

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Sunday, 16 February 2020 3:31 PM
To: Jenny Toh; Andrew Lim
Cc: Khanchna (LKK Auto); Admin A
Subject: RE: [VC012780] SMM 575 K (Our ref) CLAIMING AGAINST FBK 4699 B (Your ref) DOA: 24.12.19
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF
Categories: HMK

YOUR REF: VC012780
LKK REF: CC4/QBE20000086/Bka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SMM 575K on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Monday, 20 January 2020 10:10 AM
To: Jenny Toh
Cc: claims-singapore; Khanchna (LKK Auto); Admin A
Subject: RE: [VC012780] SMM 575 K (Our ref) CLAIMING AGAINST FBK 4699 B (Your ref) DOA: 24.12.19

QBE REF: VC012780
LKK REF: CC6/QBE20000086/Aka3

Dear Jenny,

Noted with thanks.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

Sent: Thursday, 16 January 2020 2:37 PM

To: Mei Kwan (LKKAuto)

Cc: claims-singapore

Subject: [VC012780] SMM 575 K (Our ref) CLAIMING AGAINST FBK 4699 B (Your ref) DOA: 24.12.19

Our ref: VC012780

Hi Mei Kwan

This vehicle have been surveyed by LKK in Dec at New Hock Teck Motor, they have withdrew the claim.

Now the vehicle is at Team Auto, kindly send your surveyor down to the workshop.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: TeamAutoPro North <teamautopl@gmail.com>

Sent: Thursday, 16 January 2020 2:10 PM

To: Jenny Toh <jenny.toh@qbe.com>; claims-singapore <claims-singapore@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: SMM 575 K (Our ref) CLAIMING AGAINST FBK 4699 B (Your ref) DOA: 24.12.19

Dear QBE Team,

Understand from New Hock Teck Motor Pte Ltd that they have informed e will be taking over this case (refer to below email for reference).

Enclosed is a copy of our PRS Notice for your reference.

First survey done on 30.12.2019 by LKK Auto Consultants, as such we are agreeable for second survey with LKK Auto Consultants too.

Kindly arrange the **2nd survey on 28.01.2020.**

Thank you!

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The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Wishing you a Happy and Prosperous Lunar New Year



Cheers,
Peach
Team AutoPro Pte Ltd
Tel: 6258 1955
Fax: 6258 1956

(Newly Shifted) Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722
Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Wed, Jan 15, 2020 at 4:14 PM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi All

Our client of SMM575K withdraw the claim from our side and hand over the claim to Team Auto handle which is cc in this email as well.

Your can contact person in-charge Ms Michelle @ 6258-1955 of Team Auto if any enquiry.

We will close the case at our end,thanks.

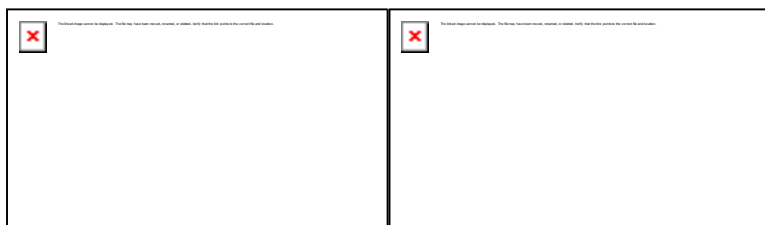
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, Jan 10, 2020 at 8:59 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice - **gentle reminder**

Hi all,

Refer above mentioned, vehicle been surveyed by Surveyor Adrian on today (30.12.19).

Please kindly advise us the liability.

Fyi , your insured FBK4699B have make the accident report but under EQ, but from LTA search indicated EQ & QBE.

Therefore we had called both insurance to double check and found out under QBE instead of EQ , please kindly double check again at your end.

Hope to hear from you soon,thanks.

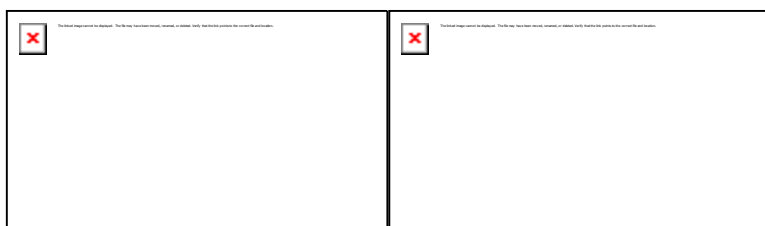
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, Jan 3, 2020 at 5:01 PM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice - **gentle reminder**

Hi all,

Refer above mentioned, vehicle been surveyed by Surveyor Adrian on today (30.12.19).

Please kindly advise us the liability.

Fyi , your insured FBK4699B have make the accident report but under EQ, but from LTA search indicated EQ & QBE.

Therefore we had called both insurance to double check and found out under QBE instead of EQ , please kindly double check again at your end.

Hope to hear from you soon,thanks.

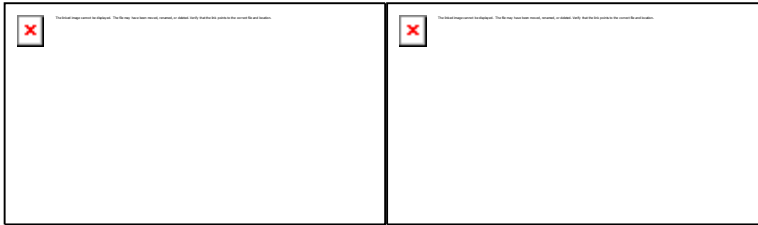
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Mon, Dec 30, 2019 at 3:03 PM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi all,

Refer above mentioned, vehicle been surveyed by Surveyor Adrian on today (30.12.19).

Please kindly advise us the liability.

Fyi , your insured FBK4699B have make the accident report but under EQ, but from LTA search indicated EQ & QBE.

Therefore we had called both insurance to double check and found out under QBE instead of EQ , please kindly double check again at your end.

Hope to hear from you soon,thanks.

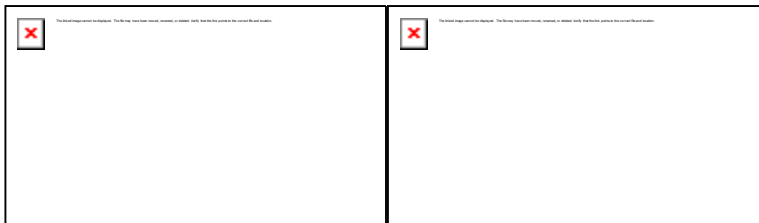
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



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