

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Wednesday, 19 February 2020 12:38 PM
To: Kerlyn Ong
Cc: Admin A
Subject: RE: Accident involving motor vehicle nos. SJM380R & SLF6300X along 22 BEGONIA ROAD, Accident date: 27/12/2019 Our Ref: 19/19/20/VP05/022838 [External General]
Attachments: statement.pdf

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLF 6300X AND SJM 380R ON 27/12/2019

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Kerlyn Ong [mailto:kerlyn.ong@cyclecarriage.com.sg]

Sent: Tuesday, 18 February 2020 9:28 AM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: RE: Accident involving motor vehicle nos. SJM380R & SLF6300X along 22 BEGONIA ROAD, Accident date: 27/12/2019 Our Ref: 19/19/20/VP05/022838 [External General]

Hi Jia Le,

Please refer to attachment.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Tuesday, 18 February, 2020 9:20 AM

To: Kerlyn Ong

Cc: Admin A

Subject: RE: Accident involving motor vehicle nos. SJM380R & SLF6300X along 22 BEGONIA ROAD, Accident date: 27/12/2019 Our Ref: 19/19/20/VP05/022838 [External General]

This email was sent from outside of your organisation

WITHOUT PREJUDICE

Hi Kerlyn,

Kindly let us have a copy of GIA report for our necessary action.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Kerlyn Ong [mailto:kerlyn.ong@cyclecarriage.com.sg]

Sent: Tuesday, 18 February 2020 9:03 AM

To: Admin-D (LKKAuto); assignments; Jia Le (LKK Auto)

Cc: Admin A

Subject: RE: Accident involving motor vehicle nos. SJM380R & SLF6300X along 22 BEGONIA ROAD, Accident date: 27/12/2019 Our Ref: 19/19/20/VP05/022838 [External General]

Hi Jia Le,

Any update on the liability?

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Monday, 10 February, 2020 2:27 PM
To: Kerlyn Ong; assignments@lkkauto.com; 'Jia Le (LKK Auto)'
Cc: 'Admin A'
Subject: RE: Accident involving motor vehicle nos. SJM380R & SLF6300X along 22 BEGONIA ROAD, Accident date: 27/12/2019 Our Ref: 19/19/20/VP05/022838 [External General]

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Dear Kerlyn,

Thank you the email.

Dear Jia Le,

FYNA. CC4/LPC20000085/da3

Best Regards
G.NIVITHA
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Kerlyn Ong [mailto:kerlyn.ong@cyclecarriage.com.sg]
Sent: Monday, 10 February 2020 8:41 AM
To: 'assignments@lkkauto.com'
Subject: RE: Accident involving motor vehicle nos. SJM380R & SLF6300X along 22 BEGONIA ROAD, Accident date: 27/12/2019 Our Ref: 19/19/20/VP05/022838 [External General]

Hi Officer,

Any update on the liability?

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Wednesday, 8 January, 2020 10:23 AM
To: Kerlyn Ong
Cc: MT_Claim_SG; 'assignments@lkkauto.com'
Subject: RE: Accident involving motor vehicle nos. SJM380R & SLF6300X along
22 BEGONIA ROAD, Accident date: 27/12/2019 Our Ref: 19/19/20/VP05/022838 [External General]

This email was sent from outside of your organisation

Lonpac External - General
Without Prejudice

Dear Kerlyn

You may liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

Lonpac External - General data is for internal / external use.

-----Original Message-----

From: Kerlyn Ong [mailto:kerlyn.ong@cyclecarriage.com.sg]
Sent: Tuesday, 7 January 2020 5:35 PM
To: ONG LI LI
Cc: MT_Claim_SG; 'assignments@lkkauto.com'
Subject: RE: Accident involving motor vehicle nos. SJM380R & SLF6300X along
22 BEGONIA ROAD, Accident date: 27/12/2019 Our Ref: 19/19/20/VP0/5022838 [External General]

Hi Li Li,

Please re-justify this case again and hope we can settle this case fairly.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Monday, 6 January, 2020 4:40 PM
To: Kerlyn Ong
Cc: MT_Claim_SG; 'assignments@lkkauto.com'
Subject: RE: Accident involving motor vehicle nos. SJM380R & SLF6300X along
22 BEGONIA ROAD, Accident date: 27/12/2019 Our Ref: 19/19/20/VP0/5022838 [External General]

This email was sent from outside of your organisation

Lonpac External - General
Without Prejudice

Dear Kerlyn

Yes, but according to our Insured, your client moved off from stationary position without checking.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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-----Original Message-----

From: Kerlyn Ong [mailto:kerlyn.ong@cyclecarriage.com.sg]
Sent: Monday, 6 January 2020 2:53 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; 'assignments@lkkauto.com'
Subject: RE: Accident involving motor vehicle nos. SJM380R & SLF6300X along
22 BEGONIA ROAD, Accident date: 27/12/2019 [External General]

Hi Gerald,

Have your insured reported?

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

-----Original Message-----

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Monday, 30 December, 2019 11:18 AM
To: Kerlyn Ong
Cc: MT_Claim_SG; 'assignments@lkkauto.com'

Subject: RE: Accident involving motor vehicle nos. SJM380R & SLF6300X along
22 BEGONIA ROAD, Accident date: 27/12/2019 [External General]

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Lonpac External - General
WITHOUT PREJUDICE

Our Ref : 19/19/20/VP05/022838

Dear Kerlyn,

Our insured has not lodged the accident report and we are unable to comment on Direct Settlement.

Please contact LKK Auto Consultants Pte Ltd for survey.

Aside to LKK - Attn : Nivitha

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Lonpac External - General data is for internal / external use.

-----Original Message-----

From: Kerlyn Ong [mailto:kerlyn.ong@cyclecarriage.com.sg]

Sent: Monday, 30 December 2019 10:17 am

To: GERALD POH WEE BIN

Subject: Accident involving motor vehicle nos. SJM380R & SLF6300X along 22 BEGONIA ROAD, Accident date:
27/12/2019

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SJM380R), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SLF6300X) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at kerlyn.ong@cyclecarriage.com.sg.

Your Sincerely,

Kerlyn Ong

Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

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<https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.avg.com&data=01%7C01%7C%7C24b09423853040a0f33d08d7b410a90e%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&sdata=Gaq%2FQ7jq4q55Gp%2F%2FYG0BdZiAvU1VYR5Jqu5XTcCGY3A%3D&reserved=0>

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