Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Thursday, 2 January, 2020 12:11 PM **To:** venessa.chan@fwd.com; assignments

Cc: eileen.bay@fwd.com; motorclaims.sg@fwd.com; Admin A

Subject: RE: Pre-Repair Inspection for SJS 2082 G // Accident on 30/12/2019 @ 15:20HR at

along North Bridge Road, involving Vehicle Number SJS 2082 G and SKN 7335 J

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: venessa.chan@fwd.com [mailto:venessa.chan@fwd.com]

Sent: Thursday, 2 January 2020 10:53 AM

To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com' **Cc:** eileen.bay@fwd.com; motorclaims.sg@fwd.com

Subject: Pre-Repair Inspection for SJS 2082 G // Accident on 30/12/2019 @ 15:20HR at along North Bridge Road,

involving Vehicle Number SJS 2082 G and SKN 7335 J

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

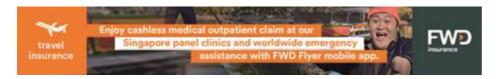


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Nineteen Autowerks [mailto:nineteenautowerks@gmail.com]

Sent: Thursday, January 2, 2020 9:39 AM

To: Venessa Chan - SGUser

Cc: Eileen Bay - SGUser; Motor Claims SG - SG Common

Subject: Re: Pre-Repair Inspection for SJS 2082 G // Accident on 30/12/2019 @ 15:20HR at along North Bridge Road,

involving Vehicle Number SJS 2082 G and SKN 7335 J

Dear All,

Kindly appoint surveyor from LKK Auto Consultants.

Thank you.

On Thu, 2 Jan 2020 at 9:27 AM, <<u>venessa.chan@fwd.com</u>> wrote:

WITHOUT PREJUDICE

Dear Jeremy,

Refer to your email dated on 31.12.2019 of the PRI Notice of your client's vehicle SJS2082G;

Please find our panel surveyors as follows: -

- 1. LKK AUTO CONSULTANTS PTE LTD
- 2. INFINITI APPRAISAL SERVICE
- 3. AJAX INSPECTION SERVICES PTE LTD
- 4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Nineteen Autowerks [mailto:nineteenautowerks@gmail.com]

Sent: Tuesday, December 31, 2019 1:26 PM

To: Motor Claims SG - SG Common

Subject: Pre-Repair Inspection for SJS 2082 G // Accident on 30/12/2019 @ 15:20HR at along North Bridge Road,

involving Vehicle Number SJS 2082 G and SKN 7335 J

Dear Sir/Madam,

We are instructed by TZR KARX RENTAL to notify you of a road traffic accident on 30/12/2019 at about 15:20HR at along North Bridge Road involving our client's vehicle registration number SJS 2082 G and vehicle registration number SKN 7335 J driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9270 5882, should you require more information.

Kindly arrange survey at <u>Blk 15 Kaki Bukit Road 4</u>, Bartley Biz Centre, #01-53, Singapore 417808.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.



This email has been checked for viruses by AVG antivirus software. www.avg.com