ALONG JURONG WEST AVE 2
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : WONG YEW KEE
INSURED VEHICLE : SHA 1749S
INVOLVED PARTY : SGT 8141K
SETTLEMENT SUM : \$5,216.03

WITHOUT PREJUDICE
TO INJURY CLAIM

I/We, the undersigned CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.


CLAIMANT : LEE BUI ONN

Signature and Date :

 24/06/2020

WITNESS : FOO SWEE WEE

Signature and Date :

 24/06/2020

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 15:07

Company Reg. No. 199902271W
GST Reg. No. 199902271W

MS FIRST CAPITAL INSURANCE LIMITED MOTOR CLAIM DEPT 36 ROBINSON ROAD #16-01 CITY HOUSE SINGAPORE 068877 068877		Invoice No: 85015066	Account: F0006 (T 0)
Date : 12/04/2020		MS FIRST CAPITAL INSURANCE LIMITED MOTOR CLAIM DEPT 36 ROBINSON ROAD #16-01 CITY HOUSE SINGAPORE 068877	
Order : SGT8141K		Term : 30	
Regn No: SGT8141K (V 45259)		Regn Date: 24/04/2007	Mileage: 218880
Model: HONDA STREAM 1.8 RSZ A		Chassis: RN61022253	WIP No.: 24098
You have been assisted by :- UB-Lim Kee Siang (43)		Engine: R18A1725222	Dept: U

	Details	Qty	Unit Price	Amount
S	BODYWORK M: TO RENEW REAR PARKING AID	280.00	1.00	280.00
S	BODYWORK M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM,WIRE HARNESS FOR TAIL LIGHT AND REAR WIPER ASSY	100.00	1.00	100.00
S	BODYWORK M: TO DISMANTLE AND RENEW REAR BUMPER. REPAIR REAR LID.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	875.00	1.00	875.00
S	BODYWORK M: TO RESPRAY REAR BUMPER,REAR LID,LHS REAR FENDER AND LHS TAIL LAMPS PANEL	1225.00	1.00	1,225.00
S	BODYWORK M: TO CARRY OUT DIAGNOSTIC CHECK	100.00	1.00	100.00
X	ZJ-HS04715SMA00 0ZZ REAR BUMPER	1.00	1050.00	1,050.00
X	ZJ-HS71598SMA00 3 RR BUMPER BRACKET LH	1.00	39.00	39.00
X	ZJ-HS75722SMA00 3 STREAM EMBLEM	1.00	90.00	90.00
X	ZJ-HS75731SMA00 3 RR EMBLEM RSZ	1.00	105.00	105.00
X	ZJ-HS33551SMA00 3 TAILLAMP LH	1.00	630.00	630.00
Parts 1,914.00		Sub-Total		4,494.00
Labour 0.00		7% GST		314.58
Sublet 2,580.00		Grand Total		4,808.58
Menus 0.00				
Lubricant 0.00				



Received by

For & on behalf of
Premium Automobiles Pte Ltd

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 17 Dec 2019 / 18:08:33
Receipt Date/Time : 17 Dec 2019 / 18:08:33

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191217-003398

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SHA1749S

As at 15 Dec 2019/16:20:00

Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED

1 Insurance Enquiry - SHA1749S
Enquiry Fee
20191217180633478918

7.00	0.49	7.49
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Sub-Total

7.00	0.49	7.49
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Total Before Rounding

7.00	0.49	7.49
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Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

xxxxxxxxxxxx5674 Credit Card:
Visa/MasterCard

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jasper Chua (LKK Auto)

From: Jason Tea <JasonTea@msfirstcapital.com.sg>
Sent: Friday, 5 June 2020 2:24 PM
To: Jasper Chua (LKK Auto)
Subject: RE: Mandate given MSFCIL ref: D19007953MFSH / LKK REF: CC4/FCI20000106/R1ba3q2 / ACCIDNET INVOLVING SGT 8141K AND SHA 1749S ON 15/12/2019

Dear Jasper,

Agreed please proceed. DV to be issued by your side.

Please forward back to us together with your invoice.

Regards
Jason Tea
Motor Claims

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be www.msfirstcapital.com.sg.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement.

However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Friday, 5 June 2020 12:03 pm
To: Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: RE: Mandate given MSFCIL ref: D19007953MFSH / LKK REF: CC4/FCI20000106/R1ba3q2 / ACCIDNET INVOLVING SGT 8141K AND SHA 1749S ON 15/12/2019

Dear Jason,

Third party counter offer as below as per their LOD.

COST OF REPAIR:	\$ 4,808.58
LOSS OF USE:	\$ 400.00
LTA SEARCH FEE:	\$ 7.45

TOTAL:	\$ 5,216.03
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For your approval / further instructions.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Jason Tea [<mailto:JasonTea@msfirstcapital.com.sg>]

Sent: June 4, 2020 11:41 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: Mandate given MSFCIL ref: D19007953MFSH / LKK REF: CC4/FCI20000106/R1ba3q2 / ACCIDNET INVOLVING SGT 8141K AND SHA 1749S ON 15/12/2019

Dear Jasper,

We refer to your email dated 4 June 2020.

We agree to your proposed amount of **\$ 5,116.03**.

Please proceed.

Regards

Jason Tea

Motor Claims

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However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Thursday, 4 June 2020 10:56 am
To: Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: YOUR REF: D19007953MFSH / LKK REF: CC4/FCI20000106/R1ba3q2 / ACCIDNET INVOLVING SGT 8141K AND SHA 1749S ON 15/12/2019

Dear Jason,

It was reported that Insured vehicle rear-ended third party.

As such, in view of BOLA 27, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**PREMIUM AUTOMOBILES PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 11,072.36	\$ 4,808.58
Loss of Use (\$80.00 x 5 days)	\$ 400.00	\$ 300.00 (\$60.00 x 5 days)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 11,479.81	\$ 5,116.03

Breakdown of days is as follows:

Our surveyor's recommended days to repair	5 days
Weekend / Downtime	0 days
TOTAL	5 days

The above is for your approval and/or further instructions please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK

Auto
Consultants
Pte Ltd

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