Mei Kwan (LKKAuto)

From: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com>

Sent: Wednesday, 5 February, 2020 11:00 AM

To: Mei Kwan (LKKAuto)
Cc: Jia Le (LKK Auto); Admin A

Subject: RE: OUR REF: SNM20D200024/SKD5986X/TKL -Accident Involving SKD5986X (OI:

CTI - TBA) and SHF637L (TP: LKK REF - CC3/CTI20000097/Kda3) on 27/12/2019

Attachments: SKD5986X.PDF

Categories: HMK

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's GIA report for your necessary action.

Thank you.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, February 4, 2020 1:18 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Jia Le (LKK Auto) < JiaLe@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM20D200024/SKD5986X/TKL -Accident Involving SKD5986X (OI: CTI - TBA) and SHF637L

(TP: LKK REF - CC3/CTI20000097/Kda3) on 27/12/2019

Dear Sirs / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com >

Sent: Friday, 3 January, 2020 11:39 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Jia Le (LKK Auto) < JiaLe@lkkauto.com >

Subject: RE: OUR REF: SNM20D200024/SKD5986X/TKL -Accident Involving SKD5986X (OI: CTI - TBA) and SHF637L

(TP: LKK REF - CC3/CTI20000097/Kda3) on 27/12/2019

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

We regret to advise that our insured has yet to report the accident.

We will inform our insured to report the accident soonest and revert to you once we received the accident report.

Thank you.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

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From: Claims Dept of CTI

Sent: Friday, January 3, 2020 11:28 AM

To: Tan Kah Leong <<u>KahLeong.Tan@sg.cntaiping.com</u>>; Chee So Chow <<u>sochow.chee@sg.cntaiping.com</u>>; Mei Kwan

(LKKAuto < Meikwan@lkkauto.com>; Jia Le (LKK Auto < JiaLe@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D200024/SKD5986X/TKL -Accident Involving SKD5986X (OI: CTI-TBA) and SHF637L (TP:

LKK REF - CC3/CTI20000097/Kda3) on 27/12/2019

Dear Kah Leong,

Please assist LKK.

Insured non-reporting.

Note: officer in charge- Kah Leong 63896193.

*** Kindly quote our reference number when replying.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Friday, January 03, 2020 10:48 AM

To: Claims Dept of CTI

Cc: Jia Le (LKK Auto); Admin A

Subject: Direct Settlement - Accident Involving SKD5986X (OI: CTI - TBA) and SHF637L (TP: LKK REF -

CC3/CTI20000097/Kda3) on 27/12/2019

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 637L at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

