

## Jasper Chua (LKK Auto)

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**From:** Jason Tea <JasonTea@msfirstcapital.com.sg>  
**Sent:** June 4, 2020 11:41 AM  
**To:** Jasper Chua (LKK Auto)  
**Subject:** Mandate given MSFCIL ref: D19007953MFSH / LKK REF: CC4/FCI20000106/R1ba3q2 / ACCIDNET INVOLVING SGT 8141K AND SHA 1749S ON 15/12/2019

Dear Jasper,

We refer to your email dated 4 June 2020.

We agree to your proposed amount of \$ **5,116.03**.

Please proceed.

Regards  
Jason Tea  
Motor Claims

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg).

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on **Work From Home arrangement**.

However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:  
[motorclaims@msfirstcapital.com.sg](mailto:motorclaims@msfirstcapital.com.sg)

Thank you and have a nice day.

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**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Thursday, 4 June 2020 10:56 am  
**To:** Jason Tea <JasonTea@msfirstcapital.com.sg>  
**Subject:** YOUR REF: D19007953MFSH / LKK REF: CC4/FCI20000106/R1ba3q2 / ACCIDNET INVOLVING SGT 8141K AND SHA 1749S ON 15/12/2019

Dear Jason,

It was reported that Insured vehicle rear-ended third party.

As such, in view of BOLA 27, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**PREMIUM AUTOMOBILES PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 11,072.36	\$ 4,808.58
Loss of Use (\$80.00 x 5 days)	\$ 400.00	\$ 300.00 (\$60.00 x 5 days)
LTA Search Fee	\$ 7.45	\$ 7.45
<b>TOTAL</b>	<b>\$ 11,479.81</b>	<b>\$ 5,116.03</b>

Breakdown of days is as follows:

Our surveyor's recommended days to repair	5 days
Weekend / Downtime	0 days
<b>TOTAL</b>	<b>5 days</b>

The above is for your approval and/or further instructions please.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

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