

CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

23 JUN 2020

Your Ref :

THE MOTOR CLAIMS DEPT
MS FIRST CAPITAL INSURANCE LTD
SINGAPORE

WITHOUT PREJUDICE

Dear Sir / Madam

**T/ACCIDENT INVOLVING M/V SMQ1707U & SHC7151R ON 26/12/2019
ALONG STAMFORD ROAD.**

We are authorized by the owner of SMQ1707U for his/her/their above claims.

As you are the insurer of SHC7151R, we therefore wish to seek your compensation.
Quantum of the claims as follow:-

COST OF REPAIR	: S\$	5568.79	(As recommended by appointed surveyor)
LOSS OF USE 9 DAYS	: S\$	540.00	(6 + SAT + SUN + MON)
RENTAL COST	: S\$	0.00	
HIRE OF VEHICLE	: S\$	0.00	
SURVEY FEE	: S\$	0.00	
LTA SEARCH	: S\$	0.00	
GIA SEARCH	: S\$	0.00	
OTHERS	: S\$	0.00	

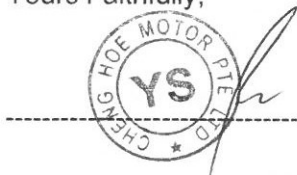
	S\$	6108.79	
		=====	

Copies of all the relevant documents are enclosed.

Please advise settlement within ten (10) days.

Thank you.

Yours Faithfully,



LETTER OF AUTHORISATION
(FOR PROPERTY DAMAGE CLAIM ONLY)

Re: Motor Insurance Claim SMQ 1707U
in respect of the traffic accident on 26/12/2019
at/along STAMFORD ROAD

I/We, ELFI BIN TUSIRAN
NRIC S8631141J of BLK 504D YISHUN ST 51 #05-140 SINGAPORE 764504


owner of motor vehicle SMQ1707U, insured by NTUC INCOME INSURANCE
CO-OPERATIVE LTD under policy no. 5113604251

hereby authorise **M/s CHENG HOE MOTOR PTE LTD** on Blk 1019 Yishun Industrial Park A #01-374 Singapore 768761, to act as my/our representative in my/our claim against the owner /driver of motor vehicle SHC7151R in respect of the above-mentioned accident.

I/We further authorise that any payment due to me/us from the aforesaid claim is to be directed to my/our abovenamed representative.

And I/We hereby indemnify my/our abovenamed representative against any claim and/or damage which may arise from any action taken on my/our behalf.

I/We affirm all the above by my/our signature below.

Signed : 
Date : 27/12/2019

DISCHARGE RECEIPT

CLAIM REFERENCE : D20000053MFSH/1
ACCIDENT DATE : 26/12/2019
ACCIDENT LOCATION : STAMFORD ROAD
INSURED : CITYCAB PTE LTD
INSURED DRIVER : CHOW TUCK HENG
INSURED VEHICLE : SHC 7151R
INVOLVED PARTY : SMQ 1707U
SETTLEMENT SUM : \$ 6,018.79

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

*** Payment To Be Made Payable To CHENG HOE MOTOR PTE LTD ***

CLAIMANT : ELFI BIN TUSIRAN

Signature and Date :

WITNESS : Sharon Chiong

Signature and Date :

25/09/2020

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S : MS FIRST CAPITAL INSURANCE LTD

36 ROBINSON ROAD

#16-01 CITY HOUSE

SINGAPORE 068877

TEL: 65073848

FAX: 65073849

ATTN: Motor Claim Department

WS Ref: TP/FC/YS

Claim Type: Third Party

Accident Date: 26/12/2019

TP Veh Reg No: SHC7151R

NO: CL8200785

Date: 25 Sep 2020

Policy No: 5113604251

Veh Reg No: SMQ1707U

Make/Model: HONDA FIT 1.3GF
PACKAGE

Job No: JC1602223

PAGE:1

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
To Supply all replaced parts, all necessary and agreed labour & miscellaneous charges. (As recommended by your appointed surveyor)	1 PC	S\$ 5,204.48	S\$ 5,204.48

Total	S\$ 5,204.48
Add GST @ 7%	364.31
Total Amount payable	<u>S\$ 5,568.79</u>

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Monday, 14 September 2020 9:50 AM
To: Merina Chia
Cc: Admin A
Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20000053MFSH/1 // Our ref: CC4/FCI20000104/Kda3 [ACCIDENT INVOLVING SHC7151R AND SMQ1707U ON 26/12/2019]

Dear Merina,

Please be informed that we have settled with third party at \$6,018.79. We will submit documents to you once they signed the DV.

1. Cost of Repair (w/GST)	\$ 5,568.79
2. Loss of Use (9days x \$50)	\$ 450.00
TOTAL	\$ 6,018.79

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia [mailto:MerinaChia@msfirstcapital.com.sg]

Sent: Tuesday, 25 August 2020 4:11 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20000053MFSH/1 // Our ref: CC4/FCI20000104/Kda3 [ACCIDENT INVOLVING SHC7151R AND SMQ1707U ON 26/12/2019]

Dear Jia Le,

Your approval to negotiate from **\$5,868.79 - \$6,108.79**.

- Loss of use - \$50-\$60 x 6-9 days

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

**As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.
We appreciate your kind understanding. Stay safe.**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Tuesday, 11 August 2020 11:50 AM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20000053MFSH/1 // Our ref: CC4/FCI20000104/Kda3 [ACCIDENT INVOLVING SHC7151R AND SMQ1707U ON 26/12/2019]

Claim No: D20000053MFSH/1

LKK Ref: CC4/FCI20000104/Kda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHC 7151R AND SMQ 1707U ON 26/12/2019

We refer to the above matter.

We seek your approval to offer Third Party repairer "CHENG HOE MOTOR PTE LTD" at \$6,108.79(all-in).

The summary is as follows:-

	Claimed Amount	Propose Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,804.19	\$ 5,568.79	\$ 5,568.79
2. Loss of Use (9days x \$60)	\$ 540.00	\$ 360.00 (6days x \$60)	\$ 540.00 (9days x \$60)
Total	\$ 6,344.19	\$ 5,928.79	\$ 6,108.79

Surveyor recommended 06 days for repair + 1Sunday + 1PRS + 1PH = 9days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia [<mailto:MerinaChia@msfirstcapital.com.sg>]

Sent: Monday, 3 February 2020 10:22 AM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: RE: PROPOSAL ON LIABILITY - D20000053MFSH/1 // EXPRESS SETTLEMENT Our ref: CC4/FCI20000104/Kda3 [ACCIDENT INVOLVING SHC7151R AND SMQ1707U ON 26/12/2019]

Dear Jia Le,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Friday, 31 January 2020 5:45 PM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PROPOSAL ON LIABILITY - D20000053MFSH/1 // EXPRESS SETTLEMENT Our ref: CC4/FCI20000104/Kda3 [ACCIDENT INVOLVING SHC7151R AND SMQ1707U ON 26/12/2019]

Claim No: D20000053MFSH/1

LKK Ref: CC4/FCI20000104/Kda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHC 7151R AND SMQ 1707U ON 26/12/2019

We refer to the above matter.

Liability: 100%

Remarks: Insured driver rear ended third party.

Kindly let us have your approval on liability.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 3 January 2020 2:24 PM

To: 'Merina Chia'

Cc: Admin A; Jia Le (LKK Auto)

Subject: RE: SURVEY ASSESSMENT - D20000053MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000053MFSH

LKK REF: CC4/FCI20000104/Kda3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SMQ 1707U at M/s Cheng Hoe Motor Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happiness and Prosperity New Year"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 31 December, 2019 10:08 AM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Merina Chia' <MerinaChia@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000053MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.



Wishes you a Merry Christmas & Happy New Year 2020

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Tuesday, 31 December 2019 9:10 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Merina Chia <MerinaChia@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D20000053MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

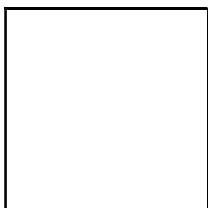
Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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